#### CAMACHO CALVO LAW GROUP LLC

GERI E. DIAZ gdiaz@camachocalvo.law 356 E. Marine Corps Drive, Suite 201 Hagåtña, GU 96910 Tel No. 671.472.6813 Fax No. 671.477.4375

Attorney for Appellant
BASIL FOOD INDUSTRIAL SERVICES CORPORATION

RECEIVED

OFFICE OF PUBLIC ACCOUNTABILITY
PROCUREMENT APPEALS

DATE: 7/31/2023

TIME: 1/12 DAM PM BY: 1/2 P

FILE NO OPA-PA: 19-01

BEFORE THE OFFICE OF PUBLIC ACCOUNTABILITY

In the Appeal of

BASIL FOOD INDUSTRIAL SERVICES CORPORATION,

Appellant.

Appeal No. OPA-PA-19-011 Appeal No. OPA-PA-20-003 CONSOLIDATED

APPELLANT BASIL FOOD INDUSTRIAL SERVICES CORPORATION'S EXHIBIT LIST

The following documents may be used by Basil Food Industrial Services Corporation as exhibits during the August 11, 2020 Hearing:

EXHIBIT	DATE	DESCRIPTION	ADMITTED
1.	3/28/2019	GSA Purchase Order issued to SH Enterprises	
2.	4/1/2019	Nutrition Services For The Comprehensive Management, Operations, and Maintenance of the Elderly Nutrition Program, Congregate Meals Component Scope of Services Program Specifications	
3.	4/3/2019	DPHSS Food Establishment Inspection Report for SH Enterprises	
4.	4/5/2019	GSA Purchase Order issued to Basil Food Industrial Services	
5.	4/5/2019	Correspondence from Basil to GSA regarding SH Enterprises' C rating	

6.	5/1/2019	Nutrition Services For The Comprehensive Management, Operations, and Maintenance of the Elderly Nutrition Program, Congregate Meals Component Scope of Services Program Specifications	
7.	9/25/2019	Excerpts from SH Enterprises' Bid Documents for GSA-056-19	
8.	11/8/2019	GSA Bid Status Report	
9.	11/8/2019	GSA Purchase Order issued to SH Enterprises	
10.	11/12/2019	FOIA Request from CC Law to GSA	
11.	11/18/2019	GSA Purchase Order issued to SH Enterprises	
12.	11/19/2019	Correspondence from DOA regarding FOIA Request	
13.	11/30/2019	GSA's Response to Basil regarding its 11/22/2019 Protest	
14.	1/22/2020	SH Correspondence to Governor of Guam	
15.	1/24/2020	Pacific Daily News Article: War Claims Office Opens Today	
16.	1/24/2020	FOIA Request to the Governor of Guam	
17.	1/29/2020	Excerpts from SH Enterprises' Bid Documents for GSA-001-20	
18.		Agency Report and Procurement Record	
19.		Any exhibit offered by any other party	

Basil expressly reserves the right to amend or supplement this Exhibit List in order to identify any additional relevant evidence or documents that may be used in its defense or in rebuttal.

DATED: Hagåtña, GU, July 31, 2020.

CAMACHO CALVO LAW GROUP LLC

GERI E. DIAZ

Attorney for Appellant
BASIL FOOD INDUSTRIAL SERVICES

CORPORATION

# EXHIBIT 1



#### PURCHASE ORDER

GENERAL SERVICES AGENCY DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

148 Roule 1 Modine Dilye PH. Guam 96925

#### TRAN CODE

THIS PURCHASE ORDER NUMBER No. P196E00314

MUST APPEAR ON ALL INVOICES PACKING SLIPS, PACKAGES, B/L, CORRESPONDENCE ETC.

JOB CROSS NO.

AR MEGHT IEL COMACT | SHP VIA: F.O.B. 3/28/2019 173019104230 MENTO SHOW SHALLMO CHARGES AS SEATE YEAR OF 2- 5018 230 TO: CONSIGNEE, DESTINATION & MAJORING VENDOR S0097959 CALIFORNIA MART DEPT OF PUBLIC HEALTH S.H. ENTERPRISES, INC. & SOCIAL SERVICES P.O. BOX 9730 123 CHALAN KARETA RTE. 10 TAMONING, GU 96931 MANGILAO, GU 96923-0000 Telephone: 671 649-0521 Fax: 671 649-2957 TITLE III-C-2 BOME DELIV MEALS Email: AUTHORITY 3113 W CONTRACTNO. DECCLINI TERMS: \*\* INVITATION NO. TIME FOR DELIVERY EXPENS. SEE BELOW 1 PROVISION OF NUTRITION 1 LOT 246030.000 246030.00 0191730046 SERVICES FOR THE COMPREHENSIVE MANAGEMENT, OPERATIONS AND MAINTENANCE FOR DPRSS ELDERLY NUTRITION HOME-DELIVERED MEAL PROGRAM. SPECIFICATIONS ATTACHED. \*SERVICES WILL BE ACCOURED THROUGH THE PROVISION OF SGCA SUBSECTION 5150 ENERGENCY PROCUREMENT. FERIOD TO COVER: SUNDAY THROUGH MONDAY APRIL 1 THRU APRIL 30, 2019. 1,180 CLIENTS X \$6.95 PER MEAL = \$8,201.00 PER DAY X 30 SERVICE DAYS= \$246,030.00. KOTE: THE GOVERNMENT OF GUAM WILL NOT BE RESPONSIBLE FOR 'UNAUTHORIZED' FURCHASES OR SERVICES. Note: Amounts due this Purchase Order may be off set for modies due the Government of Guam inclusive of but not limited to taxes, fees, and returned checks plus for other damages, penalties, and Attorney's fees, after failure to pay accordingly ALL LATE DELIVERIES AND ACCEPTANCES ARE SUBJECT TO THE LIQUIDATED DAMAGES CLAUSE IN SECTION 6101(9)(a) OF THE GAR. SPECIAL SHETNICTION & TO VEHIDOR; A. DO NOT FILL THIS ORDER BY SEAD CERTIFIED CRITICAL AND THREE (3) COPES OF <u>EASSICE TO DYNOON OF ACCOUNTS</u>, DEPARTMENT OF ACCOUNTS ON ACCOUNTS AND XXXXXXXXXX IF YOUR TOTAL COST **EXCEEDS THIS TOTAL** RESERT CHANGES AND RETURN THIS ORDER FOR AMENOMENT. F. # ON ALL AIR SHIPMENTS HAVE AIR FREIGHT COMMANY CALL THE MANNER UPON ARRIVAL OF GOODS SCHATIRE CONTRACTOR: PLEASE SUPPLY PROHEPTLY THE ABOVE ARTICLES OR SERVICES, ALL COMMERCONDENCE PERTAINING TO THE ORDER WILLIAMS INTOCES, SERVING BOCKHARTS AND PACKAGES MOST BRAIR THE PURCHAGE ORBER HOWERS SHOWN ABOVE. SEE RETERSE SING FOR PRACHASE ORBER TERMS AND CHMOTICIAS. ACHANCE EXTRACA AUTHORIZATION THENTY Claudia Ser Actalle Chief Procurement Officer ENCLOSED

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### PURCHASE ORDER

GENERAL SERVICES AGENCY DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

146 Route 1 Marina Drive Piti, Guam 96926

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THIS PURCHASE ORDER NUMBER No. P196E00314

MUST APPEAR ON ALL INVOICES PACKING SUPS, PACKAGES, B/L, CORRESPONDENCE ETC.

CONSIGNEE, DESTINATION & MARKING

JOS ORDER NO. OUCL 3/28/2019 173019104230

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TO: CALIFORNIA MART S.H. ENTERPRISES, INC. P.O. BOX 9730 TAMUNING, GU 96931 Telephone: 671 649-0521 Fax: 671 649-2957

FO.B.

50097959

VENDOR

PREPAID SHOW INFPRAGE CHARGES AS SEPARATE MEMORY INVOICE

APR 9 5 2019

DEPT OF PUBLIC HEALTH & SOCIAL SERVICES 123 CHALAN KARETA RTE. 10 MANGILAO, GU 96923-0000

TITLE III-C-2 HOME DELIV MEALS

Email: AUTHORITY 3113 本字 NVII/NON NO. 市学 CONTRACT NO. DESCOUNT TERMS: TIME FOR DELIVERY SEE BELOW \* AUTHORIZE PERSONNEL / POC \* BREANNA SABLAN 735-7415 CHARLENE SAN NICOLAG 733-7421 \* NOTHING FOLLOWS \*

THE GOVERNMENT OF GUAM WILL NOT BE RESPONSIBLE FOR 'UNAUTHORIZED' PURCHASES OR SERVICES.
Note: Amounts due this Purchase Order may be off set for modies due the
of Guam inclusive of but not limited to taxes, fees, and returned checks
other damages, penalties, and Attorney's fees, after failure to pay
ALL LATE DELIVERIES AND ACCEPTANCES ARE SUBJECT TO THE LIQUIDATED DAMAGES CLAUSE IN SECT Government accordingly CLAUSE IN SECTION 6101(9)(a) OF THE GAR.

SPECIAL INSTRUCTION 5 TO VENDOR:

- STATURE INSTRUCTION OF THE PRODUCT

  IS SEND CHIMPRO ONGENIA. AND THREE (3) COPES OF <u>BANCHETO DAYINON OF ACCOUNTS</u>, DEPARTMENT OF ADMINISTRATION;

  GOVERNMENT OF GUAIN, N.O. BOX 821, AGAINA, GUAIN 98910.

  C. <u>MATERS</u> IN THERTY (30) DAYS INFOL RECIPIT OF HIGH-VINDIRE IN GLIAN IN GOOD CONDITION.

  D. THES OFFICE SUBJECT TO THE SPECIAL INVASIONS, AND SIG GENERAL TRUMS AND CONDITIONS SPECIFED ON THES BID.

F. # DAY ALL ARK SHOPESHATS HAVE ARK PREIGHT COMPANY CALL THIS HUMBER LIPCH ARRIVAL OF GOODS 111 (241) SIGNATURE

> MYMENT ENCLOSED 2 OF

246030.00

DO NOT FILL THIS ORDER IF YOUR TOTAL COST **EXCEEDS THIS TOTAL** 

INSTANT CHANGES AND RETURN THIS ORDER FOR AMENDMENT.

CONTRACTOR: PLEASE SIMPLY PROMPTLY THE ABOVE ARTICLES OR SIRVICES, ALL COMMISPOSIDENCE PREGLEMIC TO THIS OWNER INCLEDING INVOICES, SIMPLING BACK HORTS AND PACKAGES HIST BEAR THE PURCHAZE OWNER HOWERS SHOWN ABOVE. SEE INVESTEE SING FOR PORCHASE ORDER TERMS AND CONDITIONS. ADVANCE INTENT

Claudia <sub>MANE</sub> Ac#alle

Chief Procurement Officer

Control No.

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#### PURCHASE ORDER

GENERAL SERVICES AGENCY DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

148 Route 1 Marine Drive Pill, Guam 96925

TRAN CODE

THIS PURCHASE ORDER NUMBER No. P196E00314

MUST APPEAR ON ALL INVOICES PACKING SLIPS, PACKAGES, B/L, CORRESPONDENCE ETC.

JOB ORDER NO. 3/28/2019 173019104230

OKIC 230

AR HEIGHTEL CONTACT SHEP VIA: FQ.8.

S.H. ENTERPRISES, INC.

CALIFORNIA MART

TAMUNING, GU 96931

P.O. BOX 9730

Email:

APR 0 5 7019 PREPARENCE SHIPPING CHARGES AS SEPARATE HEALON WOOCE

Telephone: 671 649-0521 Fax: 671 649-2957

**VENDOR** S0097959 CONSIGNEE, DESTINATION & MARKING DEPT OF PUBLIC HEALTH

& SOCIAL SERVICES 123 CHALAN KARETA RTE, 10 MANGILAO, GU 96923-0000

TITLE III-C-2 HOME DELIV MEALS

AUTHORITY 3113

TO:

中半 INVITATION NO.

\*# CONTRACTNO.

TIME FOR DELIVERY SEE BELOW

**EUPTANG** 

DECOUNT TERMS:

Chief Procurement Officer

THIS ORDER IS SUBJECT TO THE FOLLOWING TERMS AND CONDITIONS: 1. Acknowledgment copy of this order must be signed and returned advising approximate or definite shipping date. 2. No variation in any of the terms, conditions, deliveries, prices, quantity, quality, or specification on this order, irrespective of the wording of the seller's acceptance, will be effective without buyer's written consent. 3. Packing list must accompany each shipment, showing our order humber, description and party serial number for each item. Shipments must be identified as "PARTIAL" or "COMPLETE". 5. Material is subject to buyer's inspection and approval within a reasonable time after delivery; if specifications are not met, material shall be returned at seller's expense. 6. In connection with any prompt payment discount offered, time will be computed from date of delivery and acceptance at destination, or from the date the correct involce or voucher is received in the office specified by the Government of Guam, if the latter is later than date of delivery and acceptance. Payment is deemed to be made, for the purpose of earning discount, on the date of the mailing of the check. 7. Overshipments, unless specifically authorized, will not be accepted. B. In connection with bid awards and contracts, this purchase order shall be governed by the Special Provisions and Bld General Terms and Conditions as specified. BPECIAL INSTRUCTION 1 TO YIMIDOG: BY CAN, RESTRICTION 1 TO THIS DOG:

8. SEND CERTIFIED ON GRAN, AND THREE (3) COPES OF INNOSCE TO DAYSIGNED ACCORDING, DEPARTMENT OF ADMINISTRATION;
GOVERNMENT OF CHAIN, NO, BOX SEL, ACANA, CHAIN 16010.

6. MAY SENT BY THAT YOU DAYSIGNED ON RECEIPT OF PERCHANDESE IN GEAM IN GOOD CONSTION.

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#### **PURCHASE ORDER**

GENERAL SERVICES AGENCY
DEPARTMENT OF ADMINISTRATION
GOVERNMENT OF GUAM

148 Route 1 Marine Drive Piti, Guam 96925

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VENDOR 50097959

PREPARD SHOW SHETHIRE CHARGES AS REVALUE MENION INVOICE

TRAN CODE

THIS PURCHASE ORDER NUMBER No. P196E00314

MUST APPEAR ON ALL INVOICES PACKING SUPS, PACKAGES, B/L, CORRESPONDENCE ETC.

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TO:

CALIFORNIA MART
S.H. ENTERPRISES, INC.
P.O. BOX 9730
TAMUNING, GD 96931

F.C.8.

DEPT OF FUBLIC HEALTH & SOCIAL SERVICES 123 CHALAN KARETA RTE. 10 MANGILAO, GU 96923-0000

CONSIGNEE, DESTINATION & MARKING

Telephone: 671 649-0521 Fax: 671 649-2957 Email: TITLE III-C-2 HOME DELIV MEALS \*\* INVITATION NO. # CONTRACTINO. TIME FOR DELIVERY SEE BELLOW DURING DESCOUNT TERMS: vendor acknowledgmen RETURN TO SUPPLY MANAGEMENT DIVISION DATE OF RECEIPT OF THIS \_ ORDER SIGNATURE RECEIVING REPORT I CERTIFY THE ABOVE ARTICLES AND/OR SERVICES HAVE/HAS BEEN RECEIVED AND/OR RENDERED AND THE SAME HAS BEEN INSPECTED AND ACCEPTED EXCEPT AS O'HERWISE NOTED HEREIN. DATE RECEIVED: SIGNATURE: SPECIAL SHETHLICTION 1 TO YEHDOR: DO NOT FILL THIS ORDER SELLING THE HIGH TO THE HEAD WITH THE GO COPES OF PROBLETO DUBBOALDE ACCOUNTS, DEPARTMENT OF ADMINISTRATIONS CONFIRMENT HER DEPARTMENT OF GUALI, P.O. BOX BM, AGAMA, FILMS 19910.

C. MATERY IN THEORY (20) DAYS INFOL RECEIPT OF PERCHADIOSE IN CLAM. BY GOOD EXHIBITION.

D. THES OFFER SUBJECT TO CONDITION OF REPORTS ONE.

B. OF THIS DECORE SUBJECT TO THE SPECIAL PROMISEOUS. AND RIG GRANAL TRIPLE AND COMPILIONS SPICIFIED ON THIS BID. 246030.00 IF YOUR TOTAL COST **EXCEEDS THIS TOTAL** INSERT CHANGES AND RETURN THIS ORDER FOR AHENOMENT. F. # ON ALLAM STAPPMINTS KAYE AR PROGRET COMPANY CALL THE NUMBER UPON ARRIVAL OF GOODS SIGNATURE CONTRACTOR: PLEASE SEPPLY PROMPTLY THE ABOVE ARTICLES OR SERVICES, SIMPPING BOCKHESITS AND PACKAGES PRIST REAR THE PREDIASE GREEN INHERED MOVIM ABOVE. SEE NEVERSE SIDE PING PORCHASE ORDER TERMS AND COMOTRORS. ADVANCE SATHENT AUTHORIZATION PXYMENT Claudia Ale Actalle ENCLOSED Chief Procurement Officer

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## EXHIBIT 2

#### SCOPE OF SERVICES: PROGRAM SPECIFICATIONS

The Vendor shall ensure meals comply with the provisions of Title III C2 Home-Delivered Meals of the Older Americans Act of 1965, as amended and the Code of Federal Regulations (45 CFR. Chapter XIII, Subchapter C, Part 1321) and most recent Dietacy Guidelines for Americans published by the Secretaries of the Department of Health and Human Services and the United States Department of Agriculture and shall familia a minimum of 33 and 1 3 percent of the current daily Recommended Dietacy Allowance (RDA), as established by the Food and Nutrition Board of the Institute of Medicine of the National Academy of Sciences. All sections throughout this Emergency Procurement shall be medified in writing at any time due to changes in Federal statutes or regulations, a material change in local law, organization, or policy.

The estimated range of meals served per day is one thousand (1,000) to one thousand two hundred (1,200) meals. For this emergency procurement, meals served per day are not expected to exceed one thousand one hundred eighty (1,180) meals. Note: On exceptional days, the minimum quantity of meals served per day will not be met on the dates identified by the Department of Public Health and Social Services, not to exceed five (5) days.

MEAL ORDERS AND ADJUSTMENTS. The Vendor shall receive ment orders of authorized clients from the DPH&SS, DSC contracted service provider for the Case Management Services (CMS) program. Meal orders shall be communicated to the ENP Vendor by the CMS service provider. Adjustments to the meal orders due to an increase or decrease of authorized clients shall be coordinated with the CMS service provider and the ENP Vendor.

The meal pattern below is a requirement of the ENP, which meals shall be based upon:

a.	Meat/Poultry/Senfood	30z. edible portion exclusive of skin, fat and bones (after cooking); or
		5 oz. which includes 3 oz. edible portion, exclusive of skin, fat and hones (after cooking) plus at least 2 oz. of casserole or mixture.
b,	Vegetable/Salad	11 cup cooked and unbuttered as a separate item; or
		i cup raw soled (e.g., cucumber or cabbage) with dressing.
C	Rice/Bread/Mashed	cup rice; or
	Polatoes	1 serving enriched bread or dinner roll, or
		1 cup mashed potatnes with gravy.
ţĮ,	Margarine/Butter	I tsp. when bread or dinner roll is served.
C.	Milk	14 pint low fat or skim.
ſ.	Fruits	1/2 cup without syrup; or
		1 whole fruit.
g.	Condiments	Individually packed salt and black pepper packets.

PROGRAM INTENT. To provide hot, nutritious meals that meet the minimum of 33 and 1/3 percent of the current daily Recommended Dietary Allowances (RDA) as established by the Food and Nutrition Board of the Institute of Medicine of the National Academy of Sciences to authorized clients, in a home setting.

Nutrition Services are provided to eligible clients who are, as determined by the Case Management Services (CMS) program, to be functionally impaired because:

 The individual is unable to perform at least two (2) of the following Activities of Daily Living (ADL) without personal assistance, standby assistance, supervision or cues: cating, dressing, bathing, toileting, transferring in and out of bed/chair, and walking; or

- The individual has a cognitive or other mental impairment, and requires substantial
  supervision because he/she behaves in a manner that poses a serious health or safety
  hazard to the individual or to other individuals; or
- 3. The individual has been determined to be eligible based on a comprehensive assessment of the individual, inclusive of temporary and permanent impairments. In cases where there is no evidence munifested of the impairments, a Physician's Certification of Individual's Eligibility for Services is required for services to commence.
- 4. The DPH&SS, DSC reserves the option to provide Nutrition Services to the eligible spouse who is 60 years and older and whom is the primary caretaker of the komebound senior; underage spouse of the eligible client, caretakers of the eligible client and to individuals residing in the home who have a disability whom otherwise meet Federal criteria.
- 5. The Elderly Nutrition Program Vendor shall provide the CMS information on the status of the eligible clients authorized to receive Nutrition Services, such as, and not limited to, when they attempt to deliver a meal and the authorized client is not home or is advised that the authorized client has been hospitalized. In such cases, Nutrition Services shall be suspended until the authorized client is able to receive the meal service.
- The DPH&SS, DSC reserves the option of expanding Nutrition Services to include breakfast and/or dinner service and may be further expanded to include holiday meal service.

### 1.0 ELEMENTS OF BLDERLY NUTRITION PROGRAM HOME-DELIVERED MEALS COMPONENT

 NUMBER OF CLIENTS TO BE SERVED. Approximately one thousand one hundred and eighty (1,180) eligible individuals in a homebound setting.

Currently, there are 26 Areas as follows:

No,	Area	No.	Area
١.	Agana Heights	14.	Merizo
2.	Agot	15.	Mongroung
3,	Anigua	16.	Ordat
4,	Asan	17.	Piti
5,	Borrigoda	18.	Santa Rita
6,	Chalan Pago	19.	Sinajana
7.	Dededo	20.	Talofofo
8,	Harmon	21.	Tamuning
9.	ไกลกลุ่นถ	22.	Toto
10.	Maina	23.	Tumon
11,	Maite	24.	Umatac
12.	Malojioj	25.	Yigo
13.	Mangliso	26.	Yonu

1.2 NUTRITION SERVICES. Elderly Nutrition Program services shall be provided to eligible individuals in a home setting Monday through Sunday. However, upon the Vendor being notified and authorized as finds are appropriated, allocated, and allotted by the DPH&SS, DSC, Nutrition Services may include breakfast and/or dinner service and may include holiday meal service. Elderly Nutrition Services shall occur no later than two (3) working days after receipt of intake, Profile and Referral Form and Determine Your Nutritional Health Form from the CMS service provider.

#### 2.0 CLIENT REGISTRATION AND MAINTENANCE

- 2.1 REGISTERED CLIENT. For the purposes of the ENP, a client who receives a home-delivered meal within the reporting fiscal year (October 1 through September 30) is counted as a registered client. The Vendor shall be responsible for registering clients and tracking deceased clients within the reporting fiscal year.
- 2.2 INTAKE, PROFILE AND REFERRAL FORM. The Vendor shall use the Intake, Profile and Referral (IPR) Form to refer eligible individuals to other Title III Aging Services.
- 2.3 MULTI-DISCIPLINARY TEAM MEETING. The Vendor, at the request of other agencies providing services to their ENP C2 clients, shall attend such meetings to assist in the coordination of services. In addition, the Vendor may request CMS to activate a Multi-Disciplinary Team to address multifaceted service issues concerning authorized clients of ENP C1
- 2.4 AWARENESS OF ELDER CONTERNS. The Vendor shall address problems and concerns of ENP C2 clients and submit them to the DPH&SS, DSC as part of the Monthly Program Reports. A record book of problems and concerns addressed or being addressed by the Vendor shall be maintained and made available upon request by the DPH&SS, DSC for review, monitoring and other program and administrative purposes.

#### 3.0 PRIORITIZATION OF SERVICES

31 Guam State Office on Aging (SOA) (DPH&SS, DSC) recognizes the unique situation in which the demand for services may outweigh the available resources; therefore, the following scale shall be used as a guideline to prioritize the provision of services to those in greatest socio-economic need, as necessary and directed by the Guam SOA. The scale will be based on a point system in three (3) focal areas, the older individual's: (1) mobility, (2) degree of existing support system, and (3) housing condition.

Greatest priority will be given to older individuals in descending order, with nine (9) being the highest possible points gamered translating to the older individual in greatest socio-economic need.

Point System	Mability	Support System	Housing Condition
1	Cane or Walker	Support available; but not living in same household	Full concrete structure
2	Wheel chair users	Minimal support; but not regularly available	Semi- concrete structure
3	Homebound and bedridden	No support system in place	Tin and wood structure

3.2 Based on the need to activate this provision, the number of persons to be served will be determined by the existing conditions at the time of implementation. In the event that the number of available slots is not sufficient to provide services to the number of persons determined, to be attisk and in need of services, the number of Activities of Daily Living (ADL) impairments will be applied to this distinct group as an additional determining factor for services.

Impairments in Activities of Daily Living (ADL) — The inability to perform one or more of the following six activities of daily living without personal assistance, stand-by assistance, supervision or coes: eating,

dressing, ba walking.	thing, tolleting, transferring in and out of bed/clinir, and
	I point will be added to clients with 1-2 ADL impairments.
Point System	2 points will be added to clients with 3-4 ADL impairments.
- Grandia	3 points will be added to clients with 5-6 ADL Impairments.

- 3.3 Another determining factor in this point system may include whether the older individual is responsible for the care of a dependent. Clients will be given an additional one (1) point if they are also caregivers. Any application of a scale of similar or like form is permissible provided prior authorization is granted by the Guam SOA. (Re: Excerpt from 2016-2019, Guam's State Plan on Aging, pages 16-17)
- 3.4 After applying the Prioritization of Services and the demand for services still autweigh the available resources the Vendor shall advise the Guam SOA who will provide additional guidance and direction to the Vendor as to other variables and/or conditions to assess to reduce the demand to meet the available resources.
- 3.5 When the Vendor receives notification from the Quam SOA to activate the application of the Prioritization of Services point system, the entire list of eligible clients shall be ranked. The entire list is defined as all who are receiving services, those on a partial or wait list, as well as new referrals.

#### 4.0 ELEMENTS OF ENP OPERATIONS HOME-DELIVERED MEALS

- 4.1 OFFICE HOURS. The Vendor shall maintain affice hours for the Elderly Nutrition Program from 8:00 a.m. to 5:00 p.m., Monday Friday.
- 4.2 MEAL SERVICE HOURS. The Vendor shall deliver home-delivered meals no earlier than 10:00 a.m. and no later than 12:30 p.m., Monday through Sunday, except on the holiday identified on 4.0, 4.1 in compliance with the Health and Welfare benefits as provided by the U.S. Department of Labor provisions for Guam. The DPH&SS, DSC reserves the option to expand meal services, which may include additional service times, as funding becomes available. The Vendor must notify CMS, DPH&SS, DSC and homebound clients when meals are being delivered late, cause of the late delivery and is subject to approvat by DPH&SS, DSC. No meals shall be delivered after 2:30 p.m. unless authorized by DPH&SS, DSC.
- 4.3 OPERATIONAL REQUIREMENTS. The Vendor shall provide the personnel, equipment and supplies to provide ENP nutrition services.
- 4.4 FOOD SAFETY AND SANITATION. The Vendor shall comply with all governing statutes and rules and regulations of the Guam Department of Public Health and Social Services and other federal and local regulatory agencies for the requirements on, but not limited to, food and safety and sanitation.
- 4.5 PREPARATION OF MEALS. The Vendor shall have the ability to prepare estimated range of one thousand (1,000) to one thousand two hundred (1,200) had nutritious meals per service day in a central kitchen and to deliver them to authorized homebound clients.
  - a. In purchasing food, preparing and delivering meals in the performance of this program, the Vendor shall follow appropriate procedures to preserve the autilional value and food safety of the meals provided. It is encouraged for the Vendor to "Buy Local" for this nutrition program.

- Meals shall be prepared no earlier than four (4) hours prior to their delivery to the authorized homebound elients.
- Meals shall be low in saturated fat, sodium and cholesterol and prepared in a manner acceptable for persons with diabetes or hypertension.
   Monosodium Glutamate (MSG) shall not be used.
- d. Meat, fish and poultry shall be tender and easy to chew. For the authorized clients who cannot consume solid foods, mechanical meats (chopped) or pureed meats (blenderized) shall be provided upon the request of the client, their caregiver or authorized representative, or as indicated by the CMS program and is considered special meats.
- e. There shall be no serving of fried foods and Base Fish.
- 4.6 MEAL PATTERN. The Vendor shall ensure meals comply with the provisions of Title HI C2 Home-Delivered Meals of the Older Americans Act of 1965, as amended and the Code of Federal Regulations (45 CFR Chapter XIII, Subchapter C, Part 1321) and most recent Dictary Quicklines for Americans published by the Secretaries of the Department of Health and Human Services and the United States Department of Agriculture and shall furnish a minimum of 33 and 1/3 percent of the current delly Recommended Dictary Allowance (RDA), as established by the Food and Nutrillon Board of the Institute of Medicine of the National Academy of Sciences.

Meals must conform to the following pattern:

0,	Meat/Poultry/Seafood	bones (after cooking); or 5 oz. which includes 3 oz. edible portion,
L		exclusive of skin, for and bones (after cooking) plus at least 2 pz. of cassende or mixture.
Ь,	Vegetable/Salad	's cup cooked, unbuttered, as a separate item; or I cup raw salad (e.g., cucumber or cubbage) with dressing.
¢.	Rice/Bread/Mashed Potatoes	I cup rice; or I serving enriched bread or dinner roll; or I cup masked polatoes with gravy,
d.	Margarine/Butter	I tsp. when bread or dinner roll is served.
E.	Milk	½ pint low fat ar skim.
ſ.	Fruits	12 cup without syrup; or 1 whole fruit.
g.	Condinients	individually packed salt and black pepper packets.

- 4.7 MENU PREPARATION. The Vendor shall ensure menus are prepared for cycles of four (4) weeks and changed monthly. Manus shall be submitted by the Vendor to the DPH&SS, DSC, no more than thirty (30) working days prior to their implementation.
  - a. Menus shall only be provided for this emergency procurement period.
  - b. Menu Meal Variety. The Vendor shall ensure there is a variety of menu meal items on the Monthly Menu to be submitted to the DPH&SS, DSC. The Vendor shall ensure that no more than two of the same menu items shall be served within two consecutive weeks.
  - c. Meal Substitutions. There shall be no meal substitutions unless the Vendor provides documentation from the Vendor's supplier(s) stating on supplier's letterhead: Date of Order, Date Vendor's supplier notified Vendor of supplier's inability to provide the food item.

- Additionally, it is the responsibility of the Vendor to provide this written documentation of the Vendor's efforts to obtain food item(s) from other suppliers.
- d. Means and meals substitutions which includes Emergency Dry Good as authorized shall be approved by a Licensed Dictition (LD) or Licensed Nutritionist (LN) prior to their submittal to the DPH&SS, DSC. The signature of the LD or LN and date of their approval shall appear on the means. The DPH&SS, DSC, shall require changes, as necessary, with respect to the appropriateness of the means.
- 4.8 MONTHLY MEAL MENU DISTRIBUTION. The Vendor shall distribute approved Monthly Meal Menus to the CMS service provider. Any changes to the menu shall be communicated in writing by the Vendor to the CMS and the DPH&SS, DSC no later than the day prior to the change.
- 4.9 REQUESTS FOR SPECIAL MEALS. The Vendor shall provide special meals, where feasible, reasonable and appropriate, to meet the particular dictory needs arising from the health or religious requirements of eligible clients; however, special meals do not include liquid supplement. The CMS Program Manager shall coordinate with the Vendor for the provision of special meals which shall be supported in the following manner:
  - a. A senior requesting a special meal for health related reasons shall provide a signed statement from their physician or ficensed nutritionist stating the medical necessity for special meals and the types of foods the clients can or cannot consume.
  - b. A senior requesting a special meal for religious reasons shall provide a signed statement from their priest, rabbi, pastor, etc. altesting to the dictary requirements of their faith that meet the 33 and 1/3 percent of the current dally RDA.
  - c. Vegetarian meals shall meet the most current RDA, the nutritional needs of the senior client, shall be based on careful diet planning by a registered dietition or nutritionist based on food servings delineated in the Food Guido Pyramid and shall be approved by a physician.
  - d. The CMS service provider shall provide the Vendor with copies of supporting documentation for each special menu request which the Vendor shall maintain in the client's file.
- 4.10 EMERGENCY MENUS. The Vendor's Emergency Management Plan shall be submitted to the DPH&SS, DSC for review and approval by DPH&SS, DSC within five (5) calendar days upon award of this emergency procurement or as specified by the DPH&SS, DSC. The plan shall include the submission of proposed emergency menus for the provision of dry goods as approved by the LD or LN for a period of three (3) days. Further, the plan shall also include that the provision of meals, as practicable, or dry goods to clients be for a period of one (1) day to three (3) days during periods of officially declared emergencies or in preporation to local efforts in response to impending or actual disusters. Dry Goods shall be in pull-tab form to make it easy for clients to open. The Covernment reserves the option to notify the Vendor to serve meals earlier for Disaster Preparedness Planning efforts.
- 4.11 PACKAGING OF MEALS. Home-Delivered Meals shall be delivered and served in pre-packaged form, which are compartmentalized sealed containers. These sealed containers shall be sealed; containers, and able to maintain proper food temperature and should be clearly labeled identifying Vendor, their telephone number, the preparation date, funding source: DPH&SS, DSC, Title III Home-Delivered Meals, Older Americans

Act, and the following statement: Compliments, Concerns, and Complaints, to include the delivery of meals earlier than 10:00 a.m. and later than 12:30 p.m., must be reported to the Vendor.

- a. Hot food containers shall be firm, compartmentalized with each section scaled and deep enough to prevent the mixing of one type of food with another; sealed so that heat is remined and dust or foreign matter cannot enter; impermeable so that liquid does not soak through; disposable; easy to open; and made to be stacked for storing and carrying.
- b. Dinnerware shall consist of three section heavy duty plates, heavy duty cups, as applicable; heavy duty forks, knives, spoons; and cups and bowls with fitted lids for soups, salads and fruit.
- The Vendor shall ensure cold foods are packed separately from hot foods.
- d. The Vendor shall ensure that appropriate food containers and utensils for clients with disabilities are available to those clients recommended by CMS.
- 4 12 FOOD TEMPERATURE. The Vendor shall ensure hot foods are maintained at or above 140 degrees Fahrenheit and cold foods shall be maintained at or below 40 degrees Fahrenheit, upon arrival to authorized clients.
- 4.13 DELIVERY OF MEALS. The Vendor shall ensure all meals are complete with meal order, properly packaged, labeled and ready for delivery to homebound authorized clients prior to leaving the central kitchen. The Vendor shall ensure meals be delivered no earlier than 10:00 a.m. and no later than 12:30 p.m., Monday through Sunday, except on holidays observed by the Government of Guam, or unless otherwise approved by the DPH&SS, DSC, to the home settings.
  - ENP delivery staff shall not leave meals unattended if no one is home to receive it. Leaving the meal in a cooler or outside refrigerator is not permitted.
  - b. If the eligible individual is not home on a regular basis due to medical appointments, a willing neighbor may be authorized to receive the meal provided a consent form signed by the neighbor and approved by the CMS has been provided to the Vendor.
  - The Vendor shall ensure vehicles used in the delivery of meals are in compliance with the Guam Department of Public Health and Social Services (DPH&SS) Rules and Regulations Governing Eating and Drinking Establishments.
- 4 14 Meal Complaints. The Vendor shall immediately report complaints regarding meals to the DPH&SS, DSC program coordinator assigned to oversee this program, as follows:
  - o. Meals not delivered within the designated delivery times.
  - b. Meals that exclude certain items or do not meet specified portions.
  - Meals appearing disarrayed, spoiled, contaminated or otherwise undrinkable or inedible.
  - d. Any meal determined spoiled or contaminated shall be reported in the Problems and Concerns and Proposed Solutions section of the Monthly Program Reports submitted to the DPH&SS, DSC.

- 4.15 INSPECTION REPORTS. The Vendor shall submit a copy of all inspection reports received from government agencies inclusive of Food Service Establishment inspection Reports. The inspection reports shall be provided to the DPH&SS, DSC within thirty (30) minutes upon receipt of the inspection report being issued to the Vendor. The Vendor shall call the DPH&SS, DSC to notify DSC of the forthcoming inspection report and the letter grade issued. A copy of all Food Service Establishment Inspection Reports received from the Division of Environmental Health, Department of Public Health and Social Services shall also be submitted to the President of the Elderly Nutrition Program Council no later than 10:00 a.m., the next working day following the inspection.
- 4.16 CLIENT FILES. All client files shall remain confidential. The Vendor shall maintain and update individual ENP client files which shall be retained for a period of this emergency procurement and shall include the ENP client's initial referral from the CMS or services with accompanying latake, Profile and Referral Form and subsequent updates; Determine Your Nutritional Health (DYNH) assessment checklist and updates; Nutrition Services Service Plan (Special Meni Requirements), as applicable; Signed statement from their priest, rabbi, pastor, physician or licensed autritionist as to what foods the client can or cannot consume; Current map to client's residence; Reports of accidents/incidents involving ENP clients and/or ENP Program staff, as applicable; and other documents as deemed necessary by the DPH&SS, DSC.

The Vendor shall ensure individual client files are maintained and updated regularly with client documents filed within three (3) work days. Each Client File has a typed label identifying each client's file by their name in the following format: last name, first name and middle name, i.e. DOE, John Guam. Client files shall be maintained under lock and key by the Vendor.

- 4.17 BINDER OF CLIENT MAPS. The Vendor shall ensure a copy of each home-delivered client map under this program is maintained; current; legible and filed accordingly by the client's designated route in a Binder(s). Each Binder shall be labeled by the ENP designated route(s). The Vendor shall provide a copy of the Binders to the DPH&SS, DSC and provide updated Binders on weekly basis. The Vendor shall be prepared to relinquish and deliver within one (1) hour, all Binders containing maps of the client's residence upon being notified to the custody of the DPH&SS, DSC.
- 4.18 STANDARD OPERATING PROCEDURES. The Vendor shall ensure Standard Operating Procedures, inclusive of an Emergency Management Plan is submitted to the DPH&SS, DSC for review and approval within five (5) calendar days upon award of this emergency procurement or as specified by the DPH&SS, DSC.
- 4.19 EMERGENCY MANAGEMENT PLAN. In an effort to protect the health, safety and welfare of clients, staff and volunteers, the Vendor shall visibly post emergency telephone numbers and the established emergency procedures, as applicable. The Vendor shall provide training to staff on procedures to be followed in the event of a:
  - fire/earthquake, to include a drill in which all staff members shall participate, with an evacuation plan visibly posted;
  - b. medical emergency, to include food poisoning situations;
  - c. physical threat, to include bodily harm situations;
  - d. severe weather or a natural disaster; and

- c. power water outages, etc.
- 4.20 The Vender shall ensure the Emergency Management Plan Include contingency plans to address manmade and natural disasters. The Vender must have adequate storage and power back-up facilities, i.e. standby generator to ensure continuation to prepare meals for this food service program.
- 4.23 The Vendor shall conduct monthly drills with staff in response to a fire, earthquake, health emergencies, medical emergencies, physical threat, vehicle accidents and power and/or water outages.

### 5.0 Elements of Staffing Requirements, Certification and Training

- 5.1 The Vender shall ensure staff employed for the administration and operations of the ENP are qualified to execute their respective duties and responsibilities. Upon the awarding of the ENP, the Vender shall provide DPH&SS, DSC with written Position Description for each position involved in the direct delivery of ENP Home-Delivered Meals service.
- The Vendor shall ensure the following requirements be met by all staff 5.2 prior to employment and be current, not expired or outdated, while employed with the ENP. Tuberculosis (TB) Clearance to be renewed annually; Original Police, Court, and Traffic Clearances updated every three (1) years; Original Police, Court, and Traffic Clearances for new staff shall be dated no earlier than ninety (90) days prior to employment; Possess a High Selscot Diploma or completion of a General Educational Development (GED) Test from a recognized institution, or successful completion of a certification program from a recognized accredited or certified vocational technical institution, in a specialized field required for the job; Annual Orientation to Title III programs and the Bureau of Adult Protective Services presented by the DPH&SS, DSC staff shall be met within the first month for new staff within thirty (30) days of employment; Current Health Certificates, which must be on the person, as required by the Division of Environmental Health, DPH&SS; and Annual completion of fire extinguisher and basic fire awareness training.
- 5,3 The Vendor shall maintain and update individual staff files of each ENP employee in its central office. The staff files shall include; current Tuberculosis (TB) clearance to be renewed annually; original Police, Court and Traffic Clearances updated every three (3) years; original Police, Court and Truffic Clearances for new stuff which shall be dated no earlier than sinety (90) days prior to employment; High School Diploma or General Educational Development (GED) Test from a recognized institution, or successful completion of a certification program from a recognized accredited or certified vocational technical institution, in a specialized field required for the job; Documentation of attendance at Annual Orientation to Title III programs and the Bureau of Adult Protective Services by DPH&SS, DSC staff; Documentation of continuing education, certifications, training and workshops; copy of prior and current Health Certificates while employed with the ENP; Acknowledgement of completion of fire extinguisher and basic fire awareness imining, as applicable; Acknowledgement receipt of the Bureau of Adult Projective Services Mandate, Public Low 31-278: Acknowledgement of Vendor's Drug and Smoke-Free Workplace Policy; Acknowledgement of Vendor's Equal Employment Opportunity Policy: Acknowledgement of Vendor's Standard Operating Procedures that includes Emergency Management Plan; Completed Employment Application; Position Description; and Reports of accidents and/or incidents involving ENP staff affecting the care of clients or operation of the program and actions taken towards resolution.

#### 6.0 ELEMENTS OF STAFFING QUALIFICATIONS AND RESPONSIBILITIES

- 6.1 The Vendor shall submit an Organizational Chart illustrating the placement of the ENP with relationship to all other programs and businesses under Vendor's organization.
- 6.2 The Vender shall submit a Staffing Pattern and Position Description of all positions for the ENP. The Position Description shall contain minimum qualifications, abilities and responsibilities of persons assigned to provide the required services. All employed staff shall meet the minimum requirements set forth in their respective position description.
- 6.3 The Vendor shall not employ an individual for the ENP Home-Delivered Meal service if: He/she has been convicted of a felony within seven (7) years prior to the date of his/her initial employment with this program; or He/she has been convicted of a drug or alcohol offense.
- The Vendor shall ensure ENP staff, with the exception of the Executive or 6.4 Program Director, Program Manager, and Licensed Dictition (LD) or Licensed Nutritionist (LN), possess a High School Diploma or completion of a General Educational Development (CED) Test from a recognized institution, or successful completion of a certification program from a recognized accredited or certified vocational technical institution, in a specialized field required for the job. The Vendor has the option to retain ENP staff, with exception to those positions listed above or as otherwise specified in this emergency procurement, who have been employed with the ENP for the past five (5) years without incident and who do not possess a High School Diploma or completion of a General Educational Development (GED) Test from a recognized institution, or successful completion of a certification program from a recognized accredited or certified vocational technical institution, in a specialized field required for the job.
- 6.5 The Vendor shall ensure all services and activities provided by the ENP are performed in a professional, courteous, safe, and caring manner. Staff shall be sensitive, patient, and understanding in providing services to clients.
- 6.6 The Vendor shall provide a resume of the Executive or Program Director with at least five (5) years of experience in food service management who will be responsible for the overall management of the Elderly Nutrition Program and shall possess the experience, knowledge, and skills to accomplish the objectives of this emergency procurement. Within five (5) calendar days of official notification of award of this emergency procurement or as specified by the DPH&SS, DSC, Vendor must submit the name and copy of ServSofe Food Protection Manager's Certification or evidence of scheduled training from the Quam Community College (GCC).
  - n. Maintaining current ServSafe Food Protection Manager Certification.
  - b. Planning and development in the delivery of program services.
  - Evaluation of program services and standards of operations.
  - d. Resource development and grant writing activities.
  - e. Fiscal management and budgeting.
  - Community and advisory group collaboration and relations.
  - g. Personnel management, training, and staff development.

- Contractual compliance ensuring the efficiency, effectiveness and accountability of the Elderly Nutrition Program.
- Shall not hold an executive position within the organization's bound, as practicable.
- 6.7 The Vendor shall provide a resume of the Program Manager with at least three (3) years of experience in the food service industry; maintains a current ServSafe Food Protection Manager's Certification; and will ensure the daily operations of the nutrition program is performed in accordance with the agreed upon scope of services for this emergency procurement. Within five (5) calendar days of official notification of award of this emergency procurement or as specified by the DiH&SS, DSC, Vendor must submit the name and copy of ServSafe Food Protection Manager's Certification or evidence of scheduled training from the Quam Community College (GCC).
  - a. Maintaining current ServSafe Food Protection Manager Certification.
  - Ability in accessing and developing resources and services responsive to the needs of the target population to be served.
  - Ability in refining and improving operations, work processes and quality of services responsive to the needs of the target population to be served.
  - Ability to train and supervise, and develop the capacity of program staff and volunteers.
  - Ability to avaluate staff and the program for effectiveness, efficiency and accountability and ensure compliance with the scope of services of this Bid.
  - Ensure referrals are initiated with the appropriate Service Providers for clients requiring additional services.
  - g. Ability to maintain complete and accurate records and prepare reports in compliance with the ENP's reporting requirements or as required through direction from the DPH&SS, DSC.
- 6.8 The Vendor shall have access to services of a Guam Licensed Dictition (LD) or Guam Licensed Nutritionist (LN), as needed, in order to comply with the Dictory Guidelines for Americans published by the Secretaries of the Department of Health and Human Services and the United States Department of Agriculture. Within five (5) calendar days of official notification of the award of this emergency procurement or as specified by the OPH&SS, DSC, the Vendor shall submit the name and provide a copy of the license of the LD or LN (Ref. P. L. 25-192, Title 10 GCA, Chapter 12, Article 21, Part 2).
- 6.9 The Vendor shall ensure the ENP LD or LN is knowledgeable and capable of performing the following:
  - a. Provide technical assistance, as required by the Vendor, to areas relating to food service for the ENP including food service equipment, purchases, recipes, portion control, food cost controls, food packaging, food delivery systems, and hygienic food service techniques for the handling and preparing of food.
  - b. The LD or LN shall, on a monthly basis, select and review ten (10) packaged meals prior to delivery to ensure specifications and requirements of the ENP are met. The Vendor shall submit the report

documenting the findings and recommendations to address deficiencies identified in the review conducted by the LD or LN. The report shall include acrial colored photos of the 10 packaged meals inspected and be labeled to indicate the type of meal selected, reviewed and inspected.

At a minimum, the 10 packaged meals for selection and review should include each one (1) of the following: Regular Meal, Mechanical (Chopped), Pureed (Blenderized), Health (Vegetarian), and Health (Non-Vegetarian). The Vendor shall submit the report containing the signature and date of the LD or LN to the DPH&SS, DSC within five (5) working days after each review.

- Shall attend and be present to hear and address all meal concerns and/or complaints brought forth at the Elderly Nutrition Program Council meetings and offer nutritional advice and guidance.
- 6.10 The Vendor shall ensure that at least one (1) staff who possesses a current ServSafe Food Protection Manager's Certification is on duty throughout the operations of the ENP. Within five (5) calendar days of afficial notification of award of this emergency procurement or as specified by the DPH&SS, DSC, Vendor must submit the name(s) and copy(les) of ServSafe Food Protection Manager's Certification or evidence of scheduled training from the Guam Community College (GCC).
- 6.11 The Vendor shall ensure all ENP delivery staff is properly licensed by the Department of Motor Vehicle, Government of Quam.
- 6.12 The Vendor shall ensure the ENP Delivery staff are knowledgeable and capable of performing the following:
  - a. ENP delivery staff shall place a door hanger or similar product at the home of the authorized client indicating the ENP delivery staff was present to deliver the meal and no one was home to receive the meal.
  - ENP delivery staff shall physically see the authorized client at least three (3) times per week to ensure the client is safe.
  - c. ENP delivery staff shall, upon returning to the office, report to the ENP Program Manager significant changes in the authorized client's condition or non-delivery of meals to the authorized client for two (2) consecutive days who in turn will notify the CMS for their follow up.
  - ENP delivery staff shall, upon returning to the office, report to the ENP Program Manager significant abuse of the Elderly Nutrition Program who in turn will notify the DPM&SS, DSC.

#### 7.0 ADMINISTRATIVE REQUIREMENTS

- 7.1 REQUESTS FOR INFORMATION. Requests for information by the DPH&SS, DSC shall be acted upon in a professional manner and submitted to the DPH&SS, DSC within five (5) working days unless otherwise specified in the request. Corrections to information requested shall be submitted as specified by the DPH&SS, DSC.
- 7.2 IMPROPER ACTIVITIES OF ENP STAFF. The Vendor shall report in writing to the DPH&SS, DSC within two (2) working days of learning of alleged acts of malfeasonce, including embezzlement by their employees which affects the ENP. The Vendor shall file a report with the appropriate authorities and a copy shall be provided to DPH&SS, DSC.
- 7.3 COMPLAINTS, PROBLEMS, AND CONCERNS. The Vendor shall attempt to remedy non-urgent complaints, problems and concerns of clients with

other service providers, vendors or health and human service agencies prior to reporting the matter to the DPH&SS, DSC. Complaints and concerns that cannot be resolved to the mutual satisfaction of all parties shall be reported in writing to the DPH&SS, DSC for assistance and guidance. Urgent complaints, problems, and concerns requiring immediate attention shall be reported to the DPH&SS, DSC as soon as possible with written communications to be submitted by 10:00 a.m. the next business day or as determined by the DPH&SS, DSC upon being notified. This shall include complaints filed against the Vendor with local or Federal agencies by clients or staff. Written notices for information or corrective action, issued by the DPH&SS, DSC, to the Vendor, shall be acted upon within five (5) working days upon receipt of notification or as specified by the DPH&SS, DSC.

- 7.4 ACCIDENTS AND INCIDENTS. The Vendor shall ensure all occidents and incidents involving injury to individuals and/or damage to property are verbally reported to the DPH&SS, DSC as soon as possible with written report submitted the following working day if it is not practicable to submit the report of the accident and/or incident the same day it necurred. A copy of reports, i.e., GPD, GFD, GMH, Mayor, etc., issued regarding the accident and/or incident shall be submitted to the DPH&SS, DSC no later than the next working day following its receipt by the Vendor. Acts of vandalism to any vehicle or facility used in the ENP shall be reported to the DPH&SS, DSC in the same manner.
- 7.5 STAFF IDENTIFICATION. The Vendor shall issue each staff a numbered photo identification card that shall be worn in clear view while on duty.
- 7.6 PROPER HYGIENE AND DRESS CODE. The Vendor shall ensure all staff practice good hygiene and maintain a professional appearance. They are required to be neat, clean, and well-groomed and are expected to serve as role models in the upkeep of one's personal hygiene. The staff shall wear clothing that is professional in appearance. Staff providing direct services to clients shall wear closed-toed shoes for safety. The staff who perform custodial or maintenance work are allowed to wear denim pants. All other staffs are to dress professionally.
- 7.7 MANAGEMENT PERSONNEL. Management personnel shall be knowledgeable of the provisions of the Vendor's Agreement with the DPH&SS, DSC and be provided copies of the Agreement and approved purchase order. The absence of the ENP Executive or Program Director, Program Manager or other key personnel for more than three (3) consecutive days shall be reported in writing to the DPH&SS, DSC naming the person(s) authorized to act on their behalf and the expected duration of the appointment.
- 7.8 PROGRAM REPORTING REQUIREMENTS. Monthly Reports with transmittal page signed by the Program Director and Program Manager shall be complete, accurate, and received by the DPH&SS, DSC in the format provided no later than ten (10) working days after the end of the month shall include:
  - a. Monthly Program Report (Transmittel) Form
  - b. Invoice Form
  - c. Monthly Meal Record and Meal Breakdown Form
  - d. Accounts Receivable Activity Report Form
  - e. Program income Report Form

- f. Program Income Expenditure Report Form
- g. Monthly Statistical Report Form
- h. Monthly Program Summary Form
- Release of Claims Statement Forms shall be submitted at the end of the emergency procurement period.
- j. Intake Profile and Roferral Form
- k. Intake, Profile and Referral Record Change and Service Update Form
- 1. Determine Your Nutritional Health Form
- 7.9 MONTHLY PROGRAM REPORT. The DPH &SS, DSC shall provide the Vendor with the Program Reporting Forms. The Vendor shall ensure all monthly fiscal program reporting requirements be prepared utilizing the Microsoft Office Excel software unless otherwise agreed upon and approved by the DPH &SS, DSC.

#### 8.0 PROGRAM MONIES

- 8.1 SERVICE CONTRIBUTIONS. The Vendor shall comply with the provisions of the Older Americans Act of 1965, as amended, and provide each eligible individual with an opportunity to voluntarily contribute to the cost of the ENP, a service contribution as defined in 45 CFR Part 1321 67 (Service Contribution). The Vendor shall in keeping with 45 CFR Part 1321.67 clearly inform each eligible individual that there is no obligation to contribute and that the contribution is purely voluntary; protect the privacy and confidentiality of each eligible individual with respect to the ENP eligible individual's contribution or lack of contribution; and use all collected contributions to expand the service for which the contributions were given. No eligible individual shall be denied a service because the eligible individual will not or cannot contribute to the cost of the service. This information shall be reported in the Program Income and Program Income Expenditure Reports submitted monthly to the DPH&SS, OSC.
- 8 2 PROGRAM INCOME. The Vandor shall safeguard Program Income generated in support of the ENP, accounting for all funds in keeping with OMB Circular A-87 and 45 CFR Part 92.25 and 45 CFR Part 1321.67. The Vendor shall establish as part of their Standard Operating Procedures written procedures that safeguard and account for all contributions, donations and fundraising activities in support of the program. All income received and spent shall be reported in the Program Income and Program Income Expenditure Reports submitted monthly to the DPH&SS, DSC.
- 8.3 UNEXPENDED SERVICE CONTRIBUTIONS AND PROGRAM INCOME. Service Contributions and Program Income Funds shall be expended within the current purchase order. Funds not expended within the purchase order period may be used to reduce the Vendor's monthly invoiced amount. In the event the ENP purchase order is terminated or expires, all unexpended Funds is immediately due within five (5) working days, payable to the DPH&SS, DSC or to the new vendor, as directed by DPH&SS, DSC. In the event unexpended Funds is not forwarded, the Vendor's invoice shall be reduced by DPH&SS, DSC as an offset in an amount equal to the Funds not paid to the DPH&SS, DSC or to the new vendor, as directed by DPH&SS, DSC.

#### 9.0 INSURANCE COVERAGE

9.1 The Vendor shall maintain and famish the DPH&SS, DSC evidence of insurance coverage to protect the integrity of the program. A copy of sliclaims filed by the Vendor shall be provided within no more than two (2) working days to the DPH&SS, DSC.

#### 10.0 PROGRAM PENALTIES

- 10.1 MEAL DELIVERY AND SPECIFICATION COMPLIANCE. Meals shall be delivered no earlier than 10:00 a.m. and no later than 12:30 p.m., unless otherwise approved by the DPH&SS, DSC. The DPH&SS, DSC may assess a penalty from the cost of the total number of meals zerved for early or late delivery of meals based on the following schedule;
  - a. 10 to 15 minutes early or late 20%
  - b. 16 to 20 minutes early or late 25%
  - c. 21 to 30 minutes early or late 40%
  - d. 31 minutes early 100%
  - e. 31 minutes late \$25 00 penalty per meal
- 10.2 MEAL EXCLUSION, SPOILAGE, INEDIBLE. The DPH&SS, DSC may assess a penalty based on the following percentages of the cost of the total number of meals served that day from the impacted area(s) from the meal price when any item on the menu is excluded, determined to be spoiled, does not meet the specified partions, is undrinkable or is otherwise inedible and is not replaced within the meal delivery time:
  - a. 30% for meat, seafood, paultry, soup (or other main entrée)
  - b. 20% for rice, bread, mashed potatoes, roll, fruit, vegetable/soled, milk
  - c. 5% for solad dressing, condiments, margarine/butter
- 10.3 ADMINISTRATIVE. The DPH&SS, DSC shall assess a penalty based on the following:
  - initial submission of the Monthly Program Reports determined not to have been submitted; determined to be missing shall be assessed a \$50.00 penalty per report.
  - Monthly Program Reports requiring further corrections shall be assessed a penalty of half of one percent (.005) for being incomplete or inaccurate and shall be calculated after any disallowed costs to the monthly invoice amount is applied.
  - Preparation of Meals. Serving of fried foods or base fish shall be assessed \$500 00 per occurrence.
  - d. Menu Preparation. The DPH&SS, DSC shall assess a penalty based on the following:
    - Menu Meal Variety determined to not be in compliance shall be assess \$500.00 per occurrence.
    - (2) Meal Substitutions determined to not be in compliance shall be assessed \$500.00 per occurrence.

- (3) Menus and Meal Substitutions. Menus and meals substitutions shall be approved by a Licensed Dictition (LD) or Licensed Nutritionist (LN) prior to their submittal to the DPH&SS, DSC. The signature of the LD or LN and date of their approval shall appear on all menus. Menus and Meal Substitutions not approved by the Licensed Dictition (LD) or Licensed Nutritionist (LN) shall be assessed a \$180.00 penalty per accurrence.
- Monthly Review of Ten (10) Packaged Meals Report determined not to have been submitted and/or incomplete shall be assessed a \$250.00 penalty per report period.
- f. Elderly Nutrition Program Council Meetings. Absence of the Vendor's Executive or Program Director or Program Manager, and Licensed Dictition (LD) or Licensed Nutritionist (LN) shall be assessed a \$500.00 penalty for each personnel not in attendance. An additional \$100.00 penalty shall also be applied if the Vendor's Executive or Program Director or Program Manager; and Licensed Dictition (LD) or Licensed Nutritionist (LN) is not present to hear and address meal concerns and/or complaints being discussed.
- g. All areas identified to be in non-compliance in the performance of this emergency procurement shall be assessed a penalty of \$100.00 per occurrence. The penalty shall increase by \$100.00 for each additional occurrence. This penalty shall be applicable to all areas of this emergency procurement where a penalty for performance is not specifically stated. In such circumstances, this penalty provision shall apply.
- 10.4 PERSONNEL AND CLIENT FILES AND RECORDS. Personnel and client files and records shall be kept current and filed accordingly. The Vendor shall have three (3) working days to correct personnel and client files and records identified to be incomplete, inaccurate, missing, outdated or expired. After the third work day has passed and the Vendor has not rectified the identified deficiency to the satisfaction of the DPH&SS, DSC, the Vendor will be assessed a flat penalty of \$100.00 for each personnel and client files and records identified to be deficient.

The Vendor shall ensure individual client fites are maintained and updated regularly with client documents fited within three (3) work days. Each Client Fite has a typed label identifying each client's file by their name in the following format: last name, first name and middle name, i.e. DOE, John Guam. Client files shall be maintained under tack and key by the Vendor.

10.5 CLIENT MAPS. The Vender shall be assessed a penalty of \$25.00 for each client's map that is missing, autdated (client is no longer at the residence), is not legible or is not filed in the Binder.

#### 11.0 COMPENSATION FOR SERVICES

- 11.1 The Elderly Nutrition Program Home-Delivered Meals nutrition services being acquired is funded by the Department of Health and Human Services, Administration for Community Living, through the Older Americans Act, As Amended, Grant Number: <a href="18AAGUT3HD">18AAGUT3HD</a>, <a href="1901GUOAHD-00">1901GUOAHD-01</a>, Catelog of Federal Domestic Assistance (CFDA) Number 93.045, Title III C2 and local Government of Ouam funds being allotted, allocated and certified.
- 11.2 UNAUTHORIZED SERVICES. Any unauthorized services rendered by the Vendor shall be considered a disallowed cost and shall be deducted from

- the monthly invoice. Any cost above the agreed amounts shall be at the expense of the Vendor.
- 11.3 Under no circumstances shall the cost per meal exceed the agreed upon cost per meal in this Agreement, nor shall the number of meals invoiced exceed the number of meals ordered.
- 11.4 Payment shall be based upon costs submitted less penalties and/or disallowed costs. Compensation based upon the aggregate of the costs submitted may be less than the agreed upon compensation but in no event shall it exceed the agreed upon compensation, unless otherwise provided for
- 11.5 The Vendor will be compensated upon the clearance of monthly invoices by DPH&SS, DSC. In any reporting month and there exist a discrepancy in the statistical, narrative or financial reports submitted by the Vendor, ten percent (10%) of the invoice amount after applying any penalties and/or disallowed costs will be withheld until the discrepancy has been resolved to the satisfaction of the DPH&SS, DSC. Upon being notified by DPH&SS, DSC that the discrepancy has been resolved, the Vendor shall submit an invoice for the remaining ten percent (10%) to be processed accordingly.

#### 12.0 SPECIAL TERMS AND CONDITIONS

- 12.1 PROGRAM DATADASS. The Vendor shall be required to comply with the efforts of putting forth a unified automated information system that supports and promotes a coordinated and comprehensive system of care. This effort is spearheaded by the DPH&SS, DSC. All Title III service providers and vendors shall be collaborators and partners of this effort. The Vendor shall ensure that their staff attend training, maintain and enter data, generate reports and conduct all necessary transactions in support of this effort which will assist the Vendor in complying with the reporting requirements of the ENP. Orientalion and training on the access and use of the Program Database will be coordinated and/or provided by DPH&SS, DSC and/or the software company contracted to maintain the system at no cost to the Vendor, with the exception of staff time to altend the orientation, training and technical assistance activities in support of the Program Database. Failure to comply with this section shall result in non-payment to the Vendor.
- 12.2 PROGRAM DATABASE INFORMATION SYSTEM. The software Program Database Information System is currently managed by the Government.

  The Vendor shall be granted access upon being awarded this program and will enter data.
- 12.3 Grantor Recognition. The Vendor shall ensure recognition of the role of the grantor agency in providing services through this emergency procurement. When a press release is issued or interview is given for any activity funded in whole or in part through this emergency procurement, reference shall be given as to the funding source and funding agency. The Vendor shall prominently identify in all publications and advertisements that funding for the item(s) is provided through the DPH&SS, DSC to include all activities, facilities, and items utilized pursuant to this emergency procurement. For example, "This project is made possible through funds under Title III Home-Delivered Meals, Older Americans Act of 1963, as amended in 2016, administered by the Department of Public Health and Social Services, Division of Senior Cilicus." All advertisements by the Vendor about the ENP shall be submitted to the DPH&SS, DSC prior to distribution to the general public and local media.

- 12.4 ELDERLY NUTRITION PROGRAM COUNCIL. The Vendor's Executive or Program Director or Program Manager shall attend the Elderly Nutrition Program Council meetings to discuss the menus for the month, recommend menu changes and respond to questions, concerns and complaints of the ENP clients. Recommendations made by the Vendor or the Elderly Nutrition Program Council for serving cold meets, i.e., sandwiches, must be approved in writing by the DPH&SS, DSC prior to being served. The LD or LN employed by the Vendor shall attend the Elderly Nutrition Program Council meeting.
- 12.5 STANDARDS OF CONDUCT. The Vendor shall uphold the highest standards of conduct of their staff in administering services to the elderly. All staff shall abide by a zero tolerance of encouraging, accepting and receiving any type of loan, monetary gift or gratuity or any other form of financial gain from ellents or their families.
- 12.6 ACTIVITIES OF PERSONNEL. The Vendor shall ensure the Vendor or its employees do not contribute or make available Older Americans Act funds, personnel or equipment to any political party or association or to the campaign of any candidate for public or party office; or for use in advocating or opposing any ballot measure, initiative, or referendum (Ref. 45 CFR 1321.71(h)(1)). Further, the Vendor shall ensure the Vendor or its employees do not intentionally identify the Title III Aging program or the Vendor with any partisan or nonpartisan political activity, or with the campaign of any candidate for public or party office (Ref. 45 CFR 1321.71(h)(2)].
- 12.7 REMOVAL AND TERMINATION OR SUSPENSION OF PROGRAM PERSONNEL.
  The DPHASS, DSC, retains the absolute right and authority to demand removal and termination or suspension from the ENP for reasonable cause; any personnel furnished by the Vendor when DPHASS, DSC determines this management intervention is required to be executed to safeguard the ENP. A disregard of Federal and local laws, regulations, policies, and non-compliance or non-performance with a contracted provision or provisions, but not limited to, shall be considered reasonable cause. The Vendor's personnel policy and procedures used in the management of their personnel shall include this provision.
- 12.8 TERMINATION FOR NON-COMPLIANCE WITH REGULATORY REQUIREMENTS. In the event lite Vendor who is awarded this emergency procurement for the provision of ENP Nutrition Services is issued a "C" rating from the Division of Environmental Health, DPH&SS or is issued a "Stop Order" by the Guam Fire Department, the awarded Vendor shall be terminated as the Vendor of the ENP Nutrition Services.
- 12.9 DUPLICATION OF SERVICES. The Vendor shall ensure that all ENP nutrition services are provided in an efficient and effective manner and where possible coordinated with other appropriate community service providers.
- 12.10 REPORT OF ABUSE OR NEGLECT OF SENIORS AND ADULTS WITH A
  DISABILITY. The Vender shall immediately make a verbal report of
  suspected cases of abuse or neglect of elders and adults who have a
  disability and provide a written report within forty-eight (48) hours to the
  Bureau of Adult Protective Services, DSC or its contracted Service
  Provider of the Emergency Receiving Home with a Crisis Intervention
  Hotline. (Ref. P.L. 31-278, Title 10 GCA, Chapter 2).
- 12.11 REPORT OF ABUSE OR NEGLECT OF CHILDREN. The Vendor shall immediately make a verbal report of suspected cases of abuse or neglect of children and provide a written report within forty-eight (48) hours to

- the Child Protective Services Unit, Bureau of Social Services Administration (Ref. P.L. 20-209, Title 10 GCA, Chapter 88).
- 12.12 HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA).
  The Vendor shall comply with the Health Insurance Portability and
  Accountability Act of 1996, P.L. 104-191 and the Federal "Standards for
  Privacy of Individually Identifiable Health Information" promulgated
  under 45 CFR Part 160 and Part 164, Subports A and E.
- 12.13 SOCIAL SECURITY NUMBER CONFIDENTIALITY ACT. The Vendor shall ensure compliance relative to preventing the inappropriate disclosure and misappropriation of Social Security numbers (Ref. P.L. 28-95, Title 5 GCA, Chapter 32, Article 7).
- 12.14 ALCOHOL-FREE EVENTS. The Vendor shall ensure events funded or sanctioned through the ENP are "Alcohol Free" events.
- 12.15 CLIENT CONFIDENTIALITY. The Vendor shall ensure information obtained directly or indirectly from clients be kept confidential and cannot be released in a form that identifies the client without the informed consent of the client, or of his or her legal representative, unless the disclosure is required by court order, or for program monitoring by authorized Federal, State or local monitoring agencies (Ref. 45 CFR (321.51), [Privacy Role Standards for Privacy of Individually Identifiable Health Information, Ref. 45 CFR Part 160 and Part 164, Subparts A and E].
- 12.16 PROGRAM TRANSITION. All steps shall be taken by the Vendor to ensure a smooth and professional transition of the ENP to prevent any interruption of services to the clients and to preserve the integrity of the ENP.
  - a. The Vendor, who has not been awarded a new purchase order under the ENP, shall immediately prepare to relinquish all program related information, files, equipment, service contributions and program income balances and all other operational, administrative, and service documents and/or items to the new vendor.
  - The DPH&SS, DSC shall oversee the transfer of all program related information, files, equipment, montes, etc., to the new vendor.
- 12.17 FINANCIAL MANAGUMENT SYSTEM. The Vendor shall ensure the organization possesses a financial management system that meets the standards of the Common Rule for Uniform Administrative Requirements for Grants and Cooperative Agreements with State and Local Governments in financial reporting, accounting records, internal control, budget control, allowable cost, source documentation, and cash management. The Vendor shall ensure their accounting system shall pennit timely development of all necessary cost data in the form required by the DPH&SS, DSC and is in accordance with generally accepted accounting principles (Ref. Title 5 GCA, Chapter 5, Article 3, Part E, §5236).
- 12.18 FILES AND RECORDS MAINTENANCE. All files and records pertaining to the ENP, both programmatic and financial, shall be accurate and complete and made accessible to the DPH&SS, DSC and its authorized representatives and are, at a minimum, subject to audit, monitoring, and evaluation.
- 12.19 MONITORING. Unannounced monitoring of the Elderly Nutrition Program by the OPHESS, DSC shall not be denied by the VENDOR. Monitoring may include, but is not limited to, on-site observations of activities and/or staff, facility inspections, and discussions with clients regarding the

effectiveness of the program. All documents related to the operations and delivery of services is subject to review by the DPH&SS, DSC.

12.20 EVIDENCE OF PAYMENT. The Vendor shall ensure a copy of receipt of payment for services is provided to the DPH&SS, DSC within twenty-four (24) hours of receipt.

———Nothing Follows ———

# EXHIBIT 3

		Depart	ment c	f Pub	lic H	ealth	an	d Social S tal Health	ervices			····	<del></del>
		Food E	stab	lish:	mei	nt ir	nen 18£	cal Health Dection	Report	Pag	<sub>70</sub> 1	of_	6
NSPECTION RSN 7) Regular		INSPECTI	ON DAT	Ξ	ES	TABLI H. Enl	SHM	IENT NAME				-	
olow-up	38	TIME IN	TIME	OUT	PE	RMIT I	HOL	DER		**************************************			
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nvestigation. Other	4 C	SANITARY F 18000		NU.				iddress) ract 259 ET	Calvo Mem. Industria	i Park. Tai	านกเกล		
ESTABLISH		AREA	TELEP		Nο.	of Ris	k Fa	clor/intervent	on Vialations	4	RISK C		ORY
Cate:		7 III NESS DI	649-6						itervention Violations	(5)	NE	4	
	Circle or mark "X" (	esignated compliance	IN, OUT,	NO N	A) for a	ech nu	mben	ed item. Mark	"X" in appropriate box for C	OS and/or R	IAO		
IN ≠ in compliance : Compiliance Status	OUT = Nat in compile	nce N/O = Not observ	ed N/A :	Not app	okdusolik P P P	cos		rrected on-site of	luring inspection R = Rape	at violation	PTS • De	mark p	
		ervision present, demonstrates					e la		tentially Hazardous For Proper cooking time and is		od)	<u> </u>	
1 4 300	knowledge, and p	erforma duties	<u> </u>		6		7 IN	OUT N/A SAC	Proper reheating procedure	s for hot hold	ling		6
2 IN CONT	Management awa	ree Health reness, policy present			6	1   -	9 04	COUT NA NO	Proper cooling time and ter Proper hat holding tempers	dures		-	6
3 X OUT		oring, restriction & exc enic Practices	usenii		8	7 2	O IN	OXT N/A	Proper cold holding temper Proper data marking and d	atures	×	-	6
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5 X OUT NA N	O No discharge from	ayes, nose, and mout		土	6	┧┝	T		<u> </u>	······································	<u>,                                    </u>	1	_
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7 BY OUT HIS NO	No bare hand con	act with ready-to-eat for method property follow			6	1 =	<del></del>		Highly Susceptible Po			<u> </u>	
B IN SOUT	Adequate handwa	shing facilities supplied		7	6	23	3 X	COUT NUA	Pasteurized Foods used, pr offered	ofubited food:	s nat	<u> </u>	6
1_/	occessible Approv	ed Source		<u> </u>	ــــــــــــــــــــــــــــــــــــــ	1 -			Chemical		- T	T	
TUO XO	Food obtained from	s approved source		7	6	24	_	oru 🔀	Food additives approved a				6
N CUT	Food in good cane	don sele and unadul			6	25	5 X	OUT	Toric substances properly re used				6
HI OUT XX NX	Required records in parasite destruction	ivaljable shellstock tag n			6	-			formance with Approve Compliance with variance, a		res	1	
OK OUT N/A	Protection from	n Contamination	——————————————————————————————————————		6	20		90.00	process, and HACCP plan				6
4 III ONT WA	Food contact surfa	ces cleaned & sanitize	<del>a</del>	上	6		F	Risk factors are provisient contrib	Improper practices or proceuting factors of foodborne illi	ilinebi ratub yuja 10 ezen	ed as the i Public H	nosi alth	
X out		of returned previously ed, and unsafe food			8			nterventions are	control measures to preven	t foodberne it	ness or in	ury	
	Good Retail Practic	es are preventative me	asures to	control i	he intro	oduction	n of m	TICES	icals, and physical objects in	nio fonde			
Mark X' m bor li mpliance Status	numbereditem is no	In compliance and/or	COS an	Vor R	cos	*Cons	cled :	on-site during in ance Status	specijon   R =Repost viole		Dement of	PCIN12	5 <b>4</b> 5
	Safe Pood Jeggs used where re	and Water							Proper Use of Uter	nslis	1000		
	ice from approved so	<del></del>			2	40	1	Litensula equ	is properly stored	storad, dned,			
		processing mathods		<del>-</del>	-	42	╫	Single-use/si	ngle-service articles proper	ly stored, use			-
I / Proper coo		rature Control lequale equipment for	1			43	L	Gloves used	property				
/ lemperature				-	<u> </u>	44	×	/ Food and no	tensile, Equipment and Mood-confect surfaces clear	able, proper	/		$\neg$
	nopeny cooked for no naving methods used			+	1	45	长	Watewashin!	natructed, and used Jisolities: installed, maintai	ned, used, les	,		
	er provided and accu	rate		$\pm \pm$	1	46	₩	Sirips Nonfood-con	lact surfaces clear.				-
Food prepe	Food ide ny labeled; original co	itification clainer		~	-	47			Physical Facilities ser available, adequate pres				
	Prevention of Fo	d Contamination				48		Plumbing ins	selled; proper backflow devic	es			2 2
	ents, and enimals not on prevented during	preseni ood peparatien, storag	8	-	2	49 50	长	21	wastawater property dispose	<del></del>			2
display Personal de	naninass			+	╗	51	长	<u> </u>	s: properly constructed, supp se properly disposed; facilitie				2
	is: properly used and	stared				52	X	Physical facil	lies installed, mauntained, ar	vá clean			Ť
I have read		The above violation				53	ΙX	Adequate ver	iliation and lighting; designation and Place a				1
I am aware o	f the corrective of	na seurae that ebe				54		Sanitary Perm	nit, Heelih Certificates valid (				NA
Inspector (Print and	and Signi The Frency Mi	n a lant	<del></del>	7	- Y		<del>,,</del>	Date	" 04/03/2019	<u> </u>			
i Inspector (Print an Rev: 11.28.16	K. DUC			2. OR	_		1		ow-up (Mark one): YE	NO §	Follow-6  4/13	2019	
11.49.19		'(')	hyte: OPH	HBUIG	relio	w; road	ji:stal	blistmen(					
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		Departr		Health and Social : /ironmental Health			
		Food E		ent Inspectio		Page	2 of 6
	HMENT NAME	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	lro	CATION (Address)			
1	terprises				Calvo Mem. Industrial Park	, Tamunin	9
	PECTION DATE / , 03/ , 2019	SANITARY PERMIT 180002		RMIT HOLDER H. Enterprises			
		TE	MPERATURE	OBSERVATIO	NS	···	:
	item/Location		Temperature (* f	F)	Item/Location	Temp	erature (° F)
	e/Rice Cooker	······································	185.5				
	lobo/Stove Top own Rice/Stove Top		189.D				·
	red Vegetables/Counter	Ton	151.5 165.0				· · · · · · · · · · · · · · · · · · ·
	el/Stove Top	- op	196.0		<del></del>	<del>- </del>	
	illet/Counter Top (discard	led)	78.5			<del></del>	
**************************************	·				·		
						<u>.</u>	
							CORRECT
ITEM NO.		OBSERVA	TIONS AND	CORRECTIVE	ACTIONS		BY DATE
Violation	s cited in this repo			time frames indic Suam Food Code.	ated, or as stated in Sec	tions 8-4	05.11 and
***************************************	A regular inspect				int no. 19-059B regard	ing	April 2010 - 10 - 10 - 10 - 10 - 10 - 10 - 10
· · · · · · · · · · · · · · · · · · ·			talian de la companie		soap and paper towel		
	- <del></del>		<del></del>		arge (PIC) was able to		
		<del></del>	<del></del>	<del></del>	Inspection. Evidence	<u> </u>	
P.L	<del></del>			····			ļ <u></u>
	verily the compiai	inis regarding th	e nand soap a	nd the paper towe	el dispensers were obse	erved.	
·	Previous assessn	nent was condu	cted on 7/11/20	018 in response to	complaint no. 18-129	<u></u>	
				·	other items not involvi	na	<del></del>
	<del></del>		<del></del>		ood being delivered.		
	The complaint wa		· · · · · · · · · · · · · · · · · · ·	······································	ood bailig delivered.		
***************************************	The complaint wa	s not observed	during the asse	3881118111,	· · · · · · · · · · · · · · · · · · ·		<del></del>
randrig vilka dan olem men olem <u>iy</u> el		.1					
	The following viola	ations were obs	erved today:				
· stugototti							
1	PIC did not demoi	nstrate knowled	ge of the Guan	n Food Code (GF	C) or perform the neces	sary	4/13/19
	duties to ensure c	ompliance with	the GFC.				
	PIC shall demon	strate knowledg	e of the GFC a	nd perform their o	luties to ensure food sa	ifety	
	practices are bein	g followed and i	mplemented in	compliance with	the GFC.		
****							<u> </u>
2	No employee heal	th noticy in plac	Δ				4/13/19
				and with the O	70		4/   3/ 19
				<del></del>	FC requirements, and a		
ased on the	employees trained	on the policy to	ensure proper	restriction and/or e	exclusion of sick employ	ees	
ie immediate	suspension of the Sunitary	Permit or downgrade.	if seaking to appeal th	re result of any notice or is	uniou sy tre peparanene i rallise Ispection findings, a written reque	ic comply m at for hearin	g must be
erson in Chu	ne Olrector within the perior rge  Print and Sign	of time detablished in	the notice for correct	ons.	Date:		
Tae	Hong Min	auf				04/03	/2019
EH Inspoctor	(Print and Sign) K. DV	ENAS A	7	RORIONDO O	Cate:	04/03	/2019
Rev:	11.28,16			low: Food Establishment		<del></del>	
				l			

			blic Health and Social Services of Environmental Health	******************	
	F	ood Establisi	hment Inspection Report	Page	3 of 6
	MENT NAME		LOCATION (Address)		<del></del>
	erpris <b>es</b> Pection date — Isanitar		Lot 4 Blk 2 Tract 259 ET Calvo Mem. Industrial	Park, Tamuning	g
	, 03/ , 2019	Y PERMIT NO. 180002606	PERMIT HOLDER S.H. Enterprises		
ITEM NO.	1		AND CORRECTIVE ACTIONS		GORREC BY DATE
Violation	s cited in this report must		in the time frames indicated, or as stated in f the Guam Food Code.	Sections 8-4	105.11 and
	are understood and impl		The Outer 1 ood oods.		1
					1
ß	Handwashing sinks in the	e men's restroom i	not provided with signage, soap and pape	r towel:	cos
<u></u>			cted at the handwashing sinks in the kitch		1-55
····	the women's restroom.				<del> </del>
·		sinks shall be no	ovided and properly supplied with hand so	an clean	<del> </del> -
		······································	be accessible to all employees to encoura		
	handlers to properly was			ige iood	<b></b>
<del></del>			aper towel in the men's restroom, and sto	rod	<b></b>
···•			washing sinks in the kitchen and the worn		<del> </del> -
	restroom,	anacia at me namu	washing sinks in the kitchen and the worn	en s	
13	)	bornd with food for	the glients in the unclast shiller were set		500
13			the clients in the upright chiller; warewast	ung	cos
	sink was being used for s	<del></del>			
			olected to prevent cross-contamination fro		<u> </u>
		loyees annks from	upright chiller and placed uncooked rice	at	
	the preparation sink.				
14			not perform sanitizing and air-drying proce	dures;	4/13/19
· · · · · · · · · · · · · · · · · · ·			n deep cut marks and dark stains.		) 
			washed, rinsed, sanitized, and air-dried to		
	•		all be clean to sight and touch prior to use.		
20	Raw fish fillet did not mee				cos
	COS: PIC discarded the r				
	······································		ne/Temperature Control for Safety (TCS) F		
- · · · <del>* · · · · · · · · · · · · · · · </del>	meet an internal cold hold	ling temperature o	of 41F and below to prevent the growth of p	pathogens	
<del></del>	or toxin formation.				<del> </del>
26	Employee practices and p	procedures were no	ot in compliance with the establishment's		4/13/19
			(HACCP) plan; records and logs were not		
<del></del>	completed or maintained.				·····
e immediate	spection loday, the itams listed above suspension of the Sanitary Parmit or c	e identify violations which a lowngrade. If seaking to ap	oproved HACCP plans and procedures, and phalf be corrected by the data specified by the Department. Fa	lura to comply in	sy result in g must bo
bmitted to the	Director within the period of time as     (Print and Sign)' \   )	tablished in the notice for c	corrections.		/2019
H Inspector	Hong Min Coup (Pant And Sign) K DUENAS	7	/P ppiculpo Mi		·
<del></del>	V ANTINUZ Y	(17)	/R.DRIONDO YN	04/03/	/2019
Rev:	11.26.16	With: DPHOSIDEH	Yellow: Food Establishment		

		Departi	nent of Publi Division of E	ic Health and Social Services Environmental Health			
		Food E		ment Inspection Repor	t	Page _	4 of 6
ESTABLISH S.H. Ent	MENT NAME			LOCATION (Address) Lot 4 Bik 2 Tract 259 ET Calvo Mem.	Industrial Dark		
l <b></b>	PECTION DATE	SANITARY PERMIT	NO.	PERMIT HOLDER	muusmar Fark	amumng	) 
04/	, 03/ , 2019	180002	606	S.H. Enterprises	<del></del>		<del></del>
ITEM NO.		OBSERV	ATIONS AN	ID CORRECTIVE ACTIONS	j		CORRECT BY DATE
Violation	s cited in this repo			the time frames indicated, or as ne Guam Food Code.	stated in Sect	ons 8-4	05.11 and
	records to demon	strate that the	estabiishme <i>i</i>	nt is actively practicing and mo	nitoring a syste	am	
	of controls to ens	ure food safety	•				
nde description (mag. ) program						·	
30				I holding temperature, environr			5/3/19
		degrees Fahre	nheit (F); no	n-PHF/TCS food were observe	d being stored	I in the	
	walk-in chiller.				<del></del>		
			*	ol shall be maintained in good r	epair to facilita	te	
<del></del>	proper storage of			· · · · · · · · · · · · · · · · · · ·			
33		valk-in chiller w	as inoperabl	e; food thermometers were not	being used		5/3/19
	during operation.		·	· · · · · · · · · · · · · · · · · · ·			
				and used to ensure temperature	es are actively	being	
	monitored and pro	oper temperatui	re are mainta	ained.			
35				inside the mechanical warewa		nt	5/3/19
				; PIC was not able to provide p			·····
				er signs of pest activity were of		-	
	~ <del>~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ </del>	~~~ <del>~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~</del>	<del></del>	nd openings shall be sealed to			
	accessibility of pe	sts and the con	tamination o	f food and clean equipment/ute	ensits,		· • · · · · · · · · · · · · · · · ·
38	Wining cloths stor	ed on the coun	ler the food	cart, and in empty buckets.			5/3/19
	<del>~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~</del>			filuted sanitizing solution after e	each use to or	avent	0/0/10
	cross-contamination	***************************************		mored samitably solution after (	sactifuac to bit	,veill	<del></del>
		on non occum					<del></del>
44	Shelves in walk-in	chiller were for	ınd with rust	i			5/3/19
	Non-food contact	surfaces shall	be smooth,	easily cleanable, non-absorber	it, properly des	signed	
	and maintained to	ensure surface	s can be pro	pperly cleaned, sanitized, and c	ross-contamin	ation	
	is prevented.						
45	Chemical test strip	s and sanitizing	solution we	ere not provided and used.			5/3/19
<u> </u>	Chemical test strip	s and approved	sanitizers sh	nall be provided and used to ens	ure proper		
o îmmediate i	suspension of the Sanitary	Permit or downgrade.	if seeking to appe	il be corrected by the date specified by the De al the result of any notice or inspection finding	pertment. Fallure to ge, a written request	comply ma for hearing	h was pe
orson in <u>Ch</u> an	a Director within the period		the notice for con	rections.	Date:	04/02	2019
		IENIAC /14		/ 0.00m/50	Date:	04/03/	
·	тκи	IENAS //7		/ R. ORIONDO		04/03/	2019

Pav: 11,28,16

White: DPHSS/DPH Yellow: Food Establishment

		Det	partment of i	Publi	ic Flealth and Social Services Environmental Health	<del></del>
		Foo				5 of 6
ESTABLISE	HMENT NAME		u Lawri		LOCATION (Address)	01
	terprises				Lot 4 Blk 2 Tract 259 ET Calvo Mem. Industrial Park, Tamuning	)
	PECTION DATE	SANITARY PE			PERMIT HOLDER	
	/ / 03/ / 2019		0002606	•	S.H. Enterprises	CORRECT
ITEM NO.			the state of		ND CORRECTIVE ACTIONS	BYDATE
Violation			8-406.11	of th	the time frames indicated, or as stated in Sections 8-4 he Guam Food Code.	05.11 and
	sanitizing of food	-contact sur	rfaces and e	qiups	ment.	
						1
46	inside and outsid	le surfaces (	of the walk-i	in chi	iller with dark stains; surfaces of the stove	5/3/19
	area observed wi	ith grease a	nd food buil	ld-up	; inside surfaces of several coolers observed	
	with food particles					<del> </del>
· int-1 · · · · · · · · · · · · · · · · · · ·	<del></del>			anec	d and maintained as often as necessary to prevent	<del> </del>
	cross-contaminat	<del></del>				<del> </del>
49	·			hmer	nt was observed overflowing with grease and	5/3/19
	· · · · · · · · · · · · · · · · · · ·				iter from the handwashing sink and the preparation	3/3/13
narras					loor; PIC did not provide service receipt for	ļ
	the grease trap.	A IONINIB -	.IV IIIV IIIV.		iodi, i to aid not provide service todelpt to	
		all he proper	ekr dienosed	4 of ir	n an approved plumbing system, and grease traps	 
					prevent sewage back-up or overflow.	
	Shan ve mannanse	ad as often e	do necessar	y w	prevent sewage pack-up or overnow,	<del></del>
50	Women's restroor	m not provid	fed with a c	OVere	ed trash receptacle and toilet tissue.	cos
	·				ided with a covered receptacle for sanitary	
			<del></del>	-	available at each tollet to promote good hygiene	
	practices.	ppi o com	1 1144444 MI 1444		available at each toilet to promote good mygione	
	<del></del>	lad the wors	on's regime		ith a asserted track recorded and tallet ties to	
	COS. FIO provide	ea me wom	en s resuuo	MI W	ith a covered trash receptacle and toilet tissue.	
51	Outside garbage	refuse was i	uncovered a	and c	overflowing with garbage bags and cardboard	5/3/19
					boxes were stored directly on the ground.	
					ered with tight-fitting lids, refuse and recycables	
				A-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	uency that will minimize the development of	
·					attract or harbor insects and rodents.	<del></del>
	Objectionable odol	15 allu uului	COllumnons	litar	attract of narpor insects and rodents,	<del></del>
52	Missing ceiling tile	s observed	in the kitche	en ha	allway and in the dry storage area; stained	5/3/19
	ceiling tiles observ	red in the kil	tchen, the h	allwa	ay and in the men's restroom; accumulation	
	of food particles ar	nd grease w	vere observe	ed ur	nder preparation tables, on the kitchen walls	
i	and floor; floor drai	ins in the kito	chen were n	not pre	ovided with covers; soiled upright chillers.	
ased on the in	nspection today, the flams i	listed above ident	tily violations whi	ich sna	il be corrected by the date specified by the Department. Failure to comply me set the result of any notice or inspection findings, a written request for hearing	y result in
ibmitted to in	ne Oirector withip the period	d of time establish	hed in the notice f	for corr	rections.	) Wast be
ae 1	Hong Min July			<i>&gt;</i>	Oate: 04/03/	2019
EH inspector	(Print and Sign) KD	VENVZ /	1		IR-DRIONDO UM Date: 04/03/	2019
			<del></del>	******	<del></del>	أحسمينين

Rev: 11,28.16

White: DPHSS/DEH Yellow: Food Establishment

		Depa		ic Health and Social Servi Environmental Health	ices		
		Food		ment Inspection R	eport i	Page 6 of 6	
	MENT NAME		7.00	LOCATION (Address)	**************************************		
S.H. Enterprises Lot 4 8lk 2 Tract 259 ET Calvo Mem. Industrial Park, Tamuning INSPECTION DATE SANITARY PERMIT NO. PERMIT HOLDER						amuning	
	, 03 , 2019		002606	PERMIT HOLDER S.H. Enterprises			
ITEM NO.		OBSER	VATIONS A	ND CORRECTIVE ACT	rions .	CORRECT BY DATE	
Violation	s cited in this rep	ort mu <b>st be</b> co		the time frames indicated	l, or as stated in Section	ons 8-405.11 an	
	shelves with plat	es and utensi		he Guam Food Code. quipment that are not be	ing used were stored	In the	
	kitchen and the dry storage area.						
	Physical facilities shall be maintained and cleaned as often as necessary to minimize the attraction of pests and promote the overall sanitation of the establishment.  of the establishment.						
53	Inadequate ventilation observed in the kitchen area, environmental meter readings were 5/2						
	92.8 F, 93.8 F, 93.3 F throughout the kitchen; inadequate lighting observed in the kitchen						
**************************************	hallway where food is being sealed and packaged, light meter readings were  0.1 foot candles (ft.c.), 2.6 ft.c., 14.7 ft.c.; light in the walk-in chiller was not working.						
			***************************************	provided to keep rooms f		eat.	
	steam, condensation, vapors, obnoxious odors, and fumes. Adequate lighting of at least						
· · · · · · · · · · · · · · · · · · ·	50 ft.c. at a surface where food handlers is working with food, utensils, and equipment, and						
	at least 10 ft.c. in the walk-in chiller to facilitate proper cleaning.						
	Control of the Contro	······································	<del></del>				
	Photos and videos were taken.  "C" placard no. 00731 issued and posted on the entrance door of the establishment.  Issued Letter of Warning.  Provided PIC with the Re-Inspection Request Form and guidance on completing and submitting						
•							
	the form.						
	Discussed this report with PIC, Tae Min.						
in imilianiation a	HADBURION OF THE SENICAN	y Permit or downers	de. If seeking to anno	ill be corrected by the date specified and the result of any notice or inspect	by the Department. Fallure to collon findings, a written request for	omply may result in or hearing must be	
ionintao io in	e (Print and Sign)	d of time patablishe	d in the notice for cor	rections.	Data	<del></del>	
EH Inspector (	Tae Hong Min	Jack C	19	10 as a L	Salar (	04/03/2019	
	<u>K</u>	. DUENAS	$\mu \times$	/R.ORIONDO	On Date:	04/03/2019	

Rav: 11.28.16

White: DPHSS/DEN Yellow: Food Establishment

## FOURDES A. LEON GUERRERO GOVERNOR MAGA HÁGA

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#### GOVERNMENT OF GUAM

## DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



UNDA UNPINGCO DENORCEY MPH DIRECTOR

PSHUA F', TENORIO BLOR: SIGUPDO MAGA (ALP	LAURENT SE DUENAS, MPH, BOH AI DEPUTY DIRECTOR		
	Date. 4/3/2019		
and the second s			
S.H. Enterprises			
Name of Establishment			
,,			
As a result of this inspection your establishment received a			
☑ LETTER OF WARNING	38/C		
(	Demerit/Grude Points)		
written request for re-inspection to include a deser If we do not receive a written re-inspection reques	our establishment's inspection report, you must provide us a liption of the corrective measures that you have implemented at from you, we will conduct a follow-up inspection after ten notice to ensure that corrective measures have been taken		
Failure to correct violations may result in the element $A$ . Chapter $24$	esure of your establishment pursuant to section 21109(b) of		
CI SOURE CLOSURE			
(	Demorit/Grade Points)		
written request for re-inspection to include a describing the first on establishment who has received a letter written request for re-inspection is made. Under I may be imposed until the violation is corrected by incommental Health within five (5) calendar da	our establishment's inspection report, you must provide us a liption of the corrective measures that you have implemented, r of warning, an establishment shall remain closed unless a 0 GCA Ch. 21 §21109(b), suspension without prior hearing d. You may also request a hearing to the Division of ys of the date of this notice. When a hearing is requested shall be discretionary with the Director as to whether the		
We look looward to working closely with you as partners in issistance, you can reach us at 735-7224 or (fax) 734-5556.	promoting health and sanitary practices on Guain. If you need further Si Yu'us Ma'ase.		
Si FM L Diversor, EPHO HAR, Oriendo, EPHO (	INDAJUNDINGCO DENORCEY, MIPH irectur  Received By: Tae Hong Min Conf		
Name of EPHO	Establishment Representative		

## EXHIBIT 4



**GENERAL SERVICES AGENCY** DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

148 Roule 1 Marine Dilve Pill Guam 96925

### TRAN CODE

THIS PURCHASE OPEER NUMBER

No. P196E00431

ATIST APPEAR ON ALLINUO CES MACKINO SUPEL PACKAGES, BA CORPESIONDENCE PU

JOB ORDER NO 4/05/2019 173019154236

230

TO:

F138

BASIL FOOD INDUSTRIAL SERVICES

CORPORATION 482 PALE SAN VITORES ROAD TAMUNING, GJ 96910

Telephone: 671 475-8888 Fax: 671 475-0088

HEAR PROGRESS CONTACT ISH PINA

Email: ERHONGZHOU@HOTMAIL.COM

CONSIGNEE DESTRIATION & MARKING VENDOR

EXPIRING

DEPT OF PUBLIC HEALTH 4 SOCIAL SERVICES 123 CHALAN KARETA RTE. 10 MANGILAO, GU 96923-0000

TITLE III-C-2 HOME DELIV MEALS

АУЛНОВІІУ 3113

SA INVIIATION NO \*\* CONTRACT NO

TIME FOR DELIVERY SEE BELOW

80012200

DISCOUNT TERMS.

	3113			SCE BETON	<b>'</b>			
15.	F AMICUES OF SERVICION	OIV.	Underly 1	· · · · · · · · · · · · · · · · · · ·	A	toun)	THE THE MENT HUMBER	Trac
	1 PROVISION OF NUTRITION SERVICES FOR THE COMPREHENSIVE MANAGEMENT, OPERATIONS AND MAINTENANCE FOR THE DPHSS ELLERLY NUTRITION HOME-CELIVERED MEALS PROGRAM. SPECIFICATIONS ATTACHED. *SERVICES WILL BE ACQUIRED THROUGH THE PROVISION OF 5GCA SUBSECTION 5150 EMERGENCY PROCUREMENT.		1 LOT	189980.0	000 18	9953.00	Q191730053	
	FERIOD TO COVER: SUMEAY THROUGH MONDAY EFFECTIVE: AFRIL 8 THROUGH APRIL 30,2019 1,180 CLIENTS X \$7.00 PER MEAL =\$8,260.00 PER DAY X 23 MEAL SERVICE DAYS= \$189,983.00							
Ì	NCTE:							
- 1	THE GOVERNMENT OF GUAM WILL NOT E	ERESPO	NSIBLE	FCR 'UNAUT	HORIZED'	PURCHAS	ES OR SERVICES.	
	Note: Amounts due this Purchase C						Government	1
1	of Guam inclusive of but not limi	ted to	taxes,	ees, and r	etůrned :	checks	plus for	
ı	other damages, penalties, and Att	ofney's	fees,	after fail	ure to p	ay .	accordingly	,
	To be coordinated between the age	nty and	verdo	•	1			{
	ALL LATE DELIVERIES AND ACCEPTANC 6101(9)(a) OF THE GAR.	ES ARE	SUBJECT	TO THE LI	QUIDATED	DAMAGES	CLAUSE IN SECTION	φN
B. 9 C. # D. 11 E. 4 P. 8	AL Instruction's to Yerdor Pad Certurd Original and Three (3) copies of Pavonce to Division of Overnment of Guam. P.O. Box Bea, Agana, Guam 94010. Athery at Interty (8) Days upon Recept of Herchandise in Guam 91 3 His Order Subject to Consistions on Reverse Side. * This Order is Subject to the Special Provisions, and Bid Ceneral, 19 On all air shoftents have air Freight Company Call this Number Upi I Guam.	OOD CONDITIO	n. Diniona specifi Goods				A. DO NOT FAR THE TAR BY MER SHALL CO. F EXCIPING FROM LIGHT HARMAN W. STORY THE TRY OF THE MERCHAN	423
SERVIO INVOICE PURCE	HACTOR PLEASE SUPPLY PROMPTLY THE ABOVE ARTICLES OR CES ALL CORRESPONDERCE PERTAINING TO THIS ORDER INCLUDING CES SHIPPING DOCUMENTS AND PACKAGES MUST BEAR THE HASE DROER HUMBER SHOWN ABOVE EYERSE SIDE FOR PURCHASE ORDER TERMS AND CONDITIONS	ADVANCE PA AUTHORIZA PAYHENT ENCLOSED	TION	laudia <sub>NSME</sub>	Actalle	Chief	Procurementu@ffi	cer

Control No.

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PAGE I OF 4



**GENERAL SERVICES AGENCY** DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

148 Route 1 Marine Drive Pill. Guam 96925

### TRAN CODE

THIS PURCHASE OFFICE NUMBER

No. P196E00431

MUST APPEAR ON ALL INVOICES PACKING ENPO PACKAGES BIL CONTESPONDERUS EN

JOB CROER NO ONCL 4/05/2019 173019104236

230

N D

FOR

TO:

BASIL FOOD INDUSTRIAL SERVICES

CORPORATION

492 PALE SAN VITORES ROAD

TAMUNING, GU 96910

Telephone: 671 475-8988 Fax: 671 475-0088

Email: ERHONGZHOU@HOTMAIL.COM

VENDOR 80012205

CONSIGNEE DESIMATION & MARKING

DEPT OF PUBLIC HEALTH

& SOCIAL SERVICES 123 CHALAN KARETA RTE. 10 MANGILAO, GU 96923-0000

TITLE III-C-2 HOME DELIV MEALS

линовіу 3113

PRINCIPATION NO

HIN CONTRACT NO.

ME FOR DELIVERY SEE BELOW

EXPIRING

DISCOUNT TERMS:

M	AMICLES DE DEBANÇES	OW.	UNSI	UNIT PRICE	AMOUNTS	PODUMENT NUMBER	1
	FOC: BREANNA SABLAN/ CHARLENE SAN NICOLAS 735-7415	· · · · · · · · · · · · · · · · · · ·		The state of the s			
	** NOTHING FOLLOWS **						
	NOTE: THE GOVERNMENT OF GUAM WILL NOT BE Note: Amounts due this Purchase Ord	er ma	y be c	ff set for mor	ies due the	ES OR SERVICES. Government	
	of Guam inclusive of but not limited other damages, penalties, and Attorn to be coordinated between the agent ALL LATE DELIVERIES AND ACCEPTANCES	ney's y and	fees, vendo	after failure	to pay	plus for accordingly CLAUSE IN SECTION	ļ
	61C1(9)(a) OF THE GAR.						
SENT GCA PAYN THIS	instruction is to vendor. Digerfield original and three (1) copes of phydice to dyngon of acc graphent of Guah. P.O. Rox 884, agana, guah 24910 Bent in Thirty (10) days upon receipt of merchandre in gluah ipi good Order subeguito corditions on reverse 8018. This order is subject tu the special provisions, and bro general 1erbs	COMOMO	N.	4	189993.03 TOTAL †	A. DO NOT BELLED OF FEMALE COST CREETS THE TOTAL COST CREETS THE TOTAL COST CREETS THE TOTAL COST CREETS THE TOTAL CREETS THE CREETS THE TOTAL CREETS THE	

Control No.

Contractor please supply promptly the above articles or services. All correspondence pertaining to this order including invoices, shipping documents and packages must bear the purchase order humber shown above see reverse side for purchase order terms and conditions

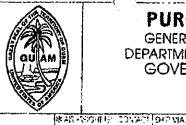
ORIGINAL/YENDOR'S COFY

ADVANCE PAYMENT AUTHOR: ZATION PAYMENT ENCLOSED

2 OF

Chief Procurement Officer

Claudia Name Actalle



GENERAL SERVICES AGENCY DEPARTMENT OF ADMINISTRATION **GOVERNMENT OF GUAM** 

> 148 Route 1 Marine Drive Pil), Guam 96925

### TRAN CODE

THIS PUPCHASE OPPER NUMBER

No. P196E00431

MUST AFPRAR ON A LUNCOCES FACKING EIPS PACKAGES BY COMPESION DESCRIPTION

4/05/2019

JOB ORDER NO ±730±910423d

CAUCL 230

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TO: BASIL FOOD INDUSTRIAL SERVICES

CORPORATION 492 PALE SAN VITORES ROAD TAMUNING, GU 96910

Telephone: 671 475-8888 Fax: 671 475-0088

Email: ERHONGZHOU@HOTMAIL.COM

COMMENCE DESIMATION & MARKING VENDOR

> DEPT OF PUBLIC HEALTH & SOCIAL SERVICES 123 CHALAN KARETA RTE. 10

MANGILAO, GU 96923-0000

TITLE III-C-2 HOME DELIV MEALS

VILLOUIN

ON MORATIVE \*\*

\* CONTRACT NO.

E0012200

EXPIRING

O

DISCOUNT TERMS

	3113					SEE BELOW	1			
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	THIS CROER IS	S SUBJECT TO T	HE FOLLO	WING TE	RMS AN	D CCNEITIONS	:		The state of the s	
	. Acknowledgme definite sh	ent copy of th ipping date.	is order	nust b	e sign	ed and retur	ned advi:	sing ap	proximate or	
2	specification	n in any of th on on this ord without buye	ler, irre	spectiv	e of ti	deliveries, per wording o	prices, a	uantit ler's	y, quality, or acceptance, wil	1
3	. Facking list serial numbe	t must accompa er for each it	ny each em.	shipmen	t, she	ving our orde	er number	, desc	ription and par	t
4	. Shipments mu	ist be identif	ied as "	PARTIAL	or "	COMPLETE".	1			
5	. Material is delivery; if	subject to bu Especificatio	yer's in ns are n	spection of met,	n änd mater	approval with tal shall be	nin a cea teturned	sonabl Lat se	e time after ller's expense.	}
€	delivery and is received date of deli	l acceptance a in the office	t destin specifi ptance.	ation, c ed by th Payment	or frei ne Gov is de	r the date the ernment of Guerned to be ma	e correction. if t	t invo	uted from date ice or voucher ter is later the rpose of earning	a h
7	. Cvershipment	s, unless spe	cificall	yauthor	ized,	will not be	accepted			
ę	. In connection Special Prov	on with bld awarisions and Bio	ards and d Genera	centrac ! Terms	ts, t and C	is purchase enditions as	order sh	all be	governed by the	
1. 564 60 7. PAY 7. TH 1. L 4	INSTRUCTION S TO VENDOR 4D CERTIFED ORIGINAL AND TO MERATION THIRTY AND DAYS UP S ORDER SUBBECT TO CONDIT THAS ORDER IS SUBJECT TO TO THAS ORDER IS SUBJECT TO THA	THREE 13; COPIES OF INVOJUCE OX 884; AGAMA, GUAM 9691 OM RECEIPT OF MERCHANDIS. YOMS OM REVEISE SIDE. HE SPECIAL PROVISIONS, AND	10. E IN GUMM DI GO BID GENERAL TER	OOD CONDITION	THOMS SPECIA	4	189983		A, DOROT SET THE CO F YOUR IT TALL CO EXPENSION LOTAL SETT HOSE FOR THE IN FOR HER RAPEC	) ! 
ENVICE EVO(CI LBCH/	ACTOR PLEASE SUPPLY P S ALL CORRESPONDENCE P ES. SHIPPING DOCUMENT ISE ORDER NUMBER SHOW! (ERSE SIDE FOR PURCHASE	PERTAINING TO THIS ORDER 'S AND PACKAGES MUST I ABOVE.	BEAR THE	ADVANCE PAYE AUTHORIZAT PAYMENT ENCLOSED	ЮК	laudia Same Ac	Halle	Chief F	rocurement Rff	cer

PAGE 3 OF 4



**GENERAL SERVICES AGENCY** DEPARTMENT OF ADMINISTRATION **GOVERNMENT OF GUAM** 

> 148 Route 1 Marine Drive Pili Guam 96925

### TRAN CODE

THIS PURCHASE OFFICE NUMBER

No. P196E00431

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JOB ORDER NO Carci 4/05/2019 173019104230

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TO: N Ő

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BASIL FOOD INDUSTRIAL SERVICES

CORPORATION

482 PALE SAN VITORES ROAD

TAMUNING, 3J 96910

Telephone: 671 475-8888 Fax: 671 475-CC88

AN THE LONGED SHIP WA

Email: ERHONGZHOU@HOTMAIL.COM

VENDOR

E0012200

Consistee desiration & marking DEPT OF PUBLIC HEALTH

& SOCIAL SERVICES 123 CHALAN KARETA RTE. 10

MANGILAO, GU 96923-0000

TITLE III-C-2 HOME DELIV MEALS

IN CONTRACTNO. IMEFOR DELIVERY SEE BELOW EXPINING DISCOUNT TERMS: Λιπησικίν OF ROBATIVAL \*\* 3113 ARRICLES OF SERVICES ANCIENT MARKET UNIT PRICE VENDOR ACKNOWLEDGMEN RETURN TO SUPPLY MANAGEMENT DIVISION DATE OF RECEIPT OF THIS ORDER SIGNATURE RECEIVING PEPGAT COPY I CERTIFY THE ABOVE ARTICLES ADD/OR SERVICES HAVE/HAS BEEN RECEIVED AND/OR RENDERED AND THE SAME HAS BEEN INSPECTED AND ACCEPTED EXCEPT AS OTHERWISE NOTED HEREIN. SIGNATURE: DATE RECEIVED:

SPECIAL INSTRUCTION & TO YENDOR.

B. SEND CERTIFIED ORIGINAL AIRD THREE (\$) COPIES OF INVOICE TO DEVISION OF ACCOUNTS, DEPARTMENT OF ACHIMISTRATIONS GOVERNMENT OF GUAM, P.O. BOX 884, AGANA, GUAM 74910.
C. PAYMENT IN THRITY (80) DAYS UPON RECEIPT OF MERCHANDISE IN GUAM IN GOOD CONDITION

D. THIS ORDER SUBJECT TO CONDITIONS ON REVERSE SIDE.

E. # # THIS ORDER IS SUBJECT TO THE SPECIAL PROVISIONS, AND BID GENERAL TERMS AND CONDITIONS SPECIALED ON THIS BID. F. & ON ALL AIR SHPHENTS HAVE AIR FREIGHT COMPANY CALL THIS NUMBER UPON ARRIVAL OF GOODS

IN GUAM, ACKANCE PAYMENT AUTHORIZATION

> PAYMENT ENCLOSED PAGE 4 OF 4

SIGNATURE:

189990.00

A. DO NOTHED THE ORIGINA ENDROYAL COLF EX. FEDS THIS COTAL.

digital execution as a personal

CONTRACTOR PLEASE SUPPLY PROMPTLY THE ABOVE ARTICLES OR SERVICES ALL CORRESPONDENCE PERTAINING TO THIS GROEN INCLUDING INVOILES, SHIPPING DOCUMENTS AND PACKAGES MUST BEAR THE PURCHASE ORDER NUMBER SHOWN ABOVE SEE REVERSE SIDE FOR PURCHASE ORDER TERMS AND COMOITIONS

Claudia Mar Actalle Chief Procurement Officer

Control No.

OR GINAL/VENDOR SIGORY

ASSIGNED BUYER: GSATEDTC

### REQUISITION EMERGENCY

| REQUISITION #: Q191730053 | APPROPRIATION: 5101G191730NA104230| TO: PROCUREMENT FACILITIES MGNT.DIVISION ADMINISTRATOR | ENCUMBERED DATE 4/05/2019 SUBMITTED BY: | San Nicolas, Charlene D. - DPHSS AUTHORIZED DEPARTMENT REPRESENTATIVE SIGNATURE DATE DEPARTMENT/DIVISION: SENIOR CITIZEN STATE AGENCY AD REQUEST DATE: 4/05/2019 ITEM | NO. | DESCRIPTION OF ITEM | UOM | QTY| UNIT PRICE| AMOUNT 1 | PROVISION OF NUTRITION LOT 1] 189980,001 189980.00 | SERVICES FOR THE COMPREHENSIVE | MANAGEMENT, OPERATIONS AND | MAINTENANCE FOR THE DPHSS | ELDERLY NUTRITION | HOME-DELIVERED MEALS PROGRAM. |SPECIFICATIONS ATTACHED. | \*SERVICES WILL BE ACQUIRED THROUGH THE PROVISION OF SGCA |SUBSECTION 5150 EMERGENCY | PROCUREMENT. [PERIOD TO COVER: SUNDAY THROUGH HONDAY | APRIL B THROUGH APRIL 30,2019. 11,180 CLIENTS X \$7.00 PER MEAL |=\$0,260.00 PER DAY X 23 MEAL TOTAL ======> 189980.00 JUSTIFICATION: 5GCA 5150 EMERGENCY PROCUREMENT \*\* PRINT NAME & SIGN ( ) APPROVAL ( ) DISAPPROVAL RECEIVED BY APPROVING AUTHORITY (DIRECTOR) DATE (CERTIFYING OFFICER)

CONTINUED ON NEXT PAGE

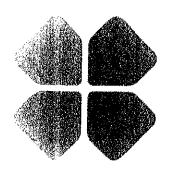
ASSIGNED BUYER: GSATEDTC

### REQUISITION EMERGENCY

| REQUISITION #: Q191730053

| APPROPRIATION: 5101G191730MA104230| TO: PROCUREMENT FACILITIES MGHT.DIVISION ADMINISTRATOR | ENCUMBERED DATE 4/05/2019 SUBMITTED BY: San Nicolas, Charlene D. - DPHSS AUTHORIZED DEPARTMENT REPRESENTATIVE SIGNATURE DATE DEPARTMENT/DIVISION: SENIOR CITIZEN STATE AGENCY AD REQUEST DATE: 4/05/2019 ITEM | NO. | DESCRIPTION OF ITEM [UOM] QTY| UNIT PRICE AMOUNT |SERVICE DAYS= \$189,980.00 | \*AUTHORIZED PERSONNEL/ | POINT OF CONTACT: BREANNA SABLAN | CHARLENE D. SAN NICOLAS |TEL. 735-7415/ 735-7421 | \*NOTHING FOLLOWS TOTAL =======> 189980.00 JUSTIFICATION: 5GCA 5150 EMERGENCY PROCUREMENT \*\* PRINT NAME & SIGN ( ) APPROVAL ( ) DISAPPROVAL RECEIVED BY DATE APPROVING AUTHORITY (DIRECTOR) (CERTIFYING OFFICER)

## EXHIBIT 5



# BASIL FOOD INDUSTRIAL SERVICES CORPORATION 530 West O'Brien Drive Hagatna, Guam 96910

Phone No: 475-8888/9999 Fax: 475-0088

April 05, 2019

Claudia S. Acfalle Chief Procurement Officer General Services Agency 148 Route 1 Marine Corps Drive Piti, Guam

Dear Ms. Acfalle:

Attached is Department of Public Health and Social Services Food Establishment Inspection Report for an inspection of S. H. Enterprises conducted on April 03, 2019. The report lists at least 38 violations which results in a "C" rating.

Section 12.8 of the Elderly Nutrition Program (ENP) Home-delivered Meals RFQ states the following:

Termination for Non-Compliance with Regulatory Requirements. In the event the Vendor who is awarded this emergency procurement for the provision of ENP Nutrition Services is issued a "C" rating from the Division of Environmental Health, DPH&SS or is issued a "Stop Order" by the Guam Fire Department, the awarded Vendor shall be terminated as the Vendor of the ENP Nutrition Services.

I look forward to your response.

Sincerely,

Michael Zhou

President, Basil Food Service

Attachment: Department of Public Health and Social Services

Division of Environmental Health

Cc: Governor Lourdes Leon Guerrero
Linda Unpingco DeNorcey, MPH, Director, PH&SS
Arthur San Agustin, MHR, Administrator, Division of Senior Citizen, PH&SS

LLC Group of Camacho Calvo

	Whitehan															
					Depar	rtmeni Divi	of P	ubl	c He	alth	and	Social S	Services	<del></del>		~~~
L					Food	Esta	blis	hn	nen	t In	SDE	ection	Report	Page	1	of
	ON F	SN		GRADE	INSPECT	TION DA	4TE		EST	ABLIS	<b>IME</b>	NT NAME			<del>'</del>	
Regular Follow-us			<u> </u>	38	04 / (	03 /	ME OL			. Ente						
Complair		7		RATING	7:40 AM	1	30P					rises				
Investiga	on			С	SANITARY				LOC	ATION	(Add	dress)				
Other:	TAB	1 151	10.00	IT TYPE		02606		N.C					T Calvo Mem, Industrial			
-			ering		AREA 7		ерно 9-052						tion Violations Intervention Violations	4 R	ISK C	АП 4
*********	-	F	OC	DBORNE	ILLNESS F	KISK:	FAC	TO	RS	AND	Pί	JBLIC I	HEALTH INTERV	ENTION	3	
IN - to	ocumenti												k "X" in appropriate box for CC during inspection R = Repeat			
Compli				- Has III Compile	ance in/G ~ Not obse	IVEU N			PTS			ince Statu		it violation PI	CO.	
<b></b>	· -				ervision present demonstrate		9		(a) (b)	16	loz .		otentially Hazardous Foo O Proper cooking time and to			
1 114	<u>X</u>			knowledge, and				1	6				O Proper reheating procedure		+	-
2 IN	CMT				yee Healtit areness; policy preser	n)	7		6				Proper cooling time and ten Proper hat holding tempera		1	T
5 X				Proper use of rep	orling, restriction & e				6	20	iN (	OX N/A	Proper cold holding temper	aluros	×	-
					ienic Practices: iting, drinking, betein	orionia.	T		175,1	21	IN (	OUT INV N	Proper date marking and di	noilisoqu		T
	our		COM	lobacco use					6		ali Mari	182.	Consumer Advis	ory		
5 Jox	OUT	N/A			n eyes, nose, and mo amination by Har		لـــا	31.0	G	22	JH (	אני זענ	Consumer Advisory prov			
6 X	OUT	N/A	OW	lands clean and	properly weahed				G		L	- 73	undercooked f			
7 X	OUT	N/A			itect with ready-to-eat ie method properly fol				6	-	<u> </u>		Highly Susceptible Po Pasteurized Foods used, pr	pulations chibited foods n	ni i	1
8 18	<b>)</b> (		1	Adequate handwi accessible	ashing (acilities suppli	ed &	X		6	23	X (	DUT N/A	offered Chemical			
				Approv	red Source	1.5	15 21	. 11:22		24	T., ,	our 🎉	Food additives; approved ar		1	Τ
9 0X 10 IN	OUT OUT	N/A		the state of the s	m approved source proper temperature				6		┼		Toxic aubstances properly in		ļ	<u> </u>
11 K			1	ood in good con	dillon, sale, and unad				6	25	×		used			
12 (4)	our)	<b>)</b> ({\)		Required records parasite destruction	evallable: shellslock :	lags.			6		. ,		nformance with Approve Compliance with variance, a	W	1	7
13 000	1 62	N/A		Protection fro lood separated a	m Contamination	-	·			26	IN S	N/A	process, and HACCP plan		<u> </u>	L
14 IN (		N/A	ı	ood contact surf	aces: cleaned & sanil			-	6				re improper practices or proce ibuting factors of (podborne ill)			
15 💢 0	UT				of returned, previous ned, and unsafe food				в				re control measures to preven			
				o i escala de sec	si disari mendir	GO(	ומכ	₹ET	AIL	PR/	(C)	ICES				
Mai	k "X" i	in box	C C If nu	Sood Retail Pract Imbered item is n	ices are preventative of in compliance and/	measure or it COS	s lo cor Landlar	ntrol I) r R.					miculs, and physical objects in Inspection R =Repeat viole		emadi	nain
Compila	nca S	tatu	S		***************************************		COS	Ř	श्राप	Con	plla	nce Statu	1		cos	
27	Pa	steuri	zed eg	igs used where r		3 .4 a.			1	40		in-use uter	Proper Use of Uta isits: properly stored	1)\$1(\$	<del></del>	т
28	We	itar ai	nd Ica	from approved s	ource				2	41		Utonsils, e handled	quipment and linens; properly	stored, dried,		
29	Va	iance	obtai		ed processing method				1	42		Single-use	/single-service articles: proper	ly stored, used		
,, \\	Pro	per c	ooling		arature Control		<del>- 1</del>	Τ		43	<u> </u>		ed properly Utensils, Equipment an	d Vendina	<u>L</u>	I
30 X	ton	ibeta	lun <del>o</del> co	ontrol					1	44	V	Food and r	nonfood-contact surfaces clear	rable, properly	1	T-
31				perly cooked for t ving methods use					$\frac{1}{1}$	45	$\mapsto$	Varewash	constructed, and used ing facilities: installed, maintai	ned, used, last	<del> </del>	-
33 ×				provided and acc					-	46	l 🔆	. strips	onlact surfaces clear:	·		-
······································				Food (d)	entification								Physical Faciliti		<u> </u>	
34	Foc	d pro		labeled; original of Fr	container ood Contaminatio	Б	$\Box$	$\Box$	1	47 48			erq efaupete, ektelleva retew words volkstat vegorg ; belleten			
35 X			nden	s, and animals n	ol present				2	49	Х		nstallen; proper backliow deviced wastewater properly dispose		_	-
36		itemii Nay	nalion	prevented during	food peparation, stor	rage &			t	50	X	Toilet facili	ties: properly constructed, sup	plied, & cleaned	X	Γ
37	Per	Bnat		lness					1	51	X	1	fuse properly disposed; faciliti			
38 X 39				properly used an and vegetables	a stored		$\dashv$		1	52 53	X		cilities installed, maintained, a rentilation and lighting; design:		ļ	-
	hav	e te	ad a	nd unde <i>r</i> stan	d the above viola				一	15.7	gr 342	wia pina	Documents and Pla	carda	4	L
	nn a	vare o (Pr	int an	he corrective dision) & Hong M	measures that s	hall be	taker	<u>1</u>		54	_		ermit, Health Certificates valid	end posted	<u></u>	
auson in					lin . low/											

	Mille Andre Committee (1998 Anni Mille Plan à Angelija (1914 - 1914 Anni Anni Anni Anni Anni Anni Anni Ann		Division of E	Health and Soc nvironmental He	alth		2 6
	···	Food E		nent Inspect	ion Report	Page _	2 of6
ì	MENT NAME			LOCATION (Address)			
	terprises				ET Calvo Mem, Indi	ustrial Park, Tamunir	ng
	PECTION DATE / , 03/ , 2019	SANITARY PERMIT 180002	2606	PERMIT HOLDER S.H. Enterprises			
~~~		TE	MPERATUR	RE OBSERVAT	IONS		
A	ilem/Location	1	Temperature	(* F)	Item/Location	Temp	perature (* F)
	a/Rice Cooker	····	185.5				-
-	nbo/Stove Top		189.0			······································	
	wn Rice/Stove Top red Vegetables/Counter	Ton	151,5 165.0		***************************************		
	ef/Stove Top	Тор	196,0				·
	ilet/Counter Top (discar	ded)	78.5				
Aller and the second se	er ser en er en						
**************************************							
ITEM NO.		OBSERVA	ATIONS AN	D CORRECTIV	E ACTIONS		CORRECT BY DATE
Violation	s cited in this repo			ie time frames in Guam Food Co		ed in Sections 8-	
	A regular inspec				plaint no. 19-059	B regarding	
	food not properly	sealed and pac	kaged prior t	o delivery, and h	and soap and pa	per towel	
	dispensers were	not provided at	the establish	ment. Person-in	-charge (PIC) wa	s able to	
***************************************	dispensers were not provided at the establishment. Person-in-charge (PIC) was able to demonstrate proper sealing and packaging procedures during the inspection. Evidence to verify the complaints regarding the hand soap and the paper towel dispensers were observed.						
- B Section							ļ
****	verny the compia	uns regarding u	ie nanu soap	anu me paper to	ower alspensers v	vere observed.	
	Previous assessi	ment was condu	cted on 7/11/	/2018 in respons	e to complaint no	. 18-129	
· <del>····································</del>			T-C		had other items n		
Annual Comments of the State of Comments of Company					or food being deli		
	the state of the s		···		or rood being den	veieu.	<u> </u>
····	The complaint wa	as not observed	during the as	sessment.	**************************************		
	The following vio	lations were obs	erved today:				
1	PIC did not demo	onstrate knowled	lge of the Gu	am Food Code (	GFC) or perform	he necessary	4/13/19
	duties to ensure o	compliance with	the GFC.				
وخروان والمراد	PIC shall demor	nstrate knowledo	e of the GEC	and perform the	eir duties to ensur	e food safety	<del> </del>
	practices are beir					a rood daloty	· · · · · · · · · · · · · · · · · · ·
	Suggesting the men	ig followed and	mplemented	in compliance w	idi de Gro.		
2	No employee hea						4/13/19
	An employee I	health policy sha	all be in place	, comply with the	GFC requirement	nts, and all	L
	employees trained	on the policy to	ensure prope	er restriction and/	or exclusion of sid	k employees	
ased on the l e immediate	nepection today, the Reme suspension of the Sanitar ne Director within the perio	listed above identify vi y Permit or downgrade.	olations which shall If seeking to appear	be corrected by the dat	a specified by the Departs	nent Fallure to comply	nay result in ng must be
erson in Cha 7016	ge (Print and Sign) Hong Min	auf _		word Residen		Date; 04/0.	3/2019
		VENNS A		/ RIORIONDO	gn'	Date: 04/0:	3/2019
KAV;	11.28,10	( V Whi	ION DPHSS/DEH	Yellow: Food Establish	neny		

	Department of Public Health and Social Services Division of Environmental Health	
		3 of 6
	IMENT NAME LOCATION (Address)	OI
	terprises Lot 4 Blk 2 Tract 259 ET Calvo Mem. Industrial Park, Tamunin	9
	PECTION DATE SANITARY PERMIT NO. PERMIT HOLDER 7 / 03/ / 2019 180002606 S.H. Enterprises	
ITEM NO.	OBSERVATIONS AND CORRECTIVE ACTIONS	CORRECT BY DATE
Violation	ns cited in this report must be corrected within the time frames indicated, or as stated in Sections 8- 8-406.11 of the Guam Food Code.	105.11 and
***************************************	are understood and implemented.	1
		<del> </del>
8	Handwashing sinks in the men's restroom not provided with signage, soap and paper towel;	cos
	paper towels not properly stored and protected at the handwashing sinks in the kitchen and	1 003
· · · · · · · · · · · · · · · · · · ·	the women's restroom.	
****		<b></b>
	Adequate handwashing sinks shall be provided and properly supplied with hand soap, clean	-
m <del></del>	paper towels/hand-dryer, and signage and be accessible to all employees to encourage food	
····	handlers to properly wash their hands regularly.	
****	*COS: PIC provided signage, hand soap, paper towel in the men's restroom, and stored	
	the paper towels in dispensers at the handwashing sinks in the kitchen and the women's	
	restroom.	
13	Employee drinks found stored with food for the clients in the upright chiller; warewashing	cos
	sink was being used for soiled pans and uncooked rice.	
	Food shall be properly separated and protected to prevent cross-contamination from occurring	
	*COS: PIC removed employees drinks from upright chiller and placed uncooked rice at	
	the preparation sink.	
14	Employee observed washing pans but did not perform sanitizing and air-drying procedures;	4/13/19
	cutting boards not in-use was observed with deep cut marks and dark stains.	
	All food-contact surfaces shall be properly washed, rinsed, sanktized, and air-dried to prevent	
	cross-contamination from occurring and shall be clean to sight and touch prior to use.	
20	Raw fish fillet did not meet proper cold holding temperature.	cos
	COS: PIC discarded the raw fish fillet. (3 pieces)	
	All Potentially Hazardous Food (PHF)/Time/Temperature Control for Safety (TCS) Food shall	
	meet an internal cold holding temperature of 41F and below to prevent the growth of pathogens	
	or toxin formation.	
	C. P. P. C. S. D. S. L. C.	
26	Employee practices and procedures were not in compliance with the establishment's	4/13/19
	Hazard Analysis and Critical Control Points (HACCP) plan; records and logs were not	4/13/19
	completed or maintained.	
ated on the	The establishment shall comply with the approved HACCP plans and procedures, and maintain aspection today, the items listed above identify violations which shall be corrected by the date specified by the Department. Failure to comply in	av result in
e matudatato	suspension of the Sanitary Permit or downgrads. If seeking to appeal the result of any notice or inspection findings, a written request for hearing Director within the period of time established in the notice for corrections.	g must be
irson in Char	Date: 04/03	/2019
EH Inspector	(Print and Sing)	
F-1	R. DRIDNDO (T) Date: 04/03	/2019

Rev: 11.28.16

Witte: OPHSS/DEH Yellow: Food Establishment

	Department of Public Health and Social Services Division of Environmental Health	***************************************
		e 4 of 6
	HMENT NAME LOCATION (Address)	**************************************
ì	iterprises Lot 4 Blk 2 Tract 259 ET Calvo Mem. Industrial Park, Tamur	ning
	SPECTION DATE SANITARY PERMIT NO. PERMIT HOLDER 1/ , 03/ , 2019 180002606 S.H. Enterprises	
ITEM NO.	ODDERTY (TOTAL ACTION)	CORRECT BY DATE
Violation	ns cited in this report must be corrected within the time frames indicated, or as stated in Sections 8-406.11 of the Guam Food Code.	8-405.11 and
	records to demonstrate that the establishment is actively practicing and monitoring a system	
	of controls to ensure food safety.	
30	Walk-in chiller unable to maintain proper cold holding temperature, environmental meter	5/3/19
	reading was 69.6 degrees Fahrenheit (F); non-PHF/TCS food were observed being stored in the	
No. A. A. C. Park Printer Ave. Printer.	walk-in chiller.	
**************************************	Adequate equipment for temperature control shall be maintained in good repair to facilitate	
The second secon	proper storage of PHF/TCS food.	
33	Thermometer in walk-in chiller was inoperable; food thermometers were not being used	5/3/19
***************************************	during operation.	
	Thermometers shall be properly calibrated and used to ensure temperatures are actively bein	a
	monitored and proper temperature are maintained.	
**************************************		
35	One live cockroach and frass were observed inside the mechanical warewashing equipment	5/3/19
^	that is not being utilized by the establishment; PIC was not able to provide pest control	
***************************************	service receipts during the inspection; no other signs of pest activity were observed.	
THE CONTRACT OF THE PARTY.	The presence of pests shall be controlled, and openings shall be sealed to prevent the	
THE STATE SHARE SHARE AND AND AND ADDRESS.	accessibility of pests and the contamination of food and clean equipment/utensits.	
*		
38	Wiping cloths stored on the counter, the food cart, and in empty buckets.	5/3/19
and the state of t	Wiping cloths shall be stored in a properly diluted sanitizing solution after each use to preven	
	cross-contamination from occurring.	
- Carrier Constitution of the Constitution of		
44	Shelves in walk-in chiller were found with rust.	5/3/19
	Non-food contact surfaces shall be smooth, easily cleanable, non-absorbent, properly designed	, ,
	and maintained to ensure surfaces can be properly cleaned, sanitized, and cross-contamination	
	is prevented.	<u></u>
45	Chemical test strips and sanitizing solution were not provided and used.	5/3/19
sand on the	Chemical test strips and approved sanitizers shall be provided and used to ensure proper inspection today, the Items listed above identify violations which shall be corrected by the date specified by the Department. Failure to complete	
a immediada ibmittad to ti	suspension of the Sanitary Permit or downgrade. If seaking to appeal the result of any notice or inspection findings, a written request for her he Director within the period of time estabilated in the notice for corrections.	rmay result in ring must be
iraon i <u>n Ch</u> ai	rga (Print and Sign) ( )	03/2019
H Inspector	(Print and Sign) K. DUENAS / R. ORIONDO Date: 04/1	03/2019
Rov:	: 11.28.16 White: DPHSS/DDH Yellow: Food Establishment	***************************************

		Department of I Division	Public Health and Social Services n of Environmental Health	<del></del>			
			ishment Inspection Report Page	5 of _6			
	HMENT NAME Iterprises		LOCATION (Address)				
	SPECTION DATE	SANITARY PERMIT NO.	Lot 4 Blk 2 Tract 259 ET Calvo Mem. Industrial Park, Tamuni PERMIT HOLDER	ng			
	/ / 03/ / 2019	180002606	S.H. Enterprises				
ITEM NO.			S AND CORRECTIVE ACTIONS	CORRE			
Violatio	ns cited in this rep	ort must be corrected wit 8-406.11	thin the time frames indicated, or as stated in Sections 8 of the Guam Food Code.	405.11 a			
***************************************	sanitizing of food	l-contact surfaces and e	equipment.				
der a geographysischen							
46	Inside and outsic	le surfaces of the walk-it	n chiller with dark stains; surfaces of the stove	5/3/1			
Particular de Lacons de Lacons de Lacons	area observed w	ith grease and food build	d-up; inside surfaces of several coolers observed				
	with food particle	s and stains.					
-	Non-food conta	ict surfaces shall be clea	aned and maintained as often as necessary to prevent				
	cross-contaminal	ion from occurring.	, in proving				
49	Grease trap local	ed outside the establish	nment was observed overflowing with grease and	5/3/19			
	food particles dur	ing the inspection; wast	ewater from the handwashing sink and the preparation	5,5,13			
	sink was observed leaking onto the kitchen floor; PIC did not provide service receipt for						
	the grease trap.						
	Wastewater sha	all be properly disposed	of in an approved plumbing system, and grease traps	- <b> </b>			
	shall be maintaine	ed as often as necessar	y to prevent sewage back-up or overflow.	<del></del>			
50	Women's restroo	n not remided with a					
	A toilet room us	ed by females aboll be a	overed trash receptacle and toilet tissue.	cos			
· ······	nankine and a su	ou by terriales small be p	provided with a covered receptacle for sanitary	<u> </u>			
**************************************	practices.	pply of tollet ussue shall	be available at each toilet to promote good hygiene				
		ad the manual and	7.12				
	COS. FIC PIOVID	ed the women's restroor	m with a covered trash receptacle and toilet tissue.				
51	Outrido acabasa						
~	boyeet several re-	eruse was uncovered ar	nd overflowing with garbage bags and cardboard	5/3/19			
	Cutalla tarat	bage bags and cardboa	ard boxes were stored directly on the ground.				
	Outside trash re	ceptacies shall be kept o	covered with tight-fitting lids, refuse and recycables				
*************	slian be removed i	rom the premises at a fr	requency that will minimize the development of				
	objectionable odor	s and other conditions to	hat attract or harbor insects and rodents.				
52	Missing ceiling tile	s observed in the kitcher	n hallway and in the dry storage area; stained	E12/40			
ı	ceiling tiles observ	ed in the kitchen, the ha	allway and in the men's restroom; accumulation	5/3/19			
(	of food particles ar	nd grease were observed	d under preparation tables, on the kitchen walls				
li li	and floor; floor drain	ns in the kitchen were no	of provided with covers; soiled underly shifts				
maneglete :	rabection today, the Ganitary	Attent blings block for the state of the sta	ts shall be corrected by the date specified by the Dopartment. Palture to comply m	ay result in g must be			
on <u>In Char</u> ae f	org Min Coul	> In the abuca to	Date.	/2019			
inspector (	Print and Sign) K. [7]	ENAS /	10 agrain 100°	/2019			

		De	partment of Pr Division	ublic Health and Social Services of Environmental Health				
		Foo		shment Inspection Report Page	6 <sub>of</sub>			
	HMENT NAME terprises			LOCATION (Address)	***************************************			
	PECTION DATE	SANITARY PE	RMIT NO	Lot 4 Blk 2 Tract 259 ET Calvo Mem. Industrial Park, Tamuning PERMIT HOLDER				
04	/ 03 / 2019		0002606	S.H. Enterprises				
ITEM NO.				AND CORRECTIVE ACTIONS	CORR BY DA			
Violation	is cited in this repo	ort must be a	corrected with	in the time frames indicated, or as stated in Sections 8-40 of the Guam Food Code.	05,11 a			
	shelves with plate	es and uten	sils, and othe	r equipment that are not being used were stored in the	<del></del>			
nirforman sayaprıçasıyı a paysayı va	kitchen and the d	ry storage a	area.	The state of the s				
T114	Physical facilitie	es shall be r	naintained an	nd cleaned as often as necessary to minimize the	<del></del>			
	attraction of pests	and promo	te the overall	sanitation of the establishment.	····			
ودون والمناوات والمناوات المناوات المناوات المناوات	of the establishme	ent.			<del></del>			
53	Inadequate ventil	ation obser	ed in the kito	hen area, environmental meter readings were	5/3/1			
THE SECOND S	92.8 F, 93.8 F, 93	.3 F throug	hout the kitch	en; inadequate lighting observed in the kitchen	- C, C,			
	hallway where for	d is being s	ealed and pa	ckaged, light meter readings were	<del>~~~</del>			
	0.1 foot candles (	ft.c.), 2.6 ft.d	c., 14.7 ft.c.; I	light in the walk-in chiller was not working.	<del></del>			
	Adequate mech	anical venti	lation shall be	e provided to keep rooms free from excessive heat,				
	steam, condensation, vapors, obnoxious odors, and fumes. Adequate lighting of at least							
	50 ft.c. at a surface where food handlers is working with food, utensils, and equipment, and							
	at least 10 ft.c. in the walk-in chiller to facilitate proper cleaning.							
***								
	Photos and videos were taken.							
	"C" placard no. 00	731 issued	and posted on	the entrance door of the establishment.				
	Issued Letter of W	***************************************						
	Provided PIC with	the Re-Ins	pection Reque	est Form and guidance on completing and submitting	<del>~ ~ ~ ~ ~ ~</del>			
	the form.	************						
	Discussed this repo	set with DIC	Too Min					
	cristandou tina repo	or will FIC	, THE IVIII.					
	i ki kaningan yanga anak isi pada manganga ataun manan anaman pada iningka da mianginang manganga		<del></del>					
		VIII						
		<del> </del>	·					
Property and the second places	\$7000000000000000000000000000000000000		Prib. 4		<del></del>			
	and the second section of the second second section by Alexand second section by Alexand second section by Alexand section by A	-			· · · · · · · · · · · · · · · · · · ·			
	The state of the s	<del></del>	<del></del>					
	The state of the s							
		***************************************			·			
d on the las	pection today, the Items ils rapansion of the Sanitary P	linebl evode bet	y violations which s	hall be corrected by the date specified by the Department. Fallure to comply may	rosult in			
itted to the on in Charge	Director within the parlog ( Print and Sign)	of timo establishe	d in the notice for c	that be corrected by the date specified by the Department. Fallure to comply may upoal the result of any notice or inspection findings, a written request for hearing n corrections.	iust be			
	lae Hong Min	and	<u> </u>	Date: 04/03/2	019			
mapuetor (r	K. (	DUENAS	1/1/	/R.ORIONDO OM: Date: 04/03/2				

### GOVERNMENT OF GUAM

## DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES DIPATTAMENTON SALUT PUPBLEKO YAN SETBISION SUSIAT



LOURDES A, LEON GUERRERO GOVERNOR MAGA HÁGA

JOSHUA F. TENORIO ET GOVERNOR, SIGUNDO MAGALÁHI LINDA UNPINGCO DENORCEY, MPH DIRECTOR

LAURENT SF DUENAS, MPH, BSN. RN

	DEPUTY DIRECTOR
	Date: 4/3/2019
S.H. Enterprises Name of Establishment	
As a result of this inspection your establishment reco	cived a:
☑ LETTER OF WARNING	38/C
	(Demerit/Grade Paints)
If we do not receive a written re-inspection (10) calendar days from the official receipt	ted on your establishment's inspection report, you must provide us a can description of the corrective measures that you have implemented on request from you, we will conduct a follow-up inspection after tended this notice to ensure that corrective measures have been taken.
Failure to correct violations may result in 10GCA, Chapter 21.	the closure of your establishment pursuant to section 21109(b) of
☐ NOTICE OF CLOSURE	
	(Demecit/Grade Points)
Unlike an establishment who has received written request for re-inspection is made, I may be imposed until the violation is a Environmental Health within five (5) cate	ed on your establishment's inspection report, you must provide us a a description of the corrective measures that you have implemented, in letter of warning, an establishment shall remain closed unless a Under 10 GCA Ch. 21 §21109(b), suspension without prior hearing corrected. You may also request a hearing to the Division of index days of the date of this notice. When a hearing is requested ring, it shall be discretionary with the Director as to whether the earing.
We took forward to working closely with you as part assistance, you can reach us at 735-7221 or (fax) 734-	mers in promoting health and sanitary practices on Guam. If you need further 5556. Si Yu'us Ma'ase.
ssued By: K.Duenas, EPHO III/R.Oriondo, EPH	Sincerely,  LINDAJUNPINGCO DENORCEY, MPH  Director  Received By: Tae Hong, Min )
Name of EPHO  123 CHALAN K www.dphss.guam.gov	Establishment Representative  ARETA, MANGILAO, GUAM 969 13-8304  V. Ph. 1.67 1.735 7102 • Fax: 1.671 473 59 10

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CAMACHO CALVO LAW CROUNTLE

Date: 4519 Time: 10:14 am

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Division of General Administration

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DPH&SS

Time: 10 40 ast Locator #:

APR 0 5 2019 . Syamile

ACKNOWLEDG RECEIVE BY

DATE

Lillian Kosaka

## EXHIBIT 6

SPECS: REF; 0191730054

ITEM NO.

ACKNOWL	edgement.	COM?
	9/150	
DATE	1/10/19 a 6st Howre	11:10 an
หี	a Got House	more y
	UOM	

1.1 Nutrition Services for the comprehensive Management,
Operations, and Maintenance of the Elderly Nutrition
Program (ENP), Congregate Meals component.

DESCRIPTION

1 Month

### SCOPE OF SERVICES: PROGRAM SPECIFICATIONS

The Vendor shall ensure meals comply with the provisions of Title III C1 Congregate Meals of the Older Americans Act of 1965, as amended and the Code of Federal Regulations (45 CFR Chapter XIII, Subchapter C, Part 1321) and most recent Dietary Guidelines for Americans published by the Secretaries of the Department of Health and Human Services and the United States Department of Agriculture and shall furnish a minimum of 33 and 1/3 percent of the current daily Recommended Dietary Allowance (RDA), as established by the Food and Nutrition Board of the Institute of Medicine of the National Academy of Sciences. All sections throughout this Emergency Procurement shall be modified in writing at any time due to changes in Federal statutes or regulations, a material change in local law, organization, or policy.

The estimated range of meals served per day is seven hundred (700) to eight hundred (800) meals. For this emergency procurement, meals served per day are not expected to exceed seven hundred eighty (780) meals. Note: On exceptional days, the minimum quantity of meals served per day will not be met on the dates identified by the Department of Public Health and Social Services, not to exceed five (5) days.

MEAL ORDERS AND ADJUSTMENTS. The Vendor shall receive meal orders of eligible clients from the DPH&SS, DSC contracted service providers for the Adult Day Care (ADC) and Senior Center Operations (SCO) programs. Meal orders shall be communicated to the ENP Vendor by the ADC and SCO service providers by 1:00 p.m. for the next service day. Adjustments to the meal orders due to an increase or decrease of eligible clients shall be coordinated between the ADC and SCO service providers and the ENP Vendor no later than 9:30 a.m. on the scheduled day of meal service.

The meal pattern below is a requirement of the ENP, which meals shall be based upon:

a.	Meat/Poultry/Seafood	3oz. edible portion exclusive of skin, fat and bones (after cooking);
	İ	or
		5 vz. which includes 3 oz. edible portion, exclusive of skin, fat and bones (after cooking) plus at least 2 oz. of casserole or mixture,
b.	Vegetable/Salad	1/2 cup cooked and unbuttered as a separate item; or
		I cup raw salad (e.g., cucumber or cabbage) with dressing.
C.	Rice/Bread/Mashed	I cup rice; or
	Potatoes	1 serving enriched bread or dinner roll; or
	<u> </u>	I cup mashed potatoes with gravy.
đ,	Margarine/Butter	I tsp. when bread or dinner roll is served.
C.	Milk	1/2 pint low fat or skim.
f.	Fruits	1/2 cup without syrup; or
		t whole fruit.
g	Condiments	Individually packed salt and black pepper packets.

PROGRAM INTENT. To provide hot, nutritious meals that meet the minimum of 33 and 1/3 percent of the current daily Recommended Dietary Allowances (RDA) as established by the Food and Nutrition Board of the Institute of Medicine of the National Academy of Sciences to eligible individuals, in a congregate setting.

Nutrition Services are provided to individuals age (60) years or older at designated congregate sites as authorized by CMS or determined by SCO to be eligible:

 Entry Point. The CMS and SCO are entry points for eligible individuals for Nutrition Services in a congregate setting. The eligible individual shall be sixty (60) years or older and attending congregate sites for the ENP, as designated by the DPH&SS, DSC.

- The CMS and SCO shall coordinate with the Elderly Nutrition Program (ENP) Vendor for effective and efficient delivery of congregate meals to eligible clients at designated congregate sites.
- The DPH&SS, DSC reserves the option to provide Nutrition Services to the underage spouse of the eligible client, to volunteers working at the designated congregate sites and to individuals who have a disability who meet Federal criteria.
- The DPH&SS, DSC reserves the option of expanding Nutrition Services to include breakfast and/or dinner service and may be further expanded to provide weekend and/or holiday meal service.

### 1.0 Elements of elderly nutrition program congregate meals component

- 1.1 NUMBER OF CLIENTS TO BE SERVED. Approximately seven hundred and eighty (780) eligible individuals in congregate settings.
  - a. SENIOR CITIZENS CENTERS. Currently, the twelve (12) Senior Citizens Centers are as follows: Agana Heights, Agat, Astumbo, Dededo, Inarajan, Mangilao, Merizo, Santa Rita, Sinajana, Tamuning, Yigo, and Yonz/Talofofo.
  - b. ADULT DAY CARE CENTERS. The three (3) designated Adult Day Care Centers are located as follows: (1) Adult Day Care Macheche located at 108 East Corenoso Street, Dededo, Guam 96929 and (2) Adult Day Care Dededo located at 220 Chalan Despaciu Street Wusstig Road, Dededo, Guam 96929 and (3) Adult Day Care South located at 193 As-Abman Drive, Inarajan, Guam 96915.
- 1.2 NUTRITION SERVICES. Elderly Nutrition Program services shall be provided to eligible individuals in approved DPH&SS, DSC designated congregate sites Monday through Friday. However, upon the Vendor being notified and authorized as funds are appropriated, allocated, and allotted by the DPH&SS, DSC, Nutrition Services may include breakfast and/or dinner service and may be further expanded to provide weekend and/or holiday meal service. Elderly Nutrition Services shall occur no later than two (2) working days after receipt of Intake, Profile and Referral Form and Determine Your Nutritional Health Form from the CMS or SCO or service provider.

### 2.0 CLIENT REGISTRATION AND MAINTENANCE

- 2.1 REGISTERED CLIENT. For the purposes of the ENP, a client who receives a congregate meal within the reporting fiscal year (October 1 through September 30) is counted as a registered client. The Vendor shall be responsible for registering clients and tracking deceased clients within the reporting fiscal year.
- 2.2 INTAKE, PROFILE AND REFERRAL FORM. The Vendor shall use the Intake, Profile and Referral (IPR) Form to refer eligible individuals to other Title III Aging Services.
- 2.3 MULTI-DISCIPLINARY TEAM MEETING. The Vendor, at the request of other agencies providing services to their ENP C1 clients, shall attend such meetings to assist in the coordination of services. In addition, the Vendor may request CMS or SCO to activate a Multi-Disciplinary Team to address multifaceted service issues concerning authorized clients of ENP C1.
- 2.4 AWARENESS OF ELDER CONCERNS. The Vendor shall address problems and concerns of ENP C1 clients and submit them to the DPH&SS, DSC as

part of the Monthly Program Reports. A record book of problems and concerns addressed or being addressed by the Vendor shall be maintained and made available upon request by the DPH&SS, DSC for review, monitoring and other program and administrative purposes.

### 3.0 PRIORITIZATION OF SERVICES

3.1 Guam State Office on Aging (SOA) (DPH&SS, DSC) recognizes the unique situation in which the demand for services may outweigh the available resources; therefore, the following scale shall be used as a guideline to prioritize the provision of services to those in greatest socio-economic need, as necessary and directed by the Guam SOA. The scale will be based on a point system in three (3) focal areas, the older individual's: (1) mobility, (2) degree of existing support system, and (3) housing condition.

Greatest priority will be given to older individuals in descending order, with nine (9) being the highest possible points garnered translating to the older individual in greatest socio-economic need.

Point System	Mobility	Support System	Housing Condition
1	Cane or Walker	Support available; but not living in same household	Full concrete structure
2	Wheel chair users	Minimal support; but not regularly available	Semi- concrete structure
3	Homebound and bedridden	No support system in place	Tin and wood

3.2 Based on the need to activate this provision, the number of persons to be served will be determined by the existing conditions at the time of implementation. In the event that the number of available slots is not sufficient to provide services to the number of persons determined, to be at-risk and in need of services, the number of Activities of Daily Living (ADL) impairments will be applied to this distinct group as an additional determining factor for services.

Impairments in Activities of Daily Living (ADL) – The inability to perform one or more of the following six activities of daily living without personal assistance, stand-by assistance, supervision or cues: eating, dressing, bathing, toileting, transferring in and out of bed/chair, and walking.

1 point will be added to clients with 1-2 ADL impairments.
2 points will be added to clients with 3-4 ADL impairments.
3 points will be added to clients with 5-6 ADL impairments.

- 3.3 Another determining factor in this point system may include whether the older individual is responsible for the care of a dependent. Clients will be given an additional one (1) point if they are also caregivers. Any application of a scale of similar or like form is permissible provided prior authorization is granted by the Guam SOA. (Re: Excerpt from 2016-2019, Guam's State Plan on Aging, pages 16-17)
- 3.4 After applying the Prioritization of Services and the demand for services still outweigh the available resources the Vendor shall advise the Guam SOA who will provide additional guidance and direction to the Vendor as to other variables and/or conditions to assess to reduce the demand to meet the available resources.

3.5 When the Vendor receives notification from the Guam SOA to activate the application of the Prioritization of Services point system, the entire list of eligible clients shall be ranked. The entire list is defined as all who are receiving services, those on a partial or wait list, as well as new referrals.

### 4.0 ELEMENTS OF ENP OPERATIONS CONGREGATE MEALS

- 4.1 OFFICE HOURS. The Vendor shall maintain office hours for the Elderly Nutrition Program from 8:00 a.m. to 5:00 p.m., Monday through Friday except on the following observed holiday; May 27, 2019 Memorial Day.
- 4.2 MEAL SERVICE HOURS. The Vendor shall deliver congregate meals no earlier than 11:00 a.m. and no later than 12:30 p.m., Monday through Friday, except on the holiday identified on 4.0, 4.1 in compliance with the Health and Welfare benefits as provided by the U.S. Department of Labor provisions for Guam. The DPH&SS, DSC reserves the option to expand meal services, which may include additional service times, as funding becomes available. The Vendor must notify ADC and SCO service providers and the DPH&SS, DSC when meals are being delivered late, cause of the late delivery and is subject to approval by DPH&SS, DSC. No meals shall be delivered after 2:30 p.m. unless authorized by DPH&SS,
- 4.3 OPERATIONAL REQUIREMENTS. The Vendor shall provide the personnel, equipment and supplies to provide ENP nutrition services.
- 4.4 FOOD SAFETY AND SANITATION. The Vendor shall comply with all governing statutes and rules and regulations of the Guam Department of Public Health and Social Services and other federal and local regulatory agencies for the requirements on, but not limited to, food and safety and sanitation.
- 4.5 PREPARATION OF MEALS. The Vendor shall have the ability to prepare estimated range of seven hundred (700) to eight hundred (800) hot nutritious meals per service day in a central kitchen and to deliver them to designated congregate sites.
  - a. In purchasing food, preparing and delivering meals in the performance of this program, the Vendor shall follow appropriate procedures to preserve the nutritional value and food safety of the meals provided. It is encouraged for the Vendor to "Buy Local" for this nutrition program.
  - Meals shall be prepared no earlier than four (4) hours prior to their delivery to the designated congregate sites.
  - Meals shall be low in saturated fat, sodium and cholesterol and prepared in a manner acceptable for persons with diabetes or hypertension.
     Monosodium Glutamate (MSG) shall not be used.
  - d. Meat, fish and poultry shall be tender and easy to chew. For the authorized clients who cannot consume solid foods, mechanical meals (chopped) or pureed meals (blenderized) shall be provided upon the request of the client or as indicated by the CMS or SCO programs and is considered special meals.
  - c. There shall be no serving of fried foods and Basa Fish.
- 4.6 MEAL PATTERN. The Vendor shall ensure meals comply with the provisions of Title III C1 Congregate Meals of the Older Americans Act of 1965, as amended and the Code of Federal Regulations (45 CFR Chapter XIII, Subchapter C, Part 1321) and most recent Dietary Guidelines for Americans published by the Secretaries of the Department of Health and

Human Services and the United States Department of Agriculture and shall furnish a minimum of 33 and 1/3 percent of the current daily Recommended Dietary Allowance (RDA), as established by the Food and Nutrition Board of the Institute of Medicine of the National Academy of Sciences.

Meals must conform to the following pattern:

n.	Meai/Poultry/Seafood	3 oz. edible portion, exclusive of skin, fat and bones (after cooking); or 5 oz. which includes 3 oz. edible portion, exclusive of skin, fat and bones (after cooking) plus at least 2 oz. of casserole or mixture,	
b.	Vegetable/Salad	1/2 cup cooked, unbuttered, as a separate item; or t cup raw salad (e.g., cucumber or cabbage) with dressing.	
C.	Rice/Bread/Mashed Potatoes	1 cup rice; or 1 serving enriched bread or dinner roll; or 1 cup mashed potatoes with gravy.	
d.	Margarine/Butter	I tsp. when bread or dinner roll is served.	
Ĉ.	Milk	1/2 pint low fat or skim.	
L.	Fruits	1/2 cup without syrup; or 1 whole fruit.	
g.	Condiments	Individually packed salt and black pepper packets.	

- 4.7 MENU PREPARATION. The Vendor shall ensure menus are prepared for cycles of four (4) weeks and changed monthly. Menus shall be typed legibly in size 12 font and be submitted by the Vendor to the DPH&SS, DSC, no more than thirty (30) working days prior to their implementation.
  - Menus shall only be provided for this emergency procurement period.
  - b. Menu Meal Variety. The Vendor shall ensure there is a variety of menu meal items on the Monthly Menu to be submitted to the DPH&SS, DSC. The Vendor shall ensure that no more than two of the same menu items shall be served within two consecutive weeks.
  - c. Meal Substitutions. There shall be no meal substitutions unless the Vendor provides documentation from the Vendor's supplier(s) stating on supplier's letterhead: Date of Order, Date Vendor's supplier notified Vendor of supplier's inability to provide the food item. Additionally, it is the responsibility of the Vendor to provide this written documentation of the Vendor's efforts to obtain food item(s) from other suppliers.
  - d. Menus and meals substitutions which includes Emergency Dry Goods as authorized shall be approved by a Licensed Dictitian (LD) or Licensed Nutritionist (LN) prior to their submittal to the DPH&SS, DSC. The signature of the LD or LN and date of their approval shall appear on the menus. The DPH&SS, DSC, shall require changes, as necessary, with respect to the appropriateness of the menus.
- 4.8 MONTHLY MEAL MENU DISTRIBUTION. The Vendor shall distribute approved Monthly Meal Menus to the ADC Centers, SCO and CMS service providers. Any changes to the menu shall be communicated in writing by the Vendor to the ADC, CMS, SCO and the DPH&SS, DSC no later than the day prior to the change.
- 4.9 REQUESTS FOR SPECIAL MEALS. The Vendor shall provide special meals, where feasible, reasonable and appropriate, to meet the particular dietary needs arising from the health or religious requirements of eligible clients; however, special meals do not include liquid supplement. The ADC, CMS

and SCO Program Managers shall coordinate with the Vendor for the provision of special meals which shall be supported in the following manner:

- a. A senior requesting a special meal for health related reasons shall provide a signed statement from their physician or licensed nutritionist stating the medical necessity for special meals and the types of foods the clients can or cannot consume.
- b. A senior requesting a special meal for religious reasons shall provide a signed statement from their priest, rabbi, pastor, etc. attesting to the dietary requirements of their faith that meet the 33 and 1/3 percent of the current daily RDA.
- c. Vegetarian meals shall meet the most current RDA, the nutritional needs of the senior client, shall be based on careful diet planning by a registered dietitian or nutritionist based on food servings delineated in the Food Guide Pyramid and shall be approved by a physician.
- d. The ADC, CMS or SCO service provider shall provide the Vendor with copies of supporting documentation for each special menu request which the Vendor shall maintain in the client's file.
- 4.10 EMERGENCY MENUS. The Vendor's Emergency Management Plan shall be submitted to the DPH&SS, DSC for review and approval by DPH&SS, DSC within five (5) calendar days upon award of this emergency procurement or as specified by the DPH&SS, DSC. The plan shall include the submission of proposed emergency menus for the provision of dry goods as approved by the LD or LN for a period of three (3) days. Further, the plan shall also include that the provision of meals, as practicable, or dry goods to clients be for a period of one (1) day to three (3) days during periods of officially declared emergencies or in preparation to local efforts in response to impending or actual disasters. Dry Goods shall be in pull-tab form to make it easy for clients to open. The Government reserves the option to notify the Vendor to serve meals earlier for Disaster Preparedness Planning efforts.
- 4.11 PACKAGING OF MEALS. Congregate Meals shall be delivered and served in pre-packaged form, which are compartmentalized sealed containers. These sealed containers shall be sanitary, convenient, and able to maintain proper food temperature and should be clearly labeled identifying Vendor, their telephone number, the preparation date, funding source: DPH&SS, DSC, Title III C1, Older Americans Act, and the following statement: Compliments, Concerns, and Complaints, to include the delivery of meals earlier than 11:00 a.m. and later than 12:30 p.m., must be reported to the Vendor.
  - a. Hot food containers shall be firm, compartmentalized with each section sealed and deep enough to prevent the mixing of one type of food with another; sealed so that heat is retained and dust or foreign matter cannot enter; impermeable so that liquid does not soak through; disposable; easy to open; and made to be stacked for storing and carrying.
  - Dinnerware shall consist of three section heavy duty plates, heavy duty cups, as applicable; heavy duty forks, knives, spoons; and cups and bowls with fitted lids for soups, salads and fruit.
  - c. The Vendor shall ensure that breads, vegetables/salads, fruits, milk, and condiments are packed in compliance with health and sanitation laws.
  - d. The Vendor shall ensure cold foods are packed separately from hot foods.

- The Vendor shall ensure that appropriate food containers and utensils for clients with disabilities are available to those clients recommended by ADC, CMS and SCO.
- 4.12 FOOD TEMPERATURE. The Vendor shall ensure hot foods are maintained at or above 140 degrees Fahrenheit and cold foods shall be maintained at or below 40 degrees Fahrenheit, upon arrival at the designated congregate sites.
- 4.13 DELIVERY OF MEALS. The Vendor shall ensure all meals are complete with meal order, properly packaged, labeled and ready for delivery to designated congregate sites prior to leaving the central kitchen. The Vendor shall ensure meals be delivered no earlier than 11:00 a.m. and no later than 12:30 p.m., Monday through Friday, except on holidays observed by the Government of Guam, or unless otherwise approved by the DPH&SS, DSC, to the designated congregate settings.
  - a. MEAL ORDERS AND ADJUSTMENTS. The ADC and SCO service providers shall ensure meals are ordered with the ENP Vendor for the number of eligible clients. Meal orders shall be communicated to the ENP Vendor by the ADC or SCO service provider by 1:00 p.m. for the next service day. Reasonable adjustments to the meal orders due to an increase or decrease of eligible clients shall be coordinated between ADC or SCO service provider and the ENP Vendor no later than 9:30 a.m. on the scheduled day of meal service delivery.
  - b. There are currently fifteen (15) designated congregate sites which are as follows:
    - (1) Adult Day Care Macheche
    - (2) Adult Day Care Center Dededo Dementia specific day care
    - (3) Adult Day Care South
    - (4) Agana Heights Senior Citizens' Center
    - (5) Agat Senior Citizens' Center
    - (6) Astumbo Senior Citizens' Center
    - (7) Dededo Senior Citizens' Center
    - (B) Inarajan Senior Citizens' Center
    - (9) Mangilao Senior Citizens' Center
    - (10) Merizo Senior Citizens' Center
    - (11) Santa Rita Senior Citizens' Center
    - (12) Sinajana Senior Citizens' Center
    - (13) Tamuning Senior Citizens' Center
    - (14) Yigo Senior Citizens' Center
    - (15) Yona/Talofofo Senior Citizens' Center
    - (16) Other sites as designated by the DPH&SS, DSC
  - c. The Vendor shall ensure vehicles used in the delivery of meals are in compliance with the Guam Department of Public Health and Social Services (DPH&SS) Rules and Regulations Governing Eating and Drinking Establishments.
- 4.14 SPECIAL ACTIVITIES AND FUNCTIONS. Special activities and functions requiring meal accommodations are to be requested in writing between the ADC or SCO service provider and the Vendor within ten (10) working days prior to the event. The Vendor shall indicate on the written request if the meal accommodations can be met or their recommended action, as follows:
  - a. RELOCATION OF MEALS DELIVERY. Requests for the delivery of meals to locations other than the designated congregate sites shall be coordinated between ADC or SCO service provider with the ENP Vendor. The ADC or SCO shall notify the ENP Vendor of the actual

number of eligible clients attending the special activity or function and those remaining at the congregate sites. The Vendor shall deliver meals to the congregate sites that remain open for clients not attending the special activity or function and to the congregate setting where the activity or function takes place.

- MENU CHANGES. Requests for menu changes shall be submitted by ADC and/or SCO service provider in writing to the Vendor.
- c. BULK SERVINO. Requests for bulk servings having no menu changes shall be coordinated between the ADC and/or SCO service provider and the Vendor.
- d. OTHER ACCOMMODATIONS. In cases where special activities and functions shall not require the delivery of meals because other arrangements have been made, the coordinating service provider, such as the ADC or SCO, shall inform the DPH&SS, DSC and Vendor in writing stating the nature of the arrangements for meals and that the meals are in compliance with the 33 and 1/3 Recommended Dietary Allowance (RDA).
- Any agency, service provider or entity sponsoring a special activity, including Senior Citizens' Month activities, that have been approved by the DPH&SS, DSC, shall coordinate with the Vendor for meal service.
- f. The Vendor shall submit the total meal count identifying special meal recipients, volunteers, family members, staff and other guests attending the activities. Guests and family members under age sixty (60) and otherwise not eligible for meal service, shall be the responsibility of the sponsoring agency, service provider or entity.
- 4.15 MEAL COMPLAINTS. The Vendor shall immediately report complaints regarding meals to the DPH&SS, DSC program coordinator assigned to oversee this program, as follows:
  - a. Meals not delivered within the designated delivery times.
  - b. Meals that exclude certain items or do not meet specified portions.
  - Meals appearing disarrayed, spoiled, contaminated or otherwise undrinkable or inedible.
  - d. Any meal determined spoiled or contaminated shall be reported immediately to the DPH&SS, DSC and also reported in the Problems and Concerns and Proposed Solutions section of the Monthly Program Reports submitted to the DPH&SS, DSC.
- 4.16 INSPECTION REPORTS. The Vendor shall submit a copy of all inspection reports received from government agencies inclusive of Food Service Establishment Inspection Reports. The inspection reports shall be provided to the DPH&SS, DSC within thirty (30) minutes upon receipt of the inspection report being issued to the Vendor. The Vendor shall call the DPH&SS, DSC to notify DSC of the forthcoming inspection report and the letter grade issued. A copy of all Food Service Establishment Inspection Reports received from the Division of Environmental Health, Department of Public Health and Social Services shall also be submitted to the President of the Elderly Nutrition Program Council no later than 10:00 a.m., the next working day following the inspection.
- 4.17 CLIENT FILES. All client files shall remain confidential. The Vendor shall maintain and update individual ENP client files which shall be retained

for a period of this emergency procurement and shall include the ENP client's initial referral from the CMS or SCO for services with accompanying Intake, Profile and Referral Form and subsequent updates; Determine Your Nutritional Health (DYNH) assessment checklist and updates; Nutrition Services Service Plan (Special Meal Requirements), as applicable; Signed statement from their priest, rabbi, pastor, physician or licensed nutritionist as to what foods the client can or cannot consume; Current map to client's residence; Reports of accidents/incidents involving ENP clients and/or ENP Program staff, as applicable; and other documents as deemed necessary by the DPH&SS, DSC.

The Vendor shall ensure individual client files are maintained and updated regularly with client documents filed within three (3) work days. Each Client File has a typed label identifying each client's file by their name in the following format: last name, first name and middle name, i.e. DOE, John Guam. Client files shall be maintained under lock and key by the Vendor.

- 4.18 STANDARD OPERATING PROCEDURES. The Vendor shall ensure Standard Operating Procedures, inclusive of an Emergency Management Plan is submitted to the DPH&SS, DSC for review and approval within five (5) calendar days upon award of this emergency procurement or as specified by the DPH&SS, DSC.
- 4.19 EMERGENCY MANAGEMENT PLAN. In an effort to protect the health, safety and welfare of clients, staff and volunteers, the Vendor shall visibly post emergency telephone numbers and the established emergency procedures, as applicable. The Vendor shall provide training to staff on procedures to be followed in the event of a:
  - a. fire/earthquake, to include a drill in which all staff members shall participate, with an evacuation plan visibly posted;
  - b. medical emergency, to include food poisoning situations:
  - c. physical threat, to include bodily harm situations;
  - d. severe weather or a natural disaster; and
  - e. power/water outages, etc.
- 4.20 The Vendor shall ensure the Emergency Management Plan include contingency plans to address manmade and natural disasters. The Vendor must have adequate storage and power back-up facilities, i.e. standby generator to ensure continuation to prepare meals for this food service program.
- 4.21 The Vendor shall conduct monthly drills with staff in response to a fire, earthquake, health emergencies, medical emergencies, physical threat, vehicle accidents and power and/or water outages.
- 5.0 ELEMENTS OF STAFFING REQUIREMENTS, CERTIFICATION AND TRAINING
- 5.1 The Vendor shall ensure staff employed for the administration and operations of the ENP are qualified to execute their respective duties and responsibilities. Upon the awarding of the ENP, the Vendor shall provide DPH&SS, DSC with written Position Description for each position involved in the direct delivery of ENP Congregate Meals service.
- 5.2 The Vendor shall ensure the following requirements be met by all staff prior to employment and be current, not expired or outdated, while

employed with the ENP. Tuberculosis (TB) Clearance to be renewed annually; Original Police, Court, and Traffic Clearances updated every three (3) years; Original Police, Court, and Traffic Clearances for new staff shall be dated no earlier than ninety (90) days prior to employment; Possess a High School Diploma or completion of a General Educational Development (OED) Test from a recognized institution, or successful completion of a certification program from a recognized accredited or certified vocational technical institution, in a specialized field required for the job; Annual Orientation to Title III programs and the Bureau of Adult Protective Services presented by the DPH&SS, DSC staff shall be met within the first month for new staff within thirty (30) days of employment; Current Health Certificates, which must be on the person, as required by the Division of Environmental Health, DPH&SS; and Annual completion of fire extinguisher and basic fire awareness training.

5.3 The Vendor shall maintain and update individual staff files of each ENP employee in its central office. The staff files shall include; current Tuberculosis (TB) clearance to be renewed annually; original Police, Court and Traffic Clearances updated every three (3) years; original Police, Court and Traffic Clearances for new staff which shall be dated no earlier than ninety (90) days prior to employment; High School Diploma or General Educational Development (GED) Test from a recognized institution, or successful completion of a certification program from a recognized accredited or certified vocational technical institution, in a specialized field required for the job; Documentation of attendance at Annual Orientation to Title III programs and the Bureau of Adult Protective Services by DPH&SS, DSC staff; Documentation of continuing education, certifications, training and workshops; copy of prior and current Health Certificates while employed with the ENP: Acknowledgement of completion of fire extinguisher and basic fire awareness training, as applicable; Acknowledgement receipt of the Bureau of Adult Protective Services Mandate, Public Law 31-278: Acknowledgement of Vendor's Drug and Smoke-Free Workplace Policy: Acknowledgement of Vendor's Equal Employment Opportunity Policy; Acknowledgement of Vendor's Standard Operating Procedures that includes Emergency Management Plan; Completed Employment Application; Position Description; and Reports of accidents and/or incidents involving ENP staff affecting the care of clients or operation of the program and actions taken towards resolution.

### 6.0 ELEMENTS OF STAFFING QUALIFICATIONS AND RESPONSIBILITIES

- 6.1 The Vendor shall submit an Organizational Chart illustrating the placement of the ENP with relationship to all other programs and businesses under Vendor's organization.
- 6.2 The Vendor shall submit a Staffing Pattern and Position Description of all positions for the ENP. The Position Description shall contain minimum qualifications, abilities and responsibilities of persons assigned to provide the required services. All employed staff shall meet the minimum requirements set forth in their respective position description.
- 6.3 The Vendor shall not employ an individual for the ENP Congregate Meal service if: He/she has been convicted of a felony within seven (7) years prior to the date of his/her initial employment with this program; or He/she has been convicted of a drug or alcohol offense.
- 6.4 The Vendor shall ensure ENP staff, with the exception of the Executive or Program Director, Program Manager, and Licensed Dictitian (LD) or Licensed Nutritionist (LN), possess a High School Diploma or completion of a General Educational Development (GED) Test from a recognized institution, or successful completion of a certification program from a

recognized accredited or certified vocational technical institution, in a specialized field required for the job. The Vendor has the option to retain ENP staff, with exception to those positions listed above or as otherwise specified in this emergency procurement, who have been employed with the ENP for the past five (5) years without incident and who do not possess a High School Diploma or completion of a General Educational Development (GED) Test from a recognized institution, or successful completion of a certification program from a recognized accredited or certified vocational technical institution, in a specialized field required for the job.

- 6.5 The Vendor shall ensure all services and activities provided by the ENP are performed in a professional, courteous, safe, and caring manner. Staff shall be sensitive, patient, and understanding in providing services to clients.
- 6.6 The Vendor shall provide a resume of the Executive or Program Director with at least five (5) years of experience in food service management who will be responsible for the overall management of the Elderly Nutrition Program and shall possess the experience, knowledge, and skills to accomplish the objectives of this emergency procurement. Within five (5) calendar days of official notification of award of this emergency procurement or as specified by the DPH&SS, DSC, Vendor must submit the name and copy of ServSafe Food Protection Manager's Certification or evidence of scheduled training from the Guam Community College (GCC).
  - Maintaining current ServSafe Food Protection Manager Certification.
  - b. Planning and development in the delivery of program services.
  - Evaluation of program services and standards of operations.
  - d. Resource development and grant writing activities.
  - e. Fiscal management and budgeting.
  - f. Community and advisory group collaboration and relations.
  - Personnel management, training, and staff development.
  - Contractual compliance ensuring the efficiency, effectiveness and accountability of the Elderly Nutrition Program.
  - Shall not hold an executive position within the organization's board, as practicable.
- 6.7 The Vendor shall provide a resume of the Program Manager with at least three (3) years of experience in the food service industry; maintains a current ServSafe Food Protection Manager's Certification; and will ensure the daily operations of the nutrition program is performed in accordance with the agreed upon scope of services for this emergency procurement. Within five (5) calendar days of official notification of award of this emergency procurement or as specified by the DPH&SS, DSC, Vendor must submit the name and copy of ServSafe Food Protection Manager's Certification or evidence of scheduled training from the Guam Community College (GCC).
  - a. Maintaining current ServSafe Food Protection Manager Certification.
  - Ability in accessing and developing resources and services responsive to the needs of the target population to be served.
  - Ability in refining and improving operations, work processes and quality
    of services responsive to the needs of the target population to be served.

- Ability to train and supervise, and develop the capacity of program staff and volunteers.
- Ability to evaluate staff and the program for effectiveness, efficiency and accountability and ensure compliance with the scope of services of this Bid.
- Ensure referrals are initiated with the appropriate Service Providers for clients requiring additional services.
- g. Ability to maintain complete and accurate records and prepare reports in compliance with the ENP's reporting requirements or as required through direction from the DPH&SS, DSC.
- 6.8 The Vendor shall have access to services of a Guam Licensed Dictition (LD) or Guam Licensed Nutritionist (LN), as needed, in order to comply with the Dictary Guidelines for Americans published by the Secretaries of the Department of Health and Human Services and the United States Department of Agriculture. Within five (5) calendar days of official notification of the award of this emergency procurement or as specified by the DPH&SS, DSC, the Vendor shall submit the name and provide a copy of the license of the LD or LN (Ref. P. L. 25-192, Title 10 GCA, Chapter 12, Article 21, Part 2).
- 6.9 The Vendor shall ensure the ENP LD or LN is knowledgeable and capable of performing the following:
  - a. Provide technical assistance, as required by the Vendor, to areas relating to food service for the ENP including food service equipment, purchases, recipes, portion control, food cost controls, food packaging, food delivery systems, and hygienic food service techniques for the handling and preparing of food.
  - b. The LD or LN shall, on a monthly basis, select and review ten (10) packaged meals prior to delivery to ensure specifications and requirements of the ENP are met. The Vendor shall submit the report documenting the findings and recommendations to address deficiencies identified in the review conducted by the LD or LN. The report shall include aerial colored photos of the 10 packaged meals inspected and be labeled to indicate the type of meal selected, reviewed and inspected.
    - At a minimum, the 10 packaged meals for selection and review should include each one (1) of the following: Regular Meal, Mechanical (Chopped), Pureed (Blenderized), Health (Vegetarian), and Health (Non-Vegetarian). The Vendor shall submit the report containing the signature and date of the LD or LN to the DPH&SS, DSC within five (5) working days after each review.
  - c. Shall attend and be present to hear and address all meal concerns and/or complaints brought forth at the Elderly Nutrition Program Council meetings and offer nutritional advice and guidance.
- 6.10 The Vendor shall ensure that at least one (1) staff who possesses a current ServSafe Food Protection Manager's Certification is on duty throughout the operations of the ENP. Within five (5) calendar days of official notification of award of this emergency procurement or as specified by the DPH&SS. DSC, Vendor must submit the name(s) and copy(ies) of ServSafe Food Protection Manager's Certification or evidence of scheduled training from the Guam Community College (GCC).

- 6.11 The Vendor shall ensure all ENP delivery staff is properly licensed by the Department of Motor Vehicle, Government of Guam.
- 6.12 The Vendor shall ensure the ENP Delivery staff are knowledgeable and capable of performing the following:
  - a. Upon arrival at the congregate site, the ENP delivery staff and the ADC or SCO service provider staff shall verify the number of meals delivered and both shall sign the meal delivery form.
  - b. The ENP delivery staff shall report immediately to the ENP Program Manager once he/she encounters a missing item, spoiled, or incomplete portion of the meals delivered, for immediate replacement, if possible. The ENP Program Manager shall report the matter to the DPH&SS, DSC program staff on the same day.
  - c. The ENP delivery staff shall ensure all meal deliveries are in order before leaving the congregate site and shall receive the order for the next service day for submission to the Vendor from the ADC and SCO service provider staff.
  - d. Upon returning to the office, the ENP delivery staff shall report to the ENP Program Manager significant abuse of the Elderly Nutrition Program who in turn will notify the DPH&SS, DSC.

### 7.0 ADMINISTRATIVE REQUIREMENTS

- 7.1 REQUESTS FOR INFORMATION. Requests for Information by the DPH&SS, DSC shall be acted upon in a professional manner and submitted to the DPH&SS, DSC within five (5) working days unless otherwise specified in the request. Corrections to information requested shall be submitted as specified by the DPH&SS, DSC.
- 7.2 IMPROPER ACTIVITIES OF ENP STAFF. The Vendor shall report in writing to the DPH&SS. DSC within two (2) working days of learning of alleged acts of malfeasance, including embezzlement by their employees which affects the ENP. The Vendor shall file a report with the appropriate authorities and a copy shall be provided to DPH&SS, DSC.
- 7,3 COMPLAINTS, PROBLEMS, AND CONCERNS. The Vendor shall attempt to remedy non-urgent complaints, problems and concerns of clients with other service providers, vendors or health and human service agencies prior to reporting the matter to the DPH&SS, DSC. Complaints and concerns that cannot be resolved to the mutual satisfaction of all parties shall be reported in writing to the DPH&SS, DSC for assistance and guidance. Urgent complaints, problems, and concerns requiring immediate attention shall be reported to the DPH&SS, DSC as soon as possible with written communications to be submitted by 10:00 a.m. the next business day or as determined by the DPH&SS, DSC upon being notified. This shall include complaints filed against the Vendor with local or Federal agencies by clients or staff. Written notices for information or corrective action, issued by the DPH&SS, DSC, to the Vendor, shall be acted upon within five (5) working days upon receipt of notification or as specified by the DPH&SS, DSC.
- 7.4 ACCIDENTS AND INCIDENTS. The Vendor shall ensure all accidents and incidents involving injury to individuals and/or damage to property are verbally reported to the DPH&SS, DSC as soon as possible with written report submitted the following working day if it is not practicable to submit the report of the accident and/or incident the same day it occurred. A copy of reports, i.e., GPD, GFD, GMH, Mayor, etc., issued regarding the accident and/or incident shall be submitted to the DPH&SS, DSC no

later than the next working day following its receipt by the Vendor. Acts of vandalism to any vehicle or facility used in the ENP shall be reported to the DPH&SS, DSC in the same manner.

- 7.5 STAFF IDENTIFICATION. The Vendor shall issue each staff a numbered photo identification card that shall be worn in clear view while on duty.
- 7.6 PROPER HYOIENE AND DRESS CODE. The Vendor shall ensure all staff practice good hygiene and maintain a professional appearance. They are required to be neat, clean, and well-groomed and are expected to serve as role models in the upkeep of one's personal hygiene. The staff shall wear clothing that is professional in appearance. Staff providing direct services to clients shall wear closed-toed shoes for safety. The staff who perform custodial or maintenance work are allowed to wear denim pants. All other staffs are to dress professionally.
- 7.7 MANAGEMENT PERSONNEL. Management personnel shall be knowledgeable of the provisions of the Vendor's Agreement with the DPH&SS, DSC and be provided copies of the Agreement and approved purchase order. The absence of the ENP Executive or Program Director, Program Manager or other key personnel for more than three (3) consecutive days shall be reported in writing to the DPH&SS, DSC naming the person(s) authorized to act on their behalf and the expected duration of the appointment.
- 7.8 PROGRAM REPORTING REQUIREMENTS. Monthly Reports with transmittal page signed by the Program Director and Program Manager shall be complete, accurate, and received by the DPH&SS, DSC in the format provided no later than ten (10) working days after the end of the month shall include:
  - a. Monthly Program Report (Transmittal) Form
  - b. Invoice Form
  - c. Monthly Meal Record and Meal Breakdown Form
  - d. Accounts Receivable Activity Report Form
  - e. Program Income Report Form
  - f. Program Income Expenditure Report Form
  - g. Monthly Statistical Report Form
  - h. Monthly Program Summary Form
  - Release of Claims Statement Form- shall be submitted at the end of the emergency procurement period.
  - j. Intake Profile and Referral Form
  - k. Intake, Profile and Referral Record Change and Service Update Form
  - I. Determine Your Nutritional Health Form
- 7.9 MONTHLY PROGRAM REPORT. The DPH&SS, DSC shall provide the Vendor with the Program Reporting Forms. The Vendor shall ensure all monthly fiscal program reporting requirements be prepared utilizing the Microsoft Office Excel software unless otherwise agreed upon and approved by the DPH&SS, DSC.

8.0 PROGRAM MONIES

- 8.1 SERVICE CONTRIBUTIONS. The Vendor shall comply with the provisions of the Older Americans Act of 1965, as amended, and provide each eligible individual with an opportunity to voluntarily contribute to the cost of the ENP, a service contribution as defined in 45 CFR Part 1321.67 (Service Contribution). The Vendor shall in keeping with 45 CFR Part 1321.67 clearly inform each eligible individual that there is no obligation to contribute and that the contribution is purely voluntary; protect the privacy and confidentiality of each eligible individual with respect to the ENP eligible individual's contribution or lack of contribution; and use all collected contributions to expand the service for which the contributions were given. No eligible individual shall be denied a service because the eligible individual will not or cannot contribute to the cost of the service. This information shall be reported in the Program Income and Program Income Expenditure Reports submitted monthly to the DPH&SS, DSC.
- 8.2 PROGRAM INCOME. The Vendor shall safeguard Program Income generated in support of the ENP, accounting for all funds in keeping with OMB Circular A-87 and 45 CFR Part 92.25 and 45 CFR Part 1321.67. The Vendor shall establish as part of their Standard Operating Procedures written procedures that safeguard and account for all contributions, donations and fundraising activities in support of the program. All income received and spent shall be reported in the Program Income and Program Income Expenditure Reports submitted monthly to the DPH&SS, DSC.
- 8.3 UNEXPENDED SERVICE CONTRIBUTIONS AND PROGRAM INCOME. Service Contributions and Program Income Funds shall be expended within the current purchase order. Funds not expended within the purchase order period may be used to reduce the Vendor's monthly invoiced amount. In the event the ENP purchase order is terminated or expires, all unexpended Funds is immediately due within five (5) working days, payable to the DPH&SS, DSC or to the new vendor, as directed by DPH&SS, DSC. In the event unexpended Funds is not forwarded, the Vendor's invoice shall be reduced by DPH&SS, DSC as an offset in an amount equal to the Funds not paid to the DPH&SS, DSC or to the new vendor, as directed by DPH&SS, DSC.

### 9.0 INSURANCE COVERAGE

9.1 The Vendor shall maintain and furnish the DPH&SS, DSC evidence of insurance coverage to protect the integrity of the program. A copy of all claims filed by the Vendor shall be provided within no more than two (2) working days to the DPH&SS, DSC.

### 10.0 PROGRAM PENALTIES

- 10.1 MEAL DELIVERY AND SPECIFICATION COMPLIANCE. Meals shall be delivered no earlier than 11:00 a.m. and no later than 12:30 p.m., unless otherwise approved by the DPH&SS, DSC, to the designated congregate sites. The DPH&SS, DSC may assess a penalty from the cost of the total number of meals ordered at the impacted congregate site(s) for early or late delivery of the meals based on the following schedule:
  - a. 10 to 15 minutes early or late 20%
  - b. 16 to 20 minutes early or late 25%
  - c. 21 to 30 minutes early or late 40%
  - d. 31 minutes early 100%
  - e. 31 minutes late \$25.00 penalty per meal

- 10.2 MEAL EXCLUSION, SPOILAGE, INEDIBLE. The DPH&SS, DSC may assess a penalty based on the following percentages of the cost of the total number of meals served that day from the impacted congregate site(s) from the meal price when any item on the menu is excluded, determined to be spoiled, does not meet the specified portions, is undrinkable or is otherwise inedible and is not replaced within the meal delivery time:
  - a. 30% for meat, seafood, poultry, soup (or other main entrée)
  - b. 20% for rice, bread, mashed potatoes, roll, fruit, vegetable/salad, milk
  - c. 5% for salad dressing, condiments, margarine/butter
- 10.3 ADMINISTRATIVE. The DPH&SS, DSC shall assess a penalty based on the following:
  - Initial submission of the Monthly Program Reports determined not to have been submitted; determined to be missing shall be assessed a \$50.00 penalty per report.
  - b. Monthly Program Reports requiring further corrections shall be assessed a penalty of half of one percent (.005) for being incomplete or inaccurate and shall be calculated after any disallowed costs to the monthly invoice amount is applied.
  - Preparation of Meals. Serving of fried foods or base fish shall be assessed \$500.00 per occurrence.
  - Menu Preparation. The DPH&SS, DSC shall assess a penalty based on the following:
    - Menu Meal Variety determined to not be in compliance shall be assess \$500.00 per occurrence.
    - (2) Meal Substitutions determined to not be in compliance shall be assessed \$500.00 per occurrence.
    - (3) Menus and Meal Substitutions. Menus and meals substitutions shall be approved by a Licensed Dietitian (LD) or Licensed Nutritionist (LN) prior to their submitted to the DPH&SS, DSC. The signature of the LD or LN and date of their approval shall appear on all menus, Menus and Meal Substitutions not approved by the Licensed Dietitian (LD) or Licensed Nutritionist (LN) shall be assessed a \$100.00 penalty per occurrence.
  - e. Monthly Review of Ten (10) Packaged Meals Report determined not to have been submitted and/or incomplete shall be assessed a \$250.00 penalty per report period.
  - f. Elderly Nutrition Program Council Meetings. Absence of the Vendor's Executive or Program Director or Program Manager; and Licensed Dietitian (LD) or Licensed Nutritionist (LN) shall be assessed a \$500.00 penalty for each personnel not in attendance. An additional \$100.00 penalty shall also be applied if the Vendor's Executive or Program Director or Program Manager; and Licensed Dietitian (LD) or Licensed Nutritionist (LN) is not present to hear and address menl concerns and/or complaints being discussed.
  - g. All areas identified to be in non-compliance in the performance of this emergency procurement shall be assessed a penalty of \$100.00 per occurrence. The penalty shall increase by \$100.00 for each

additional occurrence. This penalty shall be applicable to all areas of this emergency procurement where a penalty for performance is not specifically stated. In such circumstances, this penalty provision shall apply.

10.4 PERSONNEL AND CLIENT FILES AND RECORDS. Personnel and client files and records shall be kept current and filed accordingly. The Vendor shall have three (3) working days to correct personnel and client files and records identified to be incomplete, inaccurate, missing, outdated or expired. After the third work day has passed and the Vendor has not rectified the identified deficiency to the satisfaction of the DPH&SS, DSC, the Vendor will be assessed a flat penalty of \$100.00 for each personnel and client files and records identified to be deficient.

The Vendor shall ensure individual client files are maintained and updated regularly with client documents filed within three (3) work days. Each Client File has a typed label identifying each client's file by their name in the following format: last name, first name and middle name, i.e. DOE, John Guam. Client files shall be maintained under lock and key by the Vendor.

### 11.0 COMPENSATION FOR SERVICES

- 11.1 The Elderly Nutrition Program Congregate Meals nutrition services being acquired is funded by the Department of Health and Human Services, Administration for Community Living, through the Older Americans Act, As Amended, Grant Number: 18AAGUT3CM, 1901GUOACM-00, and 1901GUOACM-01 Catalog of Federal Domestic Assistance (CFDA) Number 93.045, Title III C1 and local Government of Guam funds being allotted, allocated and certified.
- 11.2 UNAUTHORIZED SERVICES. Any unauthorized services rendered by the Vendor shall be considered a disallowed cost and shall be deducted from the monthly invoice. Any cost above the agreed amounts shall be at the expense of the Vendor.
- 11.3 Under no circumstances shall the cost per meal exceed the agreed upon cost per meal in this Agreement, nor shall the number of meals invoiced exceed the number of meals ordered,
- 11.4 Payment shall be based upon costs submitted less penalties and/or disallowed costs. Compensation based upon the aggregate of the costs submitted may be less than the agreed upon compensation but in no event shall it exceed the agreed upon compensation, unless otherwise provided for.
- 11.5 The Vendor will be compensated upon the clearance of monthly invoices by DPH&SS, DSC. In any reporting month and there exist a discrepancy in the statistical, narrative or financial reports submitted by the Vendor, ten percent (10%) of the invoice amount after applying any penalties and/or disallowed costs will be withheld until the discrepancy has been resolved to the satisfaction of the DPH&SS, DSC. Upon being notified by DPH&SS, DSC that the discrepancy has been resolved, the Vendor shall submit an invoice for the remaining ten percent (10%) to be processed accordingly.

### 12.0 SPECIAL TERMS AND CONDITIONS

12.1 PROGRAM DATABASE. The Vendor shall be required to comply with the efforts of putting forth a unified automated information system that supports and promotes a coordinated and comprehensive system of care. This effort is spearheaded by the DPH&SS, DSC. All Title III service

providers and vendors shall be collaborators and partners of this effort. The Vendor shall ensure that their staff attend training, maintain and enter data, generate reports and conduct all necessary transactions in support of this effort which will assist the Vendor in complying with the reporting requirements of the ENP. Orientation and training on the access and use of the Program Database will be coordinated and/or provided by DPH&SS, DSC and/or the software company contracted to maintain the system at no cost to the Vendor, with the exception of staff time to attend the orientation, training and technical assistance activities in support of the Program Database. Failure to comply with this section shall result in non-payment to the Vendor.

- 12.2 PROGRAM DATABASE INFORMATION SYSTEM. The software Program Database Information System is currently managed by the Government. The Vendor shall be granted access upon being awarded this program and will enter data.
- 12.3 GRANTOR RECOGNITION. The Vendor shall ensure recognition of the role of the grantor agency in providing services through this emergency procurement. When a press release is issued or interview is given for any activity funded in whole or in part through this emergency procurement, reference shall be given as to the funding source and funding agency. The Vendor shall prominently identify in all publications and advertisements that funding for the item(s) is provided through the DPH&SS, DSC to include all activities, facilities, and items utilized pursuant to this emergency procurement. For example, "This project is made possible through funds under Title III- Congregate Meals, Older Americans Act of 1965, as amended in 2016, administered by the Department of Public Health and Social Services, Division of Senior Citizens." All advertisements by the Vendor about the ENP shall be submitted to the DPH&SS, DSC prior to distribution to the general public and local media.
- 12.4 BLDERLY NUTRITION PROGRAM COUNCIL. The Vendor's Executive or Program Director or Program Manager shall attend the Elderly Nutrition Program Council meetings to discuss the menus for the month, recommend menu changes and respond to questions, concerns and complaints of the ENP clients. Recommendations made by the Vendor or the Elderly Nutrition Program Council for serving cold meals, i.e., sandwiches, must be approved in writing by the DPH&SS, DSC prior to being served. The LD or LN employed by the Vendor shall attend the Elderly Nutrition Program Council meeting.
- 12.5 STANDARDS OF CONDUCT. The Vendor shall uphold the highest standards of conduct of their staff in administering services to the elderly. All staff shall abide by a zero tolerance of encouraging, accepting and receiving any type of loan, monetary gift or gratulty or any other form of financial gain from clients or their families.
- 12.6 ACTIVITIES OF PERSONNEL. The Vendor shall ensure the Vendor or its employees do not contribute or make available Older Americans Act funds, personnel or equipment to any political party or association or to the campaign of any candidate for public or party office; or for use in advocating or opposing any ballot measure, initiative, or referendum [Ref. 45 CFR 1321.71(h)(1)]. Further, the Vendor shall ensure the Vendor or its employees do not intentionally identify the Title III Aging program or the Vendor with any partisan or nonpartisan political activity, or with the campaign of any candidate for public or party office [Ref. 45 CFR 1321.71(h)(2)].

- 12.7 REMOVAL AND TERMINATION OR SUSPENSION OF PROGRAM
  PERSONNEL. The DPH&SS, DSC, retains the absolute right and authority to demand removal and termination or suspension from the ENP for reasonable cause; any personnel furnished by the Vendor when DPH&SS, DSC determines this management intervention is required to be executed to safeguard the ENP. A disregard of Federal and local laws, regulations, policies, and non-compliance or non-performance with a contracted provision or provisions, but not limited to, shall be considered reasonable cause. The Vendor's personnel policy and procedures used in the management of their personnel shall include this provision.
- 12.8 TERMINATION FOR NON-COMPLIANCE WITH REGULATORY
  REQUIREMENTS. In the event the Vendor who is awarded this
  emergency procurement for the provision of ENP Nutrition
  Services whose Sanitary Permit is suspended by the Division of
  Environmental Health, DPH&SS or is issued a "Stop Order" by the
  Guam Fire Department, the awarded Vendor shall be terminated as
  the Vendor of the ENP Nutrition Services,
- 12.9 DUPLICATION OF SERVICES. The Vendor shall ensure that all ENP nutrition services are provided in an efficient and effective manner and where possible coordinated with other appropriate community service providers.
- 12.10 REPORT OF ABUSE OR NEGLECT OF SENIORS AND ADULTS WITH A DISABILITY. The Vendor shall immediately make a verbal report of suspected cases of abuse or neglect of elders and adults who have a disability and provide a written report within forty-eight (48) hours to the Bureau of Adult Protective Services, DSC or its contracted Service Provider of the Emergency Receiving Home with a Crisis Intervention Hotline. (Ref. P.L. 31-278, Title 10 GCA, Chapter 2).
- 12.11 REPORT OF ABUSE OR NEGLECT OF CHILDREN. The Vendor shall immediately make a verbal report of suspected cases of abuse or neglect of children and provide a written report within forty-eight (48) hours to the Child Protective Services Unit, Bureau of Social Services Administration (Ref. P.L. 20-209, Title 10 GCA, Chapter 88).
- 12.12 HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA). The Vendor shall comply with the Health Insurance Portability and Accountability Act of 1996, P.L. 104-191 and the Federal "Standards for Privacy of Individually Identifiable Health Information" promulgated under 45 CFR Part 160 and Part 164, Subparts A and E.
- 12.13 SOCIAL SECURITY NUMBER CONFIDENTIALITY ACT. The Vendor shall ensure compliance relative to preventing the inappropriate disclosure and misappropriation of Social Security numbers (Ref. P.L. 28-95, Title 5 GCA, Chapter 32, Article 7).
- 12.14 ALCOHOL-FREE EVENTS. The Vendor shall ensure events funded or sanctioned through the ENP are "Alcohol Free" events.
- 12.15 CLIENT CONFIDENTIALITY. The Vendor shall ensure information obtained directly or indirectly from clients be kept confidential and cannot be released in a form that identifies the client without the informed consent of the client, or of his or her legal representative, unless the disclosure is required by court order, or for program monitoring by authorized Federal, State or local monitoring agencies (Ref. 45 CFR 1321.51). [Privacy Rule Standards for

Privacy of Individually Identifiable Health Information, Ref. 45 CFR Part 160 and Part 164, Subparts A and El.

- 12.16 PROGRAM TRANSITION. All steps shall be taken by the Vendor to ensure a smooth and professional transition of the ENP to prevent any interruption of services to the clients and to preserve the integrity of the ENP.
  - a. The Vendor, who has not been awarded a new purchase order under the ENP, shall immediately prepare to relinquish all program related information, files, equipment, service contributions and program income balances and all other operational, administrative, and service documents and/or items to the new vendor. Failure to comply with this section shall result in a fine of \$10,000.00 per day.
  - The DPH&SS, DSC shall oversee the transfer of all program related information, files, equipment, monies, etc., to the new yendor.
- 12.17 FINANCIAL MANAGEMENT SYSTEM. The Vendor shall ensure the organization possesses a financial management system that meets the standards of the Common Rule for Uniform Administrative Requirements for Grants and Cooperative Agreements with State and Local Governments in financial reporting, accounting records, internal control, budget control, allowable cost, source documentation, and cash management. The Vendor shall ensure their accounting system shall permit timely development of all necessary cost data in the form required by the DPH&SS, DSC and is in accordance with generally accepted accounting principles (Ref. Title 5 GCA, Chapter 5, Article 3, Part E, §5236).
- 12.18 FILES AND RECORDS MAINTENANCE. All files and records pertaining to the ENP, both programmatic and financial, shall be accurate and complete and made accessible to the DPH&SS, DSC and its authorized representatives and are, at a minimum, subject to audit, monitoring, and evaluation.
- 12.19 MONITORING. Unannounced monitoring of the Elderly Nutrition Program by the DPH&SS, DSC shall not be denied by the VENDOR. Monitoring may include, but is not limited to, on-site observations of activities and/or staff, facility inspections, and discussions with clients regarding the effectiveness of the program. All documents related to the operations and delivery of services is subject to review by the DPH&SS, DSC.
- 12.20 EVIDENCE OF PAYMENT. The Vendor shall ensure a copy of receipt of payment for services is provided to the DPH&SS, DSC within twenty-four (24) hours of receipt.

# EXHIBIT 7

# **GSA**

# GENERAL SERVICES AGENCY

(Ahensian Setbision Hinirat)

Government of Guam

590 South Marine Drive, Ste. 219 ITC Bldg., Tamuning Guam 96913

Tel: 475-1713 \* Telefax: 472-4217; 475-1716; 475-1727

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DOA 132 Rev: 1/95

Bidder Representative's Signature

# Invitation for Bid: GSA-056-19

# NUTRITION SERVICES FOR THE COMPREHENSIVE MANAGEMENT, OPERATIONS, AND MAINTENANCE OF THE ELDERLY NUTRITION PROGRAM, CONGREGATE MEALS AND HOME-DELIVERED MEALS COMPONENTS

# ACKNOWLEDGEMENT RECEIPT FORM

Please be advised that to be considered a prospective bidder you must fill out this Acknowledgement receipt form. Please submit by fax form to 475-1727 and email to gsaprocurement@gsadoa.guam.gov

Acknowledgement Receipt Form must be submitted no later than three (3) days upon receipt of IFB package.

Name	TAE HONG MIN
Signature	Jangh.
Date	10/02/2019
Time	2:25 PM
Contact Number	649-0521/ 777-2805
Fax Number	649-0523
Contact Person regarding IFB	TAE HONG MIN
Title	President
E-Mail Address	californiamart@yahoo.com
Company/Firm	SH Enterprises, Inc.
Address	P.O.Box 9730 Tamuning, Guam96931
	ANKAY AN

Note: GSA recommends that prospective bidders register current contact information with GSA to ensure they receive any notices regarding any changes or update to the IFB. The procuring agency and GSA will not be liable for failure to provide notice to any party who did not register current contact information.

All questions and concerns in regards to this bid must be submitted to the General Services Agency via fax attention to the Chief Procurement Officer no later than <u>10/02/2019</u> close of business at 5:00pm.

Of 0-4-19

#### INVITATION FOR BID

GENERAL SERVICES AGENCY

ISSUING OFFICE:

GOVERNMENT OF GUAM 590 SOUTH MARINE DRIVE, SUITE 219 TAMUNING, GUAM 96913 Chief Procurement Officer DATE ISSUED: Sept. 25, 2019 BID INVITATION NO: GSA-056-19 BID FOR: NUTRITION SERVICES FOR THE COMPREHENSIVE MANAGEMENT, OPERATIONS, AND MAINTENANCE OF THE ELDERLY NUTRITION PROGRAM, CONGREGATE MEALS AND HOME-DELIVERED MEALS COMPONENTS SPECIFICATION: SEE ATTACHED DESTINATION: DEPARTMENT OF PUBLIC HELATH & SOCIAL SERVICES REQUIRED DELIVERY DATE: The term of this contract shall commence upon signing of contract for Three (3) Years with the option to renew for two (2) additional fiscal years. Renewal options will be one fiscal year at a time, subject to funding availability. INSTRUCTION TO BIDDERS: INDICATE WHETHER: \_\_\_\_INDIVIDUAL \_\_\_\_\_PARTNERSHIP \_X \_\_\_CORPORATION INCORPORATED IN: July 10, 1995 This hid shalf be submitted in doplicate and scaled to the issuing office above an fater than (Time) 10:00 AM. Date: 10/10/2019, and shall be publicly opened. Bid submitted after the time and date specified above shall be rejected. See attached General Terms and Conditions, and Seafed Did The undersigned offers and agrees to fornish within the time specified, the articles and services at the price stated apposite the respective items listed on the schedule provided, unless otherwise specified by the hidder. In consideration to the expense of the Government in opening, tabulating, and evaluating this and other bids, and other considerations, the undersigned agrees that this bid remain firm and irrevocable within 90 calendar days from the date opening to supply any or all the items which prices are quoted NAME AND ADDRESS OF BIDDER: SIGNATURE AND TITLE OF PERSON AUTHORIZED TO SIGN THIS BID: SH Enterprises, Inc. P.O.Box 9730 Tamuning, Guam 96931 Hui Sdok Min / Vice-President AWARD: CONTRACT NO .: \_ \_\_ AMOUNT:\_\_\_\_ DATE: ITEM NO(S). AWARDED: CONTRACTING OFFICER: CLAUDIA S. ACFALLE Chief Procurement Officer NAME AND ADDRESS OF CONTRACTOR: SIGNATURE AND TITLE OF PERSON AUTHORIZED TO SIGN THIS CONTRACT:

# SH Enterprises, Inc.

Mailing Address: P.O.Box 9730 Tamuning, Guam 96931
Phone: 671-649-0521 Fax: 671-649-0523

IFB: GSA-056-19

NUTRITION SERVICES FOR THE ELDERLY NUTRITION PROGRAM – CONGREGATE MEALS AND HOME-DELIVERED MEALS COMPONENTS.

# STATEMENT OF QUALIFICATIONS:

For the past many years, SH Enterprises, Inc. has been providing the food catering Services and retail services to the local and tourists, and Government of Guam since open the business in 1995. The company had been provided food catering services to Department of Corrections, Division of Senior Citizens, PDHSS for years as well.

Also SH Enterprises, Inc. has been provided Emergency Food Catering Services to Homeland Security, Guam National Guard work forces and Asutumbo Shelter in Dededo during September last year after the Typhoon Mangkut as well.

And SH Enterprises,Inc. recently provided Emergency Food Services for DOC Inmates & Detainnes since last July 1<sup>st</sup>, 2018, except July and August this year, up to the last month, September.

As we have been involved and practiced food catering services to the Government, we will continue to provide the best service, best food quality to the elderly nutrition program for congregate meals and home delivered meals.

We are ready to provide the meal services to DPHSS, by providing lunch to Congregate and Home bound all over the Island. In achieving this high task and responsibility, we have implemented the following guidelines to help us provide the department the best "catering service":

- Maintained enough inventory for adequate food supply, ready from any unexpected mother nature disaster such as typhoon, earthquake, or short supply due to delay of shipments from the U.S. suppliers.
- 2. Maintained a professional dietician to certify monthly cycle menus to meet the nutritional needs of the elderly nutrition program beneficiaries.
- 3. Maintained accuracy and adequacy of all menus.
- 4. Maintained responsible employees with current health certificates.
- 5. Maintained all food catering service employees followed by the DSC house rules and regulations, guidelines for proper services.

- 6. Maintained Primary Food preparation and dispatching site at Hakubotan building and altenate facility of California Mart which has food manufacturing license with proper certificates from Department of Public Health and Social Services of the Government of Guam. Altenate site also has back up generators for the operation of Food Services.
- 7. Maintained Central Office Hakubotan building in Tamuning, and also altenate office at California Mart is centrally located and can be reached to south and north of the Island within less than 20 minutes. Good for emergency food delivery and merchandise supplying.

In addition to the above, we will improve the food service and delivery operation for better services to elderly people on Guam.

Tae Hong Min

President/ Program Manger

# SH Enterprises, Inc.

Mailing Address: P.O.Box 9730 Tamuning, Guam 96931

Phone: 671-649-0521 Fax: 671-649-0523

# RESUME

Name

: Tae Hong Min

Date of Birth

: September 3, 1958 (Born in Seoul, Korea)

Immigrated to Guam : June 1, 1988 Social Security No.

: 586-86-6200

Citizenship

: U.S. Citizen

Current Job Position: President of SH Enterprises, Inc.

(Food Service Manager of Food Catering Service Division)

#### **EUCATION:**

02/25/1985: Graduated from Dong-guk University in Seoul, Korea with a Bachelors Degree of Public Administration.

#### **WORK EXPERIENCE:**

- 03/1985-02/1986: Worked for Heung-guk Life Insurance Co. in Seoul, Korea.
- 02/1986-05/1988: Worked for Central Daily News in Seoul, Korea.
- 02/1990-04/1991: Operated Pacific Island Service as a self-employed ship chandler for Korean Fishing Boats and Agencies.
- 03/1992-05/2003: Operated Oka Market as a grocery store in Tamuning, Guam.
- 06/1992-09/0997: Operated Hollywood Gift Shop in Tamuning, Guam.
- 04/1995-04/2000: Operated California Supermarket in Tunmon, Guam.
- 10/1995-Present: Operating California Mart in Tamuning, Guam as a President.
- 03/2004-02/2012: Provided Food Catering Services to Department of Corrections of Guam.
- 06/2010-05/2014: Provided Food Catering Services to Division of Senior Citizens, Department of Public Health and Social Services of Guam.
- 02/2011-08/2014: Operated Avenue Steak House at the Plaza in Tumon, Guam.
- 03/2010-Present: Operating Bubba's Grill restaurant in Tamuning, Guam as a General Manager and Food Service Manager.
- 06/2017-07/2017: Provided Emergency Food Catering Services to Division of Senior Citizens of DPHSS of Guam as a Program Director of operation of Food service.
- 07/01/2018-to the present : providing Emergency Food Services to DOC Main facility in Mangilao and Hagatna Facility.

 09/13/2018 to the present : providing Emergency Food Catering Services to Homeland Security, Guam National Guard work forces and Asutumbo Shelter after the typhoon Mungkhut.

#### EXTRA CURRICULAR ACTIVITIES:

- 06/2002-05/2004 : Served as a Director of Public Relations for Korean Association of Guam.
- 06/2003-05/2007: Served as a District Chairman of Guam and CNMI Area of The National Unification Advisory Council (NUAC) of Korean Government.
- 10/2006-09/2008 : Served as a Vice-President for Korean Chamber of Commerce of Guam.
- 05/2008-04/2010 : Served as a Chairman of the Board of Korean School of Guam.

#### **CERTIFICATES:**

- ServSafe Certification (Certificate No. 12638838) Food Protection Manager Certification which is accredited by the American National Standards Institute (ANSI)-Conference for Food Protection (CFP): Date of Expiration – 7/29/2020.
- Completed Food Service Manager's Certification Workshop at Guam Community College in 2015.

# SH Enterprises, Inc.

Mailing Address: P.O.Box 9730 Tamuning, Guam 96931

Phone: 671-649-0521 Fax: 671-649-0523

# RESUME

Name

: Hui Sook Min

Date of Birth

: February 12, 1960 (Born in Seoul, Korea)

Immigrated to Guam : May 29, 1986

Social Security No.

: 586-80-6581

Citizenship

: U.S. Citizen

Current Job Position: Vice-President of SH Enterprises, Inc.

(Food Service Supervisor of Food Catering Service Division)

#### WORK EXPERIENCE:

- 06/1986-06/1989: Worked as an Insurance Clerk at Young's Insurance Agency.
- 07/1989-09/1992: Worked as an Insurance Underwriter & Agent at Universe Insurance Underwriters, General Agent of John Hancock Life Insurance Co.
- 06/1992-09/1997: Worked as Vice-President at Hollywood Gift Shop.
- 04/1995-04/2000: Worked as Vice-President at California Supermarket in Tumon, Guam.
- 10/1998 to the present : Working as Vice-President at California Mart in Tamuning, Guam
- 10/1998-09/2001 : Operated Coco's Restaurant in Tamuning, Guam.
- 04/1999-02/2001: Operated Mao Mao Chinese Fast Food at the Plaza in Tumon, Guam.
- 04/1999-03/2000: Operated Mr.Pizza Fast Food at the Plaza in Tumon, Guam.
- 03/2004-02/2012: Provided Food Catering Services to the Department of Corrections of Guam.
- 06/2010-05/2014: Provided Food Catering Services to the DSC, DPHSS of Guam.
- 02/2011-08/2014: Operated Avenue Steak House at the Plaza in Tumon,
- 03/2010 to the present : Operating Bubba's Grill (former Seafood Chef Restaurant) in Tamuning, Guam.
- 06/2017-07/2017: Provided Emergency Food Catering Services to the DSC. DPHSS of Guam.

- 07/01/2018 to the present : providing Emergency Food Services to DOC
   Main facility in Mangilao and Hagatna Facility.
- 09/13/2018 to the present: providing Emergency Food Catering Services to Homeland Security, Guam National Guard Work Forces and Asutumbo Shelter right after the Typhoon Mangkhut.

# EXTRA CURRICULAR ACTIVITIES:

- 06/1993-05/1995: Served as a Director of Public Relations for the Korean Women's Association of Guam.
- 06/1995-05/1997 : Served as a Director of Public Relations for the Korean Women's Association of Guam.
- 06/2009-05/2011: Served as a Director of Public Relations for the Korean Women's Association of Guam.

# **EDUCATIONS**

 01/06/1978 : Graduated Kyungbuk Girls Commercial High School in Korea.

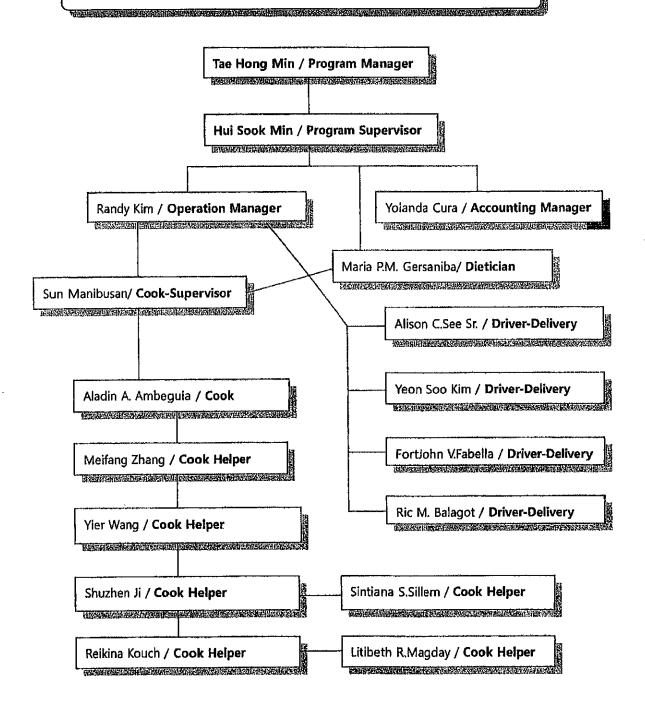
# SH Enterprises, Inc.

Mailing Address: P.O.Box 9730 Tamuning, Guam 96931 Tel: 671-649-0521 Fax: 671-649-0523

IFB: GSA-056-19

Nutrition Services for the Comprehensive Management, Operations, and Maintenance of the Elderly Nutrition Program, Congregate Meals and Home-Delivered Meals Companents.

### ORGANIZATION CHART OF FOOD SERVICE DIVISION



## **CERTIFICATION OF ASSURANCE**

I, <u>Hui Sook Min</u>, Vice President of <u>SH ENTERPRICES</u>, <u>INC</u>. agrees that delivery drivers will be in place prior to executing the contract and delivery drivers will be familiar with the delivery routes for Congregate Meal and Home Delivered Meal Services within the specified delivery period.

HUI SOOK MIN

Subscribed and sworn to before me

this 9th day of October, 2019.

NOTARY PUBLIC
My commission expires

MICHAEL T. MEGDFNA
Notary Public
In and for Guam U.S.A.
My Commission Expires: June 25, 2022
Edmmunity First Guam Federal Credit Union
238 Archbishop Flores St., Suite 102
Hagatna, GU 96910

# SH Enterprises,Inc.

P.O.Box 9730 Tamuning, Guam 96931 Phone: 649-0521 Fax649-0523

IFB No.: GSA-056-19

# NUTRITION SERVICES FOR THE ELDERLY NUTRITION PROGRAM: CONGREGATE MEALS AND HOME-DELIVERED MEALS COMPONENTS.

# **Bidder's Background Information & History**

SH Enterprises has been doing business of Grocery retail store and wholesale, distribution, restaurant and food catering service to the Government side over decades.

Since 1995, SH Enterprises, Inc. had been running California Mart and also have been managed and operated Grand Pacific Wholesale, Seafood Chef Restaurant and Avenue Steak House to diversify different businesses and accumulated experiences of all successfully.

From 2003 to 2012, SH Enterprises, Inc. was the contractor for the Department of Correction providing meals three times a day / seven days a week for approximately 550-600 inmates and detainees.

And also from 2010 to January 2013, SH Enterprises, Inc. had been practiced and was contractor for the Elderly Nutrition Program, Division of Senior Citizens providing meals to approximately 2,000 to seniors.

Also SH Ent., Inc. had been provided Emergency Food Catering Services to Homeland Security, Guam National Guard Work Forces and Astumbo Shelter in Dededo during Septemver last year after the Typhoon Mangkut as well.

At any time, SH Ent., Inc. is ready and capable of providing immediate service to the needs of DOC program due to Bidder carrys enough inventory of frozen foods such meats, poultry, pork, seafoods, vegetables, dry food items, canned foods, rice, sauces.

With our dedicated, hard working, responsible and knowledgeable employees, Bidder, Hui Sook Min, is ready to provide the service it needs for Department of Corrections's Food Service Program.

Sincerely Yours,

Tae Hodg Min

SH Enterprises,Inc.

**President** 

# AFFIDAVIT DISCLOSING OWNERSHIP and COMMISSIONS

		Tamuning ) ss. F GUAM )		
A.	l, the	e undersigned, being first or and that [please check on	duly sworn, depose and say th	at I am an authorized representative of the
	[]	The offeror is an indivi	dual or sole proprietor and own	ns the entire (100%) interest in the offering
	[x]	and the persons, compashares or interest in t	mies nartners or joint ventur	nt venture, or association known as [please state name of offeror company], ers who have held more than 10% of the the 365 days immediately preceding the lease so state]:
		<u>Name</u> Tae Hong Min	Address P.O.Box 9730	% of Interest 50%
		Hui Sook Min	Tamuning, Guam96931 Same as above	50%
В.	Furthe compo affidat	er, I say that the persons we ensation for procuring or a vit is submitted are as follow	ho have received or are entitled ssisting in obtaining business rates [if none, please so state]:	to receive a commission, gratuity or other clated to the bid or proposal for which this
		Name	Address	Compensation
	·	N/A		
C.	require	ed by 5 GCA §5233 by delin	vering another affidavit to the go Signature of the Offeror, if the	X.
this 4	<u>≝</u> day o	October , 2019.		
NOTA: My cor	RY PUB	BLIC )		
,	U	. Compares.		
r C	23B Archb	AEL T. MEGOFNA otary Public d for Guarn U.S.A. ion Expires:June 25, 2022 i Guarn Federal Gredit Union istop Grees St. Sulta 102 atna, Gil 96910		
	. • •			

AG Procurement Form 002 (Rev. Nov. 17, 2005)

#### AFFIDAVIT RE NON-COLLUSION

CFTY OF Tamuning )ss.
ISLAND OF GUAM )
Hui Sook Min [state name of affiant signing below], being first duly swom, deposes and says that:
1. The name of the offering company or individual is [state name of company] SH Enterprises, Inc.
2. The proposal for the solicitation identified above is genuine and not collusive or a sham. The offeror has not colluded, conspired, connived or agreed, directly or indirectly, with any other offeror or person, to put in a sham proposal or to refrain from making an offer. The offeror has not in any manner, directly or indirectly, sought by an agreement or collusion, or communication or conference, with any person to fix the proposal price of offeror or of any other offeror, or to fix any overhead, profit or cost element of said proposal price, or of that of any other offeror, or to secure any advantage against the government of Guam or any person interested in the proposed contract. All statements in this affidavit and in the proposal are true to the best of the knowledge of the undersigned. This statement is made pursuant to 2 GAR Division 4 § 3126(b).  3. I make this statement on behalf of myself as a representative of the offeror, and on behalf of the offeror's officers, representatives, agents, subcontractors, and employees.
representatives, agents, succontractors, and employees.
Signature of one of the following:  Offeror, if the offeror is an individual; Partner, if the offeror is a partnership; Officer, if the offeror is a corporation.
Subscribed and swom to before me
this The day of October , 2019.
NOTARY PUBLIC My commission expires
MICHAEL T. MEGDENA Notary Public In and for Guarn U.S.A. My Commission Explices. June 25, 2022 Community First Guarn Federal Credit Union 238 Archischop Flores St. Suite 102 Hegatoc 6U 865:0

AG Procurement Form 003 (Jul. 12, 2010)

## AFFIDAVIT RE NO GRATUITIES OF KICKBACKS

CITY OFTamuning) ss. ISLAND OF GUAM)
Hui Sook Min (state name of afficut signing below), being first duly swom, deposes and says that:
1. The name of the offering firm or individual is [state name of Offeror Company]  SH Enterprises, Inc Affiant is Vice-President [state one of the following: the offeror, a partner of the offeror, an officer of the offeror] making the foregoing identified bid or proposal.  2. To the best of affiant's knowledge, neither affiant, nor any of the offeror's officers, representatives, agents, subcontractors, or employees have violated, are violating the prohibition against gratuities and kickbacks set forth in 2 GAR Division 4 § 11107(e). Further, affiant promises, on behalf of offeror, not to violate the prohibition against granuities and kickbacks as set forth in 2 GAR Division 4 § 11107(e).
3. To the best of affiant's knowledge, neither affiant, nor any of the offeror's officers, representatives, agents, subcontractors, or employees have offered, given or agreed to give, any government of Guam employee or former government employee, any payment, gift, kickback, gratuity or offer of employment in connection with the offeror's proposal.
4. I make these statements on behalf of myself as a representative of the offeror, and on behalf of the offeror's officers, representatives, agents, subcontractors, and employees.  Signature of one of the following:  Offeror, if the offeror is an individual; Partner, if the offeror is a partnership; Officer, if the offeror is a corporation.
Subscribed and sworn to before me
MICHAEL T. MEGBENA Notary Public In and for Guarn U.S.A. My Commission Expires. June 25, 2022 Community first Guarn Rederal Credit Union 238 Archbithap Flores St. Saite 402 Hagaina, 60 98310

AG Procurement Form 004 (Jul. 12, 2010)

# AFFIDAVIT RE ETHICAL STANDARDS

CITY OF Tamuning	
ISLAND OF GUAM ) ss.	
Hui Sook Min and says that:	[state name of affiant signing below], being first duly swom, depose
nor any officers, representatives, agents, subcontractors or Guam employee to breach any of the ethical standards set neither he or she, nor any officer, representative, agent,	[state one of the following: the offeror, a partner of the iffied bid or proposal. To the best of affiant's knowledge, neither affiant's employees of offeror have knowingly influenced any government of forth in 5 GCA Chapter 5, Article 11. Further, affiant promises that subcontractor, or employee of offeror will knowingly influence any disset forth in 5 GCA Chapter 5, Article 11. These statements are made
Signature s	one of the following: Offeror, if the offeror is an individual; Partner, if the offeror is a partnership; Officer, if the offeror is a corporation.
Subscribed and swom to before me this 1th day of October, 2011.	
NOTARY PUBLIC My commission expires  MICHAEL T. MESOFNA Notary Public In and for Guarn U.S.A. My Commission Expires:June 25, 2022 Community first Busen Federal Dredit Union 288 Archishop Gires St. Suite IEZ Hagaina, BU 36910	

AG Procurement Form 005 (Jul. 12, 2010)

# AFFIDAVIT RE CONTINGENT FEES

AG Procurement Form 007 (Jul. 15, 2010)

# GOVERNMENT OF GUAM GENERAL TERMS AND CONDITIONS

#### SEALED BID SOLICITATION AND AWARD

#### Only those Boxes checked below are applicable to this bid.

- [X] 1. AUTHORITY: This solicitation is issued subject to all the provision of the Guam Procurement Act (SGCA, Chapter 5) and the Guam Procurement Regulations (copies of both are available at the Office of the Complier of lows, Department of Law, copies available for inspection at General Services Agency). It requires all parties involved in the Preparation, negotiation, performance, or administration of contracts to act in good faith.
- [X] 2. GENERAL INTENTION: Unless otherwise specified, it is the declared and acknowledged intention and meaning of these. General Terms and conditions for the hidder to provide the Government of Guam (Government) with specified services or with materials, supplies or equipment cumpletely assembled and ready far use.
- [X] 3. TAXES: Bidders are cautioned that they are subject to Guam Income Tuxes as well as all other tuxes on Guam Transactions. Specific information on taxes may be obtained from the Director of Revenue and Taxation.
- [X] 4. LICENSING: Bidders are cautioned that the Government will not consider for award any offer submitted by a bidder who has not complied with the Guam Licensing Law. Specific information on licenses may be obtained from the Director of Revenue and Taxation.
- [ ] 5. LOCAL PROCUREMENT PREFERENCE: All procurement of supplies and services where possible, will be made from among businesses licensed to do business on Goam in accordance with section 5008 of the Guam Procurement Act (5GCA, Chapter 5) and Section 1-104 of the Guam Procurement Regulations.
- [X] 6. COMPLIANCE WITH SPECIFICATIONS AND OTHER SOLICITATION REQUIREMENTS: Bidders shall comply with all specifications and other requirements of the Solicitation.
- [X] 7. "ALL OR NONE" BIDS: NOTE: By checking this item, the Government is requesting all of the bid items to be bided or none at all. The Government will not award on an itemized basis.
- [X] 8. INDEPENDENT PRICE DETERMINATION: The bidder, upon signing the invitation for Bid, certifies that the prices in his bid were derived at without collusion, and acknowledge that collusion and anti-competitive practices are prohibited by law. Violations will be subject to the provision of Section 5651 of that of the Quam Procurement Act. Other existing civil, criminal or administrative remedies are not impaired and may be in addition to the remedies in Section 5651 of the Government code.
- [X] 9. BIDDER'S PRICE: The Government will consider not more than two (2) (Basic and Alternate) item prices and the bidder shall explain fully each price if supplies, materials, equipment, and/or specified services offered comply with specifications and the products origin. Where basic or alternate bid meets the minimum required specification, cost and other factors will be considered. Failure to explain this requirement will result in rejection of the bid.
- [X] 10. BID ENVELOPE: Envelope shall be sealed and marked with the bidder's name, Bid number, time, date and place of Bid Opening.
- [X] 11. BID GUARANTEE REQUIREMENT: Bidder is required to submit a Bid Guamatee Bond or standby irrevocable Letter of Credit or Certified Cheek or Cashier's Cheek in the same bid envelope to be held by the Government pending award. The Bid Guarantee Bond, Letter of Credit, Certified Cheek or Cashier's Cheek must be issued by any local surely or banking institution licensed to do husiness on Guam and made payable to the Treasurer of Guam in the amount of fifteen percent (15%) of his highest total bid offer. The Bid Bond must be submitted on Government Standard Form BB-1 (copy enclosed). Personal Cheeks will not be accepted as Bid Guarantee. If a successful Bidder (contractor) withdraws from the bid or fails to enter into contract within the prescribed time, such Bid guarantee will be forfeited in the Government of Guam. Bids will be disqualified if not accompanied by Bid Bond, Letter of Credit, Certified Cheek or Cashier's cheek. Bidder must include in his/her bid, valid copies of a Power of Altorney from the Surety and a Certificate of Authority from the Government of Guam to show proof that the surety company named on the bond instrument is authorized by the Government of Guam and qualified to do business on Guam. For detailed information on bonding matters, contact the Department of Revenue and Taxation, Failure to submit a valid Power of Attorney and Certificate of Authority on the surety is cause for rejection of bid. Pursuant to 5 GCA § 5212, all competitive scaled bidding for the procurement of supplies or services exceeding \$25,000.00 in 15% Bid Security of the total bid Price must accompany the bid prackage. The bid bond, Letter of Credit, Certified Cheek or Cashler's-Cheek will serve as Bid Security for this procurement.
- [ ] 12. PERFORMANCE GUARANTEE: Bidders who are awarded a contract under this solicitation, guarantee that goods will be delivered or required services performed within the time specified. Failure to perform the contract in a satisfactory manner may be cause for suspension or debannent from doing business with the Government of Guara. In addition, the Government will hold the Vendor liable and will enforce the requirements as set forth in Section 41 of these General Terms and Conditions.
- [X] 13. SURETY BONDS: Bid and Bid Bonds coverage must be signed or countersigned in Guam by a farcigo or alicn surety's resident general agent. The surety must be an Insurance Company, authorized by the government of Guam and qualified to do business in Guam. Bids will be disqualified if the Surety Company does not have a valid Certificate of Authority from the Government of Guam to conduct business in Guam.
- [X] 14. COMPETENCY OF BIDDERS: Bids will be considered only from bidders who, in the opinion of the Government, can show evidence of their ability, experience, equipment, and facilities to render satisfactory service.
- [X] 15. DETERMINATION OF RESPONSIBILITY OF BIDDERS: The Chief Procurement Officer reserves the right for securing from bidders information to determine whether or not they are responsible and to inspect plant site, place of business; and supplies and services as necessary to determine their responsibility in accordance with Section 15 of these General Terms and Conditions. (2 GAR, Div. 4 § 3116)

G.S.A. Farm 112 Revised 8/12

[X] 16. STANDARD FOR DETERMINATION OF LOWEST RESPONSIBLE BIDDER: In determining the lowest responsible offer, the Chief Procurement Officer shall be guided by the following:

Price of items offered.

The ability, capacity, and skill of the Bidder to perform.

- Whether the Bidder can perform promptly or within the specified time.

  The quality of performance of the Bidder with regards to awards previously made to him.
- The previous and existing compliance by the Bidder with laws and regulations relative to procurement.

The sufficiency of the financial resources and ability of the Bidder to perform.

- The ability of the hidder to provide future maintenance and services for the subject of the award.
- The compliance with all of the conditions to the Solicitation.
- [X] 17. THE BIDS: If the bids are for the same unit price or total amount in the whole or in part, the Chief Procurement Officer will determine award based on 2 GAR, Div. 4, § 3109(a) (2) or to reject all such bids.
- [X] 18. BRAND NAMES: Any reference in the Solicitation to manufacturer's Brand Names and number is due to lack of a satisfactory specification of commodity description. Such preference is intended to be descriptive, but not restrictive and for the sale purpose of indicating prospective bidders a description of the article or services that will be satisfactory. Bids on comparable items will be considered provided the bidder clearly states in his bid the exact articles he is offering and how it differs from the original specification.
- 1 119. DESCRIPTIVE LITERATURE: Descriptive literature(s) as specified in this solicitation must be fornished as a part of the bid and must he received at the date and time set for opening Bids. The literature famished must clearly identify the item(s) in the Bid. The descriptive literature is required to establish, for the purpose of evaluation and award, details of the product(s) the hidder proposes to famish including design, materials, components, performance characteristics, methods of manufacture, construction, assembly or other characteristics which are considered appropriate. Rejection of the Bid will be required if the descriptive literature(s) do not show that the product(s) offered conform(s) to the specifications and other requirements of this solicitation. Failure to furnish the descriptive literature(s) by the time specified in the Solicitation will require rejection of the bid.
- [ ] 20. SAMPLES: Sample(s) of item(s) as specified in this solicitation must be lumished as a part of the hid and must be received at the date and time set for opening Bids. The sample(s) should represent exactly what the bidder proposes to furnish and will be used to determine if the item(s) affered complies with the specifications. Rejection of the Bid will be required if the sample(s) do not show that the product(s) offered conform(s) to the specifications and other requirements of this solicitation. Failure to furnish the sample(s) by the time specified in the Solicitation will require rejection of the Bid.
- [ ] 21. LABORATORY TEST: Successful bidder is required to accompany delivery of his goods with a Laboratory Test Report indicating that the product he is furnishing the Government meets with the specifications. This report is on the bidder's account and must be from a certified Testing Association.
- [X] 22. AWARD, CANCELLATION, & REJECTION: Award shall be made to the lowest responsible and responsive bidder, whose bid is determined to be the most advantageous to the Covernment, taking into consideration the evaluation factors set forth in this solicitation. No other factors or criteria shall be used in the evaluation. The right is reserved as the interest of the Government may require to waive any minor irregularity in bid received. The Chief Procurement Officer shall have the authority to award, cancel, or reject bids, in whole or in part for my one or more items if he determines it is in the public interest. Award issued to the lowest responsible hidder within the specified time for acceptance as indicated in the solicitation, results in a hidding contact without further action by either party. In case of an error in the extension of prices, unit price will govern, It is the policy of the Government to award contracts to qualified local bidders. The Government reserves the right to increase or decrease the quantity of the items for award and make additional awards for the same type items and the vendor agrees to such modifications and additional awards based on the bid prices for a period of thirty (30) days after original award. No. award shall be made under this solicitation which shall require advance payment or irrevocable letter of credit from the government (2 GAR, Div.4 §1103).
- [ ] 23. MARKING: Each outside container shall be marked with the Purchase Order number, item number, brief item description and quantity. Letter marking shall not be less than 3/4" in height,
- [ ] 24. SCHEDULE FOR DELIVERY: Successful bidder shall notify the General Services Agency, Telephone Nos. 475-1707 or 475-713, at least twenty-four (24) hours before delivery of any item under this solicitation.
- [ ] 25. BILL OF SALE: Successful supplier shall render Bills of Sale for each item delivered under this contract. Failure to comply with this requirement will result in rejection of delivery. The Bill of Sale must accompany the items delivered but will not be considered as an invoice for payment. Supplier shall bill the Government in accordance with billing instructions as indicated on the Purchase Order.
- [ ] 26. MANUFACTURER'S CERTIFICATE: Successful bidder is required, upon delivery of any item under this contract, to furnish a certificate from the manufacturer indication that the goods meet the specifications. Failure to comply with this request will result in rejection of delivery payment. Supplier shall bill the Government in accordance with hilling instructions as indicated on the Purchase Order.
- [X] 27. INSPECTION: All supplies, materials, equipment, or services delivered under this contract shall be subject to the inspection and/or test conducted by the Government at destination. If in any case the supplies, materials, equipment, or services are found to be defective in material, workmanship, performance, or otherwise do not conform with the specifications, the Government shall have the right to reject the items or require that they be corrected and provided free of charge to the government. The number of days required for correction will be determined by the Government.
- [ ] 28. MOTOR VEHICLE SAFETY REQUIREMENTS: The Government will only consider Bids on motor vehicles which comply with the requirements of the National Traffic and Motor Vehicle safety Act of 1966 (Public Law 89-563) and Clean Air Act as amended (Public Law 88-206), that are applicable to Guam. Bidders shall state if the equipment offered comply with these aforementioned Federal Laws.

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[ ] 29. SAFETY INSPECTION: All motor vehicles delivered under this contract must pass the Government of Guam Vehicle Inspection before delivery at destination.

| ]30. GUARANTEE:

n) Gunrantee of Vehicle Type of Equipment:

The successful bidder shall guarantee vehicular type of equipment offered against defective parts, workmanship, and performance, for a period of not less than one (1) year after date of receipt of equipment. Bidder shall also provide service to the equipment for at least one (1) year. Service to be provided shall include, but will not be limited to tune ups (change of spark plugs, contact points and condensers) and lubrication (change of engine and transmission oil). All parts and labor shall be at the expense of the bidder. All parts found defective and not caused by misuse, negligence or accident within the guarantee period shall be repaired, replaced, or adjusted within six (6) working days after notice from the Government and without cost to the Government. Vehicular type of equipment as used in this context shall include equipment used for transportation as differentiated from tractors, backboes, etc.

b) Guarantee of Other Type of Equipment:

The successful bidder shall guarantee all other types of equipment offered, except those mentioned in 30a, above, against defective parts, workmanship, and performance for a period of not less than three (3) months after date of receipt of equipment. Bidder shall also provide service to the equipment for at least three (3) months. All parts found defective within that period shall be repaired or replaced by the Contractor without cost to the Government. Repairs, adjustments or replacements of defective parts shall be completed by the contractor within six (6) working days after notice from the Government.

- (c) Compliance with this Section is a condition of this Bid.
- [X] 31. REPRESENTATION REGARDING ETHICS IN PUBLIC PROCUREMENT: The bidder or contractor represents that it has not knowingly influenced and promises that it will not knowingly influence a Government employee to breach any of the ethical standards and represents that it has not violated, is not violating, and promises that it will not violate the prohibition against gratuities and kickbacks set forth on Chapter 11 (Ethics in Public Contracting) of the Guam Procurement Act and in Chapter 11 of the Guam Procurement Regulations.
- [X] 32. REPRESENTATION REGARDING CONTINGENT FEES: The contractor represents that it has not retained a person to solicit or secure a Government contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, except for retention of bona fide employees or bona fide established commercial seiling agencies for the purpose of securing business (OPR Section 11-207).
- [X] 33. EQUAL EMPLOYMENT OPPORTUNITY: Contractors shall not discriminate against any employee or applicant of employment because of race, color, religion, sex, or national origin. The contractor will take affirmative action to ensure that employees are treated equally during employment without regards to their race, color, religion, sex, or national origin.
- [X] 34. COMPLIANCE WITH LAWS: Bidders awarded a contract under this Solicitation shall comply with the applicable standard, provisions, and stipulations of all pertinent Federal and/or local laws, rules, and regulations relative to the performance of this contract and the furnishing of goods.
- [ ] 35. CHANGE ORDER: Any order issued relative to awards made under this solicitation will be subject to and in accordance with the provisions of Section 6-101-03.1 of the Guum Procurement Regulations.
- [X] 36. STOP WORK ORDER: Any stop work order issued relative to awards made under this solicitation will be subject to and in accordance with the provisions of Section 6-101-04.1 of the Guam Procurement Regulations.
- [X] 37. CANCELLATION OF INVITATION FOR BIDS OR REQUEST FOR PROPOSALS: Any Invitation for Bid may be cancelled, or any or all bids or proposals may be rejected in whole or in part as may be specified in the solicitation, when it is in the best interests of the Territory in accordance with regulations promulgated by the Policy Office. The reasons therefor shall be made part of the contract file.
- [X] 38. TIME FOR COMPLETION: It is hereby understood and mutually agreed by and between the contractor and the Government that the time for delivery to final destination or the timely performance of certain services is an essential condition of this contract. If the contractor refuses or fails to perform any of the provisions of this contract within the time specified in the Purchase Order (from the date Purchase Order is acknowledged by vendor), then the contractor is in default. Defaults will be treated subject to and in accordance with the provisions of 2 GAR, Div. 4 § 6101(8)
- [X] 39. JUSTIFICATION OF DELAY: Bidders who are awarded contracts under this Solicitation, guarantee that the goods will be delivered to their destination or required services rendered within the time specified. If the bidder is not able to meet the specified delivery date, he is required to notify the Chief Procurement Officer of such delay. Notification shall be in writing and shall be receive by the Chief Procurement Officer at least twenty-four (24) hours before the specified delivery date. Notification of delay shall include an explanation of the causes and reasons for the delay including statement(s) from supplier or shipping company causing the delay. The Government reserves the right to reject delay justification if, in the opinion of the Chief Procurement Officer, such justification is not adequate.

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- [X] 40. SERVICE-DISABLED VETERAN OWNED BUSINESS PREFERENCE: Bidding is subject to the policy in favor of Service-Disabled Veteran Owned Business as defined in 5 GCA sections 5011 and 5012.
- [X] 41. LIQUIDATED DAMAGES: When the contractor is given notice of delay or nonperformance as specified in Paragraph 1 (Default) of the Termination for Default Clause of this contract and fails to cure in the time specified, the contractor shall be liable for damages for delay in the amount of one-fourth of one percent (1%) of outstanding order per calendar day from date set for cure until either the territory reasonable obtains similar supplies or services if the contractor is terminated for default, or until the contractor provides the supplies or services if the contractor is not terminated for default. To the extent that the contractor's delay or nonperformance is excused under <a href="Paragraph 39 (Excuse for Nonperformance or Delayed Performance">Paragraph 39 (Excuse for Nonperformance or Delayed Performance</a>) of the Termination for Default Clause of this contract, liquidated damages shall not be due the territory. The contractor remains liable for damages caused other than by delay. 2 GAR, Div. 4 86101(d).
- [X] 42. PHYSICAL LIABILITY: If it becomes necessary for the Vendor, either as principal, agent or employee, to enter upon the premises or property of the Government of Guam in order to construct, erect, inspect, make delivery or remove property hereunder, the Vendor hereby covernants and agrees to take, use, provide and make all proper, necessary and sufficient precautions, sufeguards and protections against the occurrence of any accidents, injuries or damages to any person or property during the progress of the work herein covered, and to be responsible for, and to indemnify and save harmless the Government of Guam from the payment of all sums of money by reason of all or any such accidents, injuries or damages that may occur upon or about such work, and fines, penalties and loss incurred for or by reasons of the violations of any territorial ordinance, regulations, or the laws of Guam or the United States, while the work is in progress. Contractor will carry insurance to indemnify the Government of Guam against any claim for loss, damage or injury to property or persons arising out of the performance of the Contractor or his employees and agents of the services covered by the contract and the use, misuse or failure of any equipment used by the contractor or his employees or agents, and shall provide certificates of such insurance to the Government of Guam when required.
- [X] 43. Contract will be cancelled if funds not appropriated or insufficient, and that government will timely inform contractor. 2 GAR, Div.4 §3121(e) (1) (C) and 2 GAR, Div.4 § 3121(e)(1)(D).
- [ ] 44. If cancelled, contractor will be reimbursed unamortized reasonably incurred non-recurring costs. 2 GAR, Div.4 § 3121(e) (1) (G).
- [X] 45. CONTACT FOR CONTRACT ADMINISTRATION: If your firm receives a contract as a result of this Solicitation, please designate a person whom we may contact for prompt administration.

Name:	Hui Sook Min	Title: Vice-President / Program Supervisor
Address: _	P.O.Box 9730	Telephone: 777-2805/ 649-0521
	Tamuning, Guam 96931	

# GOVERNMENT OF GUAM SEALED BID SOLICITAITON INSTRUCTIONS

BID FORMS: Each bidder shall be provided with one (1) Solicitation form. Additional copies may be provided upon request. Bidders
requesting additional copies of said forms will be charged per page in accordance with 5 GCA § 10203 of the Government Code of Guam.
All payments for this purpose shall be by cash, certified check or money order and shall be made payable to the General Services Agency
(EO 86-24).

#### 2. PREPARATIONS OF BIDS:

- a) Bidders are required to examine the drawings, specifications, schedule, and all instructions. Failure to do so will be at bidder's risk.
- b) Each bidder shall furnish the information required by the Solicitation. The bidder shall sign the solicitation and print or type his name on the Schedule. Erasures or other changes must be initialed by the person signing the bid. Bids signed by an agent are to be accompanied by evidence of this authority unless such evidence has been previously furnished to the issuing office.
- c) Unit price for each unit offered shall be shown and such price shall include packing unless otherwise specified. A total shall be entered in the amount column of the Schedule for each item offered. In case of discrepancies between a unit price and extended price, the unit price will be presumed to be correct.
- d) Bids for supplies or services other than those specified will not be considered. Time, if stated as a number of days, means calendar days and will include Saturdays, Sundays, and holidays beginning the day after the issuance of a Notice to Proceed. Time stated ending on a Saturday, Sunday or Government of Guam legal holiday will end at the close of the next business day.
- 3. EXPLANATION TO BIDDERS: Any explanation desired by a bidder regarding the meaning or interpretation of the Solicitation, drawings, specifications, etc., must be submitted in writing and with sufficient time allowed for a written reply to reach all bidders before the submission of their bids. Oral explanations or instructions given before the award of the contract will not be binding. Any information given to a prospective bidder concerning a Solicitation will be furnished to all prospective bidders in writing as an amendment to the Solicitation if such information would be prejudicial to informed bidders.
- 4. PRE-OPENING MODIFICATION OR WITHDRAWL OF BIDS: Bids may be modified or withdrawn by written notice received in the Government designated in the Invitation for Bid (IFB) prior to the due date. A telegraphic modification or withdrawal received by telephone from the receiving telegraph company office prior to the time and date of set for submission/opening will be effective if the telegraph company confirms the telephone message by sending a written copy of the telegram showing that the message was received at such office prior to the due date.
- ACKNOWLEDGEMENT OF AMENDMENTS TO SOLICITATIONS: Receipt of an amendment to a Solicitation by a bidder must be
  acknowledged by signing an acknowledgement of receipt of the amendment. Such acknowledgement must be received prior to the hour and
  date specified for receipt of bids.

#### 6. SUBMISSION OF BIDS:

- a) Bids and modifications thereof shall be enclosed in sealed envelopes and addressed to the office specified in the Solicitation. The bidder shall show the hour and date specified in the Solicitation for receipt, the Solicitation number, and the name and address of the bidder on the face of the envelope.
- b) Telegraphic bids will not be considered unless authorized by the Solicitation. However, bids may be modified or withdrawn by written or telegraphic notice, provided such notice is received prior to the hour and date specified for receipt (see paragraph 6 of these instructions).
- c) Samples of items, when required, must be submitted within the time specified, unless otherwise specified by the Government, at no expense to the Government. If not destroyed by testing, samples will be returned at bidder's request and expense, unless otherwise specified by the Solicitation.
- d) Samples or descriptive literature should not be submitted unless it is required on this solicitation. Regardless of any Attempt by a bidder to condition the bid, unsolicited samples or descriptive literature will not be examined or tested at the bidder's risk, and will not be deemed to vary any of the provisions of this Solicitation.
- FAILURE TO SUBMIT BID: If no bid is to be submitted, do not return the solicitation unless otherwise specified. A letter or postcard shall be sent to the issuing office advising whether future Solicitations for the type of supplies or services covered by this Solicitation are desired.

#### LATE BID, LATE WITHDRAWALS, AND LATE MODIFICATIONS:

- a) Definition: Any bild received after the time and date set for receipt of bids is late. Any withdrawal or modification of a bid received after the time and date set for opening of bids at the place designated for opening is late (Guam Procurement Regulations 2 GAR, Div.4 §3109(k)).
- b) Treatment: No late bid, late modification, or late withdrawal will be considered unless received before contract award, and the bid, modification, or withdrawal would have been timely but for the action or inaction of territorial personnel directly serving the procurement activity.
- 9. CANCELLATION OR REVISION OF BID: This IFB may be canceled, or any and all bids may be rejected in whole or in part as may be pursuant to GAR § 3115, when it is in the best interest of the Government. Additionally, in accordance with GAR § 9105, if prior to award it is determined that a solicitation or proposed award of a contract is in violation of the law, then the solicitation or proposed award shall be canceled or revised to comply with the law. The reasons therefore shall be made part of the contract file.

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- 10. REJECTION OF BIDS: Any bid submitted in response to this iFB may be rejected in whole or in part with it is in the best interest of the Government, in accordance with GAR § 3115(e). Reasons for rejecting bids include but are not limited to: (1) The business that submitted the bids is non-responsive as determined under GAR § 3116; (2) The bid ullimately falls to meet the announced requirements of the Government in some material respect; or (3) The bid price is clearly unreasonable. Upon request, unsuccessful bidders shall be advised of the reasons for rejection. When bids are rejected, or a solicitation canceled after bids are received, the bids which have been opened shall be retained in the procurement file, or if unopened, returned to the bidders upon request, or otherwise disposed of pursuant to GAR § 3115(g).
- 11. TERMINATION OF CONTRACT: 1. TERMINATION OF CONVENIENCE PURSUANT TO GAR § 6101(10)
  - (a) Termination: The Government, when the interest of the Government so requires, may terminate this contract in whole or in part, for the Convenience of the Government. The Purchasing Agency shall give written notice of the termination to the contractor specifying the part of the contract terminated and when termination becomes effective.
  - (b) Contractor's Obligations: The contractor shall incur no further obligations in connection with the terminated work and on the date set in the notice of termination the contractor will stop work to the extent specified.
  - (c) Condition of Termination: Notwithstanding the foregoing, the cessation of services for people requiring services shall be contingent upon the Government obtaining a substitute provider for the services and the contractor shall cooperate by taking all reasonable and necessary steps to ensure that services are not interrupted and transferred to the succeeding provider. The contractor shall issue a written memorandum detailing the status of the contractor's ongoing services initiating termination or any fault of either party.

#### 12 MANDATORY DISPUTES RESOLUTION CLAUSE,

in the event of a conflict between this "Mandatory Disputes Resolution Clause" and any other terms in this contract, it is the intent of the government of Guam and the contractor that the terms of this clause are to be given precedence.

Disputes- Contractual Controversies. The government of Guam and the contractor agree to attempt resolution of all controversies which arise under, or are by virtue of, this contract through mutual agreement. If the controversy is not resolved by mutual agreement, then the contractor shall request the head of the purchasing agency, or their designee, in writing to issue a final decision within sixty days after receipt of the written request in keeping with 5 GCA § 5427 (c). The head of the purchasing agency or their designee shall immediately furnish a copy of the decision to the contractor, by certified mail with a return receipt requested, or by any other method that provides evidence of receipt.

Absence of a Written Decision within Sixty Days. If the head of the purchasing agency, or their designee does not issue a written decision within sixty days after written request for a final decision, or within such longer period as may be agreed upon by the parties, then the contractor may proceed as though the head of the purchasing agency, or their designee had issued a decision adverse to the contractor.

Appeals to the Office of Public Accountability. The head of the purchasing agency's, or their designee's decision shall be final and conclusive, unless fraudulent or unless the contractor appeals the decision administratively to the Public Auditor in accordance with 5 GCA § 5708

Disputes – Money Owed To or By the Government of Guam. This subsection applies to appeals of the government of Guam's decision on a dispute. For money owed by or to the government of under this contract, the contractor shall appeal the decision in accordance with the "Government Claims Act", 5 GCA § 6101 et. seq., by initially filing a claim with the Office of the Attorney General no taler than eighteen months after the decision is rendered by the government of Guam or from the date when a decision should have been rendered. For all other claims by or against the government of Guam single under this contract, the Office of the Public Auditor has jurisdiction over the appeal from the decision of the government of Guam. Appeals to the Office of the Public Auditor must be made within sixty days of government of Guam's decision or from the date the decision should have been made.

Exhaustion of Administrative Remedies. The contractor shall exhaust all administrative remedies before Illing an action in the Superior Court of Guarn in accordance with applicable laws.

Performance of Contract Pending Final Resolution by the Court. The contractor shall comply with the government of Guam's decision and proceed diligently with performance of this contract pending final resolution by the Superior Court of Guam of any controversy arising under, or by virtue of, this contract, except where the contractor claims a material breach of this contract by the government of Guam. However, if the head of the purchasing agency determines in writing that continuation of services under this contract is essential to the public's health or safety, then the contractor shall proceed diligently with performance of the contract notwithstanding any claim of material breach by the government of Guam.

CONTRACT REMEDIES: Remedies pursuant to 2 GAR § 9101. Any dispute arising under or out of this contract is subject to the provisions
of Chapter 9 (Legal and Contractual Remedies) of Guam Procurement Regulations (GAR chapter 9)

#### DISCOUNTS:

- a) Notwithstanding the fact that prompt payment discounts may be offered, such offer will not be considered in evaluating bids for award unless otherwise specified in the Solicitation. However, offered discounts will be taken if payment is made within the discount period, even though not considered in the evaluation of bids,
- b) In connection with any discount offered, time will be computed from date of delivery and acceptance of the supplies to the destination as indicated in the purchase order or contract. Payment is deemed to be made for the purpose of earning the discount on the date of mailing of the Government check.

- GOVERNMENT FURNISHED PROPERTY: No material, labor or facilities will be furnished by the Government unless otherwise provided for in like Solicitation.
- 15. <u>SELLER' INVOICES</u>: Invoices shall be prepared and submitted in quadrupticate (one copy shall be marked "original") unless otherwise specified. Invoices shall be "certified true and correct" and shall contain the following information: Contract and order number (if any), item numbers, description of supplies or services, sizes, quantities, unit prices, and extended total. Bill of lading number and weight of shipment will be shown for shipments made on Government bills of lading.
- 16. RECEIPT, OPENING AND RECORDING OF BIDS: Bids and modifications shall be publicly opened in the presence of one or more witnesses, at the time, date, and place designated in the invitation for Bids. The name of each bidder, the bid price, and such other information as is deemed appropriate by the Procurement Officer, shall be read aloud and recorded, or otherwise made available. The names and addresses of required witnesses shall be recorded at the opening. The opened bids shall be available for public inspection except to the extent the bidder designates trade secrets or other proprietary data to be confidential as set forth in accordance with Section 12, below. Material so designated shall accompany the bid and shall be readily separable from the bid in order to facilitate public inspection of the non-confidential portion of the bid. Prices, makes and models or catalogue numbers of the items offered, deliveries, and terms of payment shall be publicly available at the time of bid opening regardless of any designation to the contrary (Guam Procurement Regulations 2 GAR, Div. 4
- 17. CONFIDENTIAL DATA: If a bidder considers any information submitted in its bid to be confidential, the bidder must identify in writing to the Government those portions which it considers confidential, and must request in writing that those portions be kept confidential. Only trade secrets and proprietary data will be considered confidential. If there is a request for confidentiality, the Government will render a decision on the request as soon as practicable after bids are opened. The Government will advise any bidder requesting confidentiality, of the Government's decision in writing. If the Government does not agree with a bidder's request, then the Government will inform the bidder that it may lodge a protest regarding any part of the Government's decision by following the procedure for protests outlined in Chapter 9 of the Guam Procurement Regulations.
- 18. <u>STATEMENT OF QUALIFICATIONS</u>: The ability capacity and skill of the Bidders to perform; Whether the bidder can perform promptly or within the specified time; The quality of performance of the Bidder with regards to awards previously made to him; The sufficiency of the financial resources and ability of the bidders to perform; And the compliance with all of the conditions to the solicitation.
- 19. WAGE AND BENEFIT COMPLIANCE-CONTRACTORS PROVIDING SERVICES:
  (a) Contractor with regard to all person its employs whose purpose in whole or in part is the direct delivery of services contracted for with the Government of Guam in this procurement, shall pay such employees in accordance with the Wage Determination for Guam and the Northern Marianas Islands issued and promulgated by the U.S. Department of Labor for such labor as is employed in the direct deliverance of deliverables to the government of Guam. 5 GCA § 5801 Contractor shall be responsible for flowing down this obligation to its subcontractors.
  - (b) The Wage Determination most recently issued by the U.S. Department of Labor at the time this Agreement was awarded to Contractor shall be used to determine wages and benefits which shall be paid to employees pursuant to this clause. 5 GCA § 5801
  - (c) Should any contract contain a renewal clause, then at the time of renewal adjustments there shall be slipulations contained in that contract for applying the Wage Determination, so that the Wage Determination promutgated by the U.S Department of Labor on a date most recent to the renewal date shall apply. 5 GCA § 5801
  - (d) In addition to the Wage Determination detailed above, health and similar benefits for employees having a minimum value as detailed in the Wage Determination issued and promulgated by the U.S. Department of Labor shall apply. Contractor shall pay a minimum of ten (10) paid holidays per annum per employee. 5 GCA § 5802

Any violation of Contractor or its subcontractors obligations of this section shall be investigated by the Guam Department of Labor and may include a monetary penalty assessment by the Guam Department of Labor of no less than One Hundred Dollars (\$100.00) per day, and no more than One Thousand Dollars (\$1,000.00) per day, until such time as a violation has been corrected, as well as the payment of all back wages and benefits due. 5 GCA § 5803

(f) In addition to any and all other breach of contract actions the Government of Guam may have under this procurement, in the event there is a violation in the process set forth in subsection (e) above, Contractor may be placed on probationary status by the Chief Procurement Officer of the General Service Agency, or its successor, for a period of one (1) year.

During the probationary status, a Contractor shall not be awarded any contract by any instrumentality of the Government of Guam. A Contractor who has been placed on probationary status, or has been assessed a monetary penalty pursuant to 5 G.C.A. Article 13 Title 5 may appeal such penalty or probationary status to the Superior Court of Guam. 5 GCA § 5804

- (g) Contractor along with all proposed offerors and submitter under this procurement were required to submit a Declaration of Compliance with Wage Determination laws as part of this procurement with a copy of the most recent Wage Determination for Guam and the Northern Marianas islands issued and promulgated by the U.S. Department of Labor. 5 GCA §5805
- (h) The applicable USDOL Wage Determination Rate Revision (as defined by subsections (b) and (c)) is to this Agreement. Contractor agrees to provide upon written request by the Government of Guam written certification of its compliance with its obligations as part of each invoice, along with the names of any employees, their positions, and detailed wage and benefits paid in keeping with this section. Additionally upon request by Government of Guam the Contractor shall submit source documents as to those individuals provide direct services in part or whole under this Agreement and its payments to them of such wages and benefits.

20. CONTRACTOR'S WARRANTY AS TO EMPLOYEES AND SEX OFFENSES. Reference 5 GCA 5253 (b): Contractor warrants that no person providing services on behalf of the Contractor has been convicted of a sex offense under the provisions of Chapter 25 of Title 9 of GCA or an offense as defined in Article 2 of Chapter 28, Title 9 GCA, or an offense in another jurisdiction with, at a minimum, the same elements as such offenses, or who is listed on the Sex Offender Registry.

Contractor warrants that if any person providing services on behalf of Contractor is convicted of a sex offense under the provisions of Chapter 25 of Title 9 GCA, or an offense as defined in Article 2 of Chapter 28, Title 9 GCA, or an offense in another jurisdiction with, at a minimum, the same elements as such offenses, or who is listed on the Sex Offender Registry, that such person will be immediately removed from working at said agency and that the administrator of said agency be informed of such within twenty-four (24) hours of such conviction. Any contactor found in violation of this section, after notice from the Government of Guam, after notice from the contracting authority of such violation, shall within twenty-four (24) hours, take corrective action and shall report such action to the contracting authority. Failure to take corrective action with the stipulated period may result in the temporary suspension of the contract at the discretion of the Government of Guam.

- LICENSING OR CERTIFICATE(S) OF EXEMPTIONS: Bidders are cautioned that the Government will not consider for award any offer submitted by a bidder who cannot comply with the Guam Licensing Law. Specific information on license or exemptions may be obtained from the Director of Revenue and Taxation.
- 22. <u>DISCLOSURES OF MAJOR SHAREHOLDERS:</u> (5 GCA § 5233)
  As a condition of submitted a bid, any partnership, sole proprietorship or corporation doing business with the Government of Guam shall submit an affidavit executed under oath that lists the name and address of any person who has held more than ten percent (10%) of the outstanding interest or shares in said month period immediately preceding submission of proposal.

#### **Mandatory Federal Program Forms**

Department of Public Health and Social Services, Division of Senior Citizens requires the Bidder to complete and include with the Invitation for Bid additional Mandatory Federal Program Forms. The Mandatory Federal Program Forms enclosed must be completed and included with the IFB. <u>Failure to complete and submit the forms will automatically disqualify the Bidder's submission to this IFB, as being non-responsive</u>. Furthermore, all Mandatory Federal Program Forms submitted by the Bidder awarded the contract will be open to public inspection and copying. The Mandatory Federal Program Forms include the following:

- a. Limited English Proficiency Certification (B-1);
- b. Certification of Non-Discrimination (B-2);
- c. Civil Rights Requirements (B-3);
- d. Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion (B-4);
- e. Compliance with Federal Laws and Regulations (B-5); and
- f. Uniform Guidance 2 CFR, Part 200 and 45 CFR, Part 75 for HHS Awards Contract Provisions (B-6).

REQUIRED SIGNATURE. The authorized official of the submitting organization shall sign all documents required of this Invitation for Bid. If the Bidder is an entity other than a sole proprietor, the entity shall designate an official to act on behalf of the entity in submitting its Initiation for Bid. The designation shall be made as a resolution and memorialized in minutes, as may be appropriate. A copy of the resolution or minutes shall be attached to the cover letter. <u>Failure to comply with this provision</u> will automatically disqualify the Bidder's submission to this IFB, as being non-responsive.

# CERTIFICATION REGARDING DEBARMENT, SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION

Certification Regarding Debarment, Suspension, Incligibility and Voluntary Exclusion
PROJECT INFORMATION:
Project Name: Elderly Nutrition Program-Congregate & Home Delivered Meals.
Project Number: GSA-056-19
Data Universal Numbering System (DUNS) Number:
Principal Contact: SH Ent., Inc. / Hui Sook Min - Program Supervisor  Firm Name / Contact Name / Title
P.O.Box 9730 Tamuning, Guam 96931 / 649-0521
Firm dubress / Phone Numbers Emult dubress Galiforniamart@yaboo.com
Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion
Contructor-
<ol> <li>The undersigned certifies, by submission of this proposal, that it and its principals:</li> <li>(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal agencies;</li> </ol>
(h) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antifrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
(2) Where the undersigned is unable to certify to any of the statements in this certification, such Subrecipient/ Sub Grantee offeror shall attach an explanation to this proposal.
*Exceptions will not necessarily result in denial of award, but will be considered in determining bidder responsibility. For any exception noted, indicate to whom it applies, initiating agency, dates of action, and the type of violation.
I, the official named below, hereby swear that I am duly authorized to legally bind the prospective contractor to the above described certification. I am fully aware that this certification is made under penalty of perjury under the laws of Guana.
Hui Sook Min / Vice-President Signature/Authorized Certifying Official Typed Name and Title
SH Enterprises, Inc. 0-9-19 Prospective Contractor/Organization Date Signed
Contractor License No. (if any)

Instructions: Bidders need to sign and submit this form with the Bid.

#### **UNIFORM GUIDANCE - CONTRACT CLAUSES**

Guam Department of Public Health & Social Services
Division of Senior Citizens
Federal Funds
Uniform Guidance 2 CFR Part 200 (Appendix II) and 45 CFR, Part 75 (Appendix II) for HHS Awards – Contract Provisions

Offerur/Bidder/Contractor by signing below acknowledges, to the extent applicable, the following contract clauses apply to it in this procurement; and must be flowed down by Offeror/Bidder/Contractor in its contracts with subcontractors.

This procurement is funded in whole or part with federal funds (or is anticipated to be funded by federal funds in the future). The undersigned Contractor by affixing its signature below certifies its compliance to following, contract provisions, as applicable. (See 2 CFR Part 200 and 45 CFR, Part 75 for HHS Awards).

Appendix II to Part 200—Contract Provisions for Non-Federal Entity Contracts Under Federal Awards and Appendix II to Part 75—Contract Provisions for Non-Federal Entity Contracts Under Federal Awards

In addition to other provisions required by the Federal agency or non-Federal entity, all contracts made by the non-Federal entity under the Federal award must contain provisions covering the following, as applicable.

- (A) Contracts for more than the simplified acquisition threshold currently set at \$150,000, which is the inflation adjusted amount determined by the Civilian Agency Acquisition Council and the Defense Acquisition Regulations Council (Councils) as authorized by 41 U.S.C. 1908, must address administrative, contractual, or legal remedies in instances where contractors violate or breach contract terms, and provide for such sanctions and
- (B) All contracts in excess of \$10,000 must address termination for cause and for convenience by the non-Federal entity including the manner by which it will be effected and the basis for settlement.
- (C) Equal Employment Opportunity. Except as otherwise provided under 41 CFR Part 60, all contracts that meet the definition of "federally assisted construction contract" in 41 CFR Part 60-1.3 must include the equal opportunity clause provided under 41 CFR 60-1.4(b), in accordance with Executive Order 11246, "Equal Employment Opportunity" (30 FR 12319, 12935, 3 CFR Part, 1964-1965 Comp., p. 339), as unrended by Executive Order 11375, "Amending Executive Order 11246 Relating to Equal Employment Opportunity," and implementing regulations at 41 CFR part 60, "Office of Pederal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor,"
- (D) Davis-Bacon Act, as amended (40 U.S.C. 3141-3148). When required by Federal program legislation, all prime construction contracts in excess of \$2,000 awarded by non-Federal entities must include a provision for compliance with the Davis-Bacon Act (40 U.S.C. 3141-3144, and 3146-3148) as supplemented by Department of Labor regulations (29 CFR Part 5, "Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction"). In accordance with the statute, contractors must be required to pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor. In addition, contractors must be required to pay wages not less than once a week. The non-Federal entity must place a copy of the current prevailing wage determination issued by the Department of Labor in each solicitation. The decision to award a contract or subcentract must be conditioned upon the acceptance of the wage determination. The non-Federal entity must report all suspected or reported violations to the Federal awarding agency. The contractors are also include a provision for empliance with the Copeland "Anti-Kiekhaek" Act (40 U.S.C. 3145), as supplemented by Department of Labor regulations (29 CFR Part 3, "Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States"). The Act provides that each contractor or subrecipient must be prohibited from inducing, by any means, my person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled. The non-Federal entity must report all suspected or reported violations to the Federal awarding agency.
- (E) Contract Work Hours and Safety Standards Act (40 U.S.C. 3701-3708). Where applicable, all emtracts awarded by the non-Federal entity in excess of \$100,000 that involve the employment of mechanics or laborers must include a provision for compliance with 40 U.S.C. 3702 and 3704, as supplemented by Department of Labor regulations (29 CFR Part 5). Under 40 U.S.C. 3702 of the Act, cach contractor must be required to compute the wages of every mechanic and laborer on the basis of a standard work week of 40 hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one and a half times beasic rate of pay for off hours worked in excess of 40 hours in the work week. The requirements of 40 U.S.C. 3704 are applicable to construction work and provide that no loborer or mechanic must be required to work in surroundings or under working conditions which are unsanitary, bazardous or dangerous. These requirements do not apply to the purchases of supplies or materials or articles ordinarily available on the open market, or contracts for transportation or transmission of intelligence.
- (F) Rights to Inventions Made Under a Contract or Agreement. If the Federal award meets the definition of "funding agreement" under 37 CFR §401.2 (a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or acoprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that "funding agreement," the recipient or subrecipient must comply with the requirements of 37 CFR Part 401, "Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements," and any implementing regulations issued by the awarding agency.
- (G) Clean Air Act (42 U.S.C. 7401-7671q.) and the Federal Water Pollution Control Act (33 U.S.C. 1251-1387), as amended—Contracts and subgrants of amounts in excess of \$150,000 must contain a provision that requires the non-Federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).
- (FI) Debarment and Suspension (Executive Orders 12549 and 12689)—A contract award (see 2 CFR 180,220) must not be made to parties listed on the government wide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), "Debarment and Suspension." SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory nuthority other than Executive Order 12549.
- (1) Byrd Anti-Lubbying Amendment (31 U.S.C. 1352)—Contractors that apply or bid for an award exceeding \$100,000 must file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated limits to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any labbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier up to the non-Federal award.

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(J) Procurement of Recovered Materials (see 2 CFR §200.322)—A non-Federal catity that is a state agency or agency of a political subdivision of a state and its contractors must comply with section 6002 of the Solid Wuste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds \$10,000 or the value of the quantity acquired during the preceding fiscal year exceeded \$10,000; procuring solid waste management services in a monner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.

See §75.331 Procurement of recovered materials. [79 FR 75889, Dec. 19, 2014, as amended at 81 FR 19044, Apr. 4, 2016]

Signature of Authorized Office	fal: Date: $10-9-18$	
Name of Authorized Official:		
	Hui Sook Min / Program Supervisor	
Name of Organization:	SH Enterprises, INc.	

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Instructions: Bidders need to sign and submit this form with the Bid.

# GUAM DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES ("DPHSS")

# FOR: NUTRITION SERVICES FOR THE COMPREHENSIVE MANAGEMENT, OPERATIONS, AND MAINTENANCE OF THE ELDERLY NUTRITION PROGRAM, CONGREGATE MEALS AND HOME-DELIVERED MEALS COMPONENTS

#### I. BACKGROUND INFORMATION

The Department of Public Health and Social Services, Division of Senior Citizens (hereinafter referred to as "DPHSS, DSC"), is procuring Nutrition Services for the Comprehensive Management, Operations, and Maintenance of the Elderly Nutrition Program, Congregate and Home-Delivered Meals Components. This will constitute a requirements contract wherein the lowest responsive and responsible bidder will be required to provide meals in the numbers required to the persons identified by Guam Public Health and Social Services.

The Division of Senior Citizens' State Office on Aging ("SOA") is charged with the responsibility of administering the Title III programs mandated by the Older Americans Act ("OAA") of 1965, as amended; the administration and development of Guam's Four Year State Plan on Aging (FY 2016-2019); and working with the Guam Council on Senior Citizens in the coordination and implementation of programs, activities, and services for the elderly.

Guam SOA provides Title III-C Elderly Nutrition Program Congregate and Home-Delivered Meals through funding from the Administration for Community Living, U.S. Department of Health and Human Services, as authorized through the Older Americans Act of 1965 ("OAA"), as amended and local government of Guam funds.

The purpose of the Elderly Nutrition Program is to: (1) reduce hunger and food insecurity; (2) promote socialization of older individuals; and (3) promote the health and well-being of older individuals by helping them gain access to nutrition and other disease prevention and health promotion services to delay the onset of adverse health conditions resulting from poor nutritional health or sedentary behavior (OAA Section 330). Services are provided through this program to individuals aged 60 or older, in a congregate setting or in their home. These services include meals, nutrition education, nutrition counseling, and nutrition screening and assessment, as appropriate (OAA Sections 331, 336, and 339). This program is clustered with the grants for supportive services and senior centers for purposes of this program supplement since these services, although separately earmarked, fall under the overall State planning process and process for allocation of funds.

### Nutrition Quality Standards (OAA Section 339)

The OAA requires that all meals served using OAA funds must adhere to the current Dietary Guidelines for Americans ("DGAs"), provide a minimum of one-third of the Dietary Reference Intakes, meet state and local food safety and sanitation requirements and be appealing to older adults.

This bid involves a "highly susceptible population" as defined in the Guam Food Code, Title 26, Division 1, Chapter 4 of the Guam Administrative Rules and Regulations, Guam Public Law 33-20 to mean: persons who are more likely than other people in the general population to experience foodborne disease because they are: (1) immunocompromised; preschool age children, or older adults; and (2) Obtaining food at a facility that provides services such as custodial care, health care, or assisted living, such as a child or adult day care center, kidney dialysis center, hospital or nursing home, or nutritional or socialization services such as a senior center. Given the fact that the service of the meals is being provided to a highly susceptible population, the safety of the meals is important and as such, there are certain food safety guidelines that any vendor must meet for this long-term contract. In the event the Bidder fails to maintain the provision above, this will lead to non-compliance of Public Law 33-20 which may result in sanctions as a health regulated establishment.

# Congregate Nutrition Services (OAA Section 331, also referred to as C1):

The Congregate Nutrition Services section of the OAA authorizes meals and related nutrition services in congregate settings, which help to keep older Americans healthy and prevent the need for more costly medical interventions. In addition to serving healthy meals, the program presents opportunities for social engagement, information on healthy aging and meaningful volunteer roles, all of which contribute to an older individual's overall health and well-being. The Congregate Nutrition program serves individuals who are age 60 or over, and in some cases, their caregivers, spouses and/or persons with disabilities.

#### Home-Delivered Nutrition Services (OAA Section 336, also referred to as C2):

The Home-Delivered Nutrition Services program of the OAA authorizes meals and related nutrition services for older individuals who are homebound. Home-Delivered meals are often the first in-home service that an older adult receives, and the program is a primary access point for other home and community-based services. The Home-Delivered Nutrition program serves frail, homebound or isolated individuals who are age 60 or over, and in some cases, their caregivers, spouses, and/or persons with disabilities.

For both, Congregate and Home-Delivered Nutrition Services, services are not intended to reach every eligible individual in the community. Services are targeted to those in greatest social and economic need with particular attention to:

- · Low income individuals
- · Minority individuals
- · Older individuals in rural communities
- · Older individuals with limited English proficiency
- Older individuals at risk of institutional care

#### Estimated Range of Meals Served:

Congregate Meals. The estimated range of meals served per day is seven hundred (700) to eight hundred (800) meals. For Fiscal Year 2019, meals served per day are not expected to exceed seven hundred eighty (780) meals.

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Home-Delivered Meals. The estimated range of meals served per day is one thousand (1,000) to one thousand two hundred (1,200) meals. For Fiscal Year 2019, meals served per day are not expected to exceed one thousand one hundred eighty (1,180) meals. However, Public Health makes no guarantee as to the number of meals that will be required.

#### Meal Orders and Adjustments:

Congregate Meals. The Bidder shall receive meal orders of eligible clients from the DPHSS, DSC contracted service providers for the Adult Day Care (ADC) and Senior Center Operations (SCO) programs. Meal orders shall be communicated to the ENP Bidder by the ADC and SCO service providers by 3:00 p.m. for the next service day. Adjustments to the meal orders due to an increase or decrease of eligible clients shall be coordinated between the ADC and SCO service providers and the ENP Bidder no later than 9:30 a.m. on the scheduled day of meal service.

Home-Delivered Meals. The Bidder shall receive meal orders of authorized clients from the DPHSS, DSC contracted service provider for the Case Management Services (CMS) program. Changes and additions to authorized meal orders shall be communicated to the ENP Bidder by the CMS service provider. Adjustments to the meal orders due to an increase or decrease of authorized clients shall be coordinated with the CMS service provider and the ENP Bidder.

The meal pattern below is a requirement of the ENP, which meals shall be based upon:

a.	Meat/Poultry/Seafood	3oz. edible portion exclusive of skin, fat and bones (after cooking); or 5 oz. which includes 3 oz. edible portion, exclusive of skin, fat and bones (after cooking) plus at least 2 oz. of casserole or mixture.
b.	Vegetable/Salad	火 cup cooked and unbuttered as a separate item; or 1 cup raw salad (e.g., cucumber or cabbage) with dressing.
C.	Rice/Bread/Mashed Potatoes	1 cup rice; or 1 serving enriched bread or dinner roll; or 1 cup mashed potatoes with gravy.
d.	Margarine/Butter	1 tsp. when bread or dinner roll is served.
e.	Milk	½ pint low fat or skim.
f.	Fruits	1/2 cup without syrup; or 1 whole fruit.
g.	Condiments	Individually packed salt and black pepper packets.

#### ALL OR NONE AWARD.

#### SCOPE OF SERVICES: PROGRAM SPECIFICATIONS

Background: The Guam State Office on Aging (SOA) under the Division of Senior Citizens, Department of Public Health and Social Services, is responsible for coordinating all activities related to older persons on Guam as required under the Older Americans Act, and through Guam Public Law 31-278. A copy of the current approved Guam Four Year State Plan on Aging is available at the Guam Department of Public Health and Social Services URL website at dphss.guam.gov.

The Division of Senior Citizens is charged with the responsibility to provide Supportive Services to help seniors remain in their communities. In accordance with the Older Americans Act of 1965, as amended in 2006, the Elderly Nutrition Program (ENP), Congregate Meals Nutrition Services shall be provided to older individuals' age sixty (60) years and older authorized by Case Management Services (CMS) program and the Senior Center Operations (SCO) program service providers. Further, Home-Delivered Meals Nutrition Services shall be provided to older individuals age sixty (60) years and older authorized by Case Management Services (CMS) program.

The target population to serve are older individuals with greatest economic need and older individuals with greatest social need (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas) (Ref. Section 305(a)(2)(E) of the Older Americans Act of 1965, as amended). The Bidder shall target and serve older individuals with disabilities (with particular attention to individuals with severe disabilities) and enhance services and develop collaborative programs, where appropriate, to meet the needs of older individuals with disabilities (Ref. Section 307(a) (17) of the Older Americans Act of 1965, as amended).

Title III-C Nutrition Services. This program ensures the provision of a hot, nutritious meal that meets a minimum of 33 and 1/3 percent of the current daily Recommended Dietary Allowance (RDA), as established by the Food and Nutrition Board of the National Academy of Sciences, National Research Council. The meal service provided is lunch and the Guam SOA has designed the nutrition services contract to provide additional meal service, such as breakfast or dinner, should additional local funds be appropriated.

- 1) Elderly Nutrition Program (ENP) Congregate Meals (Cl). ENP Cl Congregate Meals Program services are provided to individuals age 60 years or older and their spouse, regardless of age, if accompanying the senior, in a congregate setting Monday through Friday, except on Federal and local holidays. The Government reserves the option of providing meals to volunteers working at the Centers and to individuals who have a disability whom otherwise meet Federal and local criteria. There are 15 congregate sites which include the 12 Senior Citizens Centers and the three (3) Adult Day Care Centers.
- 2) Elderly Nutrition Program (ENP) Home-Delivered Meals (C2). The ENP C2 Home-Delivered Meals Program provides nutrition services to individuals age sixty (60) years or older who are homebound and have difficulty performing at least two (2) Activities of Daily Living and their spouse who serves as a primary caregiver regardless of age, in a home setting Monday through Sunday, except on the 10 recognized holidays as determined in mutual agreement by the DPHSS, DSC and the contracted Bidder. If a senior accesses this service to the program's maximum service level, the senior could avail themselves of 355 meals in a fiscal year.

#### PROJECT OBJECTIVES:

**Program Intent.** To provide hot, nutritious meals that meet the minimum of 33 and 1/3 percent of the current daily Recommended Dietary Allowances (RDA) as established by the Food and Nutrition Board of the Institute of Medicine of the National Academy of Sciences to eligible individuals, in a congregate setting and home setting.

Congregate Nutrition Services are provided to individuals age (60) years or older at designated congregate sites us authorized by CMS or determined by SCO to be eligible:

- Entry Point. The CMS and SCO are entry points for eligible individuals for Nutrition Services in a congregate setting. The eligible individual shall be sixty (60) years or older and attending congregate sites for the ENP, as designated by the DPHSS, DSC.
- The CMS and SCO shall coordinate with the Elderly Nutrition Program (ENP) Bidder for effective and
  efficient delivery of congregate meals to eligible clients at designated congregate sites.

- The DPHSS, DSC reserves the option to provide Nutrition Services to the underage spouse of the eligible client, to volunteers working at the designated congregate sites and to individuals who have a disability who meet Federal criteria.
- The DPHSS, DSC reserves the option of expanding Nutrition Services on weekends and holidays, as well
  as breakfast and/or dinner services.

Home-Delivered Nutrition Services are provided to eligible clients who are, as determined by the Title III Case Management Services (CMS) program, to be functionally impaired because:

- The individual is unable to perform at least two (2) of the following Activities of Daily Living (ADL)
  without personal assistance, standby assistance, supervision or cues: eating, dressing, bathing, toileting,
  transferring in and out of bed/chair, and walking; or
- The individual has a cognitive or other mental impairment, and requires substantial supervision because he/she behaves in a manner that poses a serious health or safety hazard to the individual or to other individuals; or
- 3. The individual has been determined to be eligible based on a comprehensive assessment of the individual, inclusive of temporary and permanent impairments. In cases where there is no evidence manifested of the impairments, a Physician's Certification of Individual's Eligibility for Services is required for services to commence.
- 4. The DPHSS, DSC reserves the option to provide Nutrition Services to the underage spouse of the eligible client, caretakers of the eligible client and to individuals residing in the home who have a disability whom otherwise meet Federal criteria.
- 5. The DPHSS, DSC reserves the option to provide Nutrition Services to the spouse of the eligible client who is 60 years and older and who is the caretaker of the eligible client residing in the home as determined by the Title III Case Management Services program.
- 6. The Elderly Nutrition Program Bidder shall provide the CMS information on the status of the eligible clients authorized to receive Nutrition Services, such as, and not limited to, when they attempt to deliver a meal and the authorized client is not home or is advised that the authorized client has been hospitalized. In such cases, Nutrition Services shall be suspended until the authorized client is able to receive the meal service.

The Bidder shall comply with the provisions of Title III C1 Congregate Meals and Title II1 C2 Home-Delivered Meals of the Older Americans Act of 1965, as amended, and the Code of Federal Regulations (45 CFR Chapter XIII, Subchapter C, Part 1321), and the most recent Dietary Guidelines for Americans as published by the Secretaries of the Department of Health and Human Services and the United States Department of Agriculture, url: www.dietaryguidelines.gov and the Recommended Dietary Allowances (RDA) as established by the Food and Nutrition Board of the Institute of Medicine of the National Academy of Sciences. The current Dietary Guidelines for Americans is available for download at http: www.dietaryguidelines.gov to this procurement and incorporated herein as it is fully rewritten. As more recent updated versions of the Dietary Guidelines for Americans are issued by the federal government and become available they will automatically be incorporated herein. It is the Bidder's responsibility to be updated and current with any such laws, regulations and guidelines.

The Elderly Nutrition Program Congregate Meals and Home-Delivered Meals nutrition services being acquired is to be funded by the Department of Health and Human Services, Administration for Community Living, through the Older Americans Act, as amended, Grant Number: 1901GUOACM (Congregate Meals) and 1901GUOAHD (Home-Delivered Meals), Catalog of Federal Domestic Assistance (CFDA) Number 93.045, Title III Cland C2, and local government of Guam funds being allotted, allocated and certified.

If funds for this Invitation for Bid (IFB) are not secured for any reason, the Government reserves the right to cancel this procurement consistent with Guam procurement law and regulations. This IFB and any contract issued under it shall be modified in writing at any time due to changes in Federal statutes or regulations, a material change in local law, organization, or policy changes in local or federal funding.

#### II. BID ITEMS

#### General:

All bid price offers shall be irrevocable for the duration of the contract term. DPHSS is seeking Nutrition Services for the Comprehensive Management, Operations, and Maintenance of the Elderly Nutrition Program, Congregate Meals and Home-Delivered Meals Component by local qualified Nutrition Vendors who are licensed firms to provide Nutrition Services. Nutrition Services requirements must adhere to the specifications herein. The bid shall be awarded based on total cost which must include all fees, costs, maintenance expenses and other requirements specified in the bid. The lowest responsive and responsible bid will be given the award. "All or None Award" Reference page 28, ¶7 of the General Terms and Conditions.

Item No:	Description:	Term:	Total Bid Amount:
1.0	Nutrition Services for the Comprehensive Management, Operations, and Maintenance of the Elderly Nutrition Program, Congregate Meals Component	Three (3) years with the option to renew for two (2) additional fiscal years.	\$1,070,550.

Note: Congregate bid price is to be determined by taking the estimated number of service days (250) multiplied by the estimated number of clients (780) multiplied by the proposed per meal unit price to obtain a total bid (e.g.: 250 service days x 780 x unit price per meal = \$5. 14 Total Bid Amount).

Item No:	Description:	<u>Term:</u>	Total Bid Amount:
2.0	Nutrition Services for the Comprehensive Management, Operations, and Maintenance of the Elderly Nutrition Program, Home- Delivered Meals Component	to renew for two	\$ <u>2,718,661.</u>

Note: Home delivery bid price is to be determined by taking the estimated number of service days (355) multiplied by the estimated number of clients (1,180) x proposed unit price per meal to obtain the total bid amount (e.g., 355 service days x 1,180 estimated clients x unit price per meal = Total Bid Amount).

\$6.49

### General Specification on Item 1.0:

### 1. Term and Options:

The contract term shall be for three (3) years with the option to renew for two (2) additional fiscal years. DPHSS shall have the authority to renew the agreement for the additional one year terms by providing notice to the Bidder of DPHSS's intent at least 30 days in advance of end of the initial 12 month term and annually thereafter. Exercise of the extension is reserved for the Territory's discretion only. Bidder shall not have the option to withhold its consent to the extension. At least thirty (30) days in advance of the conclusion of the initial 12 months term. Prices to remain the same for the duration of the contract period. DPHSS and the vendor providing nutrition services shall meet to discuss the prices for the contract extension. Prices shall be established in a manner provided for by the Guam Procurement Code and justification of the increase being requested. (Reference Page 82, ¶15.2 Bid Price/Escalation Clause)

#### 2. Option to Cancel:

DPHSS reserves the right to cancel this contract for the convenience of DPHSS without penalty at any time during the contract term. DPHSS may exercise this right by providing the Vendor sixty (60) days advance written notice of its intent to cancel the contract.

#### 3. Commencement:

The Nutrition Services for the Comprehensive Management, Operations, and Maintenance of the Elderly Nutrition Program, Congregate Meals and Home-Delivered Meals Components shall be available for DPHSS not later than \_\_\_\_\_\_ and means that the Vendor shall comply with the terms and conditions of the bid by said date. All bids shall indicate the earliest date will be available for by DPHSS. DPHSS may exercise the option to commence nutrition services earlier.

General Specification on Item 2.0: Elements of Elderly Nutrition Program Congregate Meals and Home-Delivered Meals Component

#### 2.1 Congregate Number of Clients to be Served Requirement:

The Bidder shall serve an estimated range of seven hundred (700) to eight hundred (800) eligible and authorized clients at the designated congregate sites which include the twelve (12) Senior Citizen Centers and three (3) Adult Day Care Centers. The average number of congregate meals served for the reporting month of September 2015 is six hundred sixty-two (662) meals and for September 2016 is five hundred forty-three (543) meals. For September 2015, there were twenty-one (21) service days, and for September 2016, there were twenty-five (25) service days.

- a. Senior Citizens Centers. Currently, the twelve (12) Senior Citizens Centers are as follows: Agana Heights, Agat, Astumbo, Dededo, Inarajan, Mangilao, Merizo, Santa Rita, Sinajana, Tamuning, Yigo, and Yona/Talofofo.
- Adult Day Care Centers. The three (3) designated Adult Day Care Centers are located as follows:
   (1) Adult Day Care North shall be located in the central region of Guam and (2) Adult Day Care South shall be located in the southern region of Guam and (3) Adult Day Care Dementia specific located at 220 Chalan Despacia Street, Wasstig Road, Dededo, Guam.
- c. For the reporting months of September 2015 and 2016, the number of ENP Congregate meals ordered and the average of ENP meals served for the Senior Citizens Centers and Adult Day Care Centers (Centers) are as follows:

		September 2015	September 2016
No.	Centers	Meals Ordered	Ments Ordered
· · · · · · · · · · · · · · · · · · ·		(FY2015)	(FY2016)
1	Agana Heights	393	330
2	Agat	610,1	966
3	Astumbo	1,225	1,320
4	Dededo	2,717	2,856
5	Inarajan	193	191
6	Mangilao	756	660
7	Merizo	377	290
8	Santa Rita	333	399
9	Sinajana	1,171	954
10	Tamuning	2,536	2,486
11	Yigo	974	822
12	Yona/Talofofo	450	328
	Sub-Total	12,141	11,602
13	Adult Day Care Barrigada	664	819
14	Adult Day Care Dededo	816	927
15	Adult Day Care South	298	239
	Sub-Total	1,778	1,985
	TOTAL	13,919	13,587

In September of FY2015, there were 21 service days for a total of 13,919 meals ordered, for an average of 662 meals served per service day.

In September of FY2016, there were 25 service days authorized for a total of 13,587 meals ordered, for an average of 543 meals served per service day.

# 2.2 Home-Delivered Number of Clients to be Served Requirement:

The Bidder shall serve an estimated range of one thousand (1,000) to one thousand two hundred (1,200) to eligible and authorized finil individuals. The average number of Home-Delivered meals served for the reporting month of September 2015 is one thousand one hundred forty-six (1,125) meals and for September 2016 is one thousand one hundred twenty-five (1,125) meals. For September 2015, there were twenty-nine (29) service days, and for September 2016, there were twenty-nine (29) service days.

No.	Area	September 2015	September 2016
210.	Alta	Meals Ordered (FY2015)	Meals Ordered (FY2016)
1	Agana Heights	666	(172010)
2	Agat	1,697	1,600
3	Anigua	253	212
4	Asan	164	210
5	Barrigada	2,173	2,660
6	Chalan Pago	991	1,011
7	Dededo	9,272	8,517
8	Hermon	319	100
9	Inarajan	232	201
10	Maina	247	173
11	Maite	244	208
12	Malojloj	415	408
13	Mangilao	2,676	2,378
14	Merizo	963	898
_ 15	Mongmong	261	399
16	Ordot	275	336
17	Piti	368	272
18	Santa Rita	1,614	1,607
19	Şinajana	1,268	1,285
20	Talofolo	904	859
21	Tamuning	1,652	1,653
22	Toto	874	835
23	Tumon	423	782
24	Umatac	315	178
25	Yigo	3,266	3,852
26	Yona	1,084	1,086
	TOTAL	32,616	32,409

In September of FY2015, there were 29 service days for a total of 32,616 meals ordered, for an average of 1,125 meals served per service day.

In September of FY2016, there were 29 service days for a total of 32,409 meals ordered, for an average of 1,118 meals served per service day.

#### 2.3 Nutrition Services:

Congregate Meals. Elderly Nutrition Program services shall be provided to eligible individuals in approved DPHSS, DSC designated congregate sites Monday through Friday. However, upon the Bidder being notified and authorized as funds are appropriated, allocated, and allotted by the DPHSS, DSC, Nutrition Services shall be provided on weekends and/or holidays, which may include breakfast and/or dinner services. Elderly Nutrition Services shall occur no later than two (2) working days after receipt of Intake, Profile and Referral Form and Determine Your Nutritional Health Form (Refer to Appendix D-1) from the CMS or SCO or service provider.

Home-Delivered Meals. Elderly Nutrition Program services shall be provided to eligible individuals in a home setting Monday through Sunday. However, upon the Bidder being notified and authorized as funds are appropriated, allocated, and allotted by the DPHSS, DSC, Nutrition Services shall be provided on holidays, which may include breakfast and/or dinner services. Elderly Nutrition Services shall occur no later than two (2) working days after receipt of Intake, Profile and Referral Form and Determine Your Nutritional Health Form (Refer to Appendix D-1) from the CMS service provider.

Department of Public Health and Social Services Rating Requirement. The Older Americans Act Amendment Nutrition Services Program provides the most frail and vulnerable older adults with nutrition services that are helping them to stay in their communities. Therefore, in order to ensure that Guam's Senior Citizens, who are an at risk population, are served the highest quality food, Department of Public Health and Social Services requires the Vendor to maintain a "B" rating or above throughout performance of this Bid. If the vendor receives a C or D rating, it is automatic grounds for termination.

- 2.4 <u>Bidder Assurances:</u> It is requirement for Bidder to provide the following: 2.5
  - a. / Bidder agrees to submit evidence of latest graded Food Inspection Report issued by the Guam Department of Public Health and Social Services, Division of Environmental Health for the past 12 months preceding the submission of the bid
  - b. Absent Food Inspection Report for the past 12 months, the Bidder agrees to undergo inspection by the Guam Department of Public Health and Social Services, Division of Environmental Health prior to receiving the award of a contract in the event the bidder in this category is the lowest responsive and responsible bidder
  - c./ Bidder agrees that in the event the Bidder receives a grade lower than a "B" from the Guam Department of Public Health and Social Services, Division of Environmental Health inspection in accordance with 2.4 b, above, the Bidder shall then be disqualified as a Bidder for this IFB.
  - d. A Bidder agrees to provide notarized Certification of Assurance that Delivery Drivers will be in place prior to executing the contract and Delivery Drivers will be familiar with delivery route for Congregate and Home-Delivered Meal service delivery within the specified delivery period. A map of all clients will be provided to Vendors to assist with pricing the bid. Please note, drivers shall be required to comply with all applicable laws, rules and regulations relative to food delivery and operation of vehicles on the roads of Guam.
  - e. Bidder agrees to provide an approved and certified Hazard Analysis Critical Control Point (HACCP) plan to DPHSS, DSC within 30-days upon award of this IFB.
  - f. If Bidder was awarded a government contract during the previous three (3) years, list citations in the areas of procurement, questioned costs, material weaknesses and your organization's noncompliance with contract provisions. Include the status or resolution of each listed.
    - a. If Bidder was awarded a government contract, list occurrences in which your organization failed to submit timely audits and reasons for such failure to submit within the last three (3) years, as applicable.
    - b. List Bidder's defaults of material and financial obligations over Five Thousand Dollars (\$5,000.00). Indicate any liens or levies attached to your organization's property or earnings as a result of such obligations, and the status and resolution of each obligation.
    - Bidder shall provide a copy of your organization's Financial Statement for the past three (3)
      years.
    - d. If Bidder is a tax-exempt organization, the Bidder shall attach a copy of their latest Annual Information Return including Form 990, schedules and supporting documents [Ref. 26 CFR Part 301 §6104(d)].
    - e. The Bidder who is a partnership, sole proprietorship, or corporation shall submit a notarized affidavit that lists the name and address of any person who has held more than ten percent (10%) of the outstanding interest or shares in the organization at any time during the 12 month period immediately preceding submission of this proposal (Ref. Title 5 GCA, Article 3, Part D, §5233).
      - (1) The affidavit shall contain the number of shares or the percentage of all assets of the organization that were held by each such person during the 12 month period.

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- (2) The affidavit shall contain the name and address of any person who has received or is entitled to receive a commission, gratuity or other compensation for procuring or assisting in obtaining business related to this proposal and shall also contain the amounts of any such commission, gratuity or other compensation.
- f. The Bidder shall provide a notarized statement of their financial stability that, the Bidder has the financial resources to pay for services charged to the DPHSS each month the Bidder submits its Monthly Program Invoice (MPI). Bidder agrees any charges to DPHSS that is determined to not have been paid and is charged to DPHSS by way of the MPI, the amounts charged will be deducted from the Bidder's MPI.
- g. The Bidder shall provide documentation from the Department of Labor's Wage and Hour Division on the status of claims filed against the Bidder and if there are no claims on record, this should be requested of the Department of Labor to state as well.
- h. The Bidder shall provide DPHSS of any notifications from the IRS on liens imposed on the Bidder, now and in the future.
- The Bidder shall attach a copy of their latest business license or certification, or statement of exemption from the Department of Revenue and Taxation.

# General Specification on Item 3.0: Client Registration and Maintenance

- 3.1 Registered Client. For the purposes of the ENP, a client who receives a congregate meal and home-delivered meal within the reporting fiscal year (October 1 through September 30) is counted as a registered client. The Bidder shall be responsible for registering clients and tracking deceased clients within the reporting fiscal year.
  - a. Intake, Profile and Referral Form. The Bidder shall use the Intake, Profile and Referral ("IPR") Form, attached, upon being awarded this IFB which will be used to enroll and activate services for the ENP client. In addition, the DPHSS, DSC IPR Record Change and Service Form, attached, shall be used to update or change a client's IPR. The Bidder shall make contact with Adult Day Care ("ADC"), Case Management Services ("CMS") or Senior Center Operations ("SCO") no later than two (2) working days after receipt of the IPR to coordinate the ENP client's registration for ENP services. The Bidder shall make contact with CMS for Home-Delivered Meals Service.
  - b. For Home-Delivered Meals:
    - (1) The Bidder shall ensure that copies of all initial and Record Change and Service IPR forms for clients age 60 and older are forwarded to the DPHSS, DSC's Service Provider for Case Management Services Program within two (2) days of receipt of IPR referral or update, unless the case requires immediate attention, which shall be referred to CMS program on the same day.
    - (2) The Bidder shall make contact with the ENP client no later than two (2) working days after receipt of the IPR to coordinate the ENP client's registration for ENP services.
    - (3) The Bidder shall ensure ENP Client Registration Process includes provisions to address and inform clients that all pets at their home shall be controlled in accordance with Public Law 22-13 and 26-76 to ensure the proper delivery of services. In addition, the provision shall also account for the proper restraint of all in-door pets.
    - (4) The Bidder shall maintain a Binder that contains the most current delivery roster of the Bidder's designated route supported by a map to each client's residence of where the meal is to be delivered. The map to each client's residence is a part of the IPR or IPR Record Change Form transmitted by the CMS Program to the Bidder of this program. The maps should be in line with the delivery roster which may not be in alphabetical order. Each Binder shall be labeled by the ENP designated route(s).

The Bidder shall provide a copy of the Binders to the DPHSS, DSC and provide updated Binders on a weekly basis by 3:00 p.m. every Friday. The Bidder shall be prepared to relinquish and deliver to the DPHSS, DSC within one (1) hour of being notified by DPHSS, DSC, all Binders containing the most current delivery roster of the Bidder's designated route supported by a map to each client's residence of where the meal is to be delivered.

- (5) The Bidder shall report to CMS program significant changes in the physical, mental and social conditions, as observed in its regular contact with ENP clients.
- (6) In collaboration with CMS program, the Bidder shall maintain a current list of ENP clients who are High Risk and require Emergency Assistance in response to critically emergent situations to protect and safeguard the life and safety of vulnerable and high risk clients to be readily available to be transmitted to the DPHSS, DSC and Guam Homeland Security in preparation or response to impending storm or a man-made or natural disaster, to include clients residing in low-line areas and where flooding occurs.
- c. The Bidder shall ensure that ENP clients are enrolled into the database designated by DPHSS, DSC within twenty-four (24) hours of receipt of the IPR or Record Change and Service Form. Upon awarding of this IFB, the Government shall notify the Bidder as to the database to be used to enroll ENP clients.
- d. Wait List. The Bidder shall include in the registration process a wait-list of names of eligible ENP clients currently waiting to receive ENP services.
- e. Duplication of Services. The Bidder shall ensure that all ENP nutrition services funded through this procurement are coordinated with other appropriate services in the community, and that these services do not constitute an unnecessary duplication of service provided by other sources.

### General Specification on Item 4.0: Prioritization of Services

- 4.1 Guam State Office on Aging (SOA) (DPHSS, DSC) recognizes the unique situation in which the demand for services may outweigh the available resources. Therefore, the following scale shall be used as a guideline to prioritize the provision of services to those in greatest socio-economic need, as necessary and directed by the Guam SOA:
  - a. Purpose. When demand outweighs resource, the Bidder shall request from the Guam SOA for the activation of the Prioritization of Services. In addition to the request to activate the Prioritization of Services, the Bidder shall also state what it would take to address the wait-list to include projected cost to address the wait-list.
  - b. Need. Based on the need to activate this provision, the number of persons to be served will be determined by the existing conditions at the time of implementation. In the event that the number of available slots is not sufficient to provide services to the number of persons determined, to be at-risk and in need of services, the number of Activities of Daily Living (ADL) impairments will be applied to this distinct group as an additional determining factor as to who will receive for services from this program.
  - c. Procedures. When the Bidder receives notification from the Guam SOA to activate the application of the Prioritization of Services point system, the entire list of eligible clients shall be ranked. The entire list is defined as all who are receiving services, those on a partial or wait list, as well as new referrals.

Upon receiving approval to proceed with the activation of the Prioritization of Services or is guided by the Guam SOA otherwise, the Bidder shall act according to the response provided by the Guam SOA.

In the event the decision is to activate the Prioritization of Services, the guide provided will be used to determine of all registered clients in the program, the ranking order of the clients in greatest socioeconomic need with the client listed as number 1 being the first client to receive services.

The Prioritization of Services scale will be based on a point system in three (3) focal areas, the older individual's: (1) mobility, (2) degree of existing support system, and (3) housing condition.

Activities of Daily Living (ADL) – The inability to perform one or more of the following six Activities of Daily Living without personal assistance, standby assistance, supervision or cues: cating, dressing, bathing, toileting, transferring in and out of bed/chair, and walking.

1 point will be added to clients with 1-2 ADL impairments.
2 points will be added to clients with 3-4 ADL impairments.
3 points will be added to clients with 5-6 ADL impairments.

Another determining factor in this point system may include whether the older individual is responsible for the care of a dependent. Clients will be given an additional one (1) point if they are also caregivers. Any application of a scale of similar or like form is permissible provided prior authorization is granted by the Guam SOA.

Greatest priority will be given to older individuals in descending order, with nine (9) being the highest possible points gamered translating to the older individual in greatest socio-economic need.

Point System	Mobility	Support System	Housing Condition
l	Cane or Walker	Support available; but not living in same household	Full concrete structure
2	Wheelchair users	Minimal support; but not regularly available	Semi-concrete structure
3	Homebound and bedridden	No support system in place	Tin and wood structure

After applying the Prioritization of Services (POS) and the demand for services still outweigh the available resources the Bidder is required to advise the Guam SOA who will provide additional guidance and direction to the Bidder as to other variables and/or conditions to assess to reduce the demand to meet the available resources. At the time of the initial assessment, clients, to include their caregivers, will be informed that when the prioritization of services is implemented and the client is not determined to be in greatest social and economic need, they would be removed from the program until such time a slot is open and they are identified, after all clients have been re-prioritized, that they are determined to be next qualified to be re-instated into the program.

- d. The catalyst for the POS to be activated by the Guam SOA is dependent on the Guam SOA receiving official notification from the Bidder that all vacancies are filled, there are no funds available for reprogramming to address the waitlist, and there are clients on the wait list for over 30 calendar days. The Bidder is required to provide notification and state the cost to provide services to those on the waitlist and partial services list as well as the cost to provide services to additional clients for the remainder of the contract year.
- e. When the Bidder receives notification from the Guam SOA to activate the application of the (POS) point system, the entire list of eligible clients will be ranked. The entire list is defined as all who are receiving services, those on a partial or waiting list, as well as new referrals. The Bidder is required to advise all Case Management Services (CMS) clients of this provision which will also be documented in each case file.
- f. In the event the Bidder implements the POS absent the notification from the Guam SOA, the Bidder's Monthly Program Invoice (MPI) shall be reduced by 25% for non-compliance with this provision of the agreement.

# General Specification on Item 5.0: Elements of ENP Operations Congregate and Home-Delivered Meals

5.1 Office Flours. The Bidder shall ensure office hours are provided for the Elderly Nutrition Program from 8:00 a.m. to 5:00 p.m., Monday through Friday, except on the ten (10) identified holidays in compliance with the Health and Welfare benefits as provided by the U.S. Department of Labor provisions for Guam.

### 5.2 Meal Service Hours:

Congregate Meal Service Hours. The Bidder shall deliver congregate meals no earlier than 11:00 a.m. and no later than 12:30 p.m., Monday through Friday, except on the ten (10) identified holidays in compliance with the Health and Welfare benefits as provided by the U.S. Department of Labor provisions for Guam. The DPHSS, DSC reserves the option to expand meal services, which may include additional service times, as funding becomes available. No meals shall be delivered after 2:30 p.m. The Bidder shall notify ADC and SCO service providers and the DPHSS, DSC.

Home-Delivered Meal Service Hours. The Bidder shall deliver home-delivered meals no earlier than 10:00 a.m. and no later than 12:30 p.m., Monday through Sunday, except on the ten (10) identified holidays in compliance with the Health and Welfare benefits as provided by the U.S. Department of Labor provisions for Guam. The DPHSS, DSC reserves the option to expand meal services, which may include additional service times, as funding becomes available. No meals shall be delivered after 2:30 p.m. The Bidder shall notify homebound clients, CMS and the DPHSS, DSC.

- 5.3 Operational Requirements. The Bidder shall provide the personnel, equipment and supplies to provide ENP nutrition services.
- 5.4 Food Safety and Sanitation. The Bidder shall comply with all governing statutes and rules and regulations of the Guam Department of Public Health and Social Services and other federal and local regulatory agencies for the requirements on, but not limited to, food safety and sanitation.

The Bidder shall not have repeated Critical Violations or 6 point demerit repeated from the last Quarterly and/or Regular Inspection for highly susceptible population performed by local food safety and sanitation inspection, performed by the Division of Environmental Health of the Department of Public Health and Social Services.

#### 5.5 Preparation of Meals:

Congregate Meals. The Bidder shall have the ability to prepare estimated range of seven hundred (700) to eight hundred (800) hot nutritious meals per service day in a central kitchen or alternate approved kitchen and to deliver them to designated congregate sites.

Home-Delivered Meals. The Bidder shall have the ability to prepare estimated range of one thousand (1,000) to one thousand two hundred (1,200) hot nutritious meals per service day in a central kitchen or alternate approved kitchen and to deliver them to authorized homebound clients.

#### 5.6 Food Quality and Taste:

- a. In purchasing food, preparing and delivering meals in the performance of this IFB, the Bidder shall follow appropriate procedures to preserve the nutritional value and food safety of the meals provided. It is encouraged for the Bidder to "Buy Local" for this nutrition program.
- Meals shall be prepared no earlier than four (4) hours prior to their delivery to the designated congregate and home-delivered sites.
- c. Meals shall be low in saturated fat, sodium and cholesterol and prepared in a manner acceptable for persons with diabetes or hypertension. Monosodium Glutamate (MSG) shall not be used.
- d. Meals delivered to the designated congregate sites must follow temperature requirements of 41°F and below for cold holding and 140°F and above for hot holding, or apply for applicable variances, as required by the Guam Food Code.
- e. Meat, fish and poultry shall be tender and easy to chew. For the authorized clients who cannot consume solid foods, mechanical soft, chopped (chunky or diced), pureed or blenderized meals shall be provided upon the request of the client or as indicated by the ADC, CMS or SCO programs.
- f. There shall be no serving of fried foods and Basa fish.

5.7 Meal Pattern. The Bidder shall ensure meals comply with the provisions of Title III C1 Congregate Meals and C2 Home-Delivered Meals of the Older Americans Act of 1965, as amended and the Code of Federal Regulations (45 CFR Chapter XIII, Subchapter C, Part 1321) and most recent Dietary Guidelines for Americans published by the Secretaries of the Department of Health and Human Services and the United States Department of Agriculture and shall furnish a minimum of 33 and 1/3 percent of the current daily Recommended Dietary Allowance (RDA), as established by the Food and Nutrition Board of the Institute of Medicine of the National Academy of Sciences.

Meals must conform to the following pattern:

a.	Ment/Poultry/Senfood	3 oz. edible portion, exclusive of skin, fat and bones (after cooking); or 5 oz. which includes 3 oz. edible portion, exclusive of skin, fat and bones (after cooking) plus at least 2 oz. of casserole or mixture.
Ъ.	Vegetable/Salad	1/2 cup cooked, unbuttered, as a separate item; or 1 cup raw salad (e.g., cucumber or cabbage) with dressing.
c.	Rice/Bread/Mashed Potatoes	1 cup rice; or 1 serving enriched bread or dinner roll; or 1 cup mashed potatoes with gravy.
d,	Margarine/Butter	I tsp. when bread or dinner roll is served,
e.	Milk	½ pint low fat or skim.
f.	Fruits	ソ cup without syrup; or 1 whole fruit.
ц.	Condiments	Individually packed salt and black pepper packets.

- 5.8 Menu Preparation. The Bidder shall ensure menus are prepared for cycles of four (4) weeks and changed monthly. Menus shall be submitted by the Bidder to the DPHSS, DSC, no more than thirty (30) working days prior to their implementation.
  - Menu Meal Variety. The Bidder shall ensure there is a variety of menu meal items on the Monthly Menu to be submitted to the DPHSS, DSC. The Bidder shall ensure that no more than two (2) of the same menu items shall be served within two (2) consecutive weeks.
  - b. Meal Substitutions. There shall be no meal substitutions unless the Bidder provides documentation from the Bidder's supplier(s) stating on supplier's letterhead: Date of Order, Date Bidder's supplier notified Bidder of supplier's inability to provide the food item. Additionally, it is the responsibility of the Bidder to provide this written documentation of the Bidder's efforts to obtain food item(s) from other suppliers.
  - e. Menus and meals substitutions shall be approved, signed and dated by a Licensed Dietitian (LD) or utilize the expertise of a dietician or other individual with equivalent education and training in nutrition science prior to their submittal to the DPHSS, DSC.
- 5.9 Monthly Meal Menu Distribution. The Bidder shall distribute approved Monthly Meal Menus to the ADC Centers, CMS and SCO and service providers and DPHSS, DSC. Any changes to the menu shall be communicated by the Bidder to the ADC, CMS, SCO and the DPHSS, DSC no later than the day prior to the change.
- Requests for Special Ments. The Bidder shall provide special meals, where feasible, reasonable and appropriate, to meet the particular dietary needs arising from the health or religious requirements of eligible clients; however, special meals do not include liquid supplement. The ADC, CMS and SCO Program Managers shall coordinate with the Bidder for the provision of special meals which shall be supported in the following manner:

- a. A senior requesting a special meal for health related reasons shall provide a signed statement from their physician or licensed nutritionist stating the medical necessity for special meals and the types of foods the clients can or cannot consume.
- b. A senior requesting a special meal for religious reasons shall provide a signed statement from their priest, rabbi, pastor, etc. attesting to the dietary requirements of their faith that meet the 33 and 1/3 RDA.
- c. Vegetarian meals shall meet the most current RDA, the nutritional needs of the senior client, shall be based on careful diet planning by a registered dietitian or nutritionist based on food servings delineated in the Food Guide Pyramid and shall be approved by a physician.
- d. The ADC, CMS or SCO Service Provider shall provide the Bidder with copies of supporting documentation for each special meal request which the Bidder shall maintain in the client's file. Special meals shall not be provided without proper documentation. Meals not requiring documentation include regular meal, mechanical soft, chopped (chunky or diced), pureed or blenderized meals. All other meals, including vegetarian meals require supporting documentation.
- 5.11 Emergency Menus. The Bidder's Emergency Management Plan shall be submitted to the DPHSS, DSC for review and approval by DPHSS, DSC within thirty (30) calendar days upon award of this IFB.
  - The plan shall include the submission of proposed emergency menus for the provision of dry goods as approved by the LD or equivalent for a period of three (3) days.
  - b. Further, the plan shall also include the provision of meals, as practicable, or dry goods to clients for a period of one (1) day to three (3) days during periods of officially declared emergencies or in preparation to local efforts in response to impending or actual disasters.
  - c. The Emergency Menu shall include menu substitutions as deemed appropriate and approved by the LD or equivalent. All canned goods shall be in "pull tab" form. The provision of Emergency Menus shall not be an option to be used in situations created by the Bidder.
  - d. The provision of dry goods is not to be used as an option for the Bidder to provide meals due to the Bidder being sanctioned by the DPHSS, Division of Environmental Health or being issued a "Stop Order" by the Guam Fire Department.
- 5.12 <u>Packaging of Meals.</u> Meals shall be delivered and served in pre-packaged form, which are compartmentalized scaled containers. These sealed containers shall be sanitary, convenient, and easy to remove and/or peel back its seal.

The containers shall be able to maintain proper food temperature and be clearly labeled identifying Bidder, their telephone number, the preparation date, funding source: DPHSS, DSC, Title III C1 or C2, Older Americans Act, and the following statement: Compliments, Concerns, and Complaints, to include the delivery of meals earlier than 11:00 a.m. for Congregate and 10:00 a.m. for Home-Delivered and later than 12:30 p.m., must be reported to the Bidder.

- a. Biodegradable, Reusable, Recyclable or Recycled Material or Any Combination (2GAR, Div 4 §1102.02)
  - The Bidder' meal containers, dinnerware, utensils for meal distribution shall comply with Biodegradable, Reusable, Recyclable or Recycled Material or Any Combination.
- b. Hot food containers shall be firm, compartmentalized with each section sealed and deep enough to prevent the mixing of one type of food with another; sealed so that heat is retained and dust or foreign matter cannot enter; impermeable so that liquid does not soak through; disposable; easy to open; and made to be stacked for storing and carrying.
- c. Dinnerware shall consist of three section heavy duty plates, heavy duty cups, as applicable; heavy duty forks, knives, spoons; and cups and bowls with fitted lids for soups, salads and fruit.
- d. The Bidder shall ensure that breads, salads, fruit juice, milk, and condiments are packed in compliance with health and sanitation laws.

- e. The Bidder shall ensure cold foods are packed separately from hot foods.
- f. The Bidder shall ensure that appropriate food containers and utensils for clients with disabilities are available for those clients identified by ADC, CMS or SCO.
- 5.13 Food Temperature. The Bidder shall ensure hot foods are maintained at or above 140 degrees Fahrenheit and cold foods shall be maintained at or below 41 degrees Fahrenheit, upon arrival at the designated congregate sites and authorized homebound clients.
- 5.14 <u>Delivery of Meals.</u> The Bidder shall ensure all meals are complete with meal order, properly packaged, labeled and ready for delivery to designated congregate sites and authorized homebound clients prior to leaving the central kitchen.

Congregate Delivery of Meals. The Bidder shall ensure meals be delivered no earlier than 11:00 a.m. and no later than 12:30 p.m., Monday through Friday, except on the ten (10) identified holidays in compliance with the Health and Welfare benefits as provided by the U.S. Department of Labor provisions for Guam or unless otherwise approved by the DPHSS, DSC, to the designated congregate settings.

- a. Meal Orders and Adjustments. The ADC and SCO service providers shall ensure meals are ordered with the ENP Bidder for the number of eligible clients. Meal orders shall be communicated to the ENP Bidder by the ADC or SCO service provider by 1:00 p.m. for the next service day. Reasonable adjustments to the meal orders due to an increase or decrease of eligible clients shall be coordinated between ADC or SCO service provider and the ENP Bidder no later than 9:30 a.m. on the scheduled day of meal service delivery. Any documented decrease in the number of meals ordered by ADC or SCO service providers no later than 9:30 a.m. on the scheduled day of meal service delivery shall not be charged and is a disallowed cost.
- There are currently fifteen (15) designated congregate sites which are as follows:
  - (1) Adult Day Care Central (Central Region of Guam)
  - (2) Adult Day Care South (Southern Region of Guam)
  - (3) Adult Day Care Center Dededo Dementia specific day care
  - (4) Agana Heights Senior Citizens' Center
  - (5) Agat Senior Citizens' Center
  - (6) Astumbo Senior Citizens' Center
  - (7) Dededo Senior Citizens' Center
  - (8) Inarajan Senior Citizens' Center
  - Mangilao Senior Citizens' Center
  - (10) Merizo Senior Citizens' Center
  - (11) Santa Rita Senior Citizens' Center
  - (12) Sinajana Senior Citizens' Center
  - (13) Tamuning Senior Citizens' Center
  - (14) Yigo Senior Citizens' Center
  - (15) Yona/Talofofo Senior Citizens' Center
  - (16) Other sites as designated by the DPHSS, DSC.
- c. Home-Delivered Delivery of Meals. The Bidder shall ensure meals be delivered no earlier than 10:00 a.m. and no later than 12:30 p.m., Monday through Sunday, except on the ten (10) identified holidays in compliance with the Health and Welfare benefits as provided by the U.S. Department of Labor provisions for Guam or unless otherwise approved by the DPHSS, DSC, to the home settings.
  - (1) ENP delivery staff shall not leave meals unattended if no one is home to receive it. Leaving the meal in a cooler or outside refrigerator is not permitted.
  - (2) If the eligible individual is not home on a regular basis due to medical appointments, a willing neighbor may be authorized to receive the meal provided a consent form signed by the neighbor and approved by the CMSP has been provided to the Bidder.

- d. The Bidder shall ensure vehicles used in the delivery of meals are in compliance with the DPHSS Rules and Regulations Governing Eating and Drinking Establishments. This includes, but is not limited to, ensuring that all personnel have appropriate health certificates, including drivers as required under 10 G.C.A. Chapter 22.
- 5.15 Congregate Meals Special Activities and Functions. Special activities and functions requiring meal accommodations are to be requested in writing between the ADC or SCO service provider and the Bidder within ten (10) working days prior to the event. The Bidder shall indicate on the written request if the meal accommodations can be met or their recommended action, as follows:
  - a. Relocation of Meals Delivery. Requests for the delivery of meals to locations other than the designated congregate sites shall be coordinated between ADC or SCO service provider with the ENP Bidder. The ADC or SCO shall notify the ENP Bidder of the actual number of cligible clients attending the special activity or function and those remaining at the congregate sites. The Bidder shall deliver meals to the congregate sites that remain open for clients not attending the special activity or function and to the congregate setting where the activity or function takes place.
  - Menu Changes. Requests for menu changes shall be submitted by ADC and/or SCO service provider in writing to the Bidder.
  - Bulk Serving. Requests for bulk serving having no menu changes shall be coordinated between the ADC and/or SCO service provider and the Bidder.
  - d. Other Accommodations. In cases where special activities and functions shall not require the delivery of meals because other arrangements have been made, the coordinating service provider, such as the ADC or SCO, shall inform the DPHSS, DSC and Bidder in writing stating the nature of the arrangements for meals and that the meals are in compliance with the 33 and 1/3 Recommended Dietary Allowance (RDA).
  - Any agency, service provider or entity sponsoring a special activity, including Senior Citizens'
    Month activities, that have been approved by the DPHSS, DSC, shall coordinate with the Bidder for
    meal service.
  - f. The Bidder shall submit the total meal count identifying special meal recipients, volunteers, family members, staff and other guests attending the activities. Guests and family members under age sixty (60) and otherwise not eligible for meal service, shall be the responsibility of the sponsoring agency, service provider or entity.
- 5.16 Meal Complaints. The Bidder shall immediately report complaints regarding meals to the DPHSS, DSC program coordinator assigned to oversee this program, as follows:
  - a. Meals not delivered within the designated delivery times.
  - Meals that exclude certain items or do not meet specified portions.
  - e. Meals appearing disarrayed, spoiled, contaminated or otherwise undrinkable or inedible.
  - d. Any meal determined spoiled or contaminated shall be reported in the Problems and Concerns and Proposed Solutions section of the Monthly Program Reports submitted to the DPHSS, DSC.
- Inspection Reports. The Bidder shall submit a copy of all inspection reports received from government agencies inclusive of Food Service Establishment Inspection no Inter than 10:00 a.m., the next working day following the inspection, except for inspection reports resulting in a closure of the establishment or Stop Order shall be provided to the DPHSS, DSC within one (1) hour of receiving the report. A copy of all Food Service Establishment Inspection Reports received from the Division of Environmental Health, Department of Public Health and Social Services shall also be submitted to the President of the Elderly Nutrition Program Council and the General Services Agency no later than 10:00 a.m. the next working day.

- 5.18 Client Files. All client files shall remain confidential. It is the responsibility of the Bidder to maintain and update individual ENP client files in its central office. Further, each individualized ENP client file shall be contained in a firm pressboard folder and filed in chronological order by subject matter. Each client file shall have a typewritten label with the client's last name, first name and middle name, i.e. Doe, John Guam. Client files shall be retained for a period of three (3) years and shall include the ENP client's initial referral from the CMS or SCO for services with accompanying Intake, Profile and Referral Form and subsequent updates; Determine Your Nutritional Health ("DYNH") assessment checklist and updates; Nutrition Services Service Plan (Special Meal Requirements), as applicable; Signed statement from their priest, rabbi, pastor, physician or licensed nutritionist as to what foods the client can or cannot consume; Reports of accidents/incidents involving ENP clients and/or ENP Program staff, as applicable; and other documents as deemed necessary by the DPHSS, DSC. Home-Delivered meals client's authorized shall include current map to client's residence.
- 5.19 Standard Operating Procedures. The Bidder shall ensure Standard Operating Procedures, inclusive of an Emergency Management Plan is submitted to the DPHSS, DSC for review and approval within thirty (30) calendar days upon award of this IFB.
- 5.20 Emergency Management Plan. In an effort to protect the health, safety and welfare of clients, staff and volunteers, the Bidder shall visibly post emergency telephone numbers and the established emergency procedures, as applicable. The Bidder shall provide training to staff on procedures to be followed in the event of a:
  - fire/earthquake, to include a drill in which all staff members shall participate, with an evacuation plan visibly posted;
  - health emergencies such as Pandemic flu outbreaks;
  - c. medical emergency, to include food poisoning situations;
  - d. physical threat, to include bodily harm situations;
  - e. severe weather or a natural disaster; and
  - f. power/water outages, etc.
- 5.21 The Bidder shall ensure the Emergency Management Plan include contingency plans to address manmade and natural disasters. The Bidder must have adequate storage and power back-up facilities, i.e. standby generator to ensure continuation to prepare meals for this food service program.
- 5.22 The Bidder shall conduct quarterly drills with staff in response to a fire, earthquake, health emergencies, medical emergencies, physical threat, vehicle accidents and power and/or water outages.

# General Specification on Item 6.0: Elements of Staffing Requirements, Certification and Training

- 6.1 The Bidder shall ensure staff employed for the administration and operations of the ENP are qualified to execute their respective duties and responsibilities. Upon the awarding of this IFB, the Bidder shall provide DPHSS, DSC with written Position Description for each position involved in the direct delivery of ENP Congregate Meals and Home-Delivered Meals services.
- 6.2 The Bidder shall ensure the following requirements be met by all staff prior to employment and be current, not expired or outdated, while employed with the ENP.
  - Completed employment application;
  - Current Health Certificate, as required by the Division of Environmental Health, DPHSS;
  - Current Tuberculosis ("TB") Clearance or medical clearance (as applicable) shall be dated no
    earlier than 30 days prior to employment and renewed annually or as medically prescribed for
    current staff;

- d. Original or certified copy of Police, Superior Court, U.S. District Court and Traffic Clearances for new staff shall be dated no earlier than 90 days prior to employment and original or certified copy of Police, Superior Court, U.S. District and Traffic Clearances of current staff shall be updated every year or as changes occur to either of these four (4) documents;
- e. Possess a High School Diploma or attainment and possession of General Educational Development
  ("GED") from a recognized institution or a higher degree from a recognized and accredited
  institution of higher learning as required for the position with this program;
- f. Possess a current Guam Driver's License, as applicable;
- g. Attendance at Annual Orientation to Title III Aging Programs, Bureau of Adult Protective Services and Aging and Disability Resource Center ("ADRC") Project (as applicable) presented by the DPHSS, DSC personnel shall be met within the first month of each fiscal year and presented by the DPHSS, DSC, and for new staff shall be met within thirty (30) days of employment and annually within the first month of each fiscal year;
- h. The Bidder shall within ten (10) working days train all its employees on their Hazard Analysis Critical Control Point ("HACCP") Plan approved by DPHSS and Standard Operating Procedures ("SOP's") for said plan; and
- i. Annual completion of Fire Extinguisher and Basic Fire Awareness Training.
- 6.3 The Bidder shall maintain and update individual staff files of each ENP employee in its central office. The staff files shall include:
  - a. Completed employment application;
  - b. Copy of prior and current Health Certificate while employed with the ENP;
  - c. Position description;
  - d. Current Tuberculosis ("TB") clearance or medical clearance (as appropriate) to be renewed annually;
  - e. Original or certified copy of Police, Superior Court, U.S. District and Traffic Clearances for new staff dated no earlier than 90 days prior to employment and for current staff updated every three (3) years or as changes occur to either of these four (4) documents;
  - t. Copy of High School Diploma or General Educational ("GED");
  - g. Documentation of attendance at Annual Orientation of Title III and Title VII Aging Programs, Bureau of Adult Protective Services and the Aging and Disability Resource Center ("ADRC") Project (as applicable) presented by DPHSS, DSC personnel;
  - The Bidder shall ensure documentation is in each employee's file that each employee has been trained and has knowledge of the Bidder's HACCP Plan and SOP's;
  - Documentation of continuing education, certifications; training and workshops;
  - Copy of current Guam Driver's License;
  - Latest Annual Work Plan and Job Performance Evaluation;
  - Reports of accidents and/or incidents involving program personnel affecting the care of clients or
    operation of the program and actions taken towards resolution;
  - m. Acknowledgement of Completion of Fire Extinguisher and Basic Fire Awareness Training;
  - Acknowledgement Receipt of the Bureau of Adult Protective Services Mandate, Public Law 31-278;

- Acknowledgement of Bidder's Drug and Smoke-Free Workplace Policy;
- p. Acknowledgement of Bidder's Equal Employment Opportunity Policy; and
- q. Acknowledgement of Bidder's HACCP Plan and SOP's that includes an Emergency Management Plan.

# General Specification on Item 7.0: Elements of Staffing Qualifications and Responsibilities

- 7.1 The Bidder shall submit a current Sanitary Permit and an Organizational Chart illustrating the placement of the ENP with relationship to all other programs and businesses under Bidder's organization.
- 7.2 The Bidder shall submit a Staffing Pattern and Position Description of all positions for the ENP. The Position Description shall contain minimum qualifications, abilities and responsibilities of persons assigned to provide the required services. All employed staff shall meet the minimum requirements set forth in their respective Position Description.
- 7.3 The Bidder shall not employ an individual for the ENP meal service if: he/she has been convicted of a felony; or he/she has been convicted of a drug or alcohol offense.
- 7.4 The Bidder shall ensure ENP staff, with the exception of the Executive or Program Director, Program Manager, and Licensed Dietitian ("LD") or Licensed Nutritionist ("LN") possess a High School Diploma or completion of a GED from a recognized institution, or successful completion of a certification program from a recognized accredited or certified vocational technical institution, in a specialized field required for the job. The Bidder has the option to retain ENP staff, with exception to those positions listed above or as otherwise specified in this IFB, who have been employed with the ENP for the past five (5) years without incident and who do not possess a High School Diploma or completion of a GED from a recognized institution, or successful completion of a certification program from a recognized accredited or certified vocational technical institution, in a specialized field required for the job.
- 7.5 The Bidder shall ensure all services and activities provided by the ENP are performed in a professional, courteous, safe, and caring manner. Staff shall be sensitive, patient, and understanding in providing services to clients.
- 7.6 The Bidder shall provide a resume of the Executive or Program Director with seven (7) years of experience in food service management who will be responsible for the overall management of the Elderly Nutrition Program and shall possess the experience, knowledge, and skills to accomplish the objectives of this IFB. Within ten (10) days of official notification of award of this IFB, Bidder must submit the name and copy of an approved Certificate of Manager's Certification.
  - a. Maintaining current approved Certificate of Manager's Certification.
  - Planning and development in the delivery of program services.
  - Evaluation of program services and standards of operations.
  - d. Resource development and grant writing activities.
  - Fiscal management and budgeting.
  - Community and advisory group collaboration and relations.
  - Personnel management, training, and staff development.
  - Contractual compliance ensuring the efficiency, effectiveness and accountability of the Elderly Nutrition Program.
  - Shall not hold an executive position within the organization's board.

- 7.7 The Bidder shall provide a resume of the Program Manager with five (5) years of experience in the food service industry; maintains an approved current Certificate of Manager's Certification; and will ensure the daily operations of the nutrition program is performed in accordance with the agreed upon scope of services for this IFB. Within ten (10) days of official notification of award of this IFB, Bidder must submit the name and copy of Certificate of Manager's Certification
  - a. Maintain current approved Certificate of Manager's Certification.
  - Ability in accessing and developing resources and services responsive to the needs of the target population to be served.
  - Ability in refining and improving operations, work processes and quality of services responsive to the needs of the target population to be served.
  - Ability to train and supervise, and develop the capacity of program staff and volunteers.
  - Ability to evaluate staff and the program for effectiveness, efficiency and accountability and ensure compliance with the scope of services of this Bid.
  - Ensure referrals are initiated with the appropriate Service Providers for clients requiring additional services.
  - g. Ability to maintain complete and accurate records and prepare reports in compliance with the ENP's reporting requirements or as required through direction from the DPHSS, DSC.
- 7.8 The Bidder shall secure the services of a Guam Licensed Dietitian (LD) or equivalent to ensure their compliance with the most recent Dietary Guidelines for Americans published by the Secretaries of the Department of Health and Human Services and the United States Department of Agriculture. Within ten (10) days of official notification of the award of this IFB, the Bidder shall submit the name and provide a copy of the license of the LD or LN (Ref. P. L. 25-192, Title 10 GCA, Chapter 12, Article 21, Part 2).
- 7.9 The Bidder shall ensure the ENP LD or equivalent is knowledgeable and capable of performing the following:
  - a. Provide technical assistance, as required by the Bidder, to areas relating to food service for the ENP including food service equipment, purchases, recipes, portion control, food cost controls, food packaging, food delivery systems, and hygienic food service techniques for the handling and preparing of food.
  - b. The LD or LN shall in coordination with the DPHSS, DSC assigned Program Coordinator, on a quarterly basis, select and review ten (10) packaged meals prior to delivery to ensure specifications and requirements of the ENP Congregate and Home-Delivered Meals are met. The Bidder shall submit a copy of the report documenting the findings and recommendations to address deficiencies identified in the review conducted by the LD or LN to the DPHSS, DSC after each quarterly review. The report shall include aerial colored photos of the ten (10) packaged meals inspected for Congregate and Home-Delivered Meals Programs. The Bidder shall submit the report containing the signature of the LD or LN to the DPHSS, DSC within five (5) working days after each review.
  - At a minimum, the LD or LN shall, on a quarterly basis, monitor for safe food handling and sanitation practices of the ENP are met. The Bidder shall submit a copy of the report documenting the findings and recommendations to address deficiencies identified in the review conducted by the LD or LN to the DPHSS, DSC after each quarterly review.
  - d. Oversee and coordinate nutrition education services bi-annually with the Adult Day Care (ADC) and Senior Center Operations (SCO) programs for eligible individuals attending these congregate centers.
  - Shall attend the Elderly Nutrition Program Council meetings quarterly to offer nutritional advice and guidance.

- 7.10 The Bidder shall ensure that at least one (1) staff who possesses a current approved Certificate of Manager's Certification is on duty throughout the operations of the ENP. Within ten (10) days of official notification of award of this IFB, the Bidder shall submit the name(s) and copy(ies) of Certificate of Manager's Certification.
- 7.11 The Bidder shall ensure all ENP delivery staff is properly licensed by the Department of Revenue and Taxation, Motor Vehicle Division, government of Guam.
- 7.12 The Bidder shall ensure the vehicles used for the ENP are kept clean and follow the Guam Food Code regarding transportation and delivery of foods.
  - a. Food deliverers shall possess a valid Health Certificate which is not expired. Food deliverers shall
    possess a valid Health Certificate throughout the term of the contract.
  - b. The Bidder shall ensure delivery vehicles used in the transport of the food is not of unsanitary condition that could potentially contaminate the food.
- 7.13 The Bidder shall ensure compliance relative to the restrictions of the Use of Mobile Phones While Driving as prescribed in P.L. 31-194.
- 7.14 The Bidder shall ensure the BNP Delivery staff are knowledgeable and capable of performing the following:
  - ENP delivery staff have the ability to read, write and follow instructions.
  - b. Congregate Meals Delivery Staff:
    - (1) Upon arrival at the congregate site, the ENP delivery staff and the ADC or SCO service provider staff shall verify the number of meals delivered and both shall sign the meal delivery form.
    - (2) ENP delivery staff shall report immediately to the ENP Program Manager once he/she encounters a missing item, spoiled, or incomplete portion of the meals delivered, for immediate replacement, if possible. The ENP Program Manager shall report the matter to the DPHSS, DSC program staff on the same day.
    - (3) ENP delivery staff shall ensure all meal deliveries are in order before leaving the congregate site and shall receive the order for the next service day for submission to the Bidder from the ADC and SCO service provider staff.

### c. Home-Delivered Meals Delivery Staff:

- (1) ENP delivery staff shall place a door hanger or similar product at the home of the authorized client indicating the ENP delivery staff was present to deliver the meal and no one was home to receive the meal.
- (2) ENP delivery staff shall physically see the authorized client at least three (3) times per week to ensure the client is safe.
- (3) ENP delivery staff shall, upon returning to the office, report to the ENP Program Manager significant changes in the authorized client's condition or non-delivery of meals to the authorized client for two (2) consecutive days who in turn will notify the CMS for their follow up.
- d. ENP delivery staff shall immediately report to the ENP Program Manager abuse of the Elderly Nutrition Program who in turn shall notify the DPHSS, DSC.

# General Specification on Item 8.0: Administrative Requirements

- 8.1 Requests for Information. Requests for Information by the DPHSS, DSC shall be acted upon in a professional manner and submitted to the DPHSS, DSC within five (5) working days unless otherwise specified in the correspondence. Additional inquiries to the information requested shall be submitted as specified by the DPHSS, DSC and includes but is not limited to information presented or omitted in the Monthly Program Report.
- 8.2 Improper Activities of ENP Staff. The Bidder shall report in writing to the DPHSS, DSC within two (2) working days of learning of alleged acts of malfeasance, including embezzlement by their employees which affects the ENP. The Bidder shall file a report with the appropriate authorities (i.e. GPD, GFD, GMH, Mayor, etc.) and a copy shall be provided to DPHSS, DSC.
- 8.3 <u>Complaints, Problems, and Concerns.</u> The Bidder shall attempt to remedy non-urgent complaints, problems and concerns of clients with other service providers, vendors or health and human service agencies prior to reporting the matter to the DPHSS, DSC.
  - a. Complaints and concerns that cannot be resolved to the mutual satisfaction of all parties shall be reported in writing to the DPHSS, DSC for assistance and guidance, and included in the Monthly Program Summary.
  - b. Urgent complaints, problems, and concerns requiring immediate attention shall be reported to the DPHSS, DSC as soon as possible with written communications to be submitted by 10:00 a.m. the next working day or as determined by the DPHSS, DSC upon being notified. This shall include complaints filed against the Bidder with local or Federal agencies by clients or staff.
- 8.4 Accidents and Incidents. The Bidder shall ensure all accidents and incidents involving injury to individuals and/or damage to property are verbally reported to the DPHSS, DSC as soon as possible with written report submitted the following working day if it is not practicable to submit the report of the accident and/or incident the same day it occurred. A copy of reports, i.e., GPD, GFD, GMH, Mayor, etc., issued regarding the accident and/or incident shall be submitted to the DPHSS, DSC no later than the next working day following its receipt by the Bidder. Acts of vandalism to any vehicle or facility used in the ENP shall be reported to the DPHSS, DSC in the same manner.
- 8.5 <u>Staff Identification.</u> The Bidder shall issue each staff a numbered photo identification card that shall be worn in clear view while on duty.
- 8.6 Proper Hygiene and Dress Code. The Bidder shall ensure all staff practice good hygiene and maintain a professional appearance. They are required to be neat, clean, and well-groomed and are expected to serve as role models in the upkeep of one's personal hygiene. The staff shall wear clothing that is professional in appearance. Staff providing direct services to clients shall wear closed-toed shoes for safety. The staff who perform custodial or maintenance work are allowed to wear denim pants. All other staffs are to dress professionally.
- Management Personnel. The Bidder shall within five (5) working days upon notification of award of this IFB, submit to DPHSS, DSC the names and position title of their key personnel authorized to conduct official business on Bidder's behalf. Management personnel shall be knowledgeable of the provisions of the Bidder's Agreement with the DPHSS, DSC and be provided copies of the Agreement and approved purchase order. The absence of the ENP Executive or Program Director, Program Manager or other key personnel for more than three (3) consecutive days shall be reported in writing to the DPHSS, DSC naming the person(s) authorized to act on their behalf, their duties and responsibilities, and the expected duration of the appointment.
- 8.8 Program Reporting Requirements. It is a requirement that Bidders submit program reports on the forms provided by DPHSS, DSC. The forms are as follows (Refer to Appendix D-2 Sample Monthly Program Forms):
  - Monthly Program Report Transmittal Form
  - b. Monthly Invoice Form
  - Monthly Meal Record and Meal Breakdown Form

- d. Monthly Accounts Receivable Activity Report Form
- e. Monthly Program Income Report Form
- f. Monthly Program Income Expenditure Report Form
- g. Monthly Statistical Report Form
- h. Monthly Program Summary Form
- i. Release of Claims Statement Form
- Intake Profile and Referral Form (Refer to Appendix D-1)
- k. Intake, Profile and Referral Record Change and Service Update Form (Refer to Appendix D-1)
- Determine Your Nutritional Health Form (Refer to Appendix D-1)
- m. Monthly Raw Food Cost
- n. General Characteristics of Elderly Clients Receiving Registered Services and Those Receiving Cluster 2 Registered Services Congregate Meals
- Detailed Activities of Daily Living Characteristics of Elderly Clients Receiving Cluster I Services Home-Delivered Meals
- p. Detailed Instrumental Activities of Daily Living Characteristics of Elderly Clients Receiving Cluster 1 Services Home-Delivered Meals
- 8.9 Monthly Program Report. The Bidder shall within five (5) working days upon notification of award of this IFB meet with DPHSS, DSC staff to conduct a page by page contract review which includes the review of the forms to be completed to be in compliance with the required program reporting requirements. The Bidder shall ensure all fiscal and statistical program reporting requirements be prepared utilizing the Microsoft Office Excel software unless otherwise agreed upon and approved by the DPHSS, DSC. The early submission of reports shall not guarantee immediate review and processing of the Monthly Program Report(s).
  - n. The Monthly Program Reports are due no later than 3:00 pm ten (10) working days after the end of each reporting month, with the exception of the September Reports or for the month being reported on in which the contract expires, which are due no later than five (5) working days after the end of either the fiscal year or the expiration of the contract.
  - b. The September Reports or for the month being reported on in which the contract expires and is either being renewed or awarded to the same Vendor shall also include Release of Claims Statement and listing of all staff reflecting Criminal History Record (Police Clearance) of Felony Arrest(s) or Conviction(s) that occurred within the past five (5) years, dates of Felony Arrest(s) or Conviction(s) and employment date of staff. The list provided by the Bidder shall include traffic citations and violations.

# General Specification on Item 9.0 Program Monies:

9.1 Service Contributions. The Bidder shall comply with the provisions of the Older Americans Act of 1965, as amended, and provide each eligible individual with an opportunity to voluntarily contribute to the cost of the ENP, a service contribution as defined in 45 CFR Part 1321.67 (Service Contribution). The Bidder shall in keeping with 45 CFR Part 1321.67 clearly inform each eligible individual that there is no obligation to contribute and that the contribution is purely voluntary; protect the privacy and confidentiality of each eligible individual with respect to the ENP eligible individual's contribution or lack of contribution; and use all collected contributions to expand the service for which the contributions were given. No eligible individual shall be denied a service because the eligible individual will not or cannot contribute to the cost of the service. This information shall be reported in the Program Income and Program Income Expenditure Reports submitted to the DPHSS, DSC.

- 9.2 Program Income. Program Income means gross income received by the Bidder or sub-grantee directly generated by a grant supported activity, or earned only as a result of the grant agreement during the grant period. "During the grant period" is the time between the effective date of the award and the ending date of the award reflected in the final financial report. The Bidder shall refer to OMB Circular A-87 and 45 CFR Part 1321.67. The Bidder shall safeguard Program Income generated in support of this program, accounting for all funds in keeping with OMB Circular A-87 and 45 CFR Part 1321.67. This information shall be reported in the Program Income and Program Income Expenditure Reports submitted to the DPHSS, DSC.
- 9.3 Grant Opportunities. The Bidder is encouraged to apply for grants (Federal, local, foundation based, etc.) to enhance and/or expand the program. Notice of applications for grants and awards thereof shall be reported to the DPHSS, DSC upon the Bidder being notified by the awarding entity. This information shall be reported in the Program Income and Program Income Expenditure Reports submitted to the DPHSS, DSC.
- 9.4 In-Kind Contributions. The Bidder shall document all in-kind contributions provided in support of this program. This information shall be reported in the Program Income and Program Income Expenditure Reports submitted to the DPHSS, DSC.
- 9.5 <u>Unexpended Service Contributions and Program Income.</u> Service Contributions and Program Income Funds shall be expended within the current contract period of each fiscal year (Funds). Funds not expended within each fiscal year may be used to reduce the Bidder's monthly invoiced amount. In the event the ENP contract is terminated, not renewed or expires, all unexpended Funds shall be due within five (5) working days and payable to the DPHSS, DSC or to the new Bidder, or to a named payce as directed by the DPHSS, DSC. In the event unexpended Funds is not forwarded, the Bidder's final invoice shall be reduced by DPHSS, DSC as an offset in an amount equal to the Funds not paid to the DPHSS, DSC or to the new Bidder, as directed by DPHSS, DSC.

# General Specification on Item 10.0 Insurance Coverage:

- 10.1 The Bidder agrees to procure and maintain in effect Workers Compensation, Commercial General Liability, Comprehensive General Liability and Professional Liability Insurance coverage. The Bidder shall provide proof of insurance within five (5) working days upon notification of award of this IFB. Proof of insurance means providing complete copies of the insurance policies, including endorsements, coverage and limitations. DPHSS.
  - a. Workers Compensation Insurance shall be in the form and amount required by the law of the government of Guam to cover all employees working in any capacity in executing this contract.
  - b. Commercial General Liability and Comprehensive General Liability Insurance on an "Occurrence Basis" with limits of liability not less than Two Million Dollars (\$2,000,000.00) per occurrence and/or combined single-limit bodily injury and property damage. The Bidder shall ensure the insurance is issued by a company licensed to do business on Guam with minimum limits of not less than Two Million Dollars (\$2,000,000.00) for bodily injuries or death per occurrence, and not less than Three Hundred Thousand Dollars (\$300,000.00) for property. Such policy shall insure the Government and their respective agents and employees with respect to liability as a result of the ownership, maintenance, use or operation of vehicles pursuant to the Agreement.
  - c. Professional Liability Insurance in a form acceptable to the Government and with a limit of liability of not less than One Million Dollars (\$1,000,000.00).
  - d. A separate endorsement for waiver of subrogation against the Government of Guam and Public Health and Social Services.
  - A separate endorsement indicating the insurance will not be cancelled without provide thirty (30) days advance written notice to the Director of Guam Public Health and Social Services.
  - A separate endorsement naming the Government of Guam as additional insured on all policies.
  - g. For items d. through f. above, an endorsement of each type shall be provided for each policy required by this bid.

General Specification on Item 11.0 Administrative Program Performance:

### 11.1 Monthly Program Invoice (MPI).

- a. For each reporting month and the Monthly Program Report (MPR) is inaccurate or incomplete, the Monthly Program Invoice (MPI) shall be processed at 90% until such time the discrepancy is resolved to the satisfaction of the DPHSS, DSC up to three (3) months within a contract year. A discrepancy for this bid is defined as, an inaccurate, incomplete or missing, late financial, statistical, and other required program information component of the Monthly Program Report (MPR).
- In the event discrepancies are identified for three (3) months within a contract year, with the three
   (3) months not having to be consecutive, subsequent MPI shall be processed at 80%.
- c. Upon the Bidder being notified by the DPHSS, DSC that the discrepancies have been resolved, the Bidder shall submit a MPI for the amount due to them, per subsection a, and b, above,

The MPI will be processed at either 90% or 80% depending on the performance of the bidder. Upon the discrepancy being addressed and resolved, the Bidder will then submit an invoice for payment of the amount withheld, either 10% or 20%.

d. Pursuant to subsections (a) and (b) above, the MPI withheld will be processed by the DPHSS, DSC within 10 working days. The DPHSS, DSC shall withhold a portion of the amount invoiced and not the entire amount or the invoice itself for any financial discrepancies identified and validated throughout the term of this program, whether the contract is in its initial year or renewal year of engagement.

The MPI will be processed at either 90% or 80% depending on the performance of the bidder. Upon the discrepancy being addressed, resolved, the bidder will then submit an invoice for payment of the amount withheld, either 10% or 20%.

The DPHSS, DSC shall decrease the amount due to the Bidder for any financial discrepancies identified and validated pursuant to this section. If this oversight occurs on more than two (2) occasions, the Bidder's non-compliance with the manner in which program expenses are charged to the DPHSS, DSC for payment shall be brought to the attention of the General Services Agency (GSA) and the Federal grantor office for guidance and advisement as to what contractual remedics is to be activated. Such charges shall be considered a questioned cost and shall be deducted from the MPI until such time the amounts charged are cleared for payment by DPHSS, DSC. Upon notification by DPHSS, DSC that the discrepancies have been resolved, an invoice in the amount due shall be submitted to DPHSS, DSC for processing within ten (10) business days.

Late Reporting. The Bidder's MPI shall be reduced by \$1,000.00 when the Monthly Program Report (MPR) or any part of this report, is submitted late without due cause as approved by the DPHSS, DSC. The request to submit the MPR late shall be sent to the DPHSS, DSC no later than 10:00 a.m. the day prior to the due date of the MPR. If the due date falls on a weekend or holiday, the due date shall be the next working day.

11.2 <u>Meal Delivery and Specification Compliance.</u> Meals shall be delivered as follows, unless otherwise approved by the DPHSS, DSC:

Congregate Meal Service Hours. The Bidder shall deliver congregate meals no earlier than 11:00 a.m. and no later than 12:30 p.m., Monday through Friday, except on the ten (10) identified holidays in compliance with the Health and Welfare benefits as provided by the U.S. Department of Labor provisions for Guam (Ref: United States Department of Labor URL https://www.wdol.gov and GSA Bid Packet ). The 10 identified holidays must be approved by the DPHSS, DSC.

Home-Delivered Meal Service Hours. The Bidder shall deliver home-delivered meals no earlier than 10:00 a.m. and no later than 12:30 p.m., Monday through Sunday, except on the ten (10) identified holidays in compliance with the Health and Welfare benefits as provided by the U.S. Department of Labor provisions for Guam (Ref: United States Department of Labor URL https://www.wdol.gov and GSA Bid Packet). The 10 identified holidays must be approved by the DPHSS, DSC.

The DPHSS, DSC shall assess a penalty from the total number of meals ordered at the impacted congregate site(s) or impacted home-delivered client(s) based on the following schedule:

- a. 10 to 15 minutes early or late \$20.00 penalty per meal
- b. 16 to 20 minutes early or late \$50.00 penalty per meal
- c. 21 to 30 minutes early or late \$75.00 penalty per meal
- d. 31 minutes early or late \$100.00 penalty per meal
- 11.3 Meal Exclusion, Spoilage, Inedible. The DPHSS, DSC shall assess a penalty of \$100.00 per meal from the total number of meals ordered at the impacted congregate site(s) or impacted home-delivered client(s) when any item on the menu is excluded, determined to be spoiled, does not meet the specified portion, is undrinkable or is otherwise inedible and is not replaced within the meal delivery time.

The DPHSS, DSC shall make the determination as to menu item(s) being excluded or not meeting the specified portion. Staff from DPHSS, DSC will contact to confirm with the impacted Congregate and/or Homebound site that an item to be served was not served and for items not meeting the specified portion, meals will be picked up at the impacted site(s) and weighed and/or measured by DPHSS, DSC to verify if in fact the portion served does not meet the contractually specified service portion.

For spoilage, this determination will be made by sending the food item to the Division of Environmental Health (DEH) to determine whether the item is in fact spoiled or still edible. The results received from DEH to DSC will be the basis of this penalty. If any items is determined by DPHSS, DSC, the Recreation Leader of the respective congregate sites, or from the homebound clients of this program, that the item is undrinkable or inedible, and is not replaced within the specified meal delivery time, the penalty will then be applied. Undrinkable would be milk served that taste sour and for inedible, the meal items served as an offensive order or has a foreign object in its content, i.e. a strand of hair.

- 11.4 Preparation of Meals. Serving of fried foods or basa fish shall be assessed \$500.00 per occurrence.
- 11.5 Menu Preparation. The DPHSS, DSC shall assess a penalty based on the following:
  - Menu Meal Variety determined to not be in compliance shall be assessed \$500.00 per occurrence.
  - b. Meal Substitutions determined to not be in compliance shall be assessed \$500.00 per occurrence.
  - c. Menus and Meal Substitutions. Menu and meal substitutions shall be approved by a Licensed Dietician (LD) or Licensed Nutritionist (LN) prior to their submittal to the DPHSS, DSC. The signature of the Licensed Dietician (LD) or Licensed Nutritionist (LN) shall appear on all menus. Menus and Meal Substitutions not approved by Licensed Dietician (LD) or Licensed Nutritionist (LN) shall be assessed a \$250.00 penalty per occurrence.
- 11.6 Monthly Report Review of Ten (10) Packaged Ments. The Bidder shall be assessed a penalty of \$250.00 when the Monthly Report of the review of the ten (10) packaged meals was not submitted and/or submitted incomplete.
- 11.7 <u>Elderly Nutrition Program Council Meetings.</u> Absence of the Bidder's Executive or Program Director or Program Manager; and Licensed Dietitian (LD) or Licensed Nutritionist (LN) shall be assessed a \$500.00 penalty for each personnel not in attendance
- 11.8 Program Personnel and Client Files and Records. The Bidder's MPI shall be decreased by \$100.00 for each program personnel file, client file or client record determined to be deficient; deficient is any file or record that is incomplete, missing, misfiled, inaccurate, outdated or expired.

The Bidder shall ensure individual client files are maintained and updated regularly with client documents filed within three (3) work days. Each Client File has a typed label identifying each client's file by their name in the following format: last name, first name and middle name, i.e. DOE, John Guam. Client files shall be maintained under lock and key by the Bidder.

11.9 <u>Client Maps.</u> The Bidder shall be assessed a penalty of \$25.00 for each client's map that is missing, outdated (client is no longer at the residence), is not legible or is not filed in the Binder.

- 11.10 Annual Audit. The Bidder's MPI shall be reduced by \$500.00 when the Annual Audit is submitted late to the DPHSS, DSC.
- 11.11 Client Survey. The Bidder's MPI shall be reduced by \$1,000.00 for the late submission of the annual Client's Survey; late is defined as being submitted after the due date of July 31st of each contract term.
- 11.12 Incident Report. The Bidder's MPI shall be reduced by \$25.00 for each incident report submitted late.
- 11.13 Program Transition. The Bidder's MPI shall be reduced by \$10,000.00 for each day the Bidder fails to comply with the transition of the program from them to the new Bidder.
- 11.14 Food Safety and Sanitation. It is inherently critical that food safety and sanitation is maintained throughout the life of any contract issued under this bid as it may result in the loss of life or threaten the health of the population being served. As a result, non-compliance with all applicable food safety and sanitation laws and rules is not to be tolerated and termination of any contract under this Bid may be immediate for non-compliance depending on the nature of the violation. Compliance shall be determined solely by the Guam Department of Public Health and Social Services.

# General Specification on Item 12.0 Compensation for Services:

- 12.1 For Fiscal Year 2019, the Elderly Nutrition Program nutrition services being acquired is funded by the Department of Health and Human Services, Administration for Community Living, through the Older Americans Act, As Amended, Grant Numbers: 1901GUOACM (for Congregate Meals) and 1901GUOAHD (for Home-Delivered Meals), Catalog of Federal Domestic Assistance (CFDA) Number 93.045, Title III C1 and C2 and local government of Guam funds being allotted, allocated and certified.
- 12.2 <u>Unauthorized Services.</u> Any unauthorized services rendered by the Bidder shall be considered a disallowed cost and shall be deducted from the monthly invoice. Any cost above the agreed amounts shall be at the expense of the Bidder.
- 12.3 Under no circumstances shall the cost per meal exceed the agreed upon cost per meal in this Agreement, nor shall the number of meals invoiced exceed the number of meals ordered.
- 12.4 Payment shall be based upon costs submitted less questions costs, unauthorized expenses, reductions or disallowed costs. Compensation based upon the aggregate of the costs submitted may be less than the agreed upon compensation but in no event shall it exceed the agreed upon compensation, unless otherwise provided for.
- 12.5 Non-payment by the Government shall not be considered as grounds for suspension of services by the Bidder.

# General Specification on Item 13.0 Special Terms and Conditions:

- 13.1 Failure to perform services shall constitute breach of contract and may lead to termination,
- 13.2 The Bidder shall provide assurance they have the staff for the operations and management for the performance of this program.
- 13.3 The Bidder shall provide assurance that the delivery vehicles and equipment for food storage complies with Rules and Regulations Governing Eating and Drinking Establishments. This includes, but is not limited to, ensuring that all personnel have appropriate health certificates, including drivers as required under 10 G.C.A. Chapter 22.
- 13.4 The Bidder shall provide assurance that Raw Food Cost submitted to DPHSS is based on USDA approved products.
- 13.5 Upon Notice to Proceed the Bidder shall ensure all clients authorized for home-delivered meals have a map to their residence where the meal will be delivered to.

- Program Database. The Bidder shall be required to comply with the efforts of putting forth a unified automated information system which supports and promotes a coordinated and comprehensive system of care. This effort is spear-headed by the DPHSS, DSC. All Title III service providers and vendors shall be collaborators and partners of this effort. The Bidder shall ensure that their staff attend training, maintain and enter data, generate reports and conduct all necessary transactions in support of this effort which will assist the Bidder in complying with the reporting requirement of the ENP. Orientation and training on the access and use of the Program Database will be coordinated and/or provided by DPHSS, DSC and/or software company contracted to maintain the system at no cost to the Bidder, with the exception of staff time to attend the orientation, training and technical assistance activities in support of the Program Database. Failure to comply with this section shall result in non-payment to the Bidder.
- 13.7 Program Database Information System. The Bidder shall be granted access upon being awarded this IFB and shall enter data in compliance with the requirements of this database.
- 13.8 Grantor Recognition. The Bidder shall ensure recognition of the role of the grantor agency in providing services through this IFB. When a press release is issued or interview is given for any activity funded in whole or in part through this IFB, reference shall be given as to the funding source and funding agency. The Bidder shall prominently identify in all publications and advertisements that funding for the item(s) is provided through the DPHSS, DSC to include all activities, facilities, and items utilized pursuant to this IFB. For example, "This project is made possible through funds under Title III C1 or C2. Older Americans Act of 1965, as amended, administered by the Department of Public Health and Social Services, Division of Senior Citizens." All advertisements by the Bidder about this program shall be submitted to the DPHSS, DSC prior to distribution to the general public and local media.
- 13.9 <u>Elderly Nutrition Program Council</u>. The Bidder's Executive or Program Director or Program Manager shall attend the Elderly Nutrition Program Council meetings to discuss the menus for the current, previous and following month, recommend menu changes and respond to questions, concerns and complaints of the ENP clients. Recommendations made by the Bidder or the Elderly Nutrition Program Council for serving cold meals, i.e., sandwiches, must be approved in writing by the DPHSS, DSC prior to being served. The Licensed Dictitian (LD) or Licensed Nutritionist (LN) employed by the Bidder shall attend the monthly Elderly Nutrition Program Council meeting.
- 13.10 <u>Multi-Disciplinary Team Meeting.</u> The Bidder, at the request of other agencies providing services to ENP C1 and C2 clients, shall attend such meetings to assist in the coordination of services. In addition, the Bidder may request CMS or SCO to activate a Multi-Disciplinary Team (MDT) to address multilaceted service issues concerning authorized clients of ENP C1 and C2.
- 13.11 Awareness of Elder Concerns. The Bidder shall ensure ENP staff is aware as to the intent of the ENP and report suspect cases of concern where the client may have unresolved problems and submit them to the ENP Program Manager for intervention and/or resolution; or report as an unmet need in the Monthly Program Report. For each reported unmet need, the Program Manager shall provide a succinct report as to the efforts made by the organization to address the unmet need. A record book of clients' problems and concerns shall be maintained and made available upon request by DPHSS, DSC.
- 13.12 <u>Program Input.</u> The Bidder shall design a system that will allow clients or their family and caregiver an opportunity to express their thoughts on ENP services. The Executive or Program Director shall address each suggestion on a weekly basis and provide feedback through either a newsletter or open letter listing the suggestions received and the action taken, proposed action to be taken and the individual or organization that will be responsible to address or respond to the suggestion presented.
- 13.13 <u>Professional Standards.</u> The Bidder agrees to maintain professional standards applicable to its profession, professional development, and other ENP services. At all times pertinent to this IFB, the Bidder shall maintain all professional certifications and business licenses required in Guam and other states in which it does any portion of services in this IFB. The Bidder shall be responsible for the professional and technical accuracy of all work and materials furnished under this IFB. The Bidder shall, without additional cost to the Government, correct or revise all errors or deficiencies in its work.
- 13.14 Negligent Performance by Bidder. The Government's review, approval, acceptance of, and payment of fees for services required under this IFB, shall not be construed to operate as a waiver of any rights under this IFB or of any cause of action arising out of the Bidder's failure of performance of this IFB and Bidder shall be and remain liable to the Government for all costs of any kind which may be incurred by the Government as a result of the Bidder's negligent performance of any of the services performed under this IFB.

- 13.15 <u>Standards of Conduct.</u> The Bidder shall uphold the highest standards of conduct of their staff in administering services to the elderly. All staff shall abide by a zero tolerance of encouraging, accepting and receiving any type of loan, monetary gift or gratuity or any other form of financial gain from clients or their families.
- 13.16 Activities of Personnel. The Bidder shall ensure the Bidder or its employees do not contribute or make available Older Americans Act funds, personnel or equipment to any political party or association or to the campaign of any candidate for public or party office; or for use in advocating or opposing any ballot measure, initiative, or referendum [Ref. 45 CFR 1321.71(h)(1)]. Further, the Bidder shall ensure the Bidder or its employees do not intentionally identify the Title III Aging program or the Bidder with any partisan or nonpartisan political activity, or with the campaign of any candidate for public or party office [Ref. 45 CFR 1321.71(h)(2)].
- 13.17 Removal and Termination or Suspension of Program Personnel. The DPHSS, DSC, retains the absolute right and authority to demand removal and termination or suspension of program personnel from the ENP for reasonable cause; any personnel furnished by the Bidder when DPHSS, DSC determines this management intervention is required to be executed to safeguard the ENP. A disregard of Federal and local laws, regulations, policies, and non-compliance or non-performance with a contracted provision or provisions, but not limited to, shall be considered reasonable cause. The Bidder's personnel policy and procedures used in the management of their personnel shall include this provision.
- 13.18 <u>Termination for Non-Compliance with Regulatory Requirements.</u> In the event the Bidder who is awarded this IFB for the provision of ENP Nutrition Services is issued a "C" rating or below from the Division of Environmental Health, DPHSS or is issued a "Stop Order" by the Guam Fire Department, the awarded Vendor may be terminated as the Vendor of the ENP Nutrition Services.
- 13.19 Contingency Vendor. The Bidder shall submit a sub-contractual agreement with a bona fide food establishment to provide services as specified in this Bid for approximately thirty (30) days in the event the Bidder is unable to provide services as agreed upon. The bona fide food establishment shall be in compliance with the following minimum requirements:
  - a. Current Sanitary Permit
  - b. Current approved and certified FIACCP Plan
  - c. Current approved Certificate of Manager's Certification
  - d. Current Health Certificates for all personnel who will be working on the ENP
  - e. Not have been issued a "B" rating or below within the past 12 months of operations
  - f. Not have had their Sanitary Permit suspended by the Division of Environmental Health, DPHSS resulting in closure of their establishment within the past 12 months
  - g. Not have been closed as a result of "Stop Order" issued by any other regulatory agency within the past 12 months
- 13.20 Report of Abuse or Neglect of Seniors and Adults with a Disability. The Bidder shall immediately make a verbal report of suspected cases of abuse or neglect of elders and adults who have a disability and provide a written report within forty-eight (48) hours to the Bureau of Adult Protective Services, DSC or its contracted Vendor of Guma Serenidad, an Emergency Receiving Home with a Crisis Intervention Hotline. (Ref. P.L. 31-278, Title 10 GCA, Chapter 2).
- 13.21 Report of Abuse or Neglect of Children. The Bidder shall immediately make a verbal report of suspected cases of abuse or neglect of children and provide a written report within forty-eight (48) hours to the Child Protective Services Unit, Bureau of Social Services Administration (Ref. P.L. 20-209, Title 10 GCA, Chapter 13).

- 13.22 Health Insurance Portability and Accountability Act (FIPAA). The Bidder shall comply with the Health Insurance Portability and Accountability Act of 1996, P.L. 104-191 and the Federal "Standards for Privacy of Individually Identifiable Health Information" promulgated under 45 CFR Part 160 and Subparts A and E of Part 164.
- 13.23 Social Security Number Confidentiality Act. The Bidder shall ensure compliance relative to preventing the inappropriate disclosure and misappropriation of Social Security numbers (Ref. P.L. 28-95, Title 5 GCA, Chapter 32, Article 7).
- 13.24 <u>Alcohol-Free Events.</u> The Bidder shall ensure events funded or sanctioned through the ENP are "Alcohol Free" events.
- 13.25 Client Confidentiality. The Bidder shall ensure information obtained directly or indirectly from ENP clients be kept confidential and not released in a form that identifies the client without the informed consent of the client, or of his or her legal representative, unless the disclosure is required by court order, or for program monitoring by authorized Federal, State or local monitoring agencies (Ref. 45 CFR 1321.51). [Privacy Rule Standards for Privacy of Individually Identifiable Health Information, Ref. 45 CFR Part 160 and Subparts A and E of Part 164].
- 13.26 <u>Program Transition.</u> All steps shall be taken by the Bidder to ensure a smooth and professional transition of the ENP to prevent any interruption of services to the clients and to preserve the integrity of the ENP.
  - a. The Bidder, who has not been awarded a new contract or renewal of an existing contract under the ENP, shall immediately prepare to relinquish all program related information, files, equipment, service contributions and program income balances and all other operational, administrative, and service documents and/or items to the new vendor.
  - b. The Bidder shall ensure that all client files are properly and boxed with each box being labeled as to its contents. The Bidder shall provide an electronic and hard copy of a Master Listing of all client files transferred to the DPHSS, DSC. The electronic copy of the Master Listing shall be transmitted to the assigned DPHSS, DSC Program Coordinator within two (2) hours. The hard copy of the Master Listing shall be certified by the Bidder and accompany the files that shall be delivered to the DPHSS, DSC within two (2) hours of being notified of not being awarded a new contract, a renewal of an existing contract or terminated.
  - c. The assigned DPHSS & DSC Program Coordinator shall oversee the transfer of all program related information, files, equipment, monies, etc. to the new Vendor, unless otherwise specified by the DPHS&SS, DSC.
  - d. The Bidder, who has not been awarded a new contract, renewal of an existing contract under the ENP or terminated, shall within one (1) hour of being officially notified shall provide the DPHSS, DSC with the name(s) and contact information of the Bidder's Program Transition personnel.
  - e. The Bidder shall encourage and support the transition of direct program staff i.e. drivers, delivery staff and packers to the new Vendor to ensure a smooth transition in the delivery of ENP Nutrition Services. The Bidder shall, with the consent of the interested direct program staff, transmit their names and most current contact numbers to the new Vendor.
  - f. The Bidder shall be penalized Twenty-Five Thousand (\$25,000.00) dollars per occurrence and the amount shall be deducted from the monthly invoice for taking steps that is counterproductive in the transition process. These steps include and is not limited to:
    - (1) Not answering calls placed to the Central Office to coordinate or clarify transition matters;
    - (2) Providing training that otherwise has not been offered in the last three (3) months;
    - (3) Offering employment opportunities at the same time of the ENP Congregate operating and service hours.

- 13.27 Financial Management System. The Bidder shall ensure the organization possesses a financial management system that meets the standards of the Common Rule for Uniform Administrative Requirements for Grants and Cooperative Agreements with State and Local Governments in financial reporting, accounting records, internal control, budget control, allowable cost, source documentation, and cash management. The Bidder shall ensure their accounting system shall permit timely development of all necessary cost data in the form required by the DPHSS, DSC and is in accordance with generally accepted accounting principles (Ref. Title 5 GCA, Chapter 5, Article 3, Part E, §5236).
- 13.28 <u>Files and Records Maintenance.</u> All files and records pertaining to the ENP, both programmatic and financial, shall be accurate and complete and made accessible to the DPHSS, DSC and its authorized representatives and are, at a minimum, subject to audit, monitoring, review and evaluation.
- 13.29 Monitoring. Unannounced monitoring of the Elderly Nutrition Program by the DPHSS, DSC shall not be denied by the Bidder. Monitoring may include, but is not limited to, on-site observations of activities and/or staff, facility inspections, and discussions with clients regarding the effectiveness of the program. All documents related to the operations and delivery of services is subject to review by the DPHSS, DSC.
- 13.30 Client Survey. The Bidder shall conduct a client survey to gauge the clients' perceptions of nutrition services rendered through the ENP. At a minimum, the survey should include feedback on the quality and taste of food, presentation of food, packaging of meals, timeliness of meals delivered, the personal hygiene and dress code of the delivery staff, and the strength and weaknesses of the ENP. The survey shall be completed and submitted to the DPHSS, DSC no later than July 31st preceding September 30th of each contract term.
- 13.31 Evidence of Payment. The Bidder shall ensure a copy of receipt of payment for services through Electronic Funds Transfer (EFT) or copies of checks and/or check stubs to confirm payment of program invoices shall be provided to the DPHSS, DSC within twenty-four (24) hours of receipt.

# General Specification on Item 14.0 Audit:

- 14.1 The Office of Management and Budget ("OMB") Circular and guidance requires a non-profit organization shall be subject to the audit requirements contained in the Single Audit Act Amendments of 1996 and the most current (OMB) Circular A-133.
- 14.2 A for-profit organization is required to comply with Title 45 CFR, Part 74.26(d) of the CFR which incorporates the thresholds and deadlines of the most current OMB Circular A-133 but provides for-profit organizations two options regarding the type of audit that will satisfy the audit requirements. The for-profit recipient either may have:
  - a. A Financial-Related Audit as defined in, and in accordance with, the Government Auditing Standards, commonly known as the "Yellow Book", (GPO stock 020-000-00-265-4) of all the Department of Health and Human Services (HHS) awards; or
  - An Audit that meets the requirements of the most current OMB Circular A-133.
- 14,3 The Bidder shall prepare and provide to the DPHSS, DSC within 30 days upon official notification of award of this IFB, a copy of their engagement with a Certified Public Accountant firm to perform the independent audit of the ENP. This audit shall be completed and forwarded to the DPHSS, DSC, no later than March 31st preceding September 30th of each contract term.
- 14.4 The Bidder shall prepare and provide supporting documents to resolve any questioned costs or material weaknesses identified in the annual audit.
- 14.5 The Bidder is responsible for any questioned costs not resolved at the end of the Agreement year and remains the responsibility of the Bidder awarded said Agreement, even if the Bidder is not awarded the new IFB. The amount due resulting from any questioned costs shall be due to the DPHSS, DSC within ninety (90) days upon notification by the DPHSS, DSC, unless otherwise agreed upon by the DPHSS, DSC and the Bidder.

- 14.6 The Bidder is responsible for any questioned costs not resolved which shall result in a deduction in the contractual amount of the entire amount questioned from the agreed upon value of the Renewal or the new Agreement awarded to the same Bidder.
- 14.7 The Bidder on which the contract expires shall submit the annual audit to the DPHSS, DSC no more than six (6) months after the end of the contract's expiration. This provision is specific to the final service year for nutrition services of the ENP and is not to be misconstrued as to negate the requirement of submitting the annual audits for the first four (4) service years.
- 14.8 Program Specific Audit. The DPHSS, DSC reserves the right to have a Program Specific Audit performed by an independent auditing firm on this program. The Bidder shall ensure their full cooperation in submitting requested information to the auditors in a timely manner.

# General Specification on Item 15.0 Notice to Bidders:

15.1 Anticipated funding for this procurement. "The Required Delivery Date". It is the intent of the government of Guam to commence services upon the Effective Date. The issuance of any award/purchase order in this procurement is contingent upon the award and receipt of federal grant funds, as well as the government of Guam's annual appropriations to this program. In the event funds are not appropriated or otherwise made available to support the initial award of this procurement all bid submittal received will be rejected and or the IFB cancelled.

The government of Guam Department of Public Health and Social Services, Division of Senior Citizens is the state-wide agency on Guam for this program and has a good faith as to the above occurring and their being funding as set forth above for Fiscal Year 2019, and notice is herein given that this Procurement is issued and proceeding, but there can be no actual award without funding occurring as set forth above.

15.2 <u>Term: (Multi-Term).</u> The term of this contract shall commence upon signing of contract (approximately May 01, 2019) for three (3) years with the option to renew for two (2) additional fiscal years. Renewal options will be one fiscal year at a time subject to funding availability.

There may be multiple purchase orders for the initial term and any optional subsequent renewal issued in keeping with the nature of the federal government's Title III Federal Grant process and DPHSS, DSC's state-wide program.

In the event funds are not appropriated or otherwise made available to support the continuation of performance in a subsequent fiscal period, the contract shall be canceled and the Bidder shall be reimbursed or the reasonable value of any non-recurring costs incurred but not amortized in price of supplies or services delivered under the contract. The cost of cancellation may be paid from any appropriations available for such purposes. The government of Guam shall notify Bidder on a timely basis in writing that the funds are, or not, available for the continuation of the Bidder for each succeeding fiscal period. The multi-term period as set forth in this clause does not affect either the government of Guam's rights or the Bidder's rights under any termination clause of this contract. Neither party's termination clause rights would be affected by cancellation for lack of funds.

Bid Price/Escalation Clause (Multi-Term). The bid price offered by the Bidder shall remain fixed throughout the first 3 (three) years of the contract. Upon written request by bidder with supporting information, escalation cost of no more than 5% may be considered based upon rapid and substantial price fluctuations of an unknown nature (i.e., gasoline, oil, etc.) and is subject to adjustment. Up to 5% of the escalation cost may be considered only after the first three (3) years of the contract. Escalation cost will be based upon the availability of funds and written approval by the Director, Department of Public Health and Social Services. If adjusted, contract prices shall be adjusted according to the terms of this Bid and the Contract. All price increases are subject to 2 G.A.R. Section 3118 and Public Health may require the vendor to provide invoices, cancelled checks or any other document it deems appropriate to verify the need for any price increase.

General Specification on Item 16.0 Contract Clauses Required by 2 Code of Federal Regulations (CFR) Part 200:

### SECTION 16.1 NO OBLIGATION BY FEDERAL GOVERNMENT

Department of Public Health and Social Services and the Contractor acknowledge and agree that, notwithstanding any concurrence by the Federal Government in or approval of the solicitation or award of the underlying Agreement, absent the express written consent by the Federal Government, the Federal Government is not a party to this contract and shall not be subject to any obligations or liabilities to Department of Public Health and Social Services, the Contractor, or any other party (whether or not a party to the contract) pertaining to any matter resulting from the underlying contract. Contractor agrees to include the above clause in each subcontract financed in whole or in part with Federal assistance provided. It is further agreed that this clause shall not be modified, except to identify the subcontractor who will be subject to its provisions.

### SECTION 16.2 EQUAL EMPLOYMENT OPPORTUNITY COMPLIANCE

The Contractor and all subcontractors must comply with the following policies: Executive Order 11246, 41 CFR 60, 29 CFR 1625-1627, Title 23 USC Section 140, the Rehabilitation Act of 1973, as amended (29 USC 794), Title VI of the Civil Rights Act of 1964, as amended, and related regulations including 49 CFR Parts 21, 26 and 23 CFR Parts 200, 230, and 633.

The Contractor and all subcontractors must also comply with: the requirements of the Equal Opportunity Clause in 41 CFR 60-1.4(b) and, for all construction contracts exceeding \$10,000, the Standard Federal Equal Employment Opportunity Construction Contract Specifications in 41 CFR 60-4.3.

- A. Equal Employment Opportunity: Equal employment opportunity (EEO) requirements not to discriminate and to take affirmative action to assure equal opportunity as set forth under laws, executive orders, rules, regulations (28 CFR 35, 29 CFR 1630, 29 CFR 1625-1627, 41 CFR 60 and 49 CFR 27) and orders of the Secretary of Labor as modified by the provisions prescribed herein, and imposed pursuant to 23 U.S.C. 140 shall constitute the EEO and specific affirmative action standards for the Contractor's project activities under this contract. The provisions of the Americans with Disabilities Act of 1990 (42 U.S.C. 12101 et seq.) set forth under 28 CFR 35 and 29 CFR 1630 are incorporated by reference in this contract. In the execution of this contract, the Contractor agrees to comply with the following minimum specific requirement activities of EEO:
- The Contractor will work with Department of Public Health and Social Services and the Federal Government to ensure that it has made every good faith effort to provide equal opportunity with respect to all of its terms and conditions of employment and in their review of activities under the contract.
  - 2) The Contractor will accept as its operating policy the following statement:

"It is the policy of this Company to assure that applicants are employed, and that employees are treated during employment, without regard to their race, religion, sex, color, national origin, age or disability. Such action shall include: employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship, pre-apprenticeship, and/or on-the-job training."

- B. EEO Officer: The Contractor will designate and make known to the contracting officers an EEO Officer who will have the responsibility for and must be capable of effectively administering and promoting an active EEO program and who must be assigned adequate authority and responsibility to do so.
- C. Dissemination of Policy: All members of the Contractor's staff who are authorized to hire, supervise, promote, and discharge employees, or who recommend such action, or who are substantially involved in such action, will be made fully cognizant of, and will implement, the Contractor's EEO policy and contractual responsibilities to provide EEO in each grade and classification of employment. To ensure that the above agreement will be met, the following actions will be taken as a minimum:

- 1) Periodic meetings of supervisory and personnel office employees will be conducted before the start of work and then not less often than once every six months, at which time the Contractor's EEO policy and its implementation will be reviewed and explained. The meetings will be conducted by the EEO Officer.
- 2) All new supervisory or personnel office employees will be given a thorough indoctrination by the EEO Officer, covering all major aspects of the Contractor's EEO obligations within thirty days following their reporting for duty with the Contractor.
- 3) All personnel who are engaged in direct recruitment for the project will be instructed by the EEO Officer in the Contractor's procedures for locating and hiring minorities and women.
- 4) Notices and posters setting forth the Contractor's EEO policy will be placed in areas readily accessible to employees, applicants for employment and potential employees.
- 5) The Contractor's EEO policy and the procedures to implement such policy will be brought to the attention of employees by means of meetings, employee handbooks, or other appropriate means.
- D. Recruitment: When advertising for employees, the Contractor will include in all advertisements for employees the notation: "An Equal Opportunity Employer." All such advertisements will be placed in publications having a large circulation among minorities and women in the area from which the project work force would normally be derived.
- 1) The Contractor will, unless precluded by a valid bargaining agreement, conduct systematic and direct recruitment through public and private employee referral sources likely to yield qualified minorities and women. To meet this requirement, the Contractor will identify sources of potential minority group employees, and establish with such identified sources procedures whereby minority and women applicants may be referred to the Contractor for employment consideration.
- 2) In the event the Contractor has a valid bargaining agreement providing for exclusive hiring hall referrals, the Contractor is expected to observe the provisions of that agreement to the extent that the system meets the Contractor's compliance with EEO contract provisions. Where implementation of such an agreement has the effect of discriminating against minorities or women, or obligates the Contractor to do the same, such implementation violates Federal nondiscrimination provisions.
- 3) The Contractor will encourage its present employees to refer minorities and women as applicants for employment. Information and procedures with regard to referring such applicants will be discussed with employees.
- E. Personnel Actions: Wages, working conditions, and employee benefits shall be established and administered, and personnel actions of every type, including hiring, upgrading, promotion, transfer, demotion, layoff, and termination, shall be taken without regard to race, color, religion, sex, national origin, age or disability. The following procedures shall be followed:
- The Contractor will conduct periodic inspections of project sites to insure that working conditions and employee facilities do not indicate discriminatory treatment of project site personnel.
- 2) The Contractor will periodically evaluate the spread of wages paid within each classification to determine any evidence of discriminatory wage practices.
- 3) The Contractor will periodically review selected personnel actions in depth to determine whether there is evidence of discrimination. Where evidence is found, the Contractor will promptly take corrective action. If the review indicates that the discrimination may extend beyond the actions reviewed, such corrective action shall include all affected persons.
- 4) The Contractor will promptly investigate all complaints of alleged discrimination made to the Contractor in connection with its obligations under this Agreement, will attempt to resolve such complaints, and will take appropriate corrective action within a reasonable time. If the investigation indicates that the discrimination may affect persons other than the complainant, such corrective action shall include such other persons. Upon completion of each investigation, the Contractor will inform every complainant of all of their avenues of appeal.

### F. Training and Promotion:

- 1) The Contractor will assist in locating, qualifying, and increasing the skills of minorities and women who are applicants for employment or current employees. Such efforts should be aimed at developing full journey level status employees in the type of trade or job classification involved.
- 2) Consistent with the Contractor's work force requirements and as permissible under Federal and State regulations, the Contractor shall make full use of training programs, i.e., apprenticeship, and on-the-job training programs for the geographical area of contract performance. In the event a special provision for training is provided under this Agreement, this subparagraph will be superseded as indicated in the special provision. Department of Public Health and Social Services may reserve training positions for persons who receive welfare assistance in accordance with 23 U.S.C. 140(a).
- The Contractor will advise employees and applicants for employment of available training programs and entrance requirements for each.
- 4) The Contractor will periodically review the training and promotion potential of employees who are minorities and women and will encourage eligible employees to apply for such training and promotion.
- G. Unions: If the Contractor relies in whole or in part upon unions as a source of employees, the Contractor will use good faith efforts to obtain the cooperation of such unions to increase opportunities for minorities and women. Actions by the Contractor, either directly or through a contractor's association acting as agent, will include the procedures set forth below:
- 1) The Contractor will use good faith efforts to develop, in cooperation with the unions, joint training programs aimed toward qualifying more minorities and women for membership in the unions and increasing the skills of minorities and women so that they may qualify for higher paying employment.
- 2) The Contractor will use good faith efforts to incorporate an EBO clause into each union agreement to the end that such union will be contractually bound to refer applicants without regard to their race, color, religion, sex, national origin, age or disability.
- 3) The Contractor is to obtain information as to the referral practices and policies of the labor union except that to the extent such information is within the exclusive possession of the labor union and such labor union refuses to furnish such information to the Contractor, the Contractor shall so certify to Department of Public Health and Social Services and shall set forth what efforts have been made to obtain such information.
- 4) In the event the union is unable to provide the Contractor with a reasonable flow of referrals within the time limit set forth in the collective bargaining agreement, the Contractor will, through independent recruitment efforts, fill the employment vacancies without regard to race, color, religion, sex, national origin, age or disability; making full efforts to obtain qualified and/or qualifiable minorities and women. The failure of a union to provide sufficient referrals (even though it is obligated to provide exclusive referrals under the terms of a collective bargaining agreement) does not relieve the Contractor from the requirements of this paragraph. In the event the union referral practice prevents the Contractor from meeting the obligations pursuant to Executive Order 11246, as amended, and these special provisions, the Contractor shall immediately notify Department of Public Health and Social Services.
- H. Reasonable Accommodation for Applicants/Employees with Disabilities: The Contractor must be familiar with the requirements for and comply with the Americans with Disabilities Act and all rules and regulations established thereunder. Employers must provide reasonable accommodation in all employment activities unless to do so would cause an undue hardship.
- I. Selection of Subcontractors, Procurement of Materials and Leasing of Equipment: The Contractor shall not discriminate on the grounds of race, color, religion, sex, national origin, age or disability in the selection and retention of subcontractors, including procurement of materials and leases of equipment. The Contractor shall take all necessary and reasonable steps to ensure nondiscrimination in the administration of this Agreement.
- 1) The Contractor shall notify all potential subcontractors and suppliers and lessors of their EEO obligations under this Agreement.

- 2) The Contractor will use good faith efforts to ensure subcontractor compliance with their EEO obligations.
- J. Records and Reports: The Contractor shall keep such records as necessary to document compliance with the EEO requirements. Such records shall be retained for a period of three years following the date of the final payment to the Contractor for all the Work under this Agreement and shall be available at reasonable times and places for inspection by authorized representatives of Department of Public Health and Social Services.
  - 1) The records kept by the Contractor shall document the following:
  - (a) The number and work hours of minority and non-minority group members and women employed in each work classification on the project;
  - (b) The progress and efforts being made in cooperation with unions, when applicable, to increase employment opportunities for minorities and women; and
  - (c) The progress and efforts being made in locating, hiring, training, qualifying, and upgrading minorities and women;
- 2) The Contractor and any subcontractors will submit an annual report to Department of Public Health and Social Services each July for the duration of the Project, indicating the number of minority, women, and non-minority group employees currently engaged in each work classification required by the Work under this Agreement. The staffing data should represent the project work force on board in all or any part of the last payroll period preceding the end of July. If on-the-job training is being required by special provision, the Contractor will be required to collect and report training data. The employment data should reflect the work force on board during all or any part of the last payroll period preceding the end of July.

#### SECTION 16.3 NONSEGREGATED FACILITIES

The Contractor must ensure that facilities provided for employees are provided in such a manner that segregation on the basis of race, color, religion, sex, or national origin cannot result. The Contractor may neither require such segregated use by written or oral policies nor tolerate such use by employee custom. The Contractor's obligation extends further to ensure that its employees are not assigned to perform their services at any location, under the Contractor's control, where the facilities are segregated. The term "facilities" includes waiting rooms, work areas, restaurants and other eating areas, time clocks, restrooms, washrooms, locker rooms, and other storage or dressing areas, parking lots, drinking fountains, recreation or entertainment areas, transportation, and housing provided for employees. The Contractor shall provide separate or single-user restrooms and necessary dressing or sleeping areas to assure privacy between sexes.

### SECTION 16.4 DAVIS-BACON ACT COMPLIANCE

#### A. Minimum Wages

1) All laborers and mechanics employed or working upon the site of the work, will be paid unconditionally and not less often than once a week, and without subsequent deduction or rebate on any account (except such payroll deductions as are permitted by regulations issued by the Secretary of Labor under the Copeland Act (29 CFR part 3)), the full amount of wages and bona fide fringe benefits (or cash equivalents thereof) due at time of payment computed at rates not less than those contained in the wage determination of the Secretary of Labor which is attached hereto and made a part hereof, regardless of any contractual relationship which may be alleged to exist between the Contractor and such laborers and mechanics.

Contributions made or costs reasonably anticipated for bona fide fringe benefits under section 1(b)(2) of the Davis-Bacon Act on behalf of laborers or mechanics are considered wages paid to such laborers or mechanics, subject to the provisions of paragraph 1.d. of this section; also, regular contributions made or costs incurred for more than a weekly period (but not less often than quarterly) under plans, funds, or programs which cover the particular weekly period, are deemed to be constructively made or incurred during such weekly period. Such laborers and mechanics shall be paid the appropriate wage rate and fringe benefits on the wage determination for the classification of work actually performed, without regard to skill, except as provided in 29 CFR 5.5(a)(4).

Laborers or mechanics performing work in more than one classification may be compensated at the rate specified for each classification for the time actually worked therein: Provided, That the employer's payroll records accurately set forth the time spent in each classification in which work is performed. The wage determination (including any additional classification and wage rates conformed under paragraph 1.b. of this section) and the Davis-Bacon poster (WH-1321) shall be posted at all times by the Contractor and its subcontractors at the site of the work in a prominent and accessible place where it can be easily seen by the workers.

- 2) The contracting officer shall require that any class of laborers or mechanics, including helpers, which is not listed in the wage determination and which is to be employed under the contract shall be classified in conformance with the wage determination. The contracting officer shall approve an additional classification and wage rate and fringe benefits therefore only when the following criteria have been met:
  - (i) The work to be performed by the classification requested is not performed by a classification in the wage determination; and
  - (ii) The classification is utilized in the area by the construction industry; and
  - (iii) The proposed wage rate, including any bona fide fringe benefits, bears a reasonable relationship to the wage rates contained in the wage determination.
- 3) If the Contractor and the laborers and mechanics to be employed in the classification (if known), or their representatives, and the contracting officer agree on the classification and wage rate (including the amount designated for fringe benefits where appropriate), a report of the action taken shall be sent by the contracting officer to the Administrator of the Wage and Hour Division, Employment Standards Administration, U.S. Department of Labor, Washington, DC 20210. The Administrator, or an authorized representative, will approve, modify, or disapprove every additional classification action within 30 days of receipt and so advise the contracting officer or will notify the contracting officer within the 30-day period that additional time is necessary.
- 4) In the event the Contractor, the laborers or mechanics to be employed in the classification or their representatives, and the contracting officer do not agree on the proposed classification and wage rate (including the amount designated for fringe benefits, where appropriate), the contracting officer shall refer the questions, including the views of all interested parties and the recommendation of the contracting officer, to the Wage and Hour Administrator for determination. The Wage and Hour Administrator, or an authorized representative, will issue a determination within 30 days of receipt and so advise the contracting officer or will notify the contracting officer within the 30-day period that additional time is necessary.
- 5) The wage rate (including fringe benefits where appropriate) determined pursuant to paragraphs 1.b.(2) or 1.b.(3) of this section, shall be paid to all workers performing work in the classification under this contract from the first day on which work is performed in the classification.
- 6) Whenever the minimum wage rate prescribed in the contract for a class of laborers or mechanics includes a fringe benefit which is not expressed as an hourly rate, the Contractor shall either pay the benefit as stated in the wage determination or shall pay another bona fide fringe benefit or an hourly cash equivalent thereof.
- . 7) If the Contractor does not make payments to a trustee or other third person, the Contractor may consider as part of the wages of any laborer or mechanic the amount of any costs reasonably anticipated in providing bona fide fringe benefits under a plan or program, Provided, That the Secretary of Labor has found, upon the written request of the Contractor, that the applicable standards of the Davis-Bacon Act have been met. The Secretary of Labor may require the Contractor to set aside in a separate account assets for the meeting of obligations under the plan or program.

#### B. Withholding

The contracting agency shall upon its own action or upon written request of an authorized representative of the Department of Labor, withhold or cause to be withheld from the Contractor under this contract, or any other Federal contract with the same prime Contractor, or any other federally-assisted contract subject to Davis-Bacon prevailing wage requirements, which is held by the same prime Contractor, so much of the accrued payments or advances as may be considered necessary to pay laborers and mechanics, including apprentices, trainees, and helpers, employed by the Contractor or any subcontractor the full amount of wages required by the contract.

In the event of failure to pay any laborer or mechanic, including any apprentice, trainee, or helper, employed or working on the site of the work, all or part of the wages required by the contract, Department of Public Health and Social Services may, after written notice to the Contractor, take such action as may be necessary to cause the suspension of any further payment, advance, or guarantee of funds until such violations have ceased.

#### C. Payrolls and Basic Records

- 1) Payrolls and basic records relating thereto shall be maintained by the Contractor during the course of the work and preserved for a period of three years thereafter for all laborers and mechanics working at the site of the work. Such records shall contain the name, address, and social security number of each such worker, his or her correct classification, hourly rates of wages paid (including rates of contributions or costs anticipated for bona fide fringe benefits or cash equivalents thereof of the types described in section 1(b)(2)(B) of the Davis-Bacon Act), daily and weekly number of hours worked, deductions made and actual wages paid. Whenever the Secretary of Labor has found under 29 CFR 5.5(a)(1)(iv) that the wages of any laborer or mechanic include the amount of any costs reasonably anticipated in providing benefits under a plan or program described in section 1(b)(2)(B) of the Davis-Bacon Act, the Contractor shall maintain records which show that the commitment to provide such benefits is enforceable, that the plan or program is financially responsible, and that the plan or program has been communicated in writing to the laborers or mechanics affected, and records which show the costs anticipated or the actual cost incurred in providing such benefits. Contractors employing apprentices or trainees under approved programs shall maintain written evidence of the registration of apprenticeship programs and certification of trainee programs, the registration of the apprentices and trainees, and the ratios and wage rates prescribed in the applicable programs.
- 2) The Contractor shall submit weekly for each week in which any contract work is performed a copy of all payrolls to Department of Public Health and Social Services. The payrolls submitted shall set out accurately and completely all of the information required to be maintained under 29 CFR 5.5(a)(3)(i), except that full social security numbers and home addresses shall not be included on weekly transmittals. Instead the payrolls shall only need to include an individually identifying number for each employee (e.g., the last four digits of the employee's social security number). The required weekly payroll information may be submitted in any form desired. Optional Form WH-347 is available for this purpose from the Wage and Hour Division Web site at <a href="http://www.dol.gov/esa/whd/forms/wh347instr.htm">http://www.dol.gov/esa/whd/forms/wh347instr.htm</a> or its successor site. The prime Contractor is responsible for the submission of copics of payrolls by all subcontractors. Contractors and subcontractors shall maintain the full social security number and current address of each covered worker, and shall provide them upon request to Department of Public Health and Social Services for transmission to the Wage and Hour Division of the Department of Labor for purposes of an investigation or audit of compliance with prevailing wage requirements. It is not a violation of this section for a prime contractor to require a subcontractor to provide addresses and social security numbers to the prime contractor for its own records, without weekly submission to Department of Public Health and Social Services.
- 3) Each payroll submitted shall be accompanied by a "Statement of Compliance," signed by the Contractor or subcontractor or his or her agent who pays or supervises the payment of the persons employed under the contract and shall certify the following:
  - (i) That the payroll for the payroll period contains the information required to be provided under §5.5 (a)(3)(ii) of Regulations, 29 CFR part 5, the appropriate information is being maintained under §5.5 (a)(3)(i) of Regulations, 29 CFR part 5, and that such information is correct and complete;
  - (ii) That each laborer or mechanic (including each helper, apprentice, and trainee) employed on the contract during the payroll period has been paid the full weekly wages earned, without rebate, either directly or indirectly, and that no deductions have been made either directly or indirectly from the full wages earned, other than permissible deductions as set forth in Regulations, 29 CFR part 3;
  - (iii) That each laborer or mechanic has been paid not less than the applicable wage rates and fringe benefits or cash equivalents for the classification of work performed, as specified in the applicable wage determination incorporated into the contract.
- 4) The weekly submission of a properly executed certification set forth on the reverse side of Optional Form WH-347 shall satisfy the requirement for submission of the "Statement of Compliance" required by paragraph 3.b.(2) of this section.

- 5) The falsification of any of the above certifications may subject the Contractor or subcontractor to civil or criminal prosecution under section 1001 of title 18 and section 231 of title 31 of the United States Code.
- 6) The Contractor or subcontractor shall make the records required under this section available for inspection, copying, or transcription by authorized representatives of the contracting agency or the Department of Labor, and shall permit such representatives to interview employees during working hours on the job. If the Contractor or subcontractor fails to submit the required records or to make them available, the Federal granting agency may, after written notice to the Contractor, or the contracting agency, take such action as may be necessary to cause the suspension of any further payment, advance, or guarantee of funds. Furthermore, failure to submit the required records upon request or to make such records available may be grounds for debarment action pursuant to 29 CFR 5.12.

# D. Apprentices and Trainees

1) Apprentices (programs of the USDOL).

Apprentices will be permitted to work at less than the predetermined rate for the work they performed when they are employed pursuant to and individually registered in a bona fide apprenticeship program registered with the U.S. Department of Labor, Employment and Training Administration, Office of Apprenticeship Training, Employer and Labor Services, or with a State Apprenticeship Agency recognized by the Office, or if a person is employed in his or her first 90 days of probationary employment as an apprentice in such an apprenticeship program, who is not individually registered in the program, but who has been certified by the Office of Apprenticeship Training, Employer and Labor Services or a State Apprenticeship Agency (where appropriate) to be eligible for probationary employment as an apprentice.

The allowable ratio of apprentices to journeymen on the job site in any craft classification shall not be greater than the ratio permitted to the Contractor as to the entire work force under the registered program. Any worker listed on a payroll at an apprentice wage rate, who is not registered or otherwise employed as stated above, shall be paid not less than the applicable wage rate on the wage determination for the classification of work actually performed. In addition, any apprentice performing work on the job site in excess of the ratio permitted under the registered program shall be paid not less than the applicable wage rate on the wage determination for the work actually performed. Where a contractor is performing construction on a project in a locality other than that in which its program is registered, the ratios and wage rates (expressed in percentages of the journeyman's hourly rate) specified in the Contractor's or subcontractor's registered program shall be observed.

Every apprentice must be paid at not less than the rate specified in the registered program for the apprentice's level of progress, expressed as a percentage of the journeymen hourly rate specified in the applicable wage determination. Apprentices shall be paid fringe benefits in accordance with the provisions of the apprenticeship program. If the apprenticeship program does not specify fringe benefits, apprentices must be paid the full amount of fringe benefits listed on the wage determination for the applicable classification. If the Administrator determines that a different practice prevails for the applicable apprentice classification, fringes shall be paid in accordance with that determination.

In the event the Office of Apprenticeship Training, Employer and Labor Services, or a State Apprenticeship Agency recognized by the Office, withdraws approval of an apprenticeship program, the Contractor will no longer be permitted to utilize apprentices at less than the applicable predetermined rate for the work performed until an acceptable program is approved.

2) Trainees (programs of the USDOL).

Except as provided in 29 CFR 5.16, trainees will not be permitted to work at less than the predetermined rate for the work performed unless they are employed pursuant to and individually registered in a program which has received prior approval, evidenced by formal certification by the U.S. Department of Labor, Employment and Training Administration.

The ratio of trainees to journeymen on the job site shall not be greater than permitted under the plan approved by the Employment and Training Administration.

Every trainee must be paid at not less than the rate specified in the approved program for the trainee's level of progress, expressed as a percentage of the journeyman hourly rate specified in the applicable wage determination. Trainees shall be paid fringe benefits in accordance with the provisions of the trainee program.

If the trainee program does not mention fringe benefits, trainees shall be paid the full amount of fringe benefits listed on the wage determination unless the Administrator of the Wage and Hour Division determines that there is an apprenticeship program associated with the corresponding journeyman wage rate on the wage determination which provides for less than full fringe benefits for apprentices. Any employee listed on the payroll at a trainee rate who is not registered and participating in a training plan approved by the Employment and Training Administration shall be paid not less than the applicable wage rate on the wage determination for the classification of work actually performed. In addition, any trainee performing work on the job site in excess of the ratio permitted under the registered program shall be paid not less than the applicable wage rate on the wage determination for the work actually performed.

In the event the Employment and Training Administration withdraws approval of a training program, the Contractor will no longer be permitted to utilize trainees at less than the applicable predetermined rate for the work performed until an acceptable program is approved.

- 3) Equal employment opportunity. The utilization of apprentices, trainees and journeymen under this part shall be in conformity with the equal employment opportunity requirements of Executive Order 11246, as amended, and 29 CFR part 30.
- E. Compliance with Copeland Act Requirements. The Contractor shall comply with the requirements of 29 CFR part 3, which are incorporated by reference in this contract.
- F. Subcontracts. The Contractor or subcontractor shall insert in any subcontracts the clauses contained in 29 CFR 5.5(a)(1) through (10) and such other clauses as the (write in the name of the Federal agency) may by appropriate instructions require, and also a clause requiring the subcontractors to include these clauses in any lower tier subcontracts. The prime Contractor shall be responsible for the compliance by any subcontractor or lower tier subcontractor with all the contract clauses in 29 CFR 5.5.
- G. Contract Termination: Debarment. A breach of the contract clauses in 29 CFR 5.5 may be grounds for termination of the contract, and for debarment as a contractor and a subcontractor as provided in 29 CFR 5.12.
- II. Certification of Eligibility.
- 1) By entering into this contract, the Contractor certifies that neither it (nor he or she) nor any person or firm who has an interest in the Contractor's firm is a person or firm ineligible to be awarded Government contracts by virtue of section 3(a) of the Davis-Bacon Act or 29 CFR 5.12(a)(1).
- 2) No part of this contract shall be subcontracted to any person or firm ineligible for award of a Government contract by virtue of section 3(a) of the Davis-Bacon Act or 29 CFR 5.12(a)(1).
  - 3) The penalty for making false statements is prescribed in the U.S. Criminal Code, 18 U.S.C. 1001.

#### SECTION 16.5 CONTRACT WORK HOURS AND SAFETY STANDARDS ACT

As used in these paragraphs, the terms laborers and mechanics include watchmen and guards.

- A. Overtime Requirements. No contractor or subcontractor contracting for any part of the contract Work which may require or involve the employment of laborers or mechanics shall require or permit any such laborer or mechanic in any workweek in which he or she is employed on such work to work in excess of forty hours in such workweek unless such laborer or mechanic receives compensation at a rate not less than one and one-half times the basic rate of pay for all hours worked in excess of forty hours in such workweek.
- B. Violation; Liability for Unpaid Wages; Liquidated Damages. In the event of any violation of this section, the Contractor and any subcontractor responsible therefore shall be liable for the unpaid wages. In addition, such Contractor and subcontractor shall be liable to the United States (in the case of work done under contract for the District of Columbia or a territory, to such District or to such territory), for liquidated damages. Such liquidated damages shall be computed with respect to each individual laborer or mechanic, including watchmen and guards, employed in violation of the clause set forth in this section, in the sum of \$10 for each calendar day on which such individual was required or permitted to work in excess of the standard workweek of forty hours without payment of the overtime wages required by this section.

- C. Withholding for Unpaid Wages and Liquidated Damages. Department of Public Health and Social Services shall upon its own action or upon written request of an authorized representative of the Department of Labor withhold or cause to be withheld, from any moneys payable on account of work performed by the Contractor or subcontractor under any such contract or any other Federal contract with the same prime Contractor, or any other federally-assisted contract subject to the Contract Work Hours and Safety Standards Act, which is held by the same prime Contractor, such sums as may be determined to be necessary to satisfy any liabilities of such Contractor or subcontractor for unpaid wages and liquidated damages as provided in the clause set forth in this section.
- D. Subcontracts. The Contractor or subcontractor shall insert in any subcontracts the clauses set forth in this section and also a clause requiring the subcontractors to include these clauses in any lower tier subcontracts. The prime Contractor shall be responsible for compliance by any subcontractor or lower tier subcontractor with the clauses set forth in this section.

#### SECTION 16.6 SAFETY: ACCIDENT PREVENTION

- A. In the performance of this contract the Contractor shall comply with all applicable Federal, State, and tocal laws governing safety, health, and sanitation. The Contractor shall provide all safeguards, safety devices and protective equipment and take any other needed actions as it determines, or as the contracting officer may determine, to be reasonably necessary to protect the life and health of employees on the job and the safety of the public and to protect property in connection with the performance of the work covered by the contract.
- B. It is a condition of this contract, and shall be made a condition of each subcontract, which the Contractor enters into pursuant to this contract, that the Contractor and any subcontractor shall not permit any employee, in performance of the contract, to work in surroundings or under conditions which are unsanitary, hazardous or dangerous to his/her health or safety, as determined under construction safety and health standards (29 CFR 1926) promulgated by the Secretary of Labor, in accordance with Section 107 of the Contract Work Hours and Safety Standards Act (40 U.S.C. 3704).
- C. Pursuant to 29 CFR 1926.3, it is a condition of this contract that the Secretary of Labor or authorized representative thereof, shall have right of entry to any site of contract performance to inspect or investigate the matter of compliance with the construction safety and health standards and to carry out the duties of the Secretary under Section 107 of the Contract Work Hours and Safety Standards Act (40 U.S.C.3704).

#### D. Hazardous Materials.

- (1) The Contractor is responsible for compliance with any applicable Federal, State, and local laws or requirements regarding hazardous materials. If the Contractor encounters a hazardous material or substance not addressed in this Agreement and if reasonable precautions will be inadequate to prevent foreseeable bodily injury or death to persons resulting from a material or substance, including but not limited to asbestos or polychlorinated biphenyl (PCB), encountered on the site by the Contractor, the Contractor shall, upon recognizing the condition, immediately stop Work in the affected area and report the condition to Department of Public Health and Social Services and the Project Manager in writing.
- (2) The Contractor shall indemnify Department of Public Health and Social Services for the cost and expense incurred: (1) for remediation of a material or substance the Contractor brings to the site and negligently handles; or (2) where the Contractor fails to perform its obligations, except to the extent that the cost and expense are due to Department of Public Health and Social Services' fault or negligence.
- E. Emergencies. In an emergency affecting safety of persons or property, the Contractor shall act, at the Contractor's discretion, to prevent threatened damage, injury or loss.

#### SECTION 16.7 DRUG FREE WORKPLACE

A. The Contractor shall, within 30 days after award:

(1) Publish a statement notifying its <u>employees</u> that the unlawful manufacture, distribution, dispensing, possession, or use of a <u>controlled substance</u> is prohibited in the Contractor's workplace and specifying the actions that will be taken against <u>employees</u> for violations of such prohibition; (2) Establish an ongoing drug-free awareness program to inform such <u>employees</u> about -

(i) The dangers of drug abuse in the workplace;

(ii) The Contractor's policy of maintaining a drug-free workplace;

(iii) Any available drug counseling, rehabilitation, and employee assistance programs; and

- (iv) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace.
- (3) <u>Provide</u> all <u>employees</u> engaged in performance of the contract with a copy of the statement required by paragraph (1) of this clause;
- (4) Notify such employees in writing in the statement required by subparagraph (b)(1) of this clause that, as a condition of continued employment on this contract, the employee will -

(i) Abide by the terms of the statement; and

- (ii) Notify the employer in writing of the employee's conviction under a criminal drug statute for a violation occurring in the workplace no later than 5 days after such conviction.
- (5) Notify the Procurement Officer in writing within 10 days after receiving notice under subdivision (4)(ii) of this clause, from an employee or otherwise receiving actual notice of such conviction. The notice shall include the position title of the employee;
- (6) Within 30 days after receiving notice under subdivision (4)(ii) of this clause of a conviction, take one of the following actions with respect to any employee who is convicted of a drug abuse violation occurring in the workplace:

(i) Taking appropriate personnel action against such employee, up to and including termination; or

- (ii) Require such employee to satisfactorily participate in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, <u>State</u>, or local health, law enforcement, or other appropriate agency; and (7) Make a good faith effort to maintain a <u>drug-free workplace</u> through implementation of paragraphs (1) through (6) of this clause.
- B. The Contractor, if an <u>individual</u>, agrees by award of the contract or <u>acceptance</u> of a <u>purchase order</u>, not to engage in the unlawful manufacture, distribution, dispensing, possession, or use of a <u>controlled substance</u> while performing this contract.
- C. In addition to other remedies available to Department of Public Health and Social Services, the Contractor's failure to comply with the requirements of paragraph (B) or (C) of this clause may render the Contractor subject to suspension of contract payments, termination of the contract for <u>default</u>, and suspension or debarment.

# SECTION 16.8 DEBARMENT (GUAM AND FEDERAL)

- A. Guam Debarment and Suspension. Contractor warrants that it will comply with the provisions of 5 GCA Chapter 5 Articles 9 and 11, subject to debarment or suspension.
- B. Federal Debarment and Suspension (Executive Orders 12549 and 12689). A contract award (see 2 CFR 180,220) must not be made to parties listed on the government-wide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), "Debarment and Suspension." SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549. As required by Executive Order 12549, Debarment and Suspension, and implemented at 34 CFR Part 85, for prospective participants in primary covered transactions, as defined at 34 CFR Part 85, Sections 85.105 and 85.110. The Contractor certifies that it and its principals: 1) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any federal department or agency;

2) Have not within a three-year period preceding this application been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (federal, state, or local) transaction or contract under a public transaction; violation of federal or state antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property; 3) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (federal, state, or local) with commission of any of the offenses enumerated above; and 4) Have not within a three-year period preceding this application had one or more public transactions (federal, state, or local) terminated for cause or default. Contractor further warrants that it is not a party listed on the government wide exclusions in the System for Award Management (SAM), and will comply with the provisions of Subpart C of 2 CFR Part 1326, "Nonprocurement Debarment and Suspension," (published in the Federal Register on December 21, 2006, 71 FR 76573) which generally prohibits entities that have been debarred, suspended, or voluntarily excluded from participating in nonprocurement transactions either through primary or lower tier covered transactions, and which sets forth the responsibilities of recipients of federal financial assistance regarding transactions with other persons, including subrecipients and contractors. Contractor will provide a Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion, Lower Tier Covered Transaction (Sub-Recipient), which is a material representation of fact. Submission of this certification is a pre-requisite for entering into this Agreement, imposed by Executive Order 12549, 28 CFR Part 67, Section

#### SECTION 16.9 FEDERAL LOBBYING

The Contractor certifies, to the best of his or her knowledge and belief, that:

- A. No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of this Agreement, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of this Agreement or any Federal grant, loan, or cooperative agreement.
- B. If any funds other than Federal appropriated funds have been paid or will be paid to any person for making lobbying contacts to an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Agreement, or any Federal grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions [as amended by "Government wide Guidance for New Restrictions on Lobbying," 61 Fed. Reg. 1413 (1/19/96). Note: Language in paragraph (2) herein has been modified in accordance with Section 10 of the Lobbying Disclosure Act of 1995 (P.L. 104-65, to be codified at 2 U.S.C. 1601, et seq.)]
- C. The Contractor shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subcontractors shall certify and disclose accordingly.
- D. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this Agreement. The Contractor certifies or affirms the truthfulness and accuracy of each statement of this certification and disclosure. In addition, the Contractor understands and agrees that the provisions of 31 U.S.C. A 3801, et seq., apply to this certification and disclosure.

#### SECTION 16,10 IMPLEMENTATION OF CLEAN AIR ACT AND FEDERAL WATER POLLUTION CONTROL ACT

By executing this contract, and any subcontracts, as appropriate, the Contractor and any subcontractors will be deemed to have stipulated as follows:

- A. That any person who is or will be utilized in the performance of this contract is not prohibited from receiving an award due to a violation of Section 508 of the Clean Water Act or Section 306 of the Clean Air Act.
- B. That the Contractor agrees to include or cause to be included the requirements of paragraph (A) of this Section in every subcontract, and further agrees to take such action as the contracting agency may direct as a menns of enforcing such requirements.

# SECTION 16.11 PROCUREMENT OF RECOVERED MATERIALS

Contractor must comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds \$10,000 or the value of the quantity acquired during the preceding fiscal year exceeded \$10,000; procuring solid waste management services in a manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.

#### SECTION 16.12 UNALLOWABLE COSTS

Contractor agrees to comply with all applicable laws, regulations, policies, and guidance (including specific cost limits, prior approval and reporting requirements, where applicable) governing the use of federal funds. Costs that are expressly unallowable under federal funding laws, or costs which specifically become designated as unallowable as a result of a written decision furnished by a contracting officer pursuant to contract dispute procedures, or costs which are mutually agreed to be unallowable, including mutually agreed to be unallowable directly associated costs, shall be identified and excluded from any invoice, billing, claim, or proposal applicable to a federally funded contract. A directly associated cost is any cost which is generated solely as a result of incurring another cost, and which would not have been incurred had the other cost not been incurred. When an unallowable cost is incurred, its directly associated costs are also unallowable. Contractor agrees to pay any penalties associated with any unallowable costs.

\*\*\*END OF FEDERAL PROVISIONS\*\*\*

# SECTION 16.13 ACCESS TO RECORDS, INSPECTION, AND AUDIT REVIEW

- A Access to Records. The Contractor, including its subcontractors, if any, shall maintain all books, documents, papers, accounting records and other evidence pertaining to costs incurred and to make such materials available at their respective office at all reasonable times during the contract period and for three (3) years from the date of final payment under this Formal Agreement, for inspection by Department of Public Health and Social Services. Each subcontract by the Contractor pursuant to this Agreement shall include a provision containing the conditions of this Section.
- Right to Audit. Contractor shall establish and maintain a reasonable accounting system that enables Department of Public Health and Social Services to readily identify Contractor's assets, expenses, costs of goods, and use of funds. Department of Public Health and Social Services and its authorized representatives shall have the right to audit, to examine, and to make copies of or extracts from all financial and related records (in whatever form they may be kept, whether written, electronic, or other) relating to or pertaining to this Agreement kept by or under the control of the Contractor, including, but not limited to those kept by the Contractor, its employees, agents, assigns, successors, and subcontractors. Such records shall include, but not be limited to, accounting records, written policies and procedures; subcontract files (including proposals of successful and unsuccessful bidders, bid recaps, etc.); all paid vouchers including those for out-of-pocket expenses; other reimbursement supported by invoices; ledgers; cancelled checks; deposit slips; bank statements; journals; original estimates; estimating work sheets; contract amendments and change order files; backcharge logs and supporting documentation; insurance documents; payroll documents; timesheets; memoranda; and correspondence. Contractor shall, at all times during the ferm of this Agreement and for a period of ten years after the completion of this Agreement, maintain such records, together with such supporting or underlying documents and materials. The Contractor shall at any time requested by Department of Public Health and Social Services, whether during or after completion of this Agreement, and at Contractor's own expense make such records available for inspection and audit (including copies and extracts of records as required) by Department of Public Health and Social Services. Such records shall be made available to Department of Public Health and Social Services during normal business hours at the Contractor's office or place of business and (subject to a three day written notice/without prior notice]. In the event that no such location is available, then the financial records, together with the supporting or underlying documents and records, shall be made available for audit at a time and location that is convenient for Department of Public Health and Social Services.

Contractor shall ensure Department of Public Health and Social Services has these rights with Contractor's employees, agents, assigns, successors, and subcontractors, and the obligations of these rights shall be explicitly included in any subcontracts or agreements formed between the Contractor and any subcontractors to the extent that those subcontracts or agreements relate to fulfillment of the Contractor's obligations to Department of Public Health and Social Services. Costs of any audits conducted under the authority of this right to audit and not addressed elsewhere will be borne by Department of Public Health and Social Services unless certain exemption criteria are met. If the audit identifies overpricing or overcharges (of any nature) by the Contractor to Department of Public Health and Social Services in excess of one-half of one percent (.5%) of the total contract billings, the Contractor shall reimburse Department of Public Health and Social Services for the total costs of the audit. If the audit discovers substantive findings related to fraud, misrepresentation, or non-performance, Department of Public Health and Social Services may recoup the costs of the audit work from the Contractor. Any adjustments and/or payments that must be made as a result of any such audit or inspection of the Contractor's invoices and/or records shall be made within a reasonable amount of time (not to exceed 90 days) from presentation of Department of Public Health and Social Service's findings to Contractor.

C. Right to Inspect. Department of Public Health and Social Services may, at reasonable times, conduct testing and inspect the facilities, place of business, plans, supplies, services, equipment, and work of the Contractor or any subcontractor which is related to the performance of this Agreement.

#### 2.6 Terms and Form.

The terms of the agreement shall be on conditions acceptable to DPHSS both in form and content.

# 2.7 Other Miscellaneous Bid Proposal Information.

- (1) Company name and profile.
- (2) Copy of occupancy permit.
- (3) Proof of current insurance and a copy of general liability, hazard and fire policies showing: (1) amount of coverage; (2) covered events; and (3) all exclusions.

#### TERMINATION OF BID.

After opening, but prior to award, The Government of Guam may terminate the bid in whole, or in part if:

- It is in the best interest of the Territory to do so.
- 2. The goods or services being sought are no longer required.
- 3. Bid amounts exceed available funding.
- No bidder is qualified.

#### IV. SPECIAL TERMS AND CONDITIONS

Note, these special terms and conditions apply as does the terms contained in the proposed contract regardless of whether or not DPHSS uses a purchase order. However, in the event a formal contract is entered into, the terms of the Contract shall control in the event of a conflict between these terms and conditions and the Contract. All vendors should familiarize themselves with all terms and conditions of this bid, including the Contract.

## A. GENERAL COMPLIANCE WITH LAWS,

The Bidder agrees that they shall comply with all Federal and territorial laws, rules, regulations and ordinances applicable to the work being performed hereunder. Bidder shall attach a copy of appropriate business license or an affidavit executed under penalty of perjury that indicates that Bidder is exempt under Guam law (must include legal citations proving exemption). Bidder agrees that they have and will continue to familiarize themselves with the requirements of all laws and rules applicable to this procurement. Failure on the part of the bidder to familiarize themselves with the law and rules shall not excuse Bidder in any way.

#### B. ACCESS TO RECORDS AND OTHER REVIEW.

The bidder, including his subcontractors, if any, shall maintain copies of all books, documents, papers, accounting records and other evidence pertaining to costs incurred and to make such materials available at their respective offices at all reasonable times during the contract period and for three (3) years from the date of the final payment under the contract, for inspection by the DPHSS. All originals of any documents related to this Contract shall be provided to DPHSS as soon as possible, but not later than one day prior to the conclusion of this Agreement. Each subcontract entered into by Bidder pursuant to this agreement shall include a provision containing the conditions of this Section.

#### C. OWNERSHIP OF DOCUMENTS.

All briefs, memoranda and other incidental Bidder work or materials furnished hereunder shall be and remain the property of DPHSS including all publication rights and copyright interests, and may be used by DPHSS without any additional cost to DPHSS.

#### D. INDEMNITY.

Bidder agrees to save and hold harmless the Government of Guam, DPHSS, its officers, agents, representatives, successors and assigns and other governmental agencies from any and all suits or actions of every nature and kind, which may be brought for or on account of any injury, death, or damage to the extent arising or growing out of the negligent acts or omissions of the Bidder, Bidder's officers, agents (including subcontractors), servants or employees under this agreement.

#### E. INSURANCE.

1. See Section II, item #10.

#### F. ASSIGNMENT, SUCCESSORS AND ASSIGNS.

The Vendor cannot assign its performance unless it has government permission and requested via bid the option to do so.

The parties already agree that all covenants inure to the benefit of and are already binding upon the parties, their successors, and their assignees.

#### G. LIQUIDATED DAMAGES.

<u>Submission of a bid or quotation indicates acceptance of all terms and conditions by the bidder.</u> Bidder agrees to commence work on the date to be specified in a written "Notice to Proceed" from GSA and to fully complete the project within the allotted time thereafter in accordance with the terms and conditions specified herein. In the event that the Bidder fails, neglects, and/or refuses to complete all the work called for in the bid, fails to provide the goods or services in the allotted time, then Bidder shall pay to DPHSS the daily cost to provide meals as calculated in Section II, per day as liquidated damages for the non-performance since the total number of meals changes daily. The liquidated damages herein are not a penalty, but rather a reasonable estimate by DPHSS of the loss it would suffer as a result of non-performance.

H. IFB DOCUMENTS.

It is hereby mutually agreed that the following list of instruments, plans, specifications and documents which are attached hereto, bound herewith or incorporated herein by reference shall constitute the IFB Documents, all of which are made a part hereof, and collectively evidence and constitute the Contract between the parties, hereto, and they are as fully a part of any Agreement resulting from this bid as if they were set out verbatim and in full therein, and are designated as follows:

- a. Bid Documents
- b. Bidder's Profile
- c. Affidavit Disclosing Ownership and Commissions
- d. Affidavit re Non-Collusion
- e. Affidavit re No Gratuities or Kickbacks
- f. Affidavit re Ethical Standards
- g. Declaration re Compliance with U.S. Department of Labor (DOL) Wage Determination for Guam
- h. Affidavit re Contingent Fees
- Special Provisions. Restriction against Sex Offenders Employed Form
- j. Limited English Proficiency Certification- Mandatory Federal Program Form
- k. Certification of Non-Discrimination- Mandatory Federal Program Form
- I. Civil Rights Requirements- Mandatory Federal Program Form
- m. Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion
- n. Compliance with Federal Laws and Regulations- Mandatory Federal Program Form
- Uniform Guidance 2 CFR, Part 200 and 45 CFR, Part 75 for HHS Awards-Contract Provisions-Mandatory Federal Program Form
- p. Bid Bond
- q. Certification of Bidders Regarding Equal Employment Opportunity
- r. Performance Bond
- s. Payment Bond
- I. Appendices
- u. Plans (if any)
- v. Addenda/Amendments
- w. Answers to Questions (if DPHSS determines they are applicable).

#### I. MANDATORY DISPUTES RESOLUTION CLAUSE.

In the event of a conflict between this "Mandatory Disputes Resolution Clause" and any other terms in this contract, it is the intent of the government of Guam and the contractor that the terms of this clause are to be given precedence.

- (1) Disputes- Contractual Controversies. The government of Guam and the contractor agree to attempt resolution of all controversies which arise under, or are by virtue of, this contract through mutual agreement. If the controversy is not resolved by mutual agreement, then the contractor shall request the head of the purchasing agency, or their designee, in writing to issue a final decision within sixty days after receipt of the written request in keeping with 5 GCA § 5427 (c). The head of the purchasing agency or their designee shall immediately furnish a copy of the decision to the contractor, by certified mail with a return receipt requested, or by any other method that provides evidence of receipt.
- (2) Absence of a Written Decision within Sixty Days. If the head of the purchasing agency, or their designee does not issue a written decision within sixty days after written request for a final decision, or within such longer period as may be agreed upon by the parties, then the contractor may proceed as though the head of the purchasing agency, or their designee had issued a decision adverse to the contractor.
- (3) Appeals to the Office of Public Accountability. The head of the purchasing agency's, or their designee's decision shall be final and conclusive, unless fraudulent or unless the contractor appeals the decision administratively to the Public Auditor in accordance with 5 GCA § 5706.
- (4) Disputes Money Owed To or By the Government of Guam. This subsection applies to appeals of the government of Guam's decision on a dispute. For money owed by or to the government of under this contract, the contractor shall appeal the decision in accordance with the "Government Claims Act", 5 GCA § 6101 et. seq., by initially filing a claim with the Office of the Attorney General no later than eighteen months after the decision is rendered by the government of Guam or from the date when a decision should have been rendered. For all other claims by or against the government of Guam arising under this contract, the Office of the Public Auditor has jurisdiction over the appeal from the decision of the government of Guam. Appeals to the Office of the Public Auditor must be made within sixty days of government of Guam's decision or from the date the decision should have been made.

- (5) Exhaustion of Administrative Remedies. The contractor shall exhaust all administrative remedies before filing an action in the Superior Court of Guam in accordance with applicable laws.
- (6) Performance of Contract Pending Final Resolution by the Court. The contractor shall comply with the government of Guam's decision and proceed diligently with performance of this contract pending final resolution by the Superior Court of Guam of any controversy arising under, or by virtue of, this contract, except where the contractor claims a material breach of this contract by the government of Guam. However, if the head of the purchasing agency determines in writing that continuation of services under this contract is essential to the public's health or safety, then the contractor shall proceed diligently with performance of the contract notwithstanding any claim of material breach by the government of Guam.

#### J. CONTRACT IS BINDING, ASSIGNMENT AND LIENS.

It is agreed that any contract under this bid and all the Covenants hereof shall insure to the benefit of and binding upon DPHSS and the bidder respectively and his parties, successors, assignees and legal representative. Neither DPHSS nor the Bidder shall have the right to assign, transfer or sublet his interests or obligations hereunder without written consent of the other party.

It is hereby mutually agreed by and between the parties hereto that no mechanic, contractor, subcontractor, material man or other person can or will contract for or in any other manner have or acquire any lien upon the binding or works covered by the contract, or the land upon which the same is situated.

#### K. BIDDER'S RESPONSIBILITIES.

The Bidder shall be responsible for the professional and technical accuracy of all work and materials furnished under this contract. The Bidder shall, without additional cost to DPHSS, correct or revise all errors or deficiencies in his/her work.

DPHSS's review, approval, acceptance of, and payment for goods, fee, or for services required under this contract, shall not be construed to operate as a waiver of any rights under this contract or of any cause of action arising out of the Bidder's failure of performance of this contract and the Bidder shall be and remain liable to the DPHSS for all costs of any kind which may be incurred by the DPHSS as a result of the Bidder's negligent or erroneous performance of any of the services performed under this Bid. DPHSS shall continue to remain liable for its own negligent acts and those of its employees and its failure to perform as provided under this agreement.

#### L. SCOPE OF AGREEMENT.

Any Agreement issued under this bid, and signed by the DPHSS Director (IFB contract and Purchase Order) supersedes any and all other Agreements, either oral or in writing, between the parties hereto with respect to retaining the services of Bidder by the DPHSS and contains all of the covenants and terms between the parties with respect to such this project. Each party to this Agreement acknowledges that no representation, inducements, promises or agreements, orally or otherwise, have been made by any party, or anyone acting on behalf of any party which are not embodied herein, and that no other agreement, statement, or promise not contained in this Agreement and addenda will be effective only if it is in writing signed by the party to be charged.

#### M. BID EVALUATION AND SELECTION CRITERIA.

1. Award will be made to the lowest total cost submitted specified herein. However, DPHSS reserves the right to reject any bid and award the bid in a manner that is in the best interest of DPHSS. DPHSS further reserves the right to determine whether the personnel to be provided can adequately perform as specified in this bid. In the event that DPHSS determines that personnel are not performing correctly, the contractor shall remove the person(s) so designated and replace those persons with suitable replacements within 5 days following such a request.

### 2. Work Schedule:

Office Hours. The Bidder shall ensure office hours are provided for the Elderly Nutrition Program from 8:00 a.m. to 5:00 p.m., Monday through Friday, except on the ten (10) identified holidays in compliance with the Health and Welfare benefits as provided by the U.S. Department of Labor provisions for Guam.

## V. SPECIAL PROVISIONS

## 1. Performance and Payment Bond Requirements:

All bidders are required to submit bid security in the amount of 15% of their total bid amount which must also indicate that the security is not only for a bid bond, but also for performance under this Bid as required by 5 G.C.A. 5312. Failure to submit a proper bid band will cause the bid to be rejected.

As required by law, the bid security shall not be released upon award of the bid, but instead shall continue in full force and effect until after delivery of the supplies or services required by the contract awarded to the Bidder under the associated Invitation for Bid is completed to secure the faithful performance under this Bid (e.g., until wurranty period has ended as any warranty is a service provided in conjunction with the delivery of goods).

# THE BID/PERFORMANCE GUARANTEE MAY BE IN THE FORM OF:

- a. Cashier's Check or Certified Check
- b. Letter of Credit
- c. Surety Bond Valid only if accompanied by:
  - i. Current Certificate of Authority;
  - ii. Power of Attorney issued by the Surety to the Resident General Agent;
  - iii. Power of Attorney issued by two (2) major officers of the Surety to whoever is signing on their behalf

§ 5212. Bid Security and Performance Bond Requirement for Contractors.

- (a) Requirement for Bid Security. Bid security shall be required for all competitive sealed bidding for the procurement of supplies or services when the total price is estimated by the Chief Procurement Officer to exceed Twenty-Five Thousand Dollars (\$25,000.00). Bid security shall be a bond provided by a surety company authorized to do business in Guam, or the equivalent in cash, or otherwise supplied in a form satisfactory to the government of Guam. Nothing herein prevents the requirement of such bonds on the procurement of supplies or services totaling fewer than Twenty-Five Thousand Dollars (\$25,000.00) when a written determination and justification for such requirement is included as an integral part of the Invitation for Bid solicitation package.
- (b) Amount of Bid Security. Bid security shall be in an amount equal to fifteen percent (15%) of the total amount bid.
- (e) The bid security required above under any applicable Invitation for Bid shall not be released upon award of the bid, but instead shall continue in full force and effect until delivery of the supplies or services required by any contract awarded to contractor under the associated Invitation for Bid is completed, except that the bid security for a lease of real property shall be released upon the government's execution of the lease and taking possession of the property. The Director of Administration shall review all bid security for existing leases and shall release said bid security if a lessor is in compliance with the lease.
- (d) Action against Bid Security. In the event that a successful bidder fails to complete delivery of supplies or services as required in the contract between such contractor and the government of Guam, the government of Guam may proceed to procure such supplies or services from the next lowest bidder who is able to deliver such supplies or services. The government of Guam may retain so much of the bid security as may be required to compensate the government for damages arising from contractor's failure to complete delivery of such supplies or services, and the government of Guam may also bring an action in the Superior Court of Guam against the contractor for direct damages, if any, beyond the amount of the bid security posted except that no action against bid security maybe taken in such circumstances where supplies or services are terminated due to the government of Guam's failure to pay for such services or supplies on a timely basis.
- (e) Rejection of Bids for Noncompliance with Bid Security Requirements. When the Invitation for Bids requires bid security, noncompliance requires that the bid be rejected unless, pursuant to Policy Office regulations, it is determined that the bid fails to comply in a non-substantial manner with the security requirements.
- (1) Withdrawal of Bids. After the bids are opened, they shall be irrevocable for the period specified in the Invitation for Bids, except as provided in §§ 5211(f) of this Chapter. If a bidder is permitted to withdraw its bid before award, no action shall be had against the bidder or the bid security.

- (g) No Requirement for Performance Bond. The bid security that shall be held until complete delivery of the supplies or services by the successful bidder is deemed to be satisfactory to adequately protect the best interest of the government of Guam, from default, and thus, no separate performance bond shall be required of the successful bidder on a contract for supplies or services.
- (h) Bond Forms. The Policy Office shall promulgate by regulation the form of the bond or other bid security required by this Section together with any additional regulations necessary for the administration of this Section. Any person may request and obtain from the Government of Guam a certified copy of a bond upon payment of the cost of reproduction of the bond and postage, if any. A certified copy of a bond shall be prima facie evidence of the contents, execution and delivery of the original. SOURCE: 5 GCA GOVERNMENT OPERATIONS CH. 5 GUAM PROCUREMENT LAW

#### 2. Failure To Submit Required Documentation:

Failure by Bidder to submit the required information or data will be cause to declare the bidder as non-compliant with the bid. Any declaration of non-compliance shall be at the sole discretion of the Director of DPHSS.

#### 3. Contract Term:

The lowest responsive and responsible bidder for the item above will enter into a contract on terms acceptable to DPHSS. Form contracts from vendors shall not be used. The contract term shall commence and end on the dates stated in the IFB Contract. The term of this contract shall commence upon signing of contract for three (3) years with the option to renew for two (2) additional fiscal years. DPHSS finds that a multi-year fixed price contract will ensure the best price in the long-term to hedge against fluctuating prices which tend to increase over time and to increases efficiency in operations by not having to proceed through the bid process annually. In the fourth year price adjustments may be made subject to the provision of verified cost and pricing data from the vendor.

These specifications were drafted by Charlene D. San Nicolas and approved by Linda Unpingco DeNorcey, DPHSS Director and hereby constitute the findings and determinations of the Director.

# Bidders are notified they will be subject to these terms and conditions and as a condition of submitting a bid, agree to the terms contained herein

THIS FIRM, FIXED-PRICE AGREEMENT is made and entered into this day of
October , 2019 by and between the Guam Department of Public Health and Social Services
("DPHSS"), whose business address is xxxxxxxxxxxxxxxxx, and SH Enterprises, Inc.
("Bidder"), whose mailing address is P.O.Box9730 Tam.Guam9693ficensed to conduct business on Guam
and having Guam business license Nos. 2024064
WITNESSETH, that whereas, DPHSS intends to purchase Nutrition Services for the
purpose of Elderly Nutritionidentified in DPHSS Bid No. GSA-056-19.
Program

NOW THEREFORE, DPHSS and the Bidder for the considerations hereinafter set forth herein and in other documents associated with the performance hereunder, agree as follows:

#### SECTION 1. THE BIDDER AGREES:

To provide all of the goods and services specified in DPHSS IFB No. <u>GSA-056-19</u> at the prices specified in the bid. Bidder agrees to maintain all time all licenses, labor, insurance, material, equipment, tools and services necessary to perform and comply with this Terms and Conditions of Bid No. <u>GSA-056-19</u> and the Bid Documents as defined in Section 3 herein. Bidder also understands that it is responsible for <u>all taxes and fees</u> which may be due relative to payment or performance hereunder (including but not limited to, all employee, corporate and gross receipt taxes). DPHSS reserves the right to amend this Agreement or request a change order, but the right is subject to the mutual agreement of both parties and all amendments or change orders shall be in writing signed by both parties (Changes to quantity; food; federal guide lines; etc.).

- (a) CONTRACT TIME: The Bidder agrees to commence work under this contract upon written notice to proceed and to provide the services as specified in the Bid Documents in the time, place and manner provided in the Bid Documents (as amended). Bidder agrees by placing their signature hereto that they have been placed on notice that the provision of the goods and services hereunder is necessary to protect the public health and that time is always of the essence.
- (b) SUB-BIDDERS: The Bidder agrees to bind every sub-Bidder to the terms of the Contract Documents. Bidder further agrees that no sub-Bidder Bidder may be allowed to perform in any fashion whatsoever under this contract until such time as the express written approval of DPHSS is obtained. The Contract Documents shall not be construed as creating any contractual relation between a sub-Bidder and the Guam Department of Public Health and Social Services.

#### SECTION 2. INTEREST:

Interest on amounts ultimately determined to be due to a contractor or the Territory shall be payable at the statutory rate applicable to judgments from the date the claim arose through the date of decision or judgment, whichever is later.

#### SECTION 3. IFB DOCUMENTS:

It is hereby mutually agreed that the following list of instruments, plans, specifications and documents which are attached hereto, bound herewith or incorporated herein by reference shall constitute the IFB Documents, all of which are made a part hereof, and collectively evidence and constitute the Contract between the parties, hereto, and they are as fully a part of this Agreement as if they were set out verbatim and in full herein, and are designated as follows:

- a. Invitation to Bid
- b. Instructions to Bidders
- c. Bid
- d. Form of Non-Collusion Affidavit
- c. Bid / Performance and Payment Bond
- f. Certification of Bidders Regarding Equal Employment Opportunity
- h. Addenda/Amendments
- i. Answers to Questions (if DPHSS determines they are applicable).

#### **SECTION 4. LIQUIDATED DAMAGES:**

By submitting a bid, the Bidder agrees to commence work on the date to be specified in a written "Notice to Proceed" from GSA and to fully complete the project within the allotted time thereafter in accordance with the terms and conditions specified herein. In the event that the Bidder fails, neglects, and/or refuses to complete all the work called for in the bid, fails to provide the goods or services in the allotted time, then Bidder shall pay to DPHSS the daily cost to provide meals as calculated in Section II, per day as liquidated damages for the non-performance since the total number of meals changes daily. The liquidated damages herein are not a penalty, but rather a reasonable estimate by DPHSS of the loss it would suffer as a result of non-performance.

#### SECTION 5. COVENANT AGAINST CONTINGENT FEES:

The Bidder warrants that he has not employed any person to solicit or secure this contract upon any agreement for a commission, percentage, brokerage, or contingent fee. Breach of this warrant shall give DPHSS the right to terminate the contract, or at its direction, deduct from the contract price or consideration the amount of such commission, percentage, brokerage or contingent fee. This warranty shall not apply to commissions payable by Bidders upon contracts or sales secured or made through bona fide established commercial or selling agencies maintained by the Bidder for the purpose of securing business.

#### SECTION 6. OTHER CONTRACTS:

DPHSS may award other contracts for additional work, and the Bidder shall fully cooperate with such other Bidders and carefully fit his own work to that provided under other contracts as may be directed by the Contracting Officer. The Bidder shall not commit or permit any act which will interfere with the performance of work by any other Bidder.

#### **SECTION 7. DISPUTES:**

Except as otherwise specifically provided in this contract, all disputes concerning questions of fact arising under this contract shall be decided by the DPHSS Director whose decision shall be final and conclusive upon the parties thereto. In the meantime, the Bidder shall diligently proceed with the work as directed. However, the final decision of the DPHSS Director is appealable to the Guam Public Auditor as provided under 5 G.C.A. § 5427(e).

#### **SECTION 8. DIFFERING SITE CONDITIONS:**

The Bidder accepts the conditions at the work site as they eventually may be found to exist and warrants and represents that the contract can and will be performed under such conditions, and that all materials, equipment, labor and other facilities required because of any unforeseen conditions (physical or otherwise) shall be wholly at the Bidder's own cost and expense, anything in this contract to the contrary notwithstanding.

#### SECTION 9. IFB CONTRACT BINDING:

It is agreed that GSA Bid No. \_\_\_\_ and all the Covenants hereof shall insure to the benefit of and binding upon DPHSS and the Bidder respectively and his parties, successors, assignees and legal representative. Neither DPHSS nor the Bidder shall have the right to assign, transfer or sublet his interests or obligations hereunder without written consent of the other party.

It is hereby mutually agreed by and between the parties hereto that no mechanic, Bidder, sub-Bidder, material man or other person can or will contract for or in any other manner have or acquire any lien upon the binding or works covered by this contract, or the land upon which the same is situated.

#### SECTION 10. DPHSS NOT LIABLE:

- A. DPHSS, its officers, agents, employees and governing board assumes no liability for any accident or injury that may occur to the Bidder, Bidder's agents, employees, or to Bidder's property while on the job or otherwise en route to or from the job during any travel required by the terms of this agreement.
- B. DPHSS, its officers, agents, employees and governing board shall not be liable to Bidder for any work performed by the Bidder prior to the written and signed approval of this Contract by the Director for DPHSS and the Bidder hereby expressly waives any and all claims for service performed in expectation of this agreement prior to its signature of the Director.

#### SECTION 11. NOTICES:

All notices between the parties shall be in writing and shall be deemed served when personally delivered or when deposited in the mail, registered or certified, first-class postage prepaid, addressed as follows:

To: GUAM DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES

To: BIDDER

SH Enterprises, Inc. P.O.Box 9730 Tamuning, Guam 96931 649-0521 / 649-0523(Fax)

#### SECTION 12. TERMINATION:

#### Section 12.1 - Termination For Default:

- (1) <u>Default</u>. If the Bidder refuses or fails to perform any of the provisions of this contract with such diligence as will ensure its completion within the time specified in this contract, or any extension thereof, otherwise fails to timely satisfy the contract provisions, or commits any other substantial breach of this contract, DPHSS may notify the Bidder in writing of the delay or non-performance and if not cured in ten (10) working days or any longer time specified in writing by the DPHSS, DPHSS may terminate the Bidder's right to proceed with the contract or such part of the contract as to which there has been delay or a failure to properly perform. In the event of termination in whole or in part the DPHSS may procure similar services in a manner and upon terms deemed appropriate by the DPHSS. The Bidder shall continue performance of the contract to the extent it is not terminated and shall be liable for excess costs incurred in procuring similar services.
- (2) <u>Bidder's Duties</u>. Notwithstanding termination of the contract and subject to any directions from the DPHSS, the Bidder shall take timely, reasonable, and necessary action to protect and preserve property in the possession of the Bidder in which DPHSS has an interest.
- (3) Compensation. Payment for completed services delivered and accepted by the government and DPHSS shall be at the contract price. DPHSS may withhold from amounts due the Bidder such sums as the DPHSS deems to be necessary to protect DPHSS against loss because of outstanding liens or claims of former lien holders and to reimburse the DPHSS for the excess costs incurred in procuring similar goods and services (including the provision of these goods and services by DPHSS personnel). In addition, in the event of a breach on the part of the Bidder, DPHSS shall be due liquidated damages as specified in the Bid to compensate DPHSS for the costs incurred by attributable to Bidder's delay, breach or non-performance.
- (4) Excuse for Nonperformance or Delayed Performance. Except with respect to defaults of sub-Bidder(s) of Bidder, the Bidder shall not be in default by reason of any failure in performance of this contract in accordance with its terms (including any failure by the Bidder to make progress in the prosecution of the work hereunder which endangers such performance) if the Bidder has notified the DPHSS within fifteen (15) days after the cause of the delay and the failure arises out of causes such as: acts of God; acts of the public enemy; fires; floods; epidemics; quarantine restrictions; strikes or other labor disputes; freight embargoes; or unusually severe weather. If the failure to perform or to make progress due to such causes similar to those set forth above, the Bidder shall not be deemed to be in default, unless the services to be furnished by the Bidder (or sub-Bidder) were reasonably obtainable from other sources in sufficient time to permit the Bidder to meet the contract requirements. Failure of the Bidder (or sub-Bidder) to perform for reasons other than cited above shall constitute a default of the Bidder unless cured by Bidder with a reasonable time.

Upon request of the Bidder, DPHSS shall ascertain the facts and extent of such failure, and, if DPHSS determines that any failure to perform was occasioned by any one or more of the excusable causes, and that, but for the excusable cause, the Bidder's progress and performance would have met the terms of the contract, the delivery schedule shall be revised accordingly, subject to the rights of the DPHSS and the government of Guam under the laws of Guam.

- (5) Erroneous Termination for Default. If, after notice of termination of the Bidder's right to proceed under the provisions of this clause, it is determined for any reason that the Bidder was not in default under the provisions of this clause, or that the delay was excusable under the provisions of Paragraph (4) (Excuse for Nonperformance or Delayed Performance) of this clause, the rights and obligations of the parties shall be the same as if the notice of termination had been issued pursuant to Subsection C, below.
- (6) Additional Rights and Remedies. The rights and remedies provided in this clause are in addition to any other rights and remedies provided by law or under this contract.

#### Section 12.2 - Termination For Convenience:

- (1) <u>Termination</u>. DPHSS may, when the interest of the government so requires, terminate this contract in whole or in part, for the convenience of DPHSS (including the provision of services by any sub-Bidder of the Bidder). DPHSS shall give thirty (30) days advance written notice of the termination to the Bidder specifying the part of the contract terminated and when termination becomes effective.
- (2) <u>Bidder's Obligations</u>. The Bidder shall incur no further obligations in connection with the terminated work (except in the case of Sub-Bidders where the Bidder is solely liable to DPHSS for their acts and/or non-performance or breach under this agreement) and on the date set in the notice of termination the Bidder will stop work to the extent specified. The Bidder shall also terminate outstanding orders and subcontracts as they relate to the terminated work. The Bidder shall settle the liabilities and claims arising out of the termination of subcontracts and orders connected with the terminated work. DPHSS may direct the Bidder to assign the Bidder's right, title, and interest under terminated orders or subcontracts to DPHSS. The Bidder must still complete the work not terminated by the notice of termination and may incur obligations as are necessary to do so.
- (3) Right to Work Product. Upon termination of the contract for the convenience of the government or DPHSS or for any other reason, Bidder shall transfer title and deliver to DPHSS all documents and reports, plans, drawings, information and other material produced by Bidder or any of its sub-Bidders in connection with the performance of this contract. The Bidder shall protect and preserve property in its possession or in the possession of any of its sub-Bidders in which the DPHSS or the Government of Guam has an interest.

#### (4) Compensation.

- (a) The Bidder shall submit a termination claim specifying the amount due because of the termination for convenience together with cost or pricing data to the extent required by § 3118 (Cost or Pricing Data) of the Guam Procurement Regulations bearing on such claim. If the Bidder fails to file a termination claim within one year from the effective date of termination, DPHSS may pay the Bidder, if at all, an amount set in accordance with Subparagraph (c) of this Paragraph.
- (b) DPHSS and the Bidder may agree to a settlement provided the Bidder has filed a termination claim supported by cost or pricing data to the extent required by § 3118 (Cost or Pricing Data) of the Guam Procurement Regulations and that the settlement does not exceed the total contract price plus settlement costs reduced by payments previously made by the DPHSS and the contract price of the work not terminated.
- (c) Absent complete agreement under Subparagraph (2) of this Paragraph, DPHSS shall pay the Bidder the following amounts, provided payments agreed to under Subparagraph (2) shall not duplicate payments under this Subparagraph:
  - (i) contract prices for services accepted under the contract;

- (ii) costs incurred in preparing to perform and performing the terminated portion of the work plus a fair and reasonable profit on such portion of the work (such profit shall not include anticipatory profit or consequential damages) less amounts paid or to be paid for accepted supplies or services; provided, however, that if it appears that the Bidder would have sustained a loss if the entire contract would have been completed, no profit shall be allowed or included and the amount of compensation shall be reduced to reflect the anticipated rate of loss;
- (iii) costs of settling and paying claims arising out of the termination of subcontracts or orders pursuant to Subparagraph (b) of this clause;
- (iv) the reasonable settlement costs of the Bidder including accounting, clerical, and other expenses reasonably necessary for the preparation of settlement claims and supporting data with respect to the terminated portion of the contract for the termination and settlement of subcontracts hereunder, together with reasonable storage, transportation, and other costs incurred in connection with the protection or disposition of property allocable to the terminated portion of this contract. The total sum to be paid the Bidder under this Subparagraph shall not exceed the total contract price plus the reasonable settlement costs of the Bidder reduced by the amount of payments otherwise made, the proceeds of any sales of supplies and manufacturing materials under Subparagraph (b) of this Paragraph, and the contract price of work not terminated.
- (d) Cost claimed, agreed to, or established under Subparagraph (b) and (c) of this Paragraph shall be in accordance with Chapter 7 (Cost Principles) of the Guam Procurement Regulations.

#### SECTION 13. SEVERABLE PROVISIONS:

If any provision of this agreement shall be deemed by a court of competent jurisdiction to be invalid, then such provision shall be deemed stricken from the agreement and the agreement shall be enforced according to its valid and subsisting terms and provisions. The terms of this Contract shall control in the event of any conflict between this Contract and any other document incorporated or referenced herein.

#### SECTION 14. GOVERNING LAW AND VENUE:

The laws of Guam shall govern the validity of this Agreement and of any of its terms or provisions, as well as the rights and duties of the parties to this Agreement.

#### SECTION 15. OWNERSHIP OF DOCUMENTS:

All briefs, memoranda and other incidental Bidder work or materials furnished hercunder shall be and remain the property of DPHSS including all publication rights and copyright interests, and may be used by DPHSS without any additional cost to DPHSS.

#### SECTION 16. INDEMNITY:

Bidder agrees to save and hold harmless DPHSS, its board members, officers, agents, representatives, successors and assigns and other governmental agencies from any and all suits or actions of every nature and kind, which may be brought for or on account of any injury, death, or damage arising or growing out of the acts or omissions of the Bidder, Bidder's officers, agents (including sub-bidders), servants or employees under this Agreement.

#### SECTION 17. GENERAL COMPLIANCE WITH LAWS:

The Bidder agrees that Bidder is to comply with all Federal and territorial laws, rules, regulations and ordinances applicable to the work being performed hereunder. Bidder shall attach a copy of appropriate business license or an affidavit executed under penalty of perjury that indicates that Bidder is exempt under Guam law (must include legal citations proving exemption).

#### SECTION 18. ACCESS TO RECORDS AND OTHER REVIEW:

The Bidder, including his sub-bidders, if any, shall maintain copies of all books, documents, papers, accounting records and other evidence pertaining to costs incurred and to make such materials available at their respective offices at all reasonable times during the contract period and for three (3) years from the date of the final payment under the contract, for inspection by the Guam Department of Public Health and Social Services. All originals of any documents related to this Contract shall be provided to DPHSS as soon as possible, but not later than one day prior to the conclusion of this Agreement. Each subcontract by Bidder pursuant to this agreement shall include a provision containing the conditions of this Section.

#### SECTION 19. SCOPE OF AGREEMENT:

This Agreement supersedes any and all other Agreements, either oral or in writing, between the parties hereto with respect to retaining the services of Bidder by the DPHSS and contains all of the covenants and terms between the parties with respect to such this project. Each party to this Agreement acknowledges that no representation, inducements, promises or agreements, orally or otherwise, have been made by any party, or anyone acting on behalf of any party which are not embodied herein, and that no other agreement, statement, or promise not contained in this Agreement and addenda will be effective only if it is in writing signed by the party to be charged. For the purposes of this paragraph and of the entire agreement, the signature of the Director for the Guam Department of Public Health and Social Services (or his designee) is the only signature that will bind the DPHSS.

#### SECTION 20. RESPONSIBILITY OF BIDDER:

In addition to the other requirements set forth in the bid and this Contract, the Bidder shall be responsible for the professional and technical accuracy of all work and materials furnished under this contract. The Bidder shall, without additional cost to DPHSS, correct or revise all errors or deficiencies in his/her work.

DPHSS's review, approval, acceptance of, and payment for goods, fee, or for services required under this contract, shall not be construed to operate as a waiver of any rights under this contract or of any cause of action arising out of the Bidder's failure of performance of this contract and the Bidder shall be and remain liable to the DPHSS for all costs of any kind which may be incurred by the DPHSS as a result of the Bidder's negligent or erroneous performance of any of the services performed under this contract. DPHSS shall continue to remain liable for its own negligent acts and those of its employees and its failure to perform as provided under this agreement.

#### SECTION 21. CLAIMS BASED ON ACTS OR OMISSIONS BY DPHSS:

If any action or omission on the part of DPHSS requiring performance changes within the scope of the contract constitutes the basis for a claim by the Bidder for additional compensation, or an extension of time for completion, the Bidder shall continue with performance of the contract in compliance with the directions or orders of DPHSS, but by so doing, the Bidder shall not be deemed to have prejudiced any claim for additional compensation or an extension of time for completion; provided:

- (a) the Bidder shall have given written notice to DPHSS:
  - (i) prior to the commencement of the work involved, if at that time the Bidder knows of the occurrence of such action or omission;
  - (ii) within 30 days after the Bidder knows of the occurrence of such action or omission, if the Bidder did not have such knowledge prior to the commencement of the work; or
  - (iii) within such further time as may be allowed by the Procurement Officer in writing.

This notice shall state that the Bidder regards the act or omission as a reason which may entitle the Bidder to additional compensation, or an extension of time. The Procurement Officer or designee of such officer, upon receipt of such notice, may rescind such action, remedy such omission, or take such other steps as may be deemed advisable in the discretions of the Procurement Officer or designee of such officer.

- (b) the notice required by Subparagraph (a) of this Paragraph describes as clearly as practicable at the time the reasons why the Bidder believes that additional compensation, or an extension of time may be remedies to which the Bidder is entitled; and
- (e) the Bidder maintains and, upon request, makes available to the Procurement Officer within a reasonable time, detailed records to the extent practicable, of the claimed additional costs or basis for an extension of time in connection with such changes.

Nothing herein contained, however, shall excuse the Bidder from compliance with any rules of law precluding any DPHSS official or its Bidders from acting in collusion or bad faith in issuing or performing change orders which are clearly not within the scope of the contract. Any adjustment in the contract price made pursuant to this clause shall be determined in accordance with the Price Adjustment Clause of this contract.

#### SECTION 22. ADDITIONAL CONTRACT TERMS AND CONDITIONS:

- 22.1 Ethical Standards. With respect to this Agreement and any other contract that the Bidder may have, or wish to enter into, with any government of Guam agency, the Bidder represents that it has not knowingly influenced, and promises that it will not knowingly influence, any government employee to breach any of the ethical standards set forth in the Guam Procurement Law and in any of the Guam Procurement Regulations.
- 22.2 Prohibition Against Gratuities and Kickbacks. With respect to this Agreement and any other contract that the Bidder may have, or wish to enter into, with any government of Guam agency, the Bidder represents that he has not violated, is not violating, and promises that it will not violate, the prohibition against gratuities and kickbacks set forth in the Guam Procurement Regulations.
- 22.3 Prohibition Against Contingent Fees. The Bidder represents that it has not retained any person or agency upon an agreement or understanding for a percentage, commission, brokerage, or other contingent arrangements, except for retention of bona fide employees or bona fide established commercial selling agencies, to solicit or secure this Agreement or any other contract with the government of Guam or its agencies.
- 22.4 Prohibition Against Employment of Sex Offenders. Bidder warrants that no person providing services on behalf of the Bidder who has been convicted of a sex offense under the provisions of Chapter 25 of Title 9 GCA or an offense as defined in Article 2 of Chapter 28 Title 9 GCA, or an offense in another jurisdiction with, at a minimum, the same elements as such offenses, or who is listed on the Sex Offender Registry shall work for his employer on the property of the government of Guam other than a public highway; and that if any person providing services on behalf of the Bidder is convicted of a sex offense under the provisions of Chapter 25 of Title 9 GCA or an offense that as defined in Article 2 of Chapter 28, Title 9 GCA or an offense in another jurisdiction with, at a minimum, the same elements as such offenses, or who is listed on the Sex Offender Registry, the employee will be immediately removed from working on the property of the government of Guam and that the Director of the DPHSS be informed of such within twenty-four (24) hours of such conviction.

Bidder, after notice from DPHSS, DSC of a violation of this provision, shall, within twenty-four (24) hours, take corrective action and shall report such action to DPHSS, DSC. Failure to take corrective action within the stipulated period may result in the temporary suspension of the contract at the discretion of the Director of the DPHSS.

# EXHIBIT 8

# CERTIFICATION REGARDING DEBARMENT, SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion
PROJECT INFORMATION:
Project Name: Elderly Nutrition Program-Congregate & Home Delivered Meals.
Project Number: GSA-056-19
Data Universal Numbering System (DUNS) Number:
Principal Contact: SH Ent., Inc. / Hui Sook Min - Program Supervisor
P.O.Box 9730 Tamuning, Guam 96931 / 649-0521
Firm Address Phone Munder! Famil Address Galiforniamari@yahoo.com
Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion
Contractor-
<ol> <li>The undersigned certifies, by submission of this proposal, that it and its principals:</li> <li>(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Foderal agencies;</li> </ol>
(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
(2) Where the undersigned is unable to certify to any of the statements in this certification, such Subrecipient/ Sub Grantee offeror shall attack an explanation to this proposal.
*Exceptions will not necessarily result in denial of award, but will be considered in determining bidder responsibility. For any exception noted, indicate to whom it applies, initiating agency, dates of action, and the type of violation.
f, the official named below, hereby swear that I am duly authorized to legally bind the prospective contractor to the above described certification. I am fully aware that this certification is made under penalty of perjury under the laws of Guam.
Hui Sook Min / Vice-President Signalar VAuthorized Certifying Official Typed Name and Title
<u>-</u>
SH Enterprises, Inc. $0-9-6$ respective Contractor/Organization Date Sighed
Contractor License No. (if any)

Instructions: Bidders need to sign and submit this form with the Bid.

#### GENERAL SERVICE AGENCY

(Ahensian Sethision Hinirat)

Government of Guam

590 S. Marine Corps Drive, Suite 219 Tamuning, Guant 96913 Tel: 477-1707-10 Fax: 472-4217 / 475-1716/27

Accountability Impartiality Competence Openness Value BID STATUS November 08, 2019 BASIL FOOD INDUSTRIAL SERVICES Attn: Betty Ann Dela Cruz, Program Manager 530 West O'Brien Drive Hagatna, Guam 96932 Tel: (671) 475-8888 / Fax: (671) 475-0088 Email: bettybaza@yahoo.com BID INVITATION NO.: GSA-056-19 OPENING DATE: October 24, 2019 Nutrition Services for the Comprehensive Management, Operations and Maintenance of the Elderly Nutrition Program, Congregate Meals and Home-Delivered Components. The following is the result of the above-mentioned bid. Refer to the items checked below. [ ] Cancelled (in its entirety), or partially cancelled due to: Insufficient funds: ( ) Change of specifications; or ( )Insufficient number of bidders. ( ) [X] Rejected due to: Late submission of bid; ( ) No bid security or insufficient bid security: Not meeting the delivery requirement as stated in the IFB; ( ) Non-conformance with requirement of IFB; (See Remarks) ( ) (X) High price Others ( ) REMARKS: [X] Bid recommended for award: SH ENTERPRISE, INC. IN THE TOTAL AMOUNT OF \$3,789, 211.00

REMARKS: Thank you for your participation with this bid. Please send your authorized representative to

pickup your original bid status and cashier check/bid bond or Standby Letter of Credit.

CLAUDIA S. ACFALLE)
Chief Procurement Officer

Please Print
ACKNOWLEDGEMENT COPY (Re-fax to GSA)
Received By:

Date:

Company Name:

Provint Tood Suffice.

Fax to: 475-1727 or 472-4217
E-mail to: gsaprocurement@gsadoa.guam.gov

# EXHIBIT 9



GENERAL SERVICES AGENCY DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

> 148 Route 1 Marine Drive Piti. Guam 96925

TRAN CODE

THIS PURCHASE ORDER NUMBER P206A00840 No.

MUST APPEAR ON ALL INVOICES ACKING SUPS, PACKAGES, 8/L, CORRESPONDENCE ETC.

JOB ORDER NO. OLIGI. 11/08/2019 173019103230

230

\* AIR FREIGHT TEL CONTACT SHIP VIA:

PREPAID SHOW SHIPPING CHARGES AS SEPARATE ITEM ON INVOICE

TO:

CALIFORNIA MART S.H. ENTERPRISES, INC. P.O. BOX 9730 TAMUNING, GU 96931

Telephone: 671 649-0521 Fax: 671 649-0527

VENDOR

50097959

DEPT OF PUBLIC HEALTH & SOCIAL SERVICES 123 CHALAN KARETA RTE, 10

CONSIGNEE, DESTINATION & MARKING

MANGILAO, GU 96923-0000

158441.40 (201730021

TITLE III-C-1 CONGREGATE MEALS

AUTHORITY 3109

FO.B.

本本 INVITATION NO. GSA-056-19 \*\* CONTRACTNO,

TIME FOR DELIVERY SEE BELOW

EXPIRING

DISCOUNT TERMS:

ISSUED TO COVER THE COST TO PROVIDE CONGREGATE MEAL SERVICES. REF: IFB GSA-056-19 NUTRITION SERVICES FOR THE COMPREHENSIVE MANAGEMENT, OPERATIONS, AND MAINTENANCE OF THE ELDERLY NUTRITION PROGRAM, CONGREGATE MEALS COMPONENT.

VENDOR MUST COMPLY WITH ALL REQUIREMENTS/SPECIFICATIONS INCLUSIVE OF ALL TERMS AND CONDITIONS WHICH ARE MADE A PART OF THIS PURCHASE ORDER.

PERIOD: 12/01/19 - 1/24/2020 MONDAY THROUGH FRIDAY.

COVERS: 1 THRU 2 MOS. OF A

NOTE:

THE GOVERNMENT OF GUAM WILL NOT BE RESPONSIBLE FOR 'UNAUTHORIZED' PURCHASES OR SERVICES. Note: Amounts due this Purchase Order may be off set for modies due the of Guam inclusive of but not limited to taxes, fees, and returned checks other damages, penalties, and Attorney's fees, after failure to pay To be coordinated between the agency and vendo;

6101(9)(a) OF THE GAR. SPECIAL DISTRUCTION S TO YENDOR

ALL LATE DELIVERIES AND ACCEPTANCES ARE SUBJECT TO THE LIQUIDATED DAMAGES

CLAUSE IN SECTION

A. DO NOT FILL THIS ORDER

IF YOUR TOTAL COST **EXCEEDS THIS TOTAL** 

Government

accordingly

plus for

XXXXXXXXXX

B. SEND CERTIFIED ORIGINAL AND THREE (3) COPIES OF INVOICE TO DIVISION OF ACCOUNTS, DEPARTMENT OF ADMINISTRATION; GOVERNMENT OF GUAM, P.O. BOX 884, AGAMA, GUAM 76918. BYMENT IN THERY (39) DAYS UPON RECEIPT OF MERCHANDISE IN GUAM IN GOOD CONDITION.

THE ORDER SUBJECT TO CONDITIONS ON REVEIUE SIDE,

日、中中THIS ORDER IS SUBJECT TO THE SPECIAL PROVISIONS, AND HID GENERAL TERMS AND CONDITIONS SPECIFIED ON THIS HID. \* ON ALL AIR SHIPMENTS HAVE AIR FREIGHT COMPANY CALL THIS NUMBER UPON ARRIVAL OF GOODS

INSERT CHANGES AND RETURN THIS ORDER FOR AMENDMENT.

CONTRACTOR: PLEASE SUPPLY PROMPTLY THE ABOVE ARTICLES OR SERVICES. ALL CORRESPONDENCE PERTAINING TO THIS ORDER INCLUDING INVOICES, SHIPPING DOCUMENTS AND PACKAGES MUST BRAIR THE PURICIASE ORDER HUMBER SHOWN ABOVE. SEE REVERSE SIDE FOR PERCHASE ORDER TERMS AND CONDITIONS.

PAYMENT ENCLOSED

ADVANCE PAYMENT AUTHORIZATION

1 08 4

Claudia NAME Actalle

Chief Procurement Officer

Control No.

IN GUAM.

ORIGINAL/VENDOR'S COPY

SIGNATURE:



F.Q.B.

## PURCHASE ORDER

GENERAL SERVICES AGENCY DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

> 148 Route 1 Marine Drive Plti, Guam 96925

TRAN CODE

THIS PURCHASE ORDER NUMBER No. P206A00840

MUST APPEAR ON ALL INVOICES PACKING SLIPS, PACKAGES, B/L, CORRESPONDENCE ETC.

JOB CRUER NO. DATE 11/08/2019 173019103230

K AIR FREIGHT TEL CONTACT SHIP VIA:

PREPAID SHOW SHIPPING CHARGES AS SEPARATE SEASON BYVOICE

230

OBJOL

CONSIGNEE, DESTINATION & MARKING TO: VENDOR CALIFORNIA MART 50097959 DEPT OF PUBLIC HEALTH S.H. ENTERPRISES, INC. & SOCIAL SERVICES P.O. BOX 9730 123 CHALAN KARETA RTE. 10 TAMUNING, GU 96931 MANGILAO, GU 96923-0000 Telephone: 671 649-0521 Fax: 671 649-0527 Email: TITLE III-C-1 CONGREGATE MEALS ON NOITATIVNI 米米 本学 CONTRACT NO. TIME FOR DELIVERY EXPIRING DISCOUNT TERMS: GSA-056-19 SEE BELOW

AUTHORITY 3109 36 MONTH AGREEMENT 780 CLIENTS X \$5.49 PER MEAL =\$4,282.20 X 37 SERVICE DAYS **=\$158,441.40.** HOLIDAYS ON: MON.DEC. 9, 2019 OUR LADY OF CAMARIN DAY; WED. DEC. 25, 2019 CHRISTMAS DAY; WED. JAN. 1, 2020 NEW YEARS. POC: CHARLENE SAN NICOLAS @638-3800 DPHSS \*\*NOTHING FOLLOWS\*\* NOTE: THE GOVERNMENT OF GUAM WILL NOT BE RESPONSIBLE FOR 'UNAUTHORIZED' PURCHASES OR SERVICES. Note: Amounts due this Purchase Order may be off set for modies due the Government of Guam inclusive of but not limited to taxes, fees, and returned checks plus for other damages, penalties, and Attorney's fees, after failure to pay accordingly To be coordinated between the agenty and vendo ALL LATE DELIVERIES AND ACCEPTANCES ARE SUBJECT TO THE LIQUIDATED DAMAGES CLAUSE IN SECTION 6101(9)(a) OF THE GAR. SPECIAL INSTRUCTION 5 TO VENDOR: DO NOT FILL THIS ORDER B. SEND CERTIFIED ORIGINAL AND THREE (3) COPIES OF INVOICE TO DIVISION OF ACCOUNTS, DEPARTMENT OF ADMINISTRATION; 8. SED CENTRED CRUMAN, P.D. BOX 884, AGANA, GUAM 98710,
GOVERNMENT OF GUAM, P.D. BOX 884, AGANA, GUAM 98710,
C. XXYERY IN THIRTY (8) DAYS UPON RECEIFT OF MERCHANDISE IN GUAM IN GOOD CONDITION.
D. THE ORDER SUBJECT TO CONDITIONS ON REVERSE SIDE.
E. & R THIS ORDER IS SUBJECT TO THE SPECIAL PROVISIONS, AND BID GENERAL TERMS AND CONDITIONS SPECIFIED ON THIS BID. 158441.40 IF YOUR TOTAL COST EXCEEDS THIS TOTAL BUSERT CHANGES AND RETURN F. \* ON ALL AIR SHIPHENTS HAVE AIR FREIGHT COMPANY CALL THIS NUMBER UPON ARRIVAL OF GOODS THIS ORDER FOR AMENDMENT. IN GUAM, SIGNATURE: CONTRACTOR: PLEASE SUPPLY PROMPTLY THE ABOVE ARTICLES OR SERVICES. ALL CORRESPONDENCE PERTAINING TO THIS ORDER INCLUDING INVORCES, SHIPPING DOGCOMENTS AND PACKAGES MUST BEAR THE PURCHAGE ORDER HEMBER SHOWN ABOVE. SEE REVERSE SIDE FOR PURCHASE ORDER TERMS AND CONDITIONS. ADVANCE PAYMENT AUTHORIZATION

2 OF

PAGE

PAYMENT Claudia NAME Achalle ENCLOSED

Chief Procurement Officer



F.Q.B.

# **PURCHASE ORDER**

GENERAL SERVICES AGENCY DEPARTMENT OF ADMINISTRATION

Marine Drive Pitl. Guam 96925

GOVERNMENT OF GUAM 148 Route 1

\* AIR FREIGHT TEL. CONTACT | SHIP VIA:

tran code

THIS PURCHASE ORDER NUMBER No. P206A00840

MUST APPEAR ON ALL INVOICES PACKING SLIPS, PACKAGES, B/L, CORRESPONDENCE ETC.

JOB ORDER NO.

CIBJCI. 11/08/2019 173019103230

230 PREPAID-SHOW SHIPPING CHARGES AS SEPARATE MEMON BRYOKE TO: CONSIGNEE, DESTINATION & MARKING VENDOR CALIFORNIA MART 50097959 DEPT OF PUBLIC HEALTH S.H. ENTERPRISES, INC. & SOCIAL SERVICES P.O. BOX 9730 123 CHALAN KARETA RTE, 10 TAMUNING, GU 96931 MANGILAO, GU 96923-0000 Telephone: 671 649-0521 Fax: 671 649-0527 Email: TITLE III-C-1 CONGREGATE MEALS \*\* INVITATION NO. GSA-056-19 AUTHORITY 3109 拳拳 CONTRACT NO. TIME FOR DELIVERY SEE BELOW EXPIRING DISCOUNT TERMS:

			V-1 N21();								
	THIS ORDER IS SUBJECT TO THE FOLLO	WING PERMS AND	COMPTETONG								
	Acknowledgment copy of this order definite shipping date.		,	d advising	pproximate or						
2.	No variation in any of the terms, specification on this order, irrebe effective without buyer's write	espective of th	deliveries, pu se wording of	ices, quant the seller	ity, quality, or acceptance, will						
3.	Packing list must accompany each serial number for each item.	shipment, sho	ing our orde	number, de	scription and part						
4.	Shipments must be identified as	PARTIAL or "	COMPLETE".								
5.	Material is subject to buyer's in delivery; if specifications are	nspection and a not met, materi	pproval with: al shall be i	n a reasonal eturned at	ole time after seller's expense.						
6.	In connection with any prompt pay delivery and acceptance at destin is received in the office specificate of delivery and acceptance. discount, on the date of the main	nation, or from ied by the Gove Payment is de	n the date the ernment of Guz emed to be mad	correct in m. if the l	Voice or voucher						
7.	Overshipments, unless specifical	ly authorized,	will not be a	ccepted.	·						
8.	In connection with bid awards and Special Provisions and Bid General	d contracts, that Terms and Co	is purchase o	rder shall   pecified.	be governed by the						
SPECIAL INSTRUCTION 5 TO VENDOR:  B. SEND CERTIFIED ORIGINAL AND THREE (3) COPIES OF INVOICE TO DIVISION OF ACCOUNTS, DEPARTMENT OF ADMINISTRATION; GOVERNMENT OF GUAR, P.O. BOX 884, AGANA, GUAM 96910.  C. PAYMENT IN THIST YES) DAYS UPON RECEIPT OF MERCHANDISE IN GUAM IN GOOD CONDITION.  D. THIS ORDER SUBJECT TO CONDITIONS ON REVERSE SIDE.  B. * THIS ORDER SUBJECT TO THE SPECIAL PROVISONS, AND BID GENERAL TERMS AND CONDITIONS SPECIFIED ON THIS BID.  R. * ON ALL AIR SHIPHENTS HAVE AIR FREIGHT COMPANY CALL THIS NUMBER UPON ARRIVAL OF GOODS IN GUAM.  SIGNATURE:											
PURCHA	CTOR: PLEASE SUPPLY PROMPTLY THE ABOVE ARTICLES OR I. ALL CORRESPONDENCE PERDAINING TO THIS ORDER INCLUDING S. SHIPPING DOCUMENTS AND PACKAGES MUST BEAM THE DEBER HUMBER SHOWN ABOVE. ERSE SIDE FOR PURCHASE ORDER TERMS AND CONDITIONS.	ADVANCE RAYMENT AUTHORIZATION  FAYMENT ENCLOSED  C	laudia <sub>NAME</sub> Aci	alle Chie	e f Procurementπ@fficer						



\* AIR FREIGHT TEL. CONTACT SHIP VIA:

F.O.B.

# **PURCHASE ORDER**

GENERAL SERVICES AGENCY DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

> 148 Route 1 Marine Drive PH), Guam 96925

tran code

THIS PURCHASE ORDER NUMBER P206A00840 No.

MUST APPEAR ON ALL INVOICES PACKING SLIPS, PACKAGES, B/L, CORRESPONDENCE ETC.

DATE JOB ORCER NO. 11/08/2019 173019103230

230

ÖBÜÜT.

prepaid show shippings charges as separate item on invoice

CONSIGNEE, DESTINATION & MARKING TO: VENDOR S0097959 DEPT OF PUBLIC HEALTH CALIFORNIA MART & SOCIAL SERVICES S.H. ENTERPRISES, INC. P.O. BOX 9730 123 CHALAN KARETA RTE. 10 TAMUNING, GU 96931 MANGILAO, GU 96923-0000 Telephone: 671 649-0521 Fax: 671 649-0527 TITLE III-C-1 CONGREGATE MEALS Email: AUTHORITY 3109 \*\* INVITATION NO. GSA-056-19 常¥ CONTRACT NO. TIME FOR DELIVERY SEE BELOW EXPIRING DISCOUNT TERMS:

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	*	VENDOR ACKNOWLEDGMENT				
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	*	RETURN TO SUPPLY MANAGEMENT DIVISION *				
	*	*				
	*	DATE OF RECEIPT OF THIS ORDER ( + + + + + + + + + + + + + + + + + +				
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		RECEIVING REPORT COPY				
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	*	I CERTIFY THE ABOVE ARTICLES AND/OR SERVICES HAVE HAS BEEN				
	*	RECEIVED AND/OR RENDERED AND THE SAME BAS BEEN INSPECTED				
	*	AND ACCEPTED EXCEPT AS OTHERWISE NOTED HEREIN. *				
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İ	*	DATE RECEIVED: SIGNATURE:				
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l						
SPE	CIAL INSTRUCTION S TO Y	A. DO NOT FILL THIS ORDER	1			
	SENO CERTIFIED ORIGINA	IL AND THREE (3) COPES OF INVOICE TO DIVISION OF ACCOUNTS, DEPARTMENT OF ADMINISTRATION; 158441 40 IF YOUR TOTAL FOST				
C.	PAYMENT IN THURTY (30) I	I, P.O. BOX 884, AGANA, GUAM 969TD. DAYS UPON RECEIPT OF MERCHANDISE IN GUAM IN GOOD CONDITION.				
₽.	THIS ORDER SUBJECT TO	CONDITIONS ON REVERSE SIDE.  THE TOTAL SPECIAL PROVISIONS AND RID CENERAL TRANS AND CONDITIONS SECTION ON THIS RID.  THE TOTAL SPECIAL PROVISIONS AND RID CENERAL TRANS AND CONDITIONS SECTION ON THIS RID.	CHANGES AND RETURN			

F. \* ON ALL AIR SHIPMENTS HAVE AIR FREIGHT COMPANY CALL THIS NUMBER UPON ARRIVAL OF GOODS SIGNATURE:

Contractor: Please supply promptly the above articles or Services. All correspondence pertaining to this order including Invoices, shipping documents and packages must bear the Purchase deber hember shown above. See beyerse side for punchase order yerms and conditions. ADVANCE PAYMENT AUTHORIZATION PAYMENT ENCLOSED

THIS ORDER FOR AMENIDMENT.

Claudia Name Actalle Chief Procurement Officer

4 OF



GENERAL SERVICES AGENCY DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

> 148 Roufe 1 Marine Drive Pili, Guaro 96925

TRAN CODE

THIS PURCHASE ORDER NUMBER No. P206A00841

MUST APPEAR ON ALL INVOICES PACKING SUPS PACKAGES BY CORRESPONDENCE ETC

JOB ORDER NO OBJCL 11/03/2019 173020004230

230

FOR

\* AIR FREIGHT IEL CONTACT I SHIP VIA

TO:

CALIFORNIA MART

S.H. ENTERPRISES, INC.

P.O. BOX 9730 TAMUNING, GU 96931

Telephone: 671 649-0521 Fax: 671 649-(527

Email:

VENDOR \$0097959

CONSIGNEE DESTINATION & MARKING

DEPT OF PUBLIC HEALTH & SOCIAL SERVICES 123 CHALAN KARETA RTE, 10 MANGILAO, GU 96923-0000

TIT-IIIC2 HOME DEL MEAL OVRMCH

AUTHORITY 3109

P:

OM HOTATIVNI SE GSA-056-19

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IME FOR DELIVERY SEE BELOW

EXPIRITIES

DISCOUNT TERMS:

ARRIUS CONSTITUTION TO THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PRO LAME UNIT PRICE COLUMENT MANDER PANOVAN ISSUED TO COVER THE COST TO 307731.80 201730022 FRCVICE HOME-DELIVERED MEAL SERVICES. REF: IFB-GSA-056-19 ITEM NO. 2.0 NUTRITIION SERVICES FOR THE COMPREHENSIVE MANAGEMENT, OPERATIONS, AND MAINTENANCE OF THE ELDERLY NUTRITION PROGRAM, HOME-CELIVERED MEALS COMPONENT. VENDOR MUST COMPLY WITH ALL REQUIREMENTS/SPECIFICATIONS INCLUSIVE OF ALL THE TERMS AND CONDITIONS WHICH ARE MADE A FARI OF THIS FURCHASE ORDER. PERICO: 12/01/19 - 01/30/20 MCNDAY THROUGH SONDAY. CCVERS: 1 THRU 2 MOS. OF A NCIE: THE GOVERNMENT OF SUAM WILL NOT BE RESPONSIBLE FOR 'UNAUTHORIZED' PURCHASES OR SERVICES. Note: Amounts due this Purchase Order may be off set for mobies due the Government of Guam inclusive of but not limited to haxes, fees, and returned checks plus for other damages, penalties, and Attoiney's fees, after failure to pay accordingly To be coordinated between the agency and vendor ALL LATE DELIVERIES AND ACCEPTANCES ARE SUBJECT TO THE LIQUIDATED DAMAGES CLAUSE IN SECTION

SPECIAL INSTRUCTIONS TO VENDOR B. SEND CERTIFIED ORIGINAL AND THREE (3) COMES OF INVOICE TO DIVISION OF ACCOUNTS, DEPARTMENT OF ADMINISTRATION:

GOVERNMENT OF GUAM, RO BOX 981, AGAMA, GUAM 36910.

RAYNENT IN THEILY (10) DAYS UPON RECEIPT OF MERCHANDISE IN GUAM IN GOOD COMDITION

THIS ORDER SUBJECT TO CONDITIONS ON REVERSE SIDE.

6101(9)(a) OF THE GAR.

E. 6 # THIS ORDER IS SUBJECT TO THE SPECIAL PROVISIONS, AND BID GENERAL TERMS AND CONDITIONS SPECIFIED ON THIS RID. F. O ON ALL AIR SHIPMENTS HAVE AIR FREIGHT COMPANY CALL THIS NUMBER UPON ARRIVAL OF COOCS

Contractor Please Supply Promptly the Above Articles or Senvices ale correspondence pertaining to this order including Invoices, Shipping documents and Packages must bear the Purchase droop hundres shown above See Reverse side for purchase order terms and conditions.

ADVANCE PAYMENT AUTHORIZATION

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PAYMENT ENCLOSED \_

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A. DO NOTHEL THIS OFFICE 化分子 医医疗 医医疗 EXCEEDS THIS RETAL

PROPERTY OF SAME AND RELIABLE 拉斯兰斯用 似菌 经晚晚的时

SIGNATURE:

Claudia MAME Actalle

Chief Procurement, Officer

SH GUAM.



**GENERAL SERVICES AGENCY** DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

> 148 Roule 1 Marine Drive Prii, Guam 96925

## TRAN CODE

THIS PURCHASE ORDER NUMBER No. P206A00841

MUST APPEARADM ALL INVOICES FACIEIRES SUBS. PACKACITE PA CORRESPONDENCE LTC

JOB ORDER NO ORICI 11/03/2019 173020004230

230

FO.B.

TO:

CALIFORNIA MART S.H. ENTERPRISES, INC. P.O. BOX 9730 TAMUNING, SU 96931

Telephone: 671 649-0521 Fax: 671 649-0527

# AIR FREIDHT TELL CONFACT I SHIP VIA

Email:

VENDOR 50097959

DEPT OF PUBLIC HEALTH & SOCIAL SERVICES 123 CHALAN KARETA RTE, 10 MANGILAO, GU 96923-0000

CONSIGNEE DESTINATION & MARKING

TIT-111C2 HOME DEL MEAL OVPMCH

AUTHORITY

## HVITATION NO GSA - 056-19

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TIME FOR DELIVERY SEE BELOW

EXPRESS SWITTERNS

AMICUS OF SIGNOSE CAY STATE THE TANK WY THEOLER AND LABOR NUMBER FAC THIS CROER IS SUBJECT TO THE FOLLOWING TERMS AND CONDITIONS: Acknowledgment copy of this order hust be signed and returned advising approximate or definite shipping date. 2. No variation in any of the terms, conditions, deliveries, prices, quantity, quality, or specification on this order, irrespective of the wording of the seller's acceptance, will be effective without buyer's written consent. ir. Packing list must accompany each stipmedt, stoking our order number, description and part∤ serial number for each liter. 4. Snapments must be identified as "FARTIAL" or "COMFLETE". t. Material is subject to buyer's inspettion and approval within a reasonable time after delivery; if specifications are not met, material shall be returned at seller's expense. 6. In connection with any prompt payment discount offered, time will be computed from date of delivery and acceptance at destination, or from the date the correct involce or voucher is received in the office specified by the Government of Guam, if the lather is later than date of delivery and acceptance. Payment is defened to be made, for the purpose of earning discount, on the date of the mailing of the check. Cvershipments, unless specifically authorized, will not be accepted.

Special instruction & to vendor

B. SEND CERTIFIED ORIGINAL AND THREE (2) COINEN OF MYONGE TO DIVISION OF ACCOUNTS, DEPARTMENT OF ACMINISTRATION.

GEVERNMENT OF GUAM, RO. BOX 884, AGAMA, GUAM 18910 C. PAYFIENT BY THIRTY (RO) DAYS UPON RECEIPT OF MERCHANDISE BY GUAM ON GOOD COMOUTION

D. THIS DROER SUBJECT TO CONDITIONS ON REVERSE SIDE.

\* # THIS ORDER IS SUBJECT TO THE SPECIAL PROVISIONS. AND BID GENERAL TERMS AND CONDITIONAL PECHED UPLY THIS BID.

⇒ ON ALL AIR SHIPMENTS HAVE AIR FREIGHT COMPANY CALL THIS NUMBER UPON APRIVAL OF COODS

ADVANCE PAYMENT AUTHORIZATION PAYMENT ENCLOSED

Claudia SME Actalle

307731.83

Chief Procurement Officer

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Selection of Argential Conference

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Contractor please supply prompfly the above articles or services all correspondence pertaining to this order including involces, shipping documents and packages must bear the purchase order humber shown happe see beverse tide for purchase order yeams and corditions. 3.01

Special Provisions and Bid General Terms and Conditions as specified.

SIGNATURE:

4. In connection with bid awards and fontracts, this purchase order shall be governed by the



GENERAL SERVICES AGENCY DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

> 148 Route 1 Marine Drive Piti, Guarn 96925

### TRAN CODE

THIS PURCHASE ORDER NUMBER No. 9206A00841

MUST APPEAR ON ALL INVOICES PACKING SUPS, PACKAGES BAL CORRESPONDENCE FIC

DATE JOB ORDER NO 11/03/2019 173020004236

OBUCL

230

F.O.8.

TO:

CALIFORNIA MART

S.H. ENTERPRISES, INC.

P.O. BOX 9730

TAMUNING, GU 96931

Telephone: 671 649-C521 Fax: 671 649-C527

# AIR FREIGHT IEL CONTACT SHIP VIA

Email:

VENDOR 80097959 CONSIGNEE DESTINATION & MARKING

DEPT OF PUBLIC HEALTH & SOCIAL SERVICES 123 CHALAN KARETA RTE, 10 MANGILAO, GU 96923-0000

TIT-IIIC2 HOME DEL MEAL OVENCH

AUTHORITIA

THE INVITATION AT GSA-055-19

举举 CONTRACTINO.

TIME FOR DELIVERY SEE BELOW

**EXPINITION** 

DISCOULT TERMS:

DIV. WHI POICE MACCOUNTY II DESCUMENT MASSESS 36 MCS. AGREEMENT 1180 CLIENTS X \$6.49 PER MEAL =\$7,658.20 X 59 SERVICE DAYS =\$307,731.80 HCLICAYS ON: MON.DEC.9, 2019 CUR LADY OF CAMARIN DAY! WED. DEC. 25, 2019 CHRISTMAS DAY; AMD WEB. JAM. 1, 2026 NEW YEARS. FCC: CHARLENE SAN NICOLAS 8639-3900 DPHSS \*\*\*MCTHING FOLLOWS\*\*\* NOTE: THE GOVERNMENT OF GUAM WILL NOT BE RESPONSIBLE FOR 'UNAUTHORIZED' PURCHASES OR SERVICES. Note: Amounts due this Parchase Order may be off set for mobies due the Government of Guam inclusive of but not limited to taxes, fees, and returned checks plus for other damages, penalties, and Attorney's fees, after failure to pay accordingly

To be coordinated between the agenty and vengch ALL LATE DELIVERIES AND ACCEPTANCES ARE SUBJECT TO THE LIQUIDATED DAMAGES CLAUSE IN SECTION

SIGNATURE

SPECIAL INSPRUCTION 5 TO VENDOR

B. SEND CERTIFIED ORIGINAL AND THREE (3) COPIES OF INVOICE TO DIVISION OF ACCOUNTS, DEPARTMENT OF ADMINISTRATIONS GOVERNMENT OF GLIAM, RO. BOY 894, ACADIA, GUAN ASTIO.
PAYMENT IN THERTY (10) DAYS UPON RECEIPT OF MERCHANDISE BY GLIAM IN GOOD CONGRIGHT

O. THIS ORDER SUBJECT TO CONDITIONS ON REVERSE SIDE.

6101(9)(a) OF THE GAR.

8 # THIS ORDER IS SUBJECT TO THE SPECIAL FROMSIONS, AND BID GENERAL TERMS AND CONDITIONS SPECIFIED OF THIS BID. F. P ON ALL AIR SHIPMENTS HAVE AIR FREIGHT COMPANY CALL THIS MUMBER UPON ARRIVAL OF TROODS

CONTRACTOR PLEASE SUPPLY PROMPTLY THE ABOVE ARTICLES OR SERVICES ALL CORRESPONDENCE PERIAINING TO THIS ORDER INCLUDING INVOICES, SHIPPING DOCUMENTS AND PACKAGES MUST BEAR THE PUBLISHED RUDBER SUDWIN AROYE. SEE REYERSE TIDE FOR PURCHASE ORDER TERMS AND CONDITIONS.

ENCLOSED PAGE 2 OF

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A. DOMENTAL THE OPICE FYOUR DOOR COST FSCHEIS, THE 包括机

> им-ят ундърга ластери и. · 化三氢化三氢化 ACF 6群体体针针

ADVANCE PAYMENT AUTHORIZATION

Claudia NAME Actalle

Chief Procurement Officer

IN GUAM.



**GENERAL SERVICES AGENCY** DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

> 148 Rouge 1 Marine Drive Piti. Guarn 96925

TRAN CODE

THIS PURCHASE ORDER NUMBER 2206A00841 No.

MUST APPEAR ON ALL INVOICES PACKING SUPS, PACKAGES BA CORRESPONDENCE FIC

11/33/2019 173020004230

JOB OFFICE NO OBJCL

230

FOR

TO:

CALIFORNIA MART S.H. ENTERPRISES, INC. P.O. BOX 9730 TAMUNING, GU 96931

Telephone: 671 649-0521 Fax: 671 649-0527

A VIR PRODUCE L'OCHIACT LEHIP VIA

Email:

**VENDOR** 

50097959

DEPT OF PUBLIC HEALTH & SOCIAL SERVICES 123 CHALAN KARETA RTE, 10

CONSIGNEE DESIDATION & MARKING

MANGILAO, GU 96923-0000

TIT-111C2 HOME DEL MEAL OVEMCH

ALTHORIS 3106 THE INVIENTION NO 38A-355-19

## CONFRACTING.

DATE UNDER DELIVERY SEE BELOW

EXPIDING

DISCOUNT TERMS:

TEW ON: AMICLES OF SERVICES 诗诗 DOCUMENT NUMBER WAT PRICE ANOUNT ACTNOWLECGMEN RETURN TO SUPPLY MANAGEMENT DIVISION DATE OF RECEIPT OF THIS **PRDER** SIGNATURE PEFC NG I CERTIFY THE ABOVE ARTICLES APPLICE SERVICES HAVE/HAS BEEN RECEIVED AND/OR RENDERED AND THE SAME HAS BEEN INSPECTED AND ACCEPTED EXCEPT AS OTHERWISE NOTED HEREIN. CATE REJEIVED: SIGNATUFE: Special instruction 5 to vehdor A, DO NOT BUT THE SHAPER 6. SEND CERTIFIED ORIGINAL AND THREE (3) COMES OF INVOICE TO DIVIS ON OF ACCOUNTS, GENARTHENT OF ADMINISTRATION. 307731.30 化化油酸 医乳乳 (25) 1 GOVERNMENT OF GUAM, RO. 80x, 884, AGANA, GUAM 969:0. dator that kind by d PAYMENT IN THIRTY (10) DAYS UPON RECEPT OF MERCHANDISE IN GLAM IN COURT CONDITION THIS ORDER SUBJECT TO CONDITIONS ON REVERSE SIDE. 医内耳节的运动 医多形成形式 战争 (1) E. A # THIS ORDER IS SUBJECT TO THE SPECIAL PROVISIONS, AND BID GENERAL TERMS AND CONDITIONS SPECIALD ON THIS BID. Single of the Section F. A DM ALL AIR SHIPMENTS HAVE AIR FREIGHT COMPANY CALL THIS NUMBER UPON ARRIVAL OF FICODS IN GUAM. SIGNATURE: CONTRACTOR PLEASE SUPPLY PROHPTLY THE ABOVE ARTICLES OR SERVICES ALL CORRESPONDENCE PERTAINING TO THIS ORDER INCLUDING INVOICES, SHIPPING DOCUMENTS AND FACILAGES MUST BEAR THE PURCHASE ORDER HOMBER SHOWM ABOVE SEE REVERSE SIDE FOR PURCHASE ORDER TERMS AND CONDITIONS. ACUANCE PAYMEND AUTHORIZATION PAYMENT Claudia Name Actalle ENCLOSED Chief Procurement Officer 74 OF



GENERAL SERVICES AGENCY DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

> 148 Route 1 Marine Drive Plfl. Guam 96925

tran code

THIS PURCHASE ORDER NUMBER No. P206A00979

MUST APPEAR ON ALL INVOICES PACKING SLIPS, PACKAGES, B/L, CORRESPONDENCE ETC.

DATE TOR OLDER NO. 11/14/2019 17302000423

230

PREPAID-ENOW SHIPPING CHARGES AS SEPARATE TIEM ON INVOICE

TO:

CALIFORNIA MART S.H. ENTERPRISES, INC. P.O. BOX 9730 TAMUNING, GU 96931

Telephone: 671 649-0521 Fax: 671 649-0527

1 LOT

VENDOR 50097959 CONSIGNEE, DESTINATION & MARKING

DEPT OF PUBLIC HEALTH & SOCIAL SERVICES 123 CHALAN KARETA RTE. 10 MANGILAO, GU 96923-0000

TIT-IIIC2 HOME DEL MEAL OVRMCH

144102.00 0201730024

AUTHORITY 3109

FO.B.

\*\* INVIIATION NO. GSA-055-19

AIR REIGHT TEL CONTACT SHIP VIA:

幸幸 CONTRACT NO.

IME FOR DELIVERY SEE BELOW

144102.000

EXPIRING DISCOUNT TERMS:

1 SUPPLEMENTAL PURCHASE ORDER FOR P206A00841 HOME DELIVERD MEALS IFB: GSA-056-19 ADDITIONAL FUNDS;\$ 144,102.00 P206A00841 = \$307,731.80P206A00919 = \$144,102.00TOTAL \$451,833.80

PERIOD OF COVERAGE: DECEMBER 2019 TO JANUARY 2020

- \* AUTHORIZED PERSONNEL \* CHARLENE SAN NICOLAS 638-3800
- \* NOTHING FOLLOWS

THE GOVERNMENT OF GUAM WILL NOT BE RESPONSIBLE FOR 'UNAUTHORIZED' PURCHASES OR SERVICES. Note: Amounts due this Purchase Order may be off set for mories due the Government of Guam inclusive of but not limited to taxes, fees, and returned checks plus for other damages, penalties, and Attorney's fees, after failure to pay accordingly ALL LATE DELIVERIES AND ACCEPTANCES ARE SUBJECT TO THE LIQUIDATED DAMAGES CLAUSE IN SECTION 6101 (9) (a) OF THE GAR.

SPECIAL INSTRUCTION S TO VENDOR: H. SEND CERTIFIED ORIGINAL AND THREE (3) COPIES OF INVOICE TO DIVISION OF ACCOUNTS, DEPARTMENT OF ADMINISTRATION. COVERNMENT OF GUAM, R.O. BOX 884, AGAMA, GUAM 98010.

EYMMAN: IN THIRTY (20) DASS UPON RECEIPT OF MERCHANDISE IN GUAM IN GOOD CONEITION.
THE GROER SUBJECT TO CONDITIONS ON REVEIUS SIDE.

B. \* THIS ORDER IS SUBJECT TO THE SPECIAL PROVISIONS, AND BID SEMERAL TERMS AND CONDITIONS SPECIFIED ON THIS BID. PL . ON ALL AIR SHIPMENTS HAVE AIR FREIGHT COMPANY CALL THE NUMBER UPON ARRIVAL OF GOODS

Contractor: Please supply promptly the above articles or Services. All Correspondence perduring to the order including Invoices, supplies decements and packages must been the Purchase design remember shown above. See heverse side for perchase order terms and curditions.

PAYMENT **ENCLOSED** TOF

ADVANCE PAYMENT **ALTHORIZATION** 

SIGNATURE:

144102.00

Claudia Name Actalle

Chief Procurement Officer

A. DO NOT FILL THIS ORDER

INSERT CHANGES AND RETURN

THIS CADER FOR AMENDMENT.

IF YOUR TOTAL COST EXCEEDS THIS TOTAL

Control No.

IN GLAM.

GENERAL SERVICES AGENCY DEPARTMENT OF ADMINISTRATION

> Marine Drive Piti. Guam 96926

GOVERNMENT OF GUAM 148 Route 1

tran codé

THIS PURCHASE ORDER NUMBER No. P206A00979

MUST APPEAR ON ALL INVOICES PACKING SLIPS, PACKAGES, B/L, CORRESPONDENCE ETC.

JOB ORDER NO. ONGL 11/14/2019 173020004230

230

F.O.B.

R AIR FREIGHT TELL CONTACT I SHIP VIA:

PREPAID-SHOW SHIPPING CHARGES AS SEPARATE ITEM ON INVOICE

TO:

CALIFORNIA MART

S.H. ENTERPRISES, INC.

P.O. BOX 9730

TAMUNING, GU 96931

Telephone: 671 649-0521 Fax: 671 649-0527

Email:

VENDOR

S0097959

DEPT OF PUBLIC HEALTH & SOCIAL SERVICES 123 CHALAN KARETA RTE. 10 MANGILAO, GU 96923-0000

CONSIGNEE, DESTINATION & MARKING

TIT-IIIC2 HOME DEL MEAL OVRMCH

AUTHORITY 3109

PHI INVITATION NO. GSA-056-19 字字 CONTRACT NO.

TIME FOR DELIVERY SEE BELOW

EXPIDING

DISCOUNT TERMS

THIS ORDER IS SUBJECT TO THE FOLLOWING TERMS AND CONDITIONS:

- 1. Acknowledgment copy of this order must be signed and returned advising approximate or definite shipping date.
- 2. No variation in any of the terms, conditions, deliveries, prices, quantity, quality, or specification on this order, irrespective of the wording of the seller's acceptance, will be effective without buyer's written consent.
- Facking list must accompany each shipment, showing our order number, description and part. serial number for each item.
- 4. Shipments must be identified as "PARTIAL" or "COMPLETE".
- Material is subject to buyer's inspection and approval within a reasonable time after delivery; if specifications are not met, material shall be returned at seller's expense.
- 6. In connection with any prompt payment discount offered, time will be computed from date of delivery and acceptance at destination, or from the date the correct invokee or voucher is received in the office specified by the Government of Guen, if the latter is later than date of delivery and acceptance. Payment is deemed to be made, for the purpose of earning discount, on the date of the mailing of the check.
- 7. Overshipments, unless specifically authorized, will not be accepted.
- In connection with bid awards and contracts, this purchase order shall be governed by the Special Provisions and Bid General Terms and Conditions as specified.

SPECIAL INSTRUCTION S TO VENDOM

- E. SEND CERTIFIED ORIGINAL AND THREE (3) COPIES OF INVOICE TO DIVISION OF ACCOUNTS, DEFARTMENT OF ADMINISTRATION; COVENINENT OF GUAN, FLO. BOX 824, AGANA, CLARA SEPIC.

  E. MYNEM! IN THER! (30) DAYS UPON RECEIP! OF MERCHANDISE IN GLAM IN GOOD CONDITION.

  D. THE ORDER SUBJECT TO CONDITIONS ON REVERSE SIDE.
- \* # THIS ORDER IS SUBJECT TO THE SPECIAL PROVISIONS, AND BID SENERAL TERMS AND CONDITIONS SPECIFIED ON THIS BID.

\* ON ALL MR SHIPMENTS HAVE AIR FREIGHT COMPANY CALL THIS NUMBER UPON ARRIVAL OF GOODS

ADVANCE BAYMENT PAYMENT ENCLOSED

Chief Procurement Officer

a, <u>do not</u> fill this order

THIS ORDER FOR AMENDMENT,

IF YOUR TOTAL COST EXCEEDS THIS TOTAL INSIERT CHANCLES AND RETURN

Contractor: Please sepply promptly the above articles or Service. All coerespondence perturing to this order including Involves, shipping documents and packages most aren the Purchase order number shown aroys. See heyerse side for purchase green terms and conditions.

Claudia Ama Achalle

SIGNATURE:

144102.00

PAGE 2 OF

GENERAL SERVICES AGENCY DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

> 148 Route 1 Marine Drive Piti, Guam 96926

tran code

THIS PURCHASE ORDER NUMBER No. P206A00979

MUST APPEAR ON ALL INVOICES PACKING SLIPS, PACKAGES, B/L, CORRESPONDENCE ETC.

# AIR HEIGHT TEL, CONTACT SHIP VIA: LIOR ORDERNO. OBIGE 11/14/2019 17302000423 230 PREPAID-SHOW SHIFPING CHARGES AS SEPARATE STEM ON INVOICE

F.O.B. TO: CONSIGNEE, DESTINATION & MARKING **YENDOR** CALIFORNIA MART S0097959 DEPT OF PUBLIC HEALTH S.H. ENTERPRISES, INC. & SOCIAL SERVICES P.O. BOX 9730 123 CHALAN KARETA RTE. 10 TAMUNING, GU 96931 MANGILAO, GU 96923-0000 Telephone: 671 649-0521 Fax: 671 649-0527 TIT-IIIC2 HOME DEL MEAL OVRMCH AUTHORITY 3109 \*\* INVITATION NO. GSA-056-19 李本 CONTRACT NO. TIME FOR DELIVERY EXPIRING DISCOUNT TERMS: SEE BELOW

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	GOVERNMENT OF GUAM PRYMENT IN THIRTY (30)	, P.O. B	OX 18	L AGA	NA, G	VAM :	7691G.											L		*4	7.E.V.	Z • U	<b>v</b>		IF YOUR TOTAL COST						

THIS ORDER SUBJECT TO CONDITIONS ON REVERSE SIDE. B, \* THIS ORDER IS SUBJECT TO THE SPECIAL PROMISIONS, AND EID GENERAL TERMS AND CONDUTIONS SPECIFIED ON THIS BID. \* ON ALL AIR SHIPMENTS HAVE AIR FREIGHT COMPANY CALL THIS NUMBER UPON ARRIVAL OF GOODS

INSERT CHANGES AND RETURN THIS ORDER FOR AMENDMENT.

Contractor: Plaase supply promptly the above articles or service. All craespondence pertaining to this order including layores, supplies documents and packages most bear the purchase group hundre shown adote. See beverse side for purchase order terms and chrontons.

ADVANCE BAYMENT AUTHORIZATION PAYMENT ENCLOSED

-3 OF

Claudia Name Ac#alle

Chief Procurement Officer

IN GLAM.

SIGNATURE:

# EXHIBIT 10



ACKNOWLEDGEMENT COPY
RECEIVE BY 10/12/2019 3:03pm

November 12, 2019

### **VIA HAND DELIVERY**

GENERAL SERVICES AGENCY Department of Administration 590 S. Marine Corps Drive, Suite 219 Tamuning, Guam 96932

Attn: Claudia Acfalle, Chief Procurement Officer

Re: Freedom of Information Act (FOIA) Request

Dear Ms. Acfalle:

I hereby request under the Freedom of Information Act (5 G.C.A. §10103) the following:

- 1. The complete, full and entire bid documents as well as bid and price quotation documents submitted by S.H. Enterprises in response to IFB No.: GSA-056-19 Nutrition Services for the Comprehensive Management, Operations and Maintenance of the Elderly Nutrition Program, Congregate Meals and Home-Delivered Components.
- 2. All notices, documents, correspondence and communications issued by or received by GSA concerning Purchase Order Number P196E00431 Provision of Nutrition Services for the Comprehensive Management, Operations and Maintenance For the DPHSS Elderly Nutrition Home-Delivered Meals Program issued to Basil Food Industrial Service Corporation on April 5, 2019.
- 3. All notices, documents, correspondence and communications issued by or received by GSA concerning Purchase Order Number P196E00314 Provision of Nutritional Services for the Comprehensive Management, Operations and Maintenance for DPHSS Elderly Nutrition Home-Delivered Meal Program issued to California Mart, S.H. Enterprises on March 28, 2019. This request includes, but is not limited to, any and all documents related to the termination or cancellation of this contract, including the termination notice, and any Food Establishment Inspection Reports for inspections of S.H. Enterprises during April 2019.



Attn: Claudia Acfalle GENERAL SERVICES AGENCY November 12, 2019 Page 2

Please let me know if you have any questions about this request or need any clarification. Per 5 G.C.A. §10103, these public records should be made available within four (4) working days from receipt of this request. Your cooperation is most appreciated.

Sincerely,

CAMACHO CALVO LAW GROUP LLC

Geri E. Diaz



CALIFORNIA MART S.H. ENTERPRISES, INC.

P.O. BOX 9730 TAMUNING, GU 96931

Email:

# PURCHASE ORDER

**GENERAL SERVICES AGENCY** DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

> 148 Route 1 Marine Drive Pill, Guam 96926

TRAN CODÉ

THIS PURCHASE ORDER NUMBER No. P206A00841

MUST APPEAR ON ALL INVOICES PACKING SUPS, PACKAGES, B/L, CORRESPONDENCE ETC.

LICE ORDER NO. ORCI DATE 11/08/2019 173020004230

F.O.B.

Telephone: 671 649-0521 Fax: 671 649-0527

R AIR FREIGHT TELL CONTACT | SHIP YTA:

PREPAID EHOW SHIPPING CHARGES AS SEPARATE ITEM ON INVOICE

CONSIGNEE, DESTINATION & MARKING VENDOR

DEPT OF PUBLIC HEALTH & SOCIAL SERVICES 123 CHALAN KARETA RTE. 10 MANGILAO, GU 96923-0000

307731.80 \Q201730022

TIT-IIIC2 BOME DEL MEAL OVRMCH

TO:

AUTHORITY 31.09

## INVITATION NO. GSA-056-19

車率 CONTRACTNO.

TIME FOR DELIVERY SEE BELOW

50097959

EXPROVA:

DISCOUNT TERMS:

ISSUED TO COVER THE COST TO PROVIDE HOME-DELIVERED MEAL SERVICES REF: IFB-GSA-056-19 ITEM NO. 2.0 NOTRITIION SERVICES FOR THE COMPREHENSIVE MANAGEMENT, OPERATIONS, AND MAINTENANCE OF THE ELDERLY NUTRITION PROGRAM. HOME-DELIVERED MEALS COMPONENT.

VENDOR MUST COMPLY WITH ALL REQUIREMENTS/SPECIFICATIONS INCLUSIVE OF ALL THE TERMS AND CONDITIONS WHICH ARE MADE A PART OF THIS PURCHASE ORDER.

PERIOD: 12/01/19 - 01/30/20 MONDAY THROUGH SUNDAY.

COVERS: 1 THRU 2 MOS. OF A

NOTE:

Note: Amounts due this Purchase Order may be off set for modies due the of Guam inclusive of but not limited to taxes, fees, and returned checks other damages, penalties, and Attorney's fees, after failure to pay To be coordinated between the agency and vendo

THE GOVERNMENT OF GUAM WILL NOT BE RESPONSIBLE FOR 'UNAUTHORIZED' PURCHASES OR SERVICES.

Government plus for accordingly

ALL LATE DELIVERIES AND ACCEPTANCES ARE SUBJECT TO THE LIQUIDATED DAMAGES CLAUSE IN SECTION

SPECIAL HISTRUCTION 5 TO VENDOR: SEND CHRIPPED CHICKAL AND THREE (3) COPIES OF INVOICE TO DIVISION OF ACCOUNTS, DEPARTMENT OF ACMINISTRATION; COMERNMENT OF GUAN, P.O. BOX 884, ACANA, GUAN \$6910.

EXTERN! IN THEO'S (AD DAYS LEON RECEIPT OF MELCHANDISE IN GUAR IN GOOD CORRECTION. THE GROOM SUBJECT TO CONDITIONS ON REVISUE SIDE.

E. # # THIS CROOK IS SUBJECT TO THE SPECIAL PROVISIONS, AND IND GENERAL TERMS AND COMUNICAS SPECIFED ON THIS FRO, IF. ON ALL AR SHIPMENTS HAVE AR FREIGHT COMMANY CALL THIS NUMBER UPON ARRIVAL OF GOODS

XXXXXXXXXX

IF YOUR TOTAL COST **EXCEEDS THIS TOTAL** INVERT CHANGES AND RETURN

DO NOT FILL THIS ORDER

THIS ORDER FOR AMENDMENT.

CONTRACTOR: PLEASE SUPPLY PROMPTLY THE ABOVE ARTICLES GA SERVICES, ALL CORRESPONDENCE PERTAINSHIP TO THE ORDER INCLINING INVOICES, SHIPPING DOCKMENTS AND PACKAGES WHAT BEAR THE PURCHASE ORDER INDIPERS SHOWN ANDVE. SEE REVERSE SIME FOR PURCHASE ORDER TERMS AND COMOTIONS.

6101(9)(a) OF THE GAR.

ADVANCE MYMENT ALTHORIZATION PAYMENT' ENCLOSED I OF

Claudia SME Achalle

Chief Procurement Officer

ORIGINAL/VENDOR'S COPY

SIGNATURE

Digitally Approved on: 11/8/2019



## PURCHASE ORDER

GENERAL SERVICES AGENCY DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

### TRAN CODE

THIS PURCHASE ORDER NUMBER No. P206A00841

MUST APPEAR ON ALL INVOICES PACKING SLIPS, PACKAGES, B/L, CORRESPONDENCE ETC. 148 Route 1 Marine Ditve PII), Guam 96926 JOB ORDER NO. K AIR FREIGHT IEL CONTACT | SHIP VIA: CEUCL F.Q.B. 11/08/2019 173020004230 230 PREPAID SHOW SHIPPING CHARGES AS SEPARATE DEMICAL INVOICE CONSIGNEE, DESTINATION & MARKING TO: VENDOR 50097959 DEPT OF PUBLIC HEALTH CALIFORNIA MART & SOCIAL SERVICES S.H. ENTERPRISES, INC. 123 CHALAN KARETA RTE. 10 P.O. BOX 9730 MANGILAO, GU 96923-0000 TAMUNING, GU 96931

Telephone: 671 649-0521 Fax: 671 649-0527 Email:

TIT-IIIC2 HOME DEL MEAL OVRMCH

\*\* Invitation no. GBA-056-19 \*\* CONTRACT NO. TIME FOR DELIVERY EXPIRING DISCOUNT TERMS: AUTHORITY 31.09 SEE BELOW

# 36 MOS. AGREEMENT 1180 CLIENTS X \$6.49 PER MEAL =\$7,658.20 X 59 SERVICE DAYS =\$307,731.80 HOLIDAYS ON: MON.DEC.9, 2019 OUR LADY OF CAMARIN DAY; WED. DEC. 25, 2019 CHRISTMAS DAY; AND MED. JAN. 1, 2020 NEW YEARS. POC: CHARLENE SAN NICOLAS 8638-3800 DPRSS \*\*\*NOTHING FOLLOWS\*\*\* NOTE: THE GOVERNMENT OF GUAM WILL NOT BE RESPONSIBLE FOR 'UNAUTHORIZED' PURCHASES OR SERVICES. Note: Amounts due this Purchase Order may be off set for modies due the Government of Guam inclusive of but not limited to taxes, fees, and reterned checks plus for other damages, penalties, and Attorney's fees, after failure to pay accordingly

To be coordinated between the agency and vendor ALL LATE DELIVERIES AND ACCEPTANCES ARE SUBJECT TO THE LIQUIDATED DAMAGES CLAUSE IN SECTION 6101(9)(a) OF THE GAR.

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Ħ.	ual distribuction 5 to tribode. Bend Critified Crigani. And Three (3) copies of <u>invoke to division ce</u> Covernment of Guan, R.C. Box 884, Agana, Guan 78510. Bryfryf in 11-bry (20) dats upon Becept of Merchardise in Guan in G			F ADMINISTRATION;	3077	31.80	A. DO NOT FILL THIS OR IF YOUR TOTAL COST EXCEEDS THIS TOTAL	
D. 1 E, 4 F. 1	THIS ONDER SUBJECT YEI COMOTHOMS ON REVERSE SIDE. IF IN THIS ORDER IS SUBJECT TO THE SPECIAL PROVISIONS, AND BID GENERAL TE IF ON ALL AIR SHIPTERTS HAVE AIR FREIGHT COURDANY CALL THIS MUHBER UPC	INS AND CON	OTTONS SPEC		↑ TOT	TAL T	INSERT CHANGES AND RET THIS ORDER FOR AHENDM	run
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PUR	ICES, SHIPPING DOCUMBITS AND PACKAGES MUST BEAR THE CHASE DEBUT HUMBER SHOWN ABOVE.	MAYMENT'		Claudia S	.Actalle	Chief	Progurement_Offic	949 I

Control No.

ORIGINAL/VENDOR'S COPY

PAGE 2 OF 4



CALIFORNIA MART

P.O. BOX 9730

Email:

S.H. ENTERPRISES, INC.

TAMONING, GO 96931

## PURCHASE ORDER

GENERAL SERVICES AGENCY DEPARTMENT OF ADMINISTRATION GOVERNMENT OF GUAM

> 148 Route 1 Marine Drive Pill, Guam 96926

TRAN CODÉ

THIS PURCHASE ORDER NUMBER No. P206A00841

MUST APPEAR ON ALL INVOICES PACKING SLIPS, PACKAGES, B/L, CORRESPONDENCE ETC.

JOB ORDER NO. ONCL 11/08/2019 173020004230

230

F.O.B.

AR PREIGHT TEL CONTACT SHIP VIA:

Telephone: 671 649-0521 Fax: 671 649-0527

PREPARASION SHIFFING CHARGES AS REPARATE REM ON INVOICE

CONSIGNEE, DESTINATION & MARKING

VENDOR

50097959

DEPT OF PUBLIC BEALTS & SOCIAL SERVICES 123 CHALAN KARETA RTE. 10

MANGILAO, GU 96923-0000

TIT-IIIC2 HOME DEL MEAL OVRMCH

AUTHORITY 3109

TO:

\*\* INVITATION NO. GSA-056-19

## CONTRACT NO.

TIME FOR DELIVERY SEE BELOW

EXPRIMINA

DISCOUNT TERMS:

THIS ORDER IS SUBJECT TO THE FOLLOWING TERMS AND CONDITIONS: Acknowledgment copy of this order quat be signed and returned advising approximate or definite shipping date. 2. No variation in any of the terms, conditions, deliveries, prices, quantity, quality, or specification on this order, irrespective of the wording of the seller's acceptance, will be effective without buyer's written consent. 3. Packing list must accompany each shipment, showing our order number, description and part. serial number for each item. 4. Shipments must be identified as "PARTIAL" or "COMPLETE". 5. Material is subject to buyer's inspection and approval within a reasonable time after delivery; if specifications are not met, material shall be returned at seller's expense. 6. In connection with any prompt payment discount offered, time will be computed from date of delivery and acceptance at destination, or from the date the correct involce or voucher is received in the office specified by the Government of Guam, if the latter is later than date of delivery and acceptance. Payment is deemed to be made, for the purpose of earning discount, on the date of the mailing of the check. 7. Overshipments, unless specifically authorized, will not be accepted. 8. In connection with bid awards and contracts, this purchase order shall be governed by the Special Provisions and Bid General Terms and Conditions as specified. SPECIAL RESTRUCTION S TO VENDORS A. DO NOT FILL THIS ORDER SEND CREATED CREATED ALCOHOL AND THREE (3) COPIES OF INVOICE TO CRYGION OF ACCOUNTS, DEPARTMENT OF ADMINISTRATION; GOVERNMENT OF GUAN, F.G. BOX 584, AGANA, GUAN 7691G. 307731,80 IF YOUR TOTAL COST C. <u>MYPRIAL</u> IN THERT (28) DAYS LEVEN RECEPT OF MESCHANDISE IN GUMM IN GOOD CONDITION.

1. THE ORDER SUBJECT TO CONDITIONS ON REVERSE SIDE.

1. \* • THIS DRIDER IS SUBJECT TO THE SPECIAL PROVISIONS, AND IND GENERAL TERMS AND CONSTITUTES SPECIFIED ON THIS BID. EXCEEDS THIS TOTAL INSTITUTION CHANGES AND RETURN F. # ON ALL AR SIMPRENTS HAVE ARE PRESCRIT COMPANY CALL THIS NUMBER UPON ARRIVAL OF GOODS THIS ORDER FOR AMENDMENT, SCINATURE Contractor: Please supply promptly the above articles or services, all correspondence pertaining to this order incliding involces, supplying documents and packages must been the purchage order mentage shown above. See reverse sing for purchase order terms and computions. ACVANCE BAYMENT AUTHORIZATION

Control No.

ORIGINAL/VENDOR'S COPY

PAYMENT ENCLOSED

3 OF 4

Chief Procurement Officer

Claudia Sme Achalle



# **PURCHASE ORDER**

GENERAL SERVICES AGENCY DEPARTMENT OF ADMINISTRATION **GOVERNMENT OF GUAM** 

146 Route 1 Marine Drive Piti, Guam 96925

### TRAN CODE

THIS PURCHASE ORDER NUMBER No. P206A00841

MUST APPEAR ON ALL INVOICES PACKING SLIPS, PACKAGES, B/L, CORRESPONDENCE ETC.

FO.B.	HAR REIGHT TEL CONTACT	SHIP YIA:		11/08/	1,006 ORDER NO. 108JO 2019 173020004230	Ł.
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P.O. BOX TAMUNING,	RPRISES, INC.	Fax: 671 649-05	VENDOR 50097959	DEPT OF PUE & SOCIAL SE 123 CHALAN MANGILAO, G		
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* DATE  * SIGN  * * *  * *  * I CE  * RECE	RN TO SJPPLY MAN. OF RECEIPT OF THE ATURE	VIUGREPO	RT COPY SERVICES HAVE, IN HAS BEEN IN	* * * * * * * *	***************************************	
* DATE	RECEIVED:	SIGNAT	vre:		t.	
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CONTRACTOR: PLEASE SOPPLY PROM SERVICES, ALL CORRESPONDENCE PERTI INVOICES, SHIPPING DOCUMENTS AN PURCHASE DEBER NUMBER SHOWN AS	UNING TO THE ORDER RICLEDIN IN PACKAGES HIST REAR TH	G AUTHORIZATION	Claudia 8 Act	Ja Chia	E Dragurament Office	_

Control No.

ORIGINAL/VENDOR'S COPY

PAGE 4 OF 4

ASSIGNED BUYER: GSATEDTC

### REQUISITION IFB

					FITION #: Q2 PRIATION: 51	01730022 00A201730GA004230
TO:	PROCUREMENT FACILITIES MGMT.DIVISION	ADMINISTRAT	OR   1		BERED DATE 08/2019	
SUBI	MITTED BY:		V***			,
San	Nicolas, Charlene D DPHSS					
	ORIZED DEPARTMENT REPRESENTATIVE	2	IGNAT	JRE		DATE
DEPA	ARTMENT/DIVISION: SENIOR CITIZEN STA	TE AGENCY AD	REC	QUEST	DATE: 11/08,	/2019
ITEM No.	  DESCRIPTION OF ITEM		I non i	QTY	UNIT PRICE	AMOUNT
	ISSUED TO COVER THE COST TO   PROVIDE HOME-DELIVERED MEAL   SERVICES. REF: IFB-GSA-D56-19   ITEM NO. 2.0 NUTRITIION   SERVICES FOR THE COMPREHENSIVE   MANAGEMENT, OPERATIONS, AND   MAINTENANCE OF THE ELDERLY   NUTRITION PROGRAM, HOME-   DELIVERED MEALS COMPONENT.     HUST COMPLY WITH ALL TERMS   AND CONDITIONS, REQUIREMENTS,   AND SPECIFICATIONS OF THE BID.     PERIOD OF COVERAGE: DECEMBER   2019 THROUGH JANUARY 2020,   MONDAY THROUGH SUNDAY.		LOT	1                    	307731.80	307731.80
			TOTAL		*====>	307731.80
AUT	IFICATION: HORIZED PERSONNEL/POC: . NO. 735-7415/21.	PATRICE J.	HARA	or da	RYL DIRAS	! !
** p	RINT NAME & SIGN	( ) APPROVA	L	·	( ) DISAPPR	OVAL
(CER	RECEIVED BY DATE TIFYING OFFICER)	APPROVING AT	THORI	TY (D	IRECTOR)	
	CONTINUED C	N NEXT PAGE				······································

ASSIGNED BUYER: GSATEDTC

#### REQUISITION IFB

REQUISITION #; Q201730022

APPROPRIATION: 5100A201730GA004230 TO: PROCUREMENT FACILITIES MGMT.DIVISION ADMINISTRATOR | ENCUMBERED DATE 11/08/2019 SUBMITTED BY: San Nicolas, Charlene D. - DPHSS AUTHORIZED DEPARTMENT REPRESENTATIVE SIGNATURE DATE DEPARTMENT/DIVISION: SENIOR CITIZEN STATE AGENCY AD REQUEST DATE: 11/08/2019 ITEN 1 NO. | DESCRIPTION OF ITEM I UOM I QTY| UNIT PRICE| TOUONA | 1180 CLIENTS X \$6.49 PER MEAL | = \$7,658.20 X 59 SERVICE DAYS |=\$307,731.80 | HOLIDAYS ON: MON.DEC.9, 2019 OUR LADY OF CAMARIN DAY; | WED. DEC. 25, 2019 CHRISTMAS |DAY; AND WED. JAN. 1, 2020 | NEW YEARS. |SUPPLEMENTAL PO TO BE PROVIDED CECHERRES JATOT 307731.80 JUSTIFICATION: AUTHORIZED PERSONNEL/POC: PATRICE J. HARA OR DARYL DIRAS TEL. NO. 735-7415/21. \*\* PRINT NAME & SIGN ( ) APPROVAL | ) DISAPPROVAL RECEIVED BY DATE APPROVING AUTHORITY (DIRECTOR) (CERTIFYING OFFICER)

ASSIGNED BUYER: GSATEDIC

#### REQUISITION IFB

| REQUISITION #: Q201730022

| APPROPRIATION: 5100A201730GA004230| TO: PROCUREMENT FACILITIES MGHT.DIVISION ADMINISTRATOR | ENCUMBERED DATE 11/08/2019 SUBMITTED BY: San Nicolas, Charlene D. - DPHSS AUTHORIZED DEPARTMENT REPRESENTATIVE SIGNATURE DATE DEPARTMENT/DIVISION: SENIOR CITIZEN STATE AGENCY AD REQUEST DATE: 11/08/2019 ITEH | NO. (DESCRIPTION OF ITEM | UOM | QTY! UNIT PRICE THUUNK 1 IISSUED TO COVER THE COST TO 307731.80 | LOT| 307731.80 | PROVIDE HOME-DELIVERED MEAL |SERVICES. REF: IFB-GSA-056-19 | ITEM NO. 2.0 NUTRITIION |SERVICES FOR THE COMPREHENSIVE | MANAGEMENT, OPERATIONS, AND | MAINTENANCE OF THE ELDERLY | NUTRITION PROGRAM, HOME-| DELIVERED | MEALS COMPONENT. MUST COMPLY WITH ALL TERMS [ AND CONDITIONS, REQUIREMENTS, AND SPECIFICATIONS OF THE BID. | PERIOD OF COVERAGE: DECEMBER |2019 THROUGH JANUARY 2020, | MONDAY THROUGH SUNDAY. TOTAL ========>> 307731.80 JUSTIFICATION: AUTHORIZED PERSONNEL/POC: PATRICE J. HARA OR DARYL DIRAS TEL. NO. 735-7415/21. \*\* PRINT NAME & SIGN ( ) APPROVAL ( ) DISAPPROVAL RECEIVED BY DATE APPROVING AUTHORITY (DIRECTOR) (CERTIFYING OFFICER)

CONTINUED ON NEXT PAGE

ASSIGNED BUYER: GSATEDTC

#### REQUISITION IFB

| REQUISITION #: Q201730022

| APPROPRIATION: 5100A201730GA004230| TO: PROCUREMENT FACILITIES MGHT.DIVISION ADMINISTRATOR | ENCUMBERED DATE 11/08/2019 SUBNITTED BY: San Nicolas, Charlene D. - DPHSS AUTHORIZED DEPARTMENT REPRESENTATIVE SIGNATURE DATE DEPARTMENT/DIVISION: SENIOR CITIZEN STATE AGENCY AD REQUEST DATE: 11/08/2019 ITEN NO. | DESCRIPTION OF ITEM MOU QTY| UNIT PRICE THUUMA |1180 CLIENTS X \$6.49 PER MEAL |=\$7,658.20 X 59 SERVICE DAYS |=\$307,731.80 [HOLIDAYS ON: MON.DEC.9, 2019 | OUR LADY OF CAMARIN DAY; | WED. DEC. 25, 2019 CHRISTMAS |DAY; AND WED. JAN. 1, 2020 | NEW YEARS. ISUPPLEMENTAL PO TO BE PROVIDED TOTAL =======> 307731.80 JUSTIFICATION: AUTHORIZED PERSONNEL/POC: PATRICE J. HARA OR DARYL DIRAS TEL. NO. 735-7415/21. \*\* PRINT NAME & SIGN ( ) APPROVAL ( ) DISAPPROVAL RECEIVED BY DATE APPROVING AUTHORITY (DIRECTOR) (CERTIFYING OFFICER)



# DEPARTMENT OF ADMINISTRATION

DIPATTAMENTON ATMENESTRASION

DIRECTOR'S OFFICE
(Ufisinan Direktot)
Telephone (Yelifon): (671) 477-6788



November 18, 2019

Ms. Geri Diaz Camacho Calvo Law Group LLC 356 E. Marine Corps Drive, Suite 201 Hagatna, Guam 96910

Tel.: (671) 472-6813 / Fax: (671)477-4375

E-mail: gdiaz@icclawgroup.com

Subject: Freedom of Information Act – Request for Invitation for Bid GSA-056-19 Bid Abstract.

Buenas yan Hafa Adail Pursuant to your FOIA request we are in receipt of your letter dated November 12, 2019, for Invitation for Bid GSA-056-19 S.H. Enterprises, P196E00431, and P196E00314.

Please reply by e-mail to: <a href="mailto:gsaprocurement@gsadoa.guam.gov">gsaprocurement@gsadoa.guam.gov</a> and indicate which option you would like to receive the FOIA documentation(s):

- 1. E-mail all documentations, free of charge.
- 2. Pick up all documentations at GSA for a fee of \$1.00 per page and bring exact cash at time of purchase.

Senseragionte

EDWARD M. BIRN

Director

Department of Administration

### Attachments:

cc: Edith C. Pangelinan, Deputy Director, DOA





LOURDES A. LEON GUERK....(O, Governor (Maga'hàga) JOSHUA F. TENORIO, Lt. Governor (Sigundo Maga'láhi)



EDWARD M. BIRN Director (Direktot) EDITH C. PANGELINAN Deputy Director (Sigundo Direktot)

DIRECTOR'S OFFICE (Ufisinan Direktot)

November 30, 2019

Ms. Geri E. Diaz c/o Law Office of Camacho, Calvo Law Group LLC 356 E. Marine Corp Drive, Suite 201 Hagatna, Guam 96910 Tel. (671-472-6813 / Fax. (671) 477-4375

Re: Protest Letter dated November 22, 2019 GSA-056-19 (Nutrition Services for the Comprehensive Management, Operations and Maintenance of the Elderly Nutrition Program, Congregate Meals and Home-Delivered Components)

Dear Ms. Diaz:

Bucnas Yan Hafa Adai! This is to acknowledge receipt of your protest letter dated 22 November 2019, in which you protested the award for Invitation for Bid GSA-056-19.

Based on the factual evaluation of your protest, we have determined that your protest is without merit as per the following:

#### Issue #1

You stated that S.H. Enterprise Inc. failed to provide pertinent available information under Invitation for Bid No.: GSA-059-19 under Section 2.4 and 2.5 "... each bidder certifies that it does not have government contract terminated for cause".

a. You indicated that SH Ent, was terminated or canceled contract awarded for 3/28/19,

Response: S.H. Enterprise Inc withdrew from the emergency award and was not terminated.

### Issue #2

SH failed to show critical staffing pattern as submitted in their bid.

Response: Both GSA and DPHSS disagrees with that statement and finds the information submitted satisfactory.

### Issue #3

Under section 2.4 and 2.5 F each bidder is required to provide a list of citation in the area of procurement, material weaknesses and non-compliance with government provision if such bidder is awarded a government contract terminated for cause within the last three (3) years.

Response: Although SH Enterprise did not submit inspection reports for the previous three (3) years, they did submit a current inspection report. Basil also submitted only one (1) year of citation report.

It should be noted that you, Basil failed to provide all of your citation reports for your government contracts specifically for the Dept. of Corrections.

Moreover, Basil's failure to provide important information relative to its past performance in regards to its on going court case does effect its ability to be a responsible and responsive bidder.

Section 2.4 and 2.5 f did not limit to only DPHSS, the language indicated "all government service contracts during this period". The review of Basil inspection reports for the Dept. of Correction indicated that you had numerous C and D ratings.

Therefore, the government has determined to waive this requirement as a minor informality.

Based upon our evaluation it is determine that your protest is without merit. Therefore, you may seek any administrative or judicial review authorized by law.

CLAUDIA S. ACFALLE

Chief Procurement Officer



1/20/2020

**S.H. Enterprises, Inc.** 190 Chalan San Antonio Building Tamuning, Guam 96913

January 22, 2020

Ms. Lou A. Leon Guerrero
Honorable Governor of Guam
C/O Jon Calvo, Deputy Chief of Staff
and Jesse Garcia, Deputy Director DPW
Governor's Complex
Hagatna, Guam 96910

Dear Honorable Governor,

It was a pleasure meeting with your team on the availability of the former Hakubotan building and facility. After understanding the temporary need to setup a space for the Government of Guam's war claims program, it is our deepest honor to donate an unused section of the building for this purpose.

As longtime residents of Guam, we recognize how important this initiative is to our Manamko' and we are pleased to play a small role in this process for our island community.

The nature of this donation includes the temporary utilization of approximately +/-5,000 square feet of commercial space located on the first floor, utilities, and access to the building's parking lot for the Guam War Claims Center. The space may be available until Saturday, February 8, 2020.

Thank you for your time and leadership.

TAE MIN
President

S.H. Enterprises, Inc.









\$2020 GUAM PUBLICATIONS, INC. VOL. 51 NO. 357

PART OF THE USA TODAY NETWORK

# War claims office opens today

faidee Eugenio Gilbert actic DailyNew ISA TODA/NETWOR

World It survivors with adjudiated claims can present their docments to officials at the former Haubotan building in Tamuning tolay, and they could start receiving empensation that week, accordas to the governor The Guan Department of Administration will open the war claims processing center at 9 a.m. tod ty, and claims will be paid with nearly \$11 million to local funds.

At the same time, Guam officials are now preparing a petition to the federal government to expand the 20th World War II Loyalty Recognition Act so that more war survivors can file claims.

'It's a great day for our people of Guam, our manamko,' Gov. Lou Le on Guerrero sald, moments before signing on Thursday a memoran dum of agreement with the US Treasury.

The agreement clears the path for the processing of adjudicated was claims payments.

The U.S. Treasury signed the agreement Wednesday, Washing

ton, D.C. time or early Thurs lay, Guam time.

This comes nearly 76 year, since the liberation of Guom from Japanese occupation during the war, and three weeks after the governor signed the local war claims payment bill that Speaker Tina Muh i Barnes, Sen Amanda Sheltun and

See WAR CLAIMS, Page 4

# Man injuried in Maite



uam Fire Department personnel treat a wounded man as Guam Police department officers attempt to ather information at the site of the former Lemai Cafe in Maite on Thursday, 8-08 CRUZEDS.

# Social Security benefits case under advisement

Jerick Sabian Plus Colores SA IOON META SA

Guam resident Ketrina Schaller lives with a permanent disability, but she is unable to receive support payments under the federal Supplemental Security Income program

Her twin sister, Leshe Schaller, suffers from the same deblitating genetic disorder - mytonic dystrophy; but receives about \$800 a month in \$51 because she lives in Pennsylvania.

U.S. District Court of Guam Chief Judge Frances Tydingco Ga-

See SOCIAL SECURITY, Page 4



### Local

# War claims

Continued from Page 1

Sen. Wil Castro introduced.

"Getting to this point wasn't easy and our work isn't over, but we are now beginning to heal old wounds and boner our Greatest Generation. And we say to these still alive to hear it, your long wait is over," the governor said.

With many of the claims so far adjudicated granting \$10,000 and \$12,000 each, CovGuam could end up making advance payments to about 1.400 still-living war survivors.

More than 3.650 war survivors and their heirs filed war claims, which could total \$40 million.

Most of them would be paid once Del. Mike 5 in Nicolas' H.R. 1965 passes the Senate and is signed by Presi I. at Trump. San Nicolas sold the Senate could pass it within a few weeks."

The governor and the speaker said they will continue to advocate for the passage and signing of San Nicolas' bill. The governor thunked all the former delegates whom she said "paved the road and made our journe) in for easier so that we can given where we are today."

#### Processing begins Jan. 24

We are trying to make the process as simple as possible," the governor said at the Thursday signing ceremons, with Lt. Gov Josh Tenorio, senators and Cabinet members in attendance.

What war survivors need to bring to the processing center:

t The letter the, received from the Foreign Claims Settlement Commission stating they are entitled to receive monetary compensation:

i A government issued photo ID,

4 At the war claims processing center, survivors will be asked to sign two documents, authorizing Treasury to release the survivors laborum.



Gov. Lou Leon Guerrero signs a memorandum of agreement with the U.S. Treasury on Thursday, paving the way for GovGuam to start processing the payment of adjudicated war claims by still-living World War II survivors using nearly \$14 million in local funds, while other officials applaud. Also in the photo are Lt. Gov. Josh Tenorio, senators led by Speaker Tina Muna Barnes, the governor's chief of staff Tony Babauta, and press secretary Krystal Paco-San Agustin. Hypogroups and press page 1887/Po.1

tion to GovGuam, and assigning their claim to GovGuam;

I Then they need to wait for a notification from Gov Guain that their war claims payment check is ready

Tony Babauta, the governor's chief of staff, said at the end of each day, the Department of Administration will electronically transmit to Treasury the documents from the war survivors.

They are password protected to ensure privally and confidentiality of war survivors information.

Babauta said Gov Guam anticipates the Trea

sury will respond within three to four days, after verifying the claims that GovGuam collected.

GovGuan could start getting verification from the Treasury by Wednesday or Thursday next week, he said.

Babaum said the war claims processing center will be open 9 a m. to 4 p.m., Monday to Friday. However, it will also be open on Saturday, Jan. 25, to accommodate more survivors.

Those with questions and concerns about the local war claims processing program are encournged to call 482-0792 or 482-9931 or visit war claims guam.gov, officials said.

### Petition for more war claims

The speaker's office on Thursday said there is now a draft polition to ask Congress to amend the 2016 law that allows for the payment of war claims, so that more of Guam's war survivors can still file claims

Some people either missed the June 20, 2018 was claims filing deadline or were not previously aware of a war claims program.

The speaker said she would leave no stone unturned so that all war survivors could be compensated.

Payment of war claims using Section 30 funds were supposed to begin in fiscal 2019, but there was a technical flaw in the 2016 kew that San Nicolas is seeking to fix through H.R. 1365.

Once San Nicolas' bill becomes law, it would allow U.S. Treasury to start releasing payments to Guam's war survivors and certain heles using more than \$20 million in Section 30 funds that are already available. More Section 30 funds will be put in the war claims funding towards the end of fiscal 2020.

A letup had said that once San Nicolas H R 1365 passes the Senate and is enacted into law, then a portion of that funding would cover the GovGunn funding used to advance the payment of war claims to still-living war survivors.

# **Social Security**

Gantinuad from Page 1

tewood heard arguments in the lawsuit against the Social Security Administration over the inability of Guam residents to receive certain benefits. The judge took the matter under advisement.

The failure to provide benefits to people on Guam with disabilities violates the Organic Act and also the equal protection clauses of the Con stitution, the lawsuit states.

Residents of the Commonwealth of the Northern Mariana Islands are eligible for SSI payments, because the benefit is included in the CNMI covenant with the United States.

But residents of Puerto Rico, Guam, and the U.S. Virgin Islands were intentionally excluded from the SSI program, which started in 1972.

"Katrina is denied eligibility for federal SSI
benefits solely because the lives on Guam, rather
than in any of the 50 states, the District of Columbia or the nearby territory of the CNMI," her lawsuit states.

The Iswant notes Katrina Schaller received the benefits when she fixed with her mother in Pennsyl: unin, "But when she moved to Guain to be with family upon her mother's death. Katrina's SSI benefits were cut off."

The lawsuit states that Levile Schaller also wants to travel to Gram to see her sisters. "but she cannot do so for more than 30 days for fear of losing access to the SSI benefits necessary for her support."

The I we sait asks the court to find that provisions of the SSI law discriminate based on status as a Guam resident and are unconstitutional, and to prevent the Social Security Administration from enforcing those provisions

Attorney Mike Williams, who represents Schaller, said the twin sisters are being treated differently just because of where one of them lives.

Leslie Schaller is able to live more independently because she has SSI benefits.

Williams said Katrina Schaller would be a ward of the state if it wasn't for her family support on Cuant.

He said the twin sisters haven't seen each oth-

er for a decade, and Leslie Schaller would like to visit, but she's scared she'll lose her benefits

Williams argued that the sixters should be treated the same by the federal government and it's unconstitutional to treat one differently because she lives in a territory.

He said Katrina Schaller is sick and is being deprived of resources.

U.S. Department of Justice Attorney Michael Zee argued that it was up to Congress to make policy decisions, and not the court.

Congress created the law for the SSI benefits and only included the 50 states and the District of Columbia.

The CNMI is included in the benefits because it was able to negotiate it in when making the coverant with the U.S., he said.

Williams argued that the court has the power to address whether his client is being discriminated against in violation of the U.S. Constitution.

After about an hour and a half of arguments, Tydingco-Gatewood said she would take the matter under advisement and issue a decision later.

A PRIDAT, JANUART 24, 2020 \* PACIFIC DAMY NE

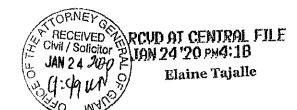


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January 24, 2020

### VIA HAND DELIVERY

OFFICE OF THE GOVERNOR OF GUAM Ricardo J. Bordallo Complex 513 West Marine Corps Drive Hagåtña, Guam 96910



Re: Freedom of Information Act Request

To the Honorable Governor Lourdes Leon Guerrero:

In accordance with the Freedom of Information Act (5 GCA § 10103), I hereby request the following documents:

The full, complete and entire file relating to and/or discussing the use of the former Hakubotan building in Tamuning to the Government of Guam for use as the War Claims Processing Center. The information should include, but is not limited to, documentation of the following:

- 1. Authorization from either Hui Sook Min or SH Enterprises to the Government of Guam or the Guam Department of Administration to utilize this building for war claims services;
- 2. The terms and the conditions of the agreement between Hui Sook Min or SH Enterprises and the Government of Guam or the Guam Department of Administration for use of this building for war claims services;
- The goods and services provided by Hui Sook Min or SH Enterprises to the Government of Guam or the Guam Department of Administration related to the use of this building for war claims services;
- 4. Any agreement between Hui Sook Min or SH Enterprises and the Government of Guam or the Guam Department of Administration memorializing the cost and fees to utilize this building for war claims services; and
- 5. Any and all written communication, including emails, which discuss or confirm Hui Sook Min's or SH Enterprises' agreement to allow the Government of Guam or the Guam Department of Administration to utilize this building for the War Claims Processing Center.

OFFICE OF THE GOVERNOR OF GUAM January 24, 2020 Page 2

Please let me know if you have any questions about this request or need any clarification. Your cooperation is most appreciated. Per 5 G.C.A. §10103, these public records should be made available within four (4) working days from receive of this request.

Sincerely,

CAMACHO CALVO LAW GROUP LLC

Geri E. Diaz

GED abm 066987-00105.120765

cc: AG

OPA

# GSA GENERAL SERVICES AGENCY

(Ahensian Setbision Hinirat) Government of Guam

590 S. Marine Corps. Drive, Ste. 219, Tamuning Guam 96913 Tel: 475-1713 \* Telefax: 472-4217; 475-1716; 475-1727

Accountability \* Impartiality \* Competence \* Openness \* Value

# INVITATION FOR BID NO.: 45A-001-20

### **DESCRIPTION:**

### FOOD SERVICES FOR: DOC INMATES AND DETAINEES

### SPECIAL REMINDER TO PROSPECTIVE BIDDERS

Bidders are reminded to read the Scaled Bid Solicitation and Instructions, and General Terms and Conditions attached to the IFB to ascertain that all of the following requirements checked below are submitted in the bid envelope, in duplicate, at the date and time for bid opening.

- (X) BID GUARANTEE (15% of Bid Amount) May be in the form of; Reference Page 27, #11 on the General Terms and Conditions
  - Cashier's Check or Certified Check
  - b. Letter of Credit
  - c. Surety Bond Valid only if accompanied by:
    - 1. Current Certificate of Authority issued by the Insurance Commissioner;
    - 2. Power of Attorney issued by the Surety to the Resident General Agent;
    - 3. Power of Attorney issued by two (2) major officers of the Surety to whoever is signing on their behalf.
- (X) STATEMENT OF QUALIFICATIONS
- ( ) BROCHURES/DESCRIPTIVE LITERATURE;
- (X) AFFIDAVIT DISCLOSING OWNERSHIP and COMMISSION
  - Date of signature of the person authorized to sign the bid and the notary date must be the same.
- (X) OTHER REQUIREMENTS:
  Non-Collusion Affidavit, D.O.L. Wage Determination Affidavit, Restriction against Sexual Offenders
  Affidavit, No Kickbacks or Gratuities Affidavit and Ethical Standards Affidavit, and Affidavit re
  Contingent Fees, Current Business License relating to this bid.

This reminder must be signed and returned in the bid envelope together with the bid. Failure to comply with the above requirements may be cause for disqualification and rejection of the bid.

On this 29th day of January	, 20 <b>20</b> , I, Hui Sook Min
authorized representative of SH Emergises reminder to prospective bidders with the above reference	ded IFB. acknowledge receipt of this special
Bild	der Representative's Signature

DOA 132 Rev: 1/95

### Invitation for Bid: GSA-001-20

### FOOD SERVICES FOR: DOC INMATES AND DETAINEES

### ACKNOWLEDGEMENT RECEIPT FORM

Please be advised that to be considered a prospective bidder you must fill out this Acknowledgement receipt form. Please submit by fax form to <a href="mailto:475-1727">475-1727</a> and email to gsaprocurement@gsadoa.guam.gov

Acknowledgement Receipt Form must be submitted no later than three (3) days upon receipt of IFB package.

Name	Hui serk Alma
Signature	4. J.
Date	1-7-2620
Time	
Contact Number	1777-7486
Fax Number	649-8523
Contact Person regarding IFB	Hui sode Mine
Title	Vice prasident
E-Mail Address	Culiforniamene id Jahor com
Company/Firm	EN Embergrises, Inc.
Address	120. BOX 4700, Tann. Gran 46931

Note: GSA recommends that prospective bidders register current contact information with GSA to ensure they receive any notices regarding any changes or update to the IFB. The procuring agency and GSA will not be liable for failure to provide notice to any party who did not register current contact information.

All questions and concerns in regards to this bid must be submitted to the General Services Agency via fax attention to the Chief Procurement Officer no later than <u>01/07/2020</u> close of business at 5:00pm.

Please Print ACKNOWLEDGE	MENT COPY (Re-fax to GSA)
Received By:	Hui sook Mim (Rid.
Oate:	1-17-2-02-10
Company Name:	SHEND PHISES, Inc.
F	ax to: 475-1727 or 472-4217
E-mail to:	gsaprocurement@gsadoa.guam.gov

\*

### INVITATION FOR BID

ISSUING OFFICE:

GENERAL SERVICES AGENCY **GOVERNMENT OF GUAM** 590 S. MARINE CORPS DRIVE, STE. 219 TAMUNING, GUAM 96913 Chief Procurement Officer DATE ISSUED: December 30,2019 BID INVITATION NO: GSA-001-20 BID FOR: FOOD SERVICES FOR: DOC INMATES AND DETAINEES SPECIFICATION: SEE ATTACHED DESTINATION: DEPARTMENT OF CORRECTIONS REQUIRED DELIVERY DATE: The term of this contract shall commence upon signing of contract for Three (3) Years with the option to renew for two (2) additional fiscal years. Renewal options will be one fiscal year at a time, subject to funding availability. Renewal will be at the Sole Discretion of the Government Bidder may not refuse renewal if the government exercises its option to renew (Refer to page 35 of 47 ¶7b) INSTRUCTION TO BIDDERS: INDICATE WHETHER: \_\_\_\_INDIVIDUAL \_\_\_\_PARTNERSHIP \_\_\_\_CORPORATION INCORPORATED IN: July 10, 1995 This bid shall be submitted in duplicate and sealed to the issuing office above no later than (Time) 10:00am., Date: 1/14/20, and shall be publicly opened. Bid submitted after the time and date specified above shall be rejected. See attached General Terms and Conditions, and Scaled Bid The undersigned offers and agrees to furnish within the time specified, the articles and services at the price stated opposite the respective items listed on the schedule provided, unless otherwise specified by the bidder. In consideration to the expense of the Government in opening, tabulating, and evaluating this and other bids, and other considerations, the undersigned agrees that this bid remain firm and irrevocable within 20 calendar days from the date opening to supply any or all the items which prices are quoted. NAME AND ADDRESS OF BIDDER: SIGNATURE AND TITLE OF PERSON AUTHORIZED TO SIGN THIS BID: SH Enterprises Inc. Hui scok Min / vice-president P.O. BOX 9730' Tamuning, Glam 96931 AWARD: CONTRACT NO.: \_\_\_ AMOUNT: DATE: ITEM NO(S). AWARDED: CONTRACTING OFFICER: ٧

NAME AND ADDRESS OF CONTRACTOR:

CLAUDIA S. ACFALLE Chief Procurement Officer

SIGNATURE AND TITLE OF PERSON AUTHORIZED TO SIGN THIS CONTRACT:

# AFFIDAVIT DISCLOSING OWNERSHIP and COMMISSIONS

CIT	Y OF	Tamuning )			
ISL	AND OF	GUAM ) ss.			, ,
A.	I, the offero	undersigned, being first or and that [please check o	duly sworn, depose and nly one]:	say that I am an authorized represe	ntative of the
	[]	The offeror is an individual business.	ridual or sole proprietor	and owns the entire (100%) interest i	n the offering
	M	and the persons, comp	anies, partners, or joint	p, joint venture, or association [please state name of offer venturers who have held more than during the 365 days immediately prone, please so state]:	or company],
		Name TAE HONG MIN HUL SOOK MIN	Address P.O.Box 9730 Tamuulug, Guan Same as abou	% of Interest 49.5 % 49.5 %	
В.	COMMO	or, I say that the persons vensation for procuring or vit is submitted are as follows:	assisting in ontaining bu	entitled to receive a commission, grassiness related to the bid or proposal facte.	uity or other or which this
		<u>Name</u>	<u>Address</u>	Compensation	
		N/A			
		THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR OF THE CONTRACT	<del>-</del>		
C.	CALLADO CE	ownership of the offering n award is made or a co d by 5 GCA §5233 by del	undana is emerea into tr	be between the time this affidavit is men I promise personally to update the to the government.	nade and the ne disclosure
				· W	
			Signature offer Offere	one of the following: or, if the offeror is an individual; Part	- au : E 41 -
			offero	r is a partnership; Officer, if the of	ner, ir ine Teror is a
Subscr	ibed and	sworn to before me	_ corpor	ation.	
this Z	l tay o	r Janua Pi , 20,12	Q		
NOTA	RY RUB				
		n expires			
		HA COMMIS IN	OU ANN Q. TAIJERON OTARY PUBLIC AND FOR GUAH U.S.A, SION EXPIRES: JUNE 25, 2022 138 AFC FLORES ST. 02 HAGATNA, GU 96910		

AG Procurement Form 002 (Rev. Nov. 17, 2005)

### AFFIDAVIT RE NON-COLLUSION

crty of Tamuning	
ISLAND OF GUAM )	
that:	e of affiam signing below], being first duly sworn, deposes and says
I. The name of the offering con	npany or individual is [state name of company]
making an offer. The offeror has not in any manner, directly or conference, with any person to fix the proposal price of element of said proposal price, or of that of any other offero other offeror, or to secure any advantage against the governments in this affidavit and in the proposal are true to the pursuant to 2 GAR Division 4 § 3126(b).	is is genuine and not collusive or a sham. The offeror has not colluded, by other offeror or person, to put in a sham proposal or to refrain from or indirectly, sought by an agreement or collusion, or communication offeror or of any other offeror, or to fix any overhead, profit or cost ir, or to secure any advantage against the government of Guam or any ment of Guam or any person interested in the proposed contract. All he best of the knowledge of the undersigned. This statement is made representative of the offeror, and on behalf of the offeror's officers,
Signature of	one of the following: Hut Sook Min Offeror, if the offeror is an individual; Partner, if the offeror is a partnership; Officer, if the offeror is a corporation.
Subscribed and sworn to before me	, , , , , , , , , , , , , , , , , , ,
this Ath day of January, 20120	
NOTARY PUBLIC My commission expires	

MARYLOU ANN Q. TAIJERON NOTARY PUBLIC IN AND FOR GUAH U.S.A. MY CONNISSION EXPIRES: JUNE 25, 2022 238 AFC FLORES ST, STE. 102 HAGATNA, GU 96910

AG Procurement Form 003 (Jul. 12, 2010)

# AFFIDAVIT RE NO GRATUITIES or KICKBACKS

CITY OF Tamuning
ISLAND OF GUAM )
Hui Sook Min [state name of affiant signing below], being first duly sworn, depose
1. The name of the offering firm or individual is [state name of Offeror Company offeror, a partner of the offeror, an officer of the offeror] making the foregoing identified bid or proposal.  2. To the best of affiant's knowledge, neither affiant, nor any of the offeror's officers, representatives, agents subcontractors, or employees have violated, are violating the prohibition against gratuities and kickbacks set forth in 2 GAR Division 4 § 11107(e). Further, affiant promises, on behalf of offeror, not to violate the prohibition against gratuities and kickbacks as set forth in 2 GAR Division 4 § 11107(e).
3. To the best of affiant's knowledge, neither affiant, nor any of the offeror's officers, representatives, agents, subcontractors, or employees have offered, given or agreed to give, any government of Guam employee or former government employee, any payment, gift, kickback, gratuity or offer of employment in connection with the offeror's proposal.
4. I make these statements on behalf of myself as a representative of the offeror, and on behalf of the offeror's officers, representatives, agents, subcontractors, and employees.
Signature of one of the following: Hui Sook Min Offeror, if the offeror is an individual; Partner, if the offeror is a partnership; Officer, if the offeror is a corporation.
•
Subscribed and sworn to before me
his 2014 day of January 20120
NOTARY PUBLIC  My commission expires
AND OLI ANNO TAUTONI

MARYLOU ANN Q. TAIJERON NOTARY PUBLIC IN AND FOR GUAM U.S.A. HY COMMISSION EXPIRES: JUNE 25, 2022 238 AFC FLORES ST. STE. 102 HAGATNA, GU 96910

AG Procurement Form 004 (Jul. 12, 2010)

### AFFIDAVIT RE ETHICAL STANDARDS

CITY OF IAMUNING
ISLAND OF GUAM )
Hui Sook Min [state name of affiant signing below], being first duly sworn, depose
The affiant is Vice-President [state one of the following: the offeror, a partner of the offeror, an officer of the offeror] making the foregoing identified bid or proposal. To the best of affiant's knowledge, neither affiar nor any officers, representatives, agents, subcontractors or employees of offeror have knowingly influenced any government of Guam employee to breach any of the ethical standards set forth in 5 GCA Chapter 5, Article 11. Further, affiant promises the neither he or she, nor any officer, representative, agent, subcontractor, or employee of offeror will knowingly influence any government of Guam employee to breach any ethical standards set forth in 5 GCA Chapter 5, Article 11. These statements are made pursuant to 2 GAR Division 4 § 11103(b).
Signature of circ of the following: Hui Scole Min Offeror is an individual; Partner, if the offeror is a partnership; Officer, if the offeror is a corporation.  Subscribed and swom to before me this officer of the offeror is a corporation.
NOTARY PUBLIC My commission expires
MARYLOU ANN Q. TALIERON NOTARY PUBLIC IN AND FOR GIAN U.S.A. MY COMMISSION EXPIRES: JUNE 25, 2022 238 AFC FLORES ST. STE. 102 HAGATNA, GU 96910

AG Procurement Form 005 (Jul. 12, 2010)

# GOVERNMENT OF GUAM GENERAL TERMS AND CONDITIONS

#### SEALED BID SOLICITATION AND AWARD

### Only those Boxes checked below are applicable to this bid.

- [X] 1. AUTHORITY: This solicitation is issued subject to all the provision of the Guam Procurement Act (5GCA, Chapter 5) and the Guam Procurement Regulations (copies of both are available at the Office of the Complier of laws, Department of Law, copies available for inspection at General Services Agency). It requires all parties involved in the Preparation, negotiation, performance, or administration of contracts to act in good faith.
- [X] 2. GENERAL INTENTION: Unless otherwise specified, it is the declared and acknowledged intention and meaning of these. General Terms and conditions for the bilder to provide the Government of Guam (Government) with specified services or with materials, supplies or equipment completely assembled and ready for use.
- [X] 3. TAXES: Bidders are cautioned that they are subject to Gram Income Taxes as well as all other taxes on Guam Transactions. Specific information on taxes may be obtained from the Director of Revenue and Taxation.
- [X] 4. LICENSING: Bidders are cautioned that the Government will not consider for award any offer submitted by a bidder who has not complied with the Guam Licensing Law. Specific information on licenses may be obtained from the Director of Revenue and Taxation.
- [X] 5. LOCAL PROCUREMENT PREFERENCE: All procurement of supplies and services where possible, will be made from among businesses licensed to do business on Guam in accordance with section 5008 of the Guam Procurement Act (SGCA, Chapter 5) and Section 1-104 of the Guam Procurement Regulations.
- [X] 6. COMPLIANCE WITH SPECIFICATIONS AND OTHER SOLICITATION REQUIREMENTS: Bidders shall comply with all specifications and other requirements of the Solicitation.
- [X] 7. "ALL OR NONE" BIDS: NOTE: By checking this item, the Government is requesting all of the bid items to be bided or none at all. The Government will not award on an itemized basis.
- [X] 8. INDEPENDENT PRICE DETERMINATION: The bidder, upon signing the invitation for Bid, certifies that the prices in his hid were derived at without collusion, and <u>acknowledges</u> that collusion and anti-competitive practices are prohibited by law. Violations will be subject to the provision of Section 5651 of that of the Quam Procurement Act. Other existing civil, criminal or administrative remedies are not impaired and may be in addition to the remedies in Section 5651 of the Government code.
- [X] 9. BIDDER'S PRICE: The Government will consider not more than two (2) (Basic and Alternate) item prices and the bidder shall explain fully each price if supplies, materials, equipment, and/or specified services offered comply with specifications and the products origin. Where basic or alternate bid meets the minimum required specification, cost and other factors will be considered. Failure to explain this requirement will result in rejection of the bid.
- [X] 10. BID ENVELOPE: Envelope shall be seated and marked with the bidder's name, Bid number, time, date and place of Bid Opening.
- [X] 11. BID GUARANTEE REQUIREMENT: Bidder is required to submit a Bid Guarantee Bond or standby irrevocable Letter of Credit or Certified Check or Cashier's Check in the same bid envelope to be held by the Government pending award. The Bid Guarantee Bond, Letter of Credit, Certified Check or Cashier's Check must be issued by any local surety or banking institution licensed to do business on Guarantee made payable to the Treasurer of Guarant in the amount of lifteen percent (15%) of his highest total bid offer. The Bid Bond must be submitted on Government Standard Form BB-1 (copy enclosed). Personal checks will not be accepted as Bid Guarantee. If a successful Bidder (contractor) withdraws from the bid or fails to enter into contract within the prescribed time, such Bid guarantee will be forfeited to the Government of Guarantee will be disqualified if not accompanied by Bid Bond, Letter of Credit, Certified Check or Cashier's check. Bidder must include in his/her bid, valid copies of a Power of Attomey from the Surety and a Certificate of Authority from the Covernment of Guaranto show proof that the surety company named on the bond instrument is authorized by the Government of Guaranto and qualified to do business on Guaran. For detailed information on bonding matters, contact the Department of Revenue and Taxation. Failure to submit a valid Power of Attorney and Certificate of Authority on the surety is cause for rejection of bid. Pursuant to 5 GCA § 5212, all competitive sealed bidding for the procurement of supplies or services exceeding \$25,000,00 at 15 % Bid Security of the total bid price must accompany the bid package. The bid bond, Letter of Credit, Certified Check or Cashier's Check will serve as Bid Security for this procurement.
- [ ] 12. PERFORMANCE GUARANTEE: Bidders who are awarded a contract under this solicitation, guarantee that goods will be delivered or required services performed within the time specified. Failure to perform the contract in a satisfactory manner may be cause for suspension or debarment from doing business with the Government of Guam. In addition, the Government will hold the Vendor liable and will enforce the requirements as set forth in Section 41 of these General Terms and Conditions.
- [X] 13. SURETY BONDS: Bid and Bid Bonds coverage must be signed or countersigned in Quam by a foreign or alien surety's resident general agent. The surety must be an Insurance Company, authorized by the government of Quam and qualified to do business in Quam. Bids will be disqualified if the Surety Company does not have a valid Certificate of Authority from the Government of Quam to conduct business in Quam.
- [X] 14. COMPETENCY OF BIDDERS: Bids will be considered only from the hidders who, in the opinion of the Government, can show evidence of their ability, experience, equipment, and facilities to render satisfactory service.
- [X] 15. DETERMINATION OF RESPONSIBILITY OF BIDDERS: The Chief Procurement Officer reserves the right for securing from bidders information to determine whether or not they are responsible and to inspect plant site, place of business; and supplies and services as necessary to determine their responsibility in accordance with Section 15 of these General Terms and Conditions. (2 GAR, Div. 4 § 3116)

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[X] 16. STANDARD FOR DETERMINATION OF LOWEST RESPONSIBLE BIDDER: In determining the lowest responsible offer, the Chief Procurement Officer shall be guided by the following:

- Price of items offered.
- The ability, capacity, and skill of the Bidder to perform.

  Whether the Bidder can perform promptly or within the specified time.
- The quality of performance of the Bidder with regards to awards previously made to him. The previous and existing compliance by the Bidder with laws and regulations relative to procurement.
- ñ The sufficiency of the financial resources and ability of the Bidder to perform.
- The ability of the bidder to provide future maintenance and services for the subject of the award. g)
- The compliance with all of the conditions to the Solicitation.
- [X] 17. TIE BIDS: If the bids are for the same unit price or total amount in the whole or in part, the Chief Procurement Officer will determine award based on 2 GAR, Div. 4, § 3109(o) (2) or will reject all such bids.
- [X] 18. BRAND NAMES: Any reference in the Solicitation to manufacturer's Brand Names and number is due to lack of a satisfactory specification of commodity description. Such preference is intended to be descriptive, but not restrictive and for the sole purpose of indicating prospective bidders a description of the article or services that will be satisfactory. Bids on comparable items will be considered provided the bidder clearly states in his bid the exact articles he is offering and how it differs from the original specification,
- [ ] 19. DESCRIPTIVE LITERATURE: Descriptive literature(s) as specified in this solicitation must be furnished as a part of the bid and must he received at the date and time set for opening Bids. The literature furnished must clearly identify the item(s) in the Bid. The descriptive literature is required to establish, for the purpose of evaluation and award, details of the product(s) the bidder proposes to furnish including design, materials, components, performance characteristics, methods of manufacture, construction, assembly or other characteristics which are considered appropriate. Rejection of the Bid will be required if the descriptive literature(s) do not show that the product(s) offered conform(s) to the specifications and other requirements of this solicitation. Failure to furnish the descriptive literature(s) by the time specified in the Solicitation will require rejection of the bid.
- [ ] 20. SAMPLES: Sample(s) of item(s) as specified in this solicitation must be furnished as a part of the bid and must be received at the date and time set for opening Bids. The sample(s) should represent exactly what the hidder proposes to furnish and will be used to determine if the item(s) offered complies with the specifications. Rejection of the Bid will be required if the sample(s) do not show that the product(s) offered conform(s) to the specifications and other requirements of this solicitation. Failure to furnish the sample(s) by the time specified in the Solicitation will require rejection of the Bid.
- [ 121. LABORATORY TEST: Successful bidder is required to accompany delivery of his goods with a Laboratory Test Report indicating that the product he is furnishing the Government meets with the specifications. This report is on the bidder's account and must be from a certified Testing Association.
- [X] 22. AWARD, CANCELLATION, & REJECTION: Award shall be made to the lowest responsible and responsive hidder, whose bid is determined to be the most advantageous to the Government, taking into consideration the evaluation factors set forth in this solicitation. No other factors or criteria shall be used in the evaluation. The right is reserved as the interest of the Government may require to waive any minor irregularity in bid received. The Chief Procurement Officer shall have the authority to award, cancel, or reject bids, in whole or in past for any one or more items if he determines it is in the public interest. Award issued to the lowest responsible bidder within the specified time for acceptance as indicated in the solicitation, results in a bidding contract without further action by either party. In case of an error in the extension of prices, unit price will govern. It is the policy of the Government to award contracts to qualified local bidders. The Government reserves the right to increase or decrease the quantity of the items for award and make additional awards for the same type items and the vendor agrees to such modifications and additional awards based on the bid prices for a period of thirty (30) days after original award. No. award shall be made under this solicitation which shall require advance payment or irrevocable letter of credit from the government (2 GAR, Div.4 §1103).
- [ ] 23. MARKING: Each outside container shall be marked with the Purchase Order number, item number, brief item description and quantity. Letter marking shall not be less than 3/4" in height.
- [ ] 24. SCHEDULE FOR DELIVERY: Successful bidder shall notify the General Services Agency, Telephone Nos. 475-1707 or 475-713, at east twenty-four (24) hours before delivery of any item under this solicitation.
- [ ] 25. BILL OF SALE: Successful supplier shall render fills of Sale for each item delivered under this contract. Failure to comply with this requirement will result in rejection of delivery. The Bill of Sale must accompany the items delivered but will not be considered as an invoice for payment. Supplier shall bill the Covernment in accordance with hilling instructions as indicated on the Purchase Order.
- [ ] 26. MANUFACTURER'S CERTIFICATE: Successful bidder is required, upon delivery of any item under this contract, to furnish a certificate from the manufacturer indication that the goods meet the specifications. Failure to comply with this request will result in rejection of delivery payment. Supplier shall bill the Government in accordance with billing instructions as indicated on the Purchase Order.
- [X] 27. INSPECTION: All supplies, materials, equipment, or services delivered under this contract shall be subject to the inspection and/or test conducted by the Government at destination. If in any case the supplies, materials, equipment, or services are found to be defective in material, workmanship, performance, or otherwise do not conform with the specifications, the Government shall have the right to reject the items or require that they be corrected. The number of days required for correction will be determined by the Government.
- [ ] 28. MOTOR VEHICLE SAFETY REQUIREMENTS: The Government will only consider Bids on motor vehicles which comply with the requirements of the National Traffic and Motor Vehicle safety Act of 1966 (Public Law 89-563) and Clean Air Act as amended (Public Law 88-206), that are applicable to Guam. Bidders shall state if the equipment offered comply with these aforementioned Federal Laws.

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[ ] 29. SAFETY INSPECTION: All motor vehicles delivered under this contract must pass the Government of Guam Vehicle Inspection before delivery at destination.

#### [ ] 30. GUARANTEE:

a) Guarantee of Vehicle Type of Equipment:

The successful bidder shall guarantee vehicular type of equipment offered against defective parts, workmanship, and performance, for a period of not less than one (1) year after date of receipt of equipment. Bidder shall also provide service to the equipment for at least one (1) year. Service to be provided shall include, but will not be limited to tune ups (change of spark plugs, contact points and condensers) and lubrication (change of engine and transmission oil). All parts and labor shall be at the expense of the bidder. All parts found defective and not caused by misuse, negligence or accident within the guarantee period shall be repaired, replaced, or adjusted within six (6) working days after notice from the Government and without cost to the Government. Vehicular type of equipment as used in this context shall include equipment used for transportation as differentiated from tractors, backhoes, etc.

b) Guarantee of Other Type of Equipment:

The successful bidder shall guarantee all other types of equipment offered, except those mentioned in 30a, above, against defective parts, workmanship, and performance for a period of not less than three (3) months after date of receipt of equipment. Bidder shall also provide service to the equipment for at least three (3) months. All parts found defective within that period shall be repaired or replaced by the Contractor without cost to the Government. Repairs, adjustments or replacements of defective parts shall be completed by the contractor within six (6) working days after notice from the Government.

- (c) Compliance with this Section is a condition of this Bid.
- [X] 31. REPRESENTATION REGARDING ETHICS IN PUBLIC PROCUREMENT: The bidder or contractor represents that it has not knowingly influenced and promises that it will not knowingly influence a Government employee to breach any of the ethical standards and represents that it has not violated, is not violating, and promises that it will not violate the prohibition against gratuities and kickbacks set forth on Chapter 11 (Ethics in Public Contracting) of the Guam Procurement Act and in Chapter 11 of the Guam Procurement Regulations.
- [X] 32. REPRESENTATION REGARDING CONTINGENT FEES: The contractor represents that it has not retained a person solicit or secure a Government contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, except for retention of bona fide employees or bona fide established commercial selling agencies for the purpose of securing business (GPR Section 11-207).
- [X] 33. EQUAL EMPLOYMENT OPPORTUNITY: Contractors shall not discriminate against any employee or applicant of employment because of race, color, religion, sex, or national origin. The contractor will take affirmative action to ensure that employees are treated equally during employment without regards to their race, color, religion, sex, or national origin.
- [X] 34. COMPLIANCE WITH LAWS: Bidders awarded a contract under this Solicitation shall comply with the applicable standard, provisions, and stipulations of all pertinent Federal and/or local laws, rules, and regulations relative to the performance of this contract and the furnishing of goods.
- [ ] 35. CHANGE ORDER: Any order issued relative to awards made under this solicitation will be subject to and in accordance with the provisions of Section 6-101-03.1 of the Guam Procurement Regulations.
- [X] 36. STOP WORK ORDER: Any stop work order issued relative to awards made under this solicitation will be subject to and in accordance with the provisions of Section 6-101-04.1 of the Guam Procurement Regulations.
- [X] 37. CANCELLATION OF INVITATION FOR BIDS OR REQUEST FOR PROPOSALS: Any Invitation for Bid may be cancelled, or any or all bids or proposals may be rejected in whole or in part as may be specified in the solicitation, when it is in the best interests of the Territory in accordance with regulations promulgated by the Policy Office. The reasons therefor shall be made part of the contract file.
- [X] 38. TIME FOR COMPLETION: It is hereby understood and mutually agreed by and between the contractor and the Government that the time for delivery to final destination or the timely performance of certain services is an essential condition of this contract. If the contractor refuses or fails to perform any of the provisions of this contract within the time specified in the Purchase Order (from the date Purchase Order is acknowledged by vendor), then the contractor is in default. Defaults will be treated subject to and in accordance with the provisions of 2 GAR, Div. 4 § 6101(8)
- [X] 39. JUSTIFICATION OF DELAY: Bidders who are awarded contracts under this Solicitation, guarantee that the goods will be delivered to their destination or required services rendered within the time specified. If the bidder is not able to meet the specified delivery date, he is required to notify the Chief Procurement Officer of such delay. Notification shall be in writing and shall be receive by the Chief Procurement Officer at least twenty-four (24) hours before the specified delivery date. Notification of delay shall include an explanation of the causes and reasons for the delay including statement(s) from supplier or shipping company causing the delay. The Government reserves the right to reject delay justification if, in the opinion of the Chief Procurement Officer, such justification is not adequate.

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- [X] 40. SERVICE-DISABLED VETERAN OWNED BUSINESS PREFERENCE: Bidding is subject to the policy in favor of Service-Disabled Veteran Owned Business as defined in 5 GCA sections 5011 and 5012.
- [X] 41. LIQUIDATED DAMAGES: When the contractor is given notice of delay or nonperformance as specified in Paragraph I (Default) of the Termination for Default Clause of this contract and fails to cure in the time specified, the contractor shall be liable for damages for delay in the amount of one-fourth of one percent (1%) of outstanding order per calendar day from date set for cure until either the territory reasonably obtains similar supplies or services if the contractor is terminated for default, or until the contractor provides the supplies or services if the contractor is not terminated for default. To the extent that the contractor's delay or nonperformance is excused under Paragraph 39 (Excuse for Nonperformance or Delayed Performance) of the Termination for Default Clause of this contract, liquidated damages shall not be due the territory. The contractor remains liable for damages caused other than by delay. 2 GAR, Div. 4 \$6101(d).
- [X] 42. PHYSICAL LIABILITY: If it becomes necessary for the Vendor, either as principal, agent or employee, to enter upon the premises or property of the Government of Guam in order to construct, erect, inspect, make delivery or remove property hereunder, the Vendor hereby covenants and agrees to take, use, provide and make all proper, necessary and sufficient precautions, safeguards and protections against the occurrence of any accidents, injuries or damages to any person or property during the progress of the work herein covered, and to be responsible for, and to indemnify and save harmless the Government of Guam from the payment of all sums of money by reason of all or any such accidents, injuries or damages that may occur upon or about such work, and fines, penalties and loss incurred for or by reasons of the violations of any territorial ordinance, regulations, or the laws of Guam or the United States, while the work is in progress. Contractor will carry insurance to indemnify the Government of Guam against any claim for loss, damage or injury to property or persons arising out of the performance of the Contractor or his employees and agents of the services covered by the contract and the use, misuse or failure of any equipment used by the contractor or his employees or agents, and shall provide certificates of such insurance to the Government of Guam when required.
- [X] 43. Contract will be cancelled if funds not appropriated or insufficient, and that government will timely inform contractor. 2 GAR, Div.4 §3121(e) (1) (C) and 2 GAR, Div.4 § 3121(e) (1) (D).
- [X] 44. If cancelled, contractor will be reimbursed unamortized reasonably incurred non-recurring costs. 2 GAR, Div.4 § 3121(e) (1) (G).
- [X] 45. CONTACT FOR CONTRACT ADMINISTRATION: If your firm receives a contract as a result of this Solicitation, please designate a person whom we may contact for prompt administration.

Name: HUI SOOK MIN	Tille: Vice-President			
Address: 2.0.86× 9730	Telephone: 649-0521 / TTI -286	6		
Tamuning, Guam 91931		•		
email: californiamart@yahoo.co	m			

### GOVERNMENT OF GUAM SEALED BID SOLICITAITON INSTRUCTIONS

BID FORMS: Each bidder shall be provided with one (1) Solicitation form. Additional copies may be provided upon request. Bidders
requesting additional copies of said forms will be charged per page in accordance with 5 GCA § 10203 of the Government Code of Guarn.
All payments for this purpose shall be by cash, certified check or money order and shall be made payable to the General Services Agency
(EO 86-24).

#### 2. PREPARATIONS OF BIDS:

- a) Bidders are required to examine the drawings, specifications, schedule, and all instructions. Failure to do so will be at bidder's risk.
- b) Each bidder shall furnish the information required by the Solicitation. The bidder shall sign the solicitation and print or type his name on the Schedule. Erasures or other changes must be initiated by the person signing the bid. Bids signed by an agent are to be accompanied by evidence of this authority unless such evidence has been previously furnished to the issuing office.
- c) Unit price for each unit offered shall be shown and such price shall include packing unless otherwise specified. A total shall be entered in the amount column of the Schedule for each item offered. In case of discrepancies between a unit price and extended price, the unit price will be presumed to be correct.
- d) Bids for supplies or services other than those specified will not be considered. Time, if stated as a number of days, means calendar days and will include Saturdays, Sundays, and holidays beginning the day after the issuance of a Notice to Proceed. Time stated ending on a Saturday, Sunday or Government of Guam legal holiday will end at the close of the next business day.
- 3. EXPLANATION TO BIDDERS: Any explanation desired by a bidder regarding the meaning or interpretation of the Solicitation, drawings, specifications, etc., must be submitted in writing and with sufficient time allowed for a written reply to reach all bidders before the submission of their bids. Oral explanations or instructions given before the award of the contract will not be binding. Any information given to a prospective bidder concerning a Solicitation will be furnished to all prospective bidders in writing as an amendment to the Solicitation if such information would be prejudicial to informed bidders.
- 4. PRE-OPENING MODIFICATION OR WITHDRAWL OF BIDS: Bids may be modified or withdrawn by written notice received in the Government designated in the Invitation for Bid (IFB) prior to the due date. A telegraphic modification or withdrawal received by telephone from the receiving telegraph company office prior to the time and date set for submission/opening will be effective if the telegraph company confirms the telephone message by sending a written copy of the telegram showing that the message was received at such office prior to the due date.
- 6. ACKNOWLEDGEMENT OF AMENDMENTS TO SOLICITATIONS: Receipt of an amendment to a Solicitation by a bidder must be acknowledged by signing an acknowledgement of receipt of the amendment. Such acknowledgement must be received prior to the hour and date specified for receipt of bids.

#### 6. SUBMISSION OF BIDS:

- a) Bids and modifications thereof shall be enclosed in sealed envelopes and addressed to the office specified in the Solicitation. The bidder shall show the hour and date specified in the Solicitation for receipt, the Solicitation number, and the name and address of the bidder on the face of the envelope.
- b) Telegraphic bids will not be considered unless authorized by the Solicitation. However, bids may be modified or withdrawn by written or telegraphic notice, provided such notice is received prior to the hour and date specified for receipt (see paragraph 6 of these instructions).
- c) Samples of items, when required, must be submitted within the time specified, unless otherwise specified by the Government, at no expense to the Government. If not destroyed by testing, samples will be returned at bidder's request and expense, unless otherwise specified by the Solicitation.
- d) Samples or descriptive literature should not be submitted unless it is required on this solicitation. Regardless of any Attempt by a bidder to condition the bid, unsolicited samples or descriptive literature will not be examined or tested at the bidder's risk, and will not be deemed to vary any of the provisions of this Solicitation.
- FAILURE TO SUBMIT BID: If no bid is to be submitted, do not return the solicitation unless otherwise specified. A fetter or postcard shall be sent to the issuing office advising whether future Solicitations for the type of supplies or services covered by this Solicitation are desired.

### 8. LATE BID, LATE WITHDRAWALS, AND LATE MODIFICATIONS:

- a) Definition: Any bid received after the time and date set for receipt of bids is late. Any withdrawal or modification of a bid received after the time and date set for opening of bids at the place designated for opening is late (Guam Procurement Regulations 2 GAR, Div.4 §3109(k)).
- b) Treatment: No late bid, late modification, or late withdrawal will be considered unless received before contract award, and the bid, modification, or withdrawal would have been timely but for the action or inaction of territorial personnel directly serving the procurement activity.

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- 9. CANCELLATION OR REVISION OF BID: This IFB may be canceled, or any and all bids may be rejected in whole or in part as may be pursuant to GAR § 3115, when it is in the best interest of the Government. Additionally, in accordance with GAR § 9105, if prior to award it is determined that a solicitation or proposed award of a contract is in violation of the law, then the solicitation or proposed award shall be canceled or revised to comply with the law. The reasons therefore shall be made part of the contract file.
- 10. REJECTION OF BIDS: Any bid submitted in response to this IFB may be rejected in whole or in part when it is in the best interest of the Government, in accordance with GAR § 3115(e). Reasons for rejecting bids include but are not limited to: (1) The business that submitted the bids is non-responsive as determined under GAR § 3116; (2) The bid ultimately fails to meet the announced requirements of the Government in some material respect; or (3) The bid price is clearly unreasonable. Upon request, unsuccessful bidders shall be advised of the reasons for rejection.

When bids are rejected, or a solicitation canceled after bids are received, the bids which have been opened shall be retained in the procurement lile, or if unopened, returned to the bidders upon request, or otherwise disposed of pursuant to GAR § 3115(g).

- 11. TERMINATION OF CONTRACT: 1. TERMINATION OF CONVENIENCE PURSUANT TO GAR § 6101(10)
  - (a) Termination: The Government, when the interest of the Government so requires, may terminate this contract in whole or in part, for the Convenience of the Government. The Purchasing Agency shall give written notice of the termination to the contractor specifying the part of the contract terminated and when termination becomes effective.
  - (b) Contractor's Obligations: The contractor shall incur no further obligations in connection with the terminated work and on the date set in the notice of termination the contractor will stop work to the extent specified.
  - (c) Condition of Termination: Notwithstanding the foregoing, the cessation of services for people requiring services shall be contingent upon the Government obtaining a substitute provider for the services and the contractor shall cooperate by taking all reasonable and necessary steps to ensure that services are not interrupted and transferred to the succeeding provider. The contractor shall issue a written memorandum detailing the status of the contractor's ongoing services initiating termination or any fault of either party.
- 12. CONTRACT DISPUTES: MANDATORY DISPUTES RESOLUTION CLAUSE: In the event of a conflict between this "Mandatory Disputes Resolution Clause" and any other terms in this contract, it is the intent of the government of Guam and the contractor that the terms of this clause are to be given precedence.

Disputes- Contractual Controversies. The government of Guam and the contractor agree to attempt resolution of all controversies which arise under, or are by virtue of, this contract through mutual agreement. If the controversy is not resolved by mutual agreement, then the contractor shall request the head of the purchasing agency, or their designee, in writing to issue a final decision within sixty days after receipt of the written request in keeping with 5 GCA § 5427 (c). The head of the purchasing agency or their designee shall immediately furnish a copy of the decision to the contractor, by certified mail with a return receipt requested, or by any other method that provides evidence of receipt.

Absence of a Written Decision within Sixty Days. If the head of the purchasing agency, or their designee does not issue a written decision within sixty days after written request for a final decision, or within such longer period as may be agreed upon by the parties, then the contractor may proceed as though the head of the purchasing agency, or their designee had issued a decision adverse to the contractor.

Appeals to the Office of Public Accountability. The head of the purchasing agency's, or their designee's decision shall be final and conclusive, unless fraudulent or unless the contractor appeals the decision administratively to the Public Auditor in accordance with 5 GCA § 5706,

Disputes – Money Owed to or By the Government of Guam. This subsection applies to appeals of the government of Guam's decision on a dispute. For mnney owed by or to the government of under this contract, the contractor shall appeal the decision in accordance with the "Government Claims Act", 5 GCA § 610! et. seq., by initially filing a claim with the Office of the Attorney General no later than eighteen months after the decision is rendered by the government of Guam or from the date when a decision should have been rendered. For all other claims by or against the government of Guam arising under this contract, the Office of the Public Auditor has jurisdiction over the appeal from the decision of the government of Guam. Appeals to the Office of the Public Auditor must be made within sixty days of government of Guam's decision or from the date the decision should have been made.

Exhaustion of Administrative Remedies. The contractor shall exhaust all administrative remedies before filing an action in the Superior Court of Guam in accordance with applicable laws.

Performance of Contract Pending Final Resolution by the Court. The contractor shall comply with the government of Guam's decision and proceed diligently with performance of this contract pending final resolution by the Superior Court of Guam of any controversy arising under, or by virtue of, this contract, except where the contractor claims a material breach of this contract by the government of Guam. However, if the head of the purchasing agency determines in writing that continuation of services under this contract is essential to the public's health or safety, then the contractor shall proceed diligently with performance of the contract notwithstanding any claim of material breach by the government of Guam.

13. CONTRACT REMEDIES: Remedies pursuant to 2 GAR § 9101. Any dispute arising under or out of this contract is subject to the provisions of Chapter 9 (Legal and Contractual Remedies) of Guam Procurement Regulations (GAR chapter 9)

#### DISCOUNTS:

- Notwithstanding the fact that prompt payment discounts may be offered, such offer will not be considered in evaluating bids for award unless otherwise specified in the Solicitation. However, offered discounts will be taken if payment is made within the discount period, even though not considered in the evaluation of bids.
- In connection with any discount offered, time will be computed from date of delivery and acceptance of the supplies to the destination as indicated in the purchase order or contract. Payment is deemed to be made for the purpose of earning the discount on the date of mailing of the Government check.
- 14. GOVERNMENT FURNISHED PROPERTY: No material, labor or facilities will be furnished by the Government unless otherwise provided for in the Solicitation.
- 15. SELLER! INVOICES: Invoices shall be prepared and submitted in quadruplicate (one copy shall be marked "original") unless otherwise specified. Invoices shall be "certified true and correct" and shall contain the following information: Contract and order number (if any), item numbers, description of supplies or services, sizes, quantities, unit prices, and extended total. Bill of lading number and weight of shipment will be shown for shipments made on Government bills of lading.
- 16. RECEIPT, OPENING AND RECORDING OF BIOS: Bids and modifications shall be publicly opened in the presence of one or more witnesses, at the time, date, and place designated in the Invitation for Bids. The name of each bidder, the bid price, and such other information as is deemed appropriate by the Procurement Officer, shall be read aloud and recorded, or otherwise made available. The names and addresses of required witnesses shall be recorded at the opening. The opened bids shall be available for public inspection except to the extent the bidder designates trade secrets or other proprietary data to be confidential as set forth in accordance with Section 12, below. Material so designated shall accompany the bid and shall be readily separable from the bid in order to facilitate public inspection of the non-confidential portion of the bid. Prices, makes and models or catalogue numbers of the items offered, deliveries, and terms of payment shall be publicly available at the time of bid opening regardless of any designation to the contrary (Guam Procurement Regulations 2 GAR, Div.4 §3109(k)).
- 17. <u>CONFIDENTIAL DATA</u>: If a bidder considers any information submitted in its bid to be confidential, the bidder must identify in writing to the Government those portions which it considers confidential, and must request in writing that those portions be kept confidential. Only trade secrets and proprietary data will be considered confidential. If there is a request for confidentiality, the Government will render a decision on the request as soon as practicable after bids are opened. The Government will advise any bidder requesting confidentiality, of the Government's decision in writing. If the Government does not agree with a bidder's request, then the Government will inform the bidder that it may lodge a protest regarding any part of the Government's decision by following the procedure for protests outlined in Chapter 9 of the Guam Procurement Regulations.
- 18. PROHIBITION AGAINST GRATUITIES AND KICKBACKS: With respect to this procurement and any other contract that bidder may have or wish to enter into with the Government, the bidder represents that he/she has not violated, is not violating, and promises that he will not violate the prohibition against grafulties and kickbacks set forth in the Guam Procurement Regulations GAR § 11170(e)
- 19. STATEMENT OF QUALIFICATIONS: The ability capacity and skill of the Bidders to perform; Whether the bidder can perform promptly or within the specified time; The quality of performance of the Bidder with regards to awards previously made to him; The sufficiency of the linancial resources and ability of the bidders to perform; And the compliance with all of the conditions to the solicitation.
- 20. WAGE AND BENEFIT COMPLIANCE-CONTRACTORS PROVIDING SERVICES:
  - (a) Contractor with regard to all person its employs whose purpose in whole or in part is the direct delivery of services contracted for with the Government of Guam in this procurement, shall pay such employees in accordance with the Wage Determination for Guam and the Northern Marianas islands issued and promulgated by the U.S. Department of Labor for such labor as is employed in the direct deliverance of deliverables to the government of Guam, 5 GCA § 5801 Contractor shall be responsible for flowing down this obligation to its subcontractors.
  - (b) The Wage Determination most recently issued by the U.S. Department of Labor at the time this Agreement was awarded to Contractor shall be used to determine wages and benefits which shall be paid to employees pursuant to this clause. 5 GCA § 5801
  - (c) Should any contract contain a renewal clause, then at the time of renewal adjustments there shall be stipulations contained in that contract for applying the Wage Determination, so that the Wage Determination promulgated by the U.S Department of Labor on a date most recent to the renewal date shall apply. 5 GCA § 5801
  - (d) In addition to the Wage Determination detailed above, health and similar benefits for employees having a minimum value as detailed in the Wage Determination issued and promulgated by the U.S. Department of Labor shall apply. Contractor shall pay a minimum of ten (10) paid holidays per annum per employee. 5 GCA § 5802

Any violation of Contractor or its subcontractors obligations of this section shall be investigated by the Guam Department of Labor and may include a monetary penalty assessment by the Guam Department of Labor of no tess than One Hundred Dollars (\$100.00) per day, and no more than One Thousand Dollars (\$1,000.00) per day, until such time as a violation has been corrected, as well as the payment of all back

(f) In addition to any and all other breach of contract actions the Government of Guam may have under this procurement, in the event there is a violation in the process set forth in subsection (e) above, Contractor may be placed on probationary status by the Chief Procurement Officer of the General Service Agency, or its successor, for a period of one (1) year.

During the probationary status, a Contractor shall not be awarded any contract by any instrumentality of the Government of Guam. A Contractor who has been placed on probationary status, or has been assessed a monetary penalty pursuant to 5 G.C.A. Article 13 Title 5 may appeal such penalty or probationary status to the Superior Court of Guam. 5 GCA § 5804

- (g) Contractor along with all proposed offerors and submitter under this procurement were required to submit a Declaration of Compliance with Wage Determination laws as part of this procurement with a copy of the most recent Wage Determination for Guam and the Northern Marianas Islands issued and promulgated by the U.S. Department of Labor. 5 GCA §5805
- (h) The applicable USDOL Wage Determination Rate Revision (as defined by subsections (b) and (c)) is to this Agreement. Contractor agrees to provide upon written request by the Government of Guam written certification of its compliance with its obligations as part of each invoice, along with the names of any employees, their positions, and detailed wage and benefits paid in keeping with this section. Additionally upon request by Government of Guam the Contractor shall submit source documents as to those individuals provide direct services in part or whole under this Agreement and its payments to them of such wages and benefits.
- 21. CONTRACTOR'S WARRANTY AS TO EMPLOYEES AND SEX OFFENSES. Reference 5 GCA 5253 (b): Contractor warrants that no person providing services on behalf of the Contractor has been convicted of a sex offense under the provisions of Chapter 25 of Title 9 of GCA or an offense as defined in Article 2 of Chapter 28, Title 9 GCA, or an offense in another jurisdiction with, at a minimum, the same elements as such offenses, or who is listed on the Sex Offender Registry.

Contractor warrants that if any person providing services on behalf of Contractor is convicted of a sex offense under the provisions of Chapter 25 of Title 9 GCA, or an offense as defined in Article 2 of Chapter 28, Title 9 GCA, or an offense in another jurisdiction with, at a minimum, the same elements as such offenses, or who is listed on the Sex Offender Registry, that such person will be immediately removed from working at said agency and that the administrator of said agency be informed of such within twenty-four (24) hours of such conviction. Any contactor found in violation of this section, after notice from the Government of Guam, after notice from the contracting authority of such violation, shalf within twenty-four (24) hours, take corrective action and shalf report such action to the contracting authority. Fallure to take corrective action with the stipulated period may result in the temporary suspension of the contract at the discretion of the Government of Guam.

22. <u>DISCLOSURES OF MAJOR SHAREHOLDERS:</u> (5 GCA § 5233)
As a condition of submitted a bid, any parlnership, sole proprietorship or corporation doing business with the Government of Guam shall submit an affidavit executed under oath that lists the name and address of any person who has held more than ten percent (10%) of the outstanding interest or shares in said month period immediately preceding submission of proposal.

## Department of Corrections Food Services

Introduction

The Department of Corrections is soliciting bids from qualified bidders to provide food services for prisoners in the custody of Department of Corrections, herein after referred to as, DOC. DOC's current average population is 650+/- daily. Approximate population in DOC's Hagatna Detention Facility (Federal Detention Facility and Guam Detention Facility) in Hagatna is 150+/- and Adult Correctional Facility in Mangilao is 500+/-.

DOC intends to award a single Food Service Company herein after referred to as the Bidder to provide these food services. DOC requires the Bidder to develop and implement a food services operation that will meet the immediate and future needs of DOC and its prisoners. The primary requirements of this bid are to manage the department's food services in a manner meeting the nutritional needs of the prisoners with palatable and reasonably attractive meals and snacks, while ensuring all applicable licensing and/or permits as required by local and federal laws are maintained for food preparation and service.

Through DOC Food Services, the Bidder will be required to provide three meals per day which may be a Dietary meal (as medically prescribed by DOC's Medical Physician and approved by the Registered Dietician), Religious meal (approved by DOC's approving authority) and Dietary Snacks meal (as medically prescribed by DOC's Medical Physician and approved by the Registered Dietician). Each meal and snack must meet the Nutritional Values as established by the prescribed federal guidelines for nutrition. Nutritional information will be made available to the prisoners to enable them to practice healthy eating habits to promote their quality of life.

#### Objective for Invitation for Bid В.

- To deliver palatable quality food to prisoner confined to the Department of Corrections. 1. Food services must meet all applicable federal and Local guidelines, laws and regulations and meet the guidelines as prescribed herein.
- Provide an efficient system whereby prisoners receive meals that provide proper nutrition and meet specific dietary requirements of individual medical conditions, religious requirements or management plans while confined in the Department of Corrections.
- To ensure that security measures are viewed as the top priority from all involved in the provision of food 3,
- To operate the Food Service Program using professionally trained personnel experienced in providing food 4. service for corrections facilities.
- To implement a written food service plan with clear objectives, policies, procedures and a plan of 5. evaluation for compliance.
- To provide nutritious meals to prisoners three times a day, seven days a week. fi.
- To enter into a three (3) year contract with the option to extend for an additional two (2) years on a year-7. to-year basis, subject to the availability of funds. The Government of Guam shall have the sole authority to extend the contract for the additional two (2) year term on a year to year basis by providing notice to Bidder of DOC's intent at least thirty (30) days in advance at the end of the three (3) year term and annually thereafter. Bidder shall not have the option to refuse DOC's right to exercise the extension which is at DOC's discretion.

DOC reserves the right to cancel the contract if funds are not appropriated. DOC may exercise this right by providing the Bidder sixty (60) days advance written notice of its intent to cancel the contract.

- In the event funds are not appropriated or otherwise not made available to support the continuation of performance in the subsequent fiscal period, the contract shall be cancelled and the Bidder shall be reimbursed or given the reasonable value of any non-recurring costs incurred but not amortized in price of supplies or services delivered under the contract. The cost of cancellation may be paid from any appropriations available for such purposes. The government of Guam shall notify Bidder on a timely basis in writing that the funds are, or are not, available for the continuation of the Bidder for each succeeding fiscal period. The multi-term period as set forth in this clause does not affect either the government of Guam's rights or the Bidder's rights under any termination clause of this contract.
- The bid price offered by the Bidder and accepted by Government of Guarn shall remain fixed and irrevocable for the duration of the bid award and will remain fixed and irrevocable should the option for extension be exercised for the additional two (2) years on a year to year basis.
- To award the bid to the lowest responsible and responsive bidder whose bid is determined to be the most advantageous to the government of Guam, taking into consideration the evaluation factors set forth in this solicitation. Bid shall include all fees, costs, maintenance expenses and other requirements specified in the bid.

#### II. Bidders Minimum Qualifications

- A. Must be organized for the purpose of providing institutional and volume food service. The Bidder's food service manager, and the Food Service Supervisor must have three (3) years previous experience with proven effectiveness in administering large scale food service programs with an average serving of 1,950 meals per day.
- 8. Bidder must be able to, in the opinion of the government of Guam, show evidence of their ability, experience, equipment, and facilities to render satisfactory services.
- C. Provide a list of all food services contract(s) held during the past three (3) years;
- D. Provide resumes of the food service manager, food service supervisor and registered dietician showing at least three (3) years of experience in a large scale facility.
- E. Must have qualified and trained staff with sufficient back-up personnel to successfully complete the bid requirements. Bidder must have access to services of Registered Dietician to comply with standard nutritional guidelines and for menu development.
- F. Must have a proven ability for a contract start-up immediately upon award of bid, in addition, must have an alternate food service site. Bidder must have ability to immediately obtain any and all permits, as required by statute, to provide food services to DOC and to ensure compliance with the rules and regulations of Department of Public Health and Social Services (DHPSS), Guam Fire Department (GFD), Guam Environmental Protection Agency (GEPA), Department of Revenue and Taxation (DRT), and any all other permits as required by local and federal laws.
- G. Must have the central office capability to supervise and monitor the program, ensuring satisfactory provision of services.
- H. Must have adequate storage and power back-up facilities to ensure continuous supply of fresh food items and supplies for food service.
- Must be actively licensed on Guam by a licensing authority recognized by the Government of Guam. A certified copy of the business license must accompany all official bids.
- Must provide a certified copy of a current financial report of the successful company for the last three (3) years.

#### III. DOC Food Services Requirements

- K. Bidder will oversee daily operation of DOC Food Services
- 1. Menu Preparation
- 2. Nutritional Analysis
- 3. Purchasing and Storing of food and supplies
- 4. Bidder shall include a transition plan for the first seven (7) days of food service
- a) Serving of Meals on the first day
- b) Alternate Food Service Site, if needed
- c) Equipment Inventory
- Thirty (30) days prior to termination or expiration of bid contract, Bidder must prepare all meals at its alternate food services site.
- 6. Food Service Personnel
- a) Food Service Director or Similar
- b) Registered Dietician
- c) Sufficient Personnel for the daily operations
- d) Food Service related training
- L. Bidder will provide Nutritious, Appealing, Palatable and Quality Meals and Dietary Snacks
  - 1. Daily Meals
    - a) Breakfast
      - (a) Optional Hot or Cold Meal
    - b) Lunch
      - (a) Hot Meal
    - c) Dinner
      - (a) Hot Meal
  - 2. Special Meals
    - a) Dietary Meals
      - Medically prescribed by DOC's Medical Physician and approved by the Registered Dietician
    - b) Religious Meals
      - (a) Approved by Director, Department of Corrections or authorized designee.
    - c) Special Meals shall be provided at no additional cost to the government and shall be charged as a normal daily meal at the time of the serving, breakfast, lunch or dinner.

- Three (3) 'Spirit Lifter' Lunch or Dinner Meals per calendar year for holidays.
  - a) Proposed menus for 'Spirit Lifter" Meals shall be included on the menu.
  - Spirit Lifter' meals serving dates will be determined by Director,
     Department of Corrections or authorized designee.
  - c) 'Spirit Lifter' Meals shall be provided at no additional cost to the government and shall be charged as a normal daily meal at the time of the serving, breakfast, lunch or dinner.
- 4. Dietary Snacks
  - Only prisoners whom are prescribed by DOC Medical Physician will receive a dietary snack. NOTE: A Dietary Snack is not a meal replacement.
  - b) Dietary Snacks medically prescribed by DOC's Medical Physician and approved by the Registered Dietician.
- M. Bidder will provide and is solely responsible for costs and expenses for all food services to DOC including, but not limited to:
  - 1. Food
  - 2. Beverages
    - a) Water
    - b) Milk
    - c) Coffe
    - d) (must include non-dairy creamer and sugar)
  - 3 Eating Utensils
    - e) Disposable Spoons
    - f) Disposable Forks
    - g) Napkins
  - 4. Labor
  - 5. Material
  - 6. Equipment Maintenance and Repair
  - 7. Personnel Training ("Other than the training mentioned on page 46, ¶U6)
  - 8. Accounting Records and Reports
  - 9. Business License
  - 10. Catering License
  - 11. Health Certificate / License
  - 12. Sanitary Certificate

Any and all permits required to provide food services to DOC and to ensure compliance with the rules and regulation of Department of Public Health and Social Services (DPHSS), Guam Fire Department (GFD), Guam Environmental Protection Agency (GEPA), Department of Revenue and Taxation (DRT), etc., as required by local and federal laws and / or statutes.

- N. Bidder will assume responsibility for DOC Food Service sites / facilities
  - 1. Adult Correctional Facility (ACF)
  - 2. DOC Food Service Facility
    - a) DOC Food Service Facilities shall only be used for the preparation of food to be served to prisoners of DOC, special functions and for no other purpose without the prior written consent of the Director, Department of Corrections or the authorized designee.
    - b) DOC Food Service Facility shall not be used to store, prepare or cook meals or render other related services for purposes unrelated to this Bid Award.
    - DOC reserves the right to utilize the dining area for any activities and/or functions, provided that it does not interfere with Food Service operations.

#### O. Meal Services

Bidder will provide Food Services seven (7) days per week at the following times:

a) Breakfast: 0600 -- 0800

b) Lunch: 1100-1300

c) Dinner: 1630-1830

- d) Dietary Snacks: serving time will be determined by DOC Medical Physician.
- 2. Preparation and Delivery
  - a) Bidder will prepare meals to be individually packaged and sealed in individual disposable serving containers ready for consumption.
  - b) Each meal must include the following:
    - (a) Eating utensils individually wrapped
    - (b) Condiments dependent upon meal menu
- 3. Transporting of Meals
  - a) Bidder will individually package meals
  - b) Bidder must ensure local health and sanitation requirements and that all proper regulations are followed when transporting meals for distribution.
  - Bidder must ensure the safe Preparation of meals for Transportation, food temperatures and storage, either warm or chilled and must be ready for consumption.

#### P. Menus

- 1. Bidder must prepare a four (4) week cycle menu
  - a) Meals must be nutritious, appealing, palatable, qualitative and
  - b) proportional to adult servings.
- 2. Seven (7) Day Emergency Menu
  - a) Meals must contain non-perishable food items.
  - b) Meals still must maintain the required nutritional value.
- 3. Menu changes
  - a) Menu changes must be approved by Director, Department of Corrections or its authorized designee at least ten (10) days prior to menu change.
  - b) Failure to comply shall result in a non-payment to the bidder.
  - c) By cases of emergency situations, classified as Acts of God or Natural Disasters, ie. Typhoon, Earthquake, Tsunami, same day request MAY be approved by the Director, Department of Corrections or its designee at his/her discretion dependent upon the nature of the reason.
- 4. Meal Pattern for Special Diets

Bidder must prepare a four (4) week cycle menu for the following special diet meal

- (a) Dietary Meals.
  - (i) Must be medically prescribed by DOC's Medical Physician and approved by the Registered Dietician
- (b) Religious Meals
  - (i) Must be approved by the Director, Department of Corrections or its authorized designee.
- (c) Bidder must be prepared to accommodate Special Diet Meal regardless if the Special Diet Meal is on the regular menu.
- Dietary Snacks
  - Bidder must be able to provide Dietary Snacks which are medically required to prisoners.
  - b) Dietary Snacks must be medically prescribed by DOC's Medical Physician and approved by the Registered Dietician.

#### 6. Food Acceptability

- a) Meal Samples must be provided to the Director, Department of Corrections and the Corrections Facility Superintendent (Warden) in the appropriate portion sizes to determine food acceptability. Other determining factors include but not limited to, Palatable, attractive and Qualitative.
- b) Meal Samples are at no cost to the Government of Guam and will not be charged to DOC.
- 7. Non-Payment for Spoilage or Unproportioned Foods
  - a) No payment shall be made for meals that are spoiled or unproportioned in whole or in part.
- Q. Procurement of Foods
  - 1. Bidder must utilize the maximum use of fresh local farm and fish products as per PL23-18.
  - Bidder must submit a listing of local vendors used to procure foods for DOCs Food Service.
- R. Food Storage
  - Bidder must comply with local and federal requirements for food storage.
- 5. Monitoring and Inspections
  - DOC Reserves the right to monitor and inspect DOC Food Services through periodic on-site visits to ensure conformance with all regulations and the quality of the following, but not limited to:
    - a) Food and Beverages
    - b) Meals
    - c) Food Preparation Areas
    - d) Storage Areas
    - e) Sanitation Practices
    - f) Freezer(s) and Refrigerator(s)
  - 2. Reporting, Comments, Recommendations
    - a) Monitoring and Inspections reports must follow all on-site visit, to include but not limited to:
      - (a) Observations
      - (b) Comments
      - (c) Recommendations
      - (d) Corrective Actions, if any
- T. Food Service Facilities
  - "As Is" Condition upon Transfer
    - a) Bidder shall accept the inventory at each facility "AS IS".
      - (a) Adult Correctional Facility (ACF)
    - b) Bidder shall assume responsibility and all cost associated with necessary upgrades, maintenance, repairs and/or replacement of the equipment and facility after receipt of facility and its inventory.

2. Bidder shall not, at any time, remove any equipment, supplies, or any such thing of the like owned by Department of Corrections, except for the purpose of maintenance or repair. Disposition of government owned equipment shall be the responsibility of a) DOC. b) All equipment repaired or replaced will be transferred to DOC at the termination of the contract. 3. All equipment provided by the Bidder shall be inventoried and written notification to DOC shall be provided. Thirty (30) days upon termination or expiration of the Bid, Bidder will remove all Bidder owned equipment and must restore all DOC equipment and facility to its original condition with reasonable wear and tear. 4. Bidder will be responsible for all maintenance, housekeeping and sanitation during the period of the contract, to include but not limited to: aFood Preparation Areas b) Storage Areas c) Food Servicing Items / Supplies Dishes, Pots, Pan, any and all utensils, servers d) Restrooms and Washroom Fixtures – Plumbing, Lighting, Mechanical Controls e)Equipment - Exhaust Fans, Range Fire Suppressant fixtures, f) Water heaters / boilers, Freezers, Refrigerators Any and all items and areas in the Food Service Facility that are g) reasonably necessary for use for preparation, operation and/or performance that may be in the inventory of the Food Service Facility as part of this Contract. 5. Janitorial and Sanitation Supplies a) Bidder will be responsible to provide any and all of the following to include but not limited to the following: (a) Janitorial Supplies (b) Cleaning Supplies (c) Sanitation Supplies (d) Hygiene Supplies (e) Toiletries 6. DOC Reserves the Right to maintain vending machines. 7. Bidder shall maintain reasonable inventory of expendable supplies necessary to meet the food service demand. 8. Department of Corrections will not be responsible for loss or damage to equipment or supplies owned by the Bidder located in DOC Food Service Facilities. 9. Bidder shall provide and maintain adequate fire extinguishers for Food Service Facility areas. Page 41 of 46

#### 1.0. Pest Control Services

- a) Bidder is responsible to provide Certified Pest Control Services and must assume all cost associated with Pest Control Services at a minimum, conduct twice monthly to include the following:
  - (a) Interior and exterior pest control services for roaches, fleas, ants, termites, and other crawling insects.
  - (b) Interior and Exterior pest control services for termites.
  - (c) Interior and Exterior Rodent Control and Extermination services
- b) All pest control services must be coordinated with the Director, Department of Corrections or its authorized designee.
- c) Bidder must provide DOC a written report for all pest control services rendered.

#### 11. Sanitation and Health Certification

- a) Bidder must obtain and maintain an acceptable "satisfactory" health certification and sanitary permit from Department of Public Health and Social Services for all DOC Food Service Facilities.
- All Bidder personnel must maintain a certified health certificate as required by the Department of Public Health and social Services.
- c) In the event the bidder is below "C" rating certification the bidder shall correct all noted deficiencies within ten (10) days from issuance and shall request for a re-inspection within that timeframe.
- d) In the event the bidder has received three (3) "C" ratings or one (1) "D" rating during the duration of this bid award, it is automatic grounds for termination, regardless if the bidder corrects the deficiencies.
- 12. The Bidder shall comply with all applicable Federal and Guam laws related to food preparation and sanitation and all rules and regulations promulgated there under.
- 13. The Bidder shall be responsible for housekeeping and sanitation in areas used for food preparation and serving, storage and common areas within DOC Food Service Facilities. These areas shall remain clean and sanitized at all times.
- 14. The bidder shall be responsible for the cleaning and sanitizing of all cooking and prepping utensils, i.e. dishes, pots, pans, cooking utensils, equipment and other such items utilized for DOC Food Service operations.
- 15. Bidder is responsible for cleaning, sanitation, maintenance, service and repair of DOC's Food Service Facilities and all equipment. This includes but not limited to:
  - a) Mechanical, electrical, plumbing and carpentry upgrades, restrooms and wash-rooms, fixtures, exhaust fans, partitions, windows, louvers and all doors. Bidder must coordinate with Corrections Facility Superintendent or its designee for clearance and approval.

- b) Interior and Exterior Fixtures
  - (a) Bidder is responsible for all lighting in the areas covered under this bid.
- c) Exhaust hoods
  - (a) Bidder is responsible for the cleaning, repairs, maintenance and/or replacement, if required. Records should be readily available for review by Department of Corrections or other regulatory agencies.
- d) Range Fire Suppressant Systems
  - (a) Bidder is responsible for the maintenance, certification, recertification and inspections of Range Fire Suppressant Systems in accordance with National Fire Prevention Act (NFPA) and other such regulations based on local and federal fire codes and regulation from all governmental regulatory agencies.
- e) Grease Traps
  - Bidder shall be responsible for the maintenance and upkeep of the grease traps.
  - (b) Bidder shall be responsible for jetting of the entire piping system at least twice per year.
- f) Floors
  - (a) Bidder shall be responsible for the cleaning and sanitation of all floors within DOC Food Service Facility.
- g) Restrooms and Washrooms
  - (a) Bidder shall be responsible for the maintenance, cleaning and sanitation of all restrooms and washrooms within the DOC Food Service Facility.
- h) Air Curtains
  - (a) Bidder shall be responsible for the installation, preventative maintenance, repairs and/or replacement of air curtains.
     Preventative Maintenance shall be conducted on a quarterly basis and performed by a licensed technician/contractor.
- 16. Transportation Vehicle, Supplies and Equipment for the transportation of meals for distribution, food, beverages, etc.
  - a) The bidder shall be responsible to provide transportation vehicles. The transportation of food shall comply with the requirements of Department of Public Health and Social Services.
  - b) The bidder shall be responsible for the Maintenance, Preventive Maintenance, fuel, insurance and all associated cost for such transportation vehicle, supplies and equipment.

17. Utilities, Liquid Gas, Refuse, Garbage and Used Cooking Oil and Disposal Service

#### a) <u>Utilities:</u>

- (a) Water and Power
  - (i) Water and Power Utilities shall be provided to the Bidder at no cost to the bidder by the Department of Corrections
  - (ii) DOC will conduct random inspections of the DOC Food Services premises and surrounding areas to ensure prudent usage of utilities.

### (b) Telephones

(i) The bidder shall be responsible for telephone lines, monthly service fees and related equipment. The Bidder must obtain prior written consent from the Director, Department of Corrections for approval for the installation of any telephone line(s).

#### b) Liquid Gas

- (a) The bidder shall be responsible for the purchase, maintenance and re-filling of liquid gas. The Bidder shall be responsible for compliance of all safety regulations and must obtain and maintain any and all permits and certifications as required.
- c) Refuse, Garbage and Used Cooking Oil Containers and Disposal Services
  - (a) The bidder shall be responsible for the removal and disposal of refuse waste, Garbage and Used Cooking Oil. The bidder shall be responsible for the maintenance, any and all service fees and rentals.
  - (b) The bidder shall be responsible for the maintenance and sanitation of Refuse, Garbage, Used Cooking Oil containers, the holding places and the surrounding area.

## U. Management and Personnel

- Bidder is required to provide sufficient and qualified management and professional staff to manage DOC's Food Service operations and supervise all employed therein.
- 2. Bidder is required to provide sufficient and qualified personnel for the operation of DOC's Food Services.
- All Bidder's personnel, affiliates, etc. are subject to a background check to be conducted by DOC's personnel.
- All Bidder's personnel are required to wear at all times they are on DOC's Facilities, an identification card issued by the Director, Department of Corrections.
- DOC will require that all bidder personnel utilize a set uniform, which indicate on the uniform the name and/or logo of the awarded bidder. Uniforms are the sole responsibility of the Bidder.

- 6. All Bidder's personnel are required to attend orientation facilitated by DOC related to DOC's Standard Operating Procedures, General Orders, Special Orders, Policy and Procedures and other such trainings pertinent to the safety and security of the Bidders Personnel.
- All Bidder's personnel, to include managers and affiliates, shall not fraternize in any manner with prisoners.
- Security Searches are required for anyone entering DOC Facilities, these include <u>but are not</u>
   Ilmited to the following:
  - a) Personal Searches
  - Physical Search of property, to include but not limited to:
    - (a) Vehicles
    - (b) Equipment
    - (c) Supplies
    - (d) Electronic Devices
- DOC enforces a strict dress code. All individuals entering DOC Facilities must adhere to DOC General Orders 96-001 and 07-003.
- V. DOC is an Alcohol, Tobacco and Drug Free Workplace and Facility.
- W. Mandatory Pre-Bid Conference and Site Visit
- X. Department of Corrections will not be responsible for loss or damage to any equipment, vehicles, supplies, personal property, owned by the Bidder or Bidder's personnel located on DOC Food Service Facilities or on any of DOC's facilities, to include, parking lots, common areas, etc., other than those covered by torts or claims covered by the Government Claims Act.
- Y. Submission of a bid indicates acceptance of all terms and conditions by the bidder. Bid will be <u>awarded</u> as an "<u>ALL OR NONE</u>" award.

These specifications were developed by the following Department of Corrections Personnel and approved by the Director, Department of Corrections.

Prepared By: Jayna T. Borja, WPSII Ovita Nauta, ASO

Approved By:

Samantha J. Brennan, Director, Dept. of Corrections

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# IFB: GSA-001-20 FOOD SERVICE FOR DEPT. OF CORRECTIONS INMATES AND DETAINEES

# STATEMENT OF QUALIFICATIONS:

For the past many years, SH Enterprises, Inc. has been providing the food catering Services and retail services to the local and tourists, and Government of Guam since open the business in 1995. The company had been provided food catering services to Department of Corrections, Division of Senior Citizens, PDHSS for years as well.

Also SH Enterprises, Inc. has been provided Emergency Food Catering Services to Homeland Security, Guam National Guard work forces and Asutumbo Shelter in Dededo during September 2018 after the Typhoon Mangkut as well.

And SH Enterprises, Inc. provided Emergency Food Services for DOC Inmates & Detainnes last July 1st, 2018, up to September, 2019, and also starting December 1, 2019, providing lunch meals to DSC-Congregate and Home-delivered to the present.

As we have been involved and practiced food catering services to the Government, we will continue to provide the best service, best food quality to the inmates and detainees for the Mangilao main facility and Hagatna facility. We are ready to provide the department our service by providing meals three times a day, seven days a week, covering breakfast, lunch and dinner. In achieving this high task and responsibility, we have implemented the following guidelines to help us provide the department the best "catering service":

- Maintained enough inventory for adequate food supply, ready from any unexpected mother nature disaster such as typhoon, earthquake, or short supply due to delay of shipments from the U.S. suppliers and sudden increase of inmates/detainees.
- 2. Maintained a professional dietician to certify monthly cycle menus to meet the nutritional needs of the prison population.
- 3. Maintained accuracy and adequacy of all menus.
- 4. Maintained responsible employees with current police clearance and health certificates.
- Maintained all food catering service employees followed by the DOC house rules and regulations, guidelines for safety purposes.

- 6. Maintained Alternate Food preparation and dispatching site at Hakubotan building which has main kitchen for Senior Citizens Food Service and California Mart facility with currently passed inspection report and issued proper certificates from Department of Public Health and Social Services of the Government of Guam. Alternate site also has back up generators for the operation of Food Services.
- Maintained Central Office at California Mart in Tamuning is centrally located and can be reached to main facility in Mangilao and Hagatna facility within less than 20 minutes. Good for emergency food delivery and merchandise supplying.

In addition to the above, we will provide proper maintenance and repairs which have been installed and furnished by the company to the facilities for the better service.

Tae Hong Min

President/ Program Manger

Mailing Address: P.O.Box 9730 Tamuning, Guam 96931

Phone: 671-649-0521 Fax: 671-649-0523

# RESUME

Name

: Tae Hong Min

Date of Birth

: September 3, 1958 (Born in Seoul, Korea)

Immigrated to Guam : June 1, 1988 Social Security No.

Citizenship

: 586-86-6200 : U.S. Citizen

Current Job Position : President of SH Enterprises, Inc.

(Food Service Manager of Food Catering Service Division)

## **EUCATION:**

02/25/1985 : Graduated from Dong-guk University in Seoul, Korea with a Bachelors Degree of Public Administration.

## WORK EXPERIENCE:

- 03/1985-02/1986: Worked for Heung-guk Life Insurance Co. in Seoul, Korea.
- 02/1986-05/1988: Worked for Central Daily News in Seoul, Korea.
- 02/1990-04/1991: Operated Pacific Island Service as a self-employed ship chandler for Korean Fishing Boats and Agencies.
- 03/1992-05/2003: Operated Oka Market as a grocery store in Tamuning, Guam.
- 06/1992-09/0997: Operated Hollywood Gift Shop in Tamuning, Guam.
- 04/1995-04/2000: Operated California Supermarket in Tunmon, Guam.
- 10/1995-Present: Operating California Mart in Tamuning, Guam as a President.
- 03/2004-02/2012 : Provided Food Catering Services to Department of Corrections of Guam.
- 06/2010-05/2014: Provided Food Catering Services to Division of Senior Citizens, Department of Public Health and Social Services of Guam.
- 02/2011-08/2014: Operated Avenue Steak House at the Plaza in Tumon, Guam.
- 03/2010-07/25/2018 : Operated Bubba's Grill restaurant, formerly known as Seafood Chef restaurant, in Tamuning, Guam as a General Manager and Food Service Manager.
- 06/2017-07/2017: Provided Emergency Food Catering Services to Division of Senior Citizens of DPHSS of Guam as a Program Director of operation of Food service.

- 07/01/2018-08/31/2019: provided Emergency Food Services to DOC Main facility in Mangilao and Hagatna Facility.
- 09/13/2018-09/27/2018: provided Emergency Food Catering Services to Homeland Security, Guam National Guard work forces and Asutumbo Shelter after the typhoon Mungkhut.
- 12/01/2019 to the present : providing Food Catering Services to DSC, DPHSS of Guam.

## **EXTRA CURRICULAR ACTIVITIES:**

- 06/2002-05/2004: Served as a Director of Public Relations for Korean Association of Guam.
- 06/2003-05/2007: Served as a District Chairman of Guam and CNMI Area of The National Unification Advisory Council (NUAC) of Korean Government.
- 10/2006-09/2008: Served as a Vice-President for Korean Chamber of Commerce of Guam.
- 05/2008-04/2010: Served as a Chairman of the Board of Korean School of Guam.

## **CERTIFICATES:**

- ServSafe Certification (Certificate No. 17441108) Food Protection Manager Certification which is accredited by the American National Standards Institute (ANSI)-Conference for Food Protection (CFP): Date of Expiration – 2/6/2024.
- Completed Food Service Manager's Certification Workshop at Guam Community College in 2019.

Mailing Address: P.O.Box 9730 Tamuning, Guarn 96931

Phone: 671-649-0521 Fax: 671-649-0523

# RESUME

Name

: Hui Sook Min

Date of Birth

: February 12, 1960 (Born in Seoul, Korea)

Immigrated to Guam : May 29, 1986 Social Security No.

Citizenship

: 586-80-6581 : U.S. Citizen

Current Job Position : Vice-President of SH Enterprises,Inc.

(Food Service Supervisor of Food Catering Service Division)

# **WORK EXPERIENCE:**

- 06/1986-06/1989 : Worked as an Insurance Clerk at Young's Insurance
- 07/1989-09/1992 : Worked as an Insurance Underwriter & Agent at Universe Insurance Underwriters, General Agent of John Hancock Life Insurance Co.
- 06/1992-09/1997: Worked as Vice-President at Hollywood Gift Shop.
- 04/1995-04/2000: Worked as Vice-President at California Supermarket in Tumon, Guam.
- 10/1998 to the present : Working as Vice-President at California Mart in Tamuning, Guam
- 10/1998-09/2001: Operated Coco's Restaurant in Tamuning, Guam.
- 04/1999-02/2001: Operated Mao Mao Chinese Fast Food at the Plaza in Tumon, Guam.
- 04/1999-03/2000: Operated Mr.Pizza Fast Food at the Plaza in Tumon,
- 03/2004-02/2012 : Provided Food Catering Services to the Department of Corrections of Guam.
- 06/2010-05/2014: Provided Food Catering Services to the DSC, DPHSS of Guam.
- 02/2011-08/2014: Operated Avenue Steak House at the Plaza in Tumon, Guam.
- 03/2010 -07/25/2018: Operated Bubba's Grill (former Seafood Chef Restaurant) in Tamuning, Guam.
- 06/2017-07/2017: Provided Emergency Food Catering Services to the DSC, DPHSS of Guarn.

- 07/01/2018 -08/31/19: provided Emergency Food Services to DOC Main facility in Mangilao and Hagatna Facility.
- 09/13/2018-09/27/2018: provided Emergency Food Catering Services to Homeland Security, Guarn National Guard Work Forces and Asutumbo Shelter right after the Typhoon Mangkhut.
- 12/01/2019 to the present : providing Food Catering Services to DSC, DPHSS of Guam.

## **EXTRA CURRICULAR ACTIVITIES:**

- 06/1993-05/1995: Served as a Director of Public Relations for the Korean Women's Association of Guam.
- 06/1995-05/1997 : Served as a Director of Public Relations for the Korean Women's Association of Guam.
- 06/2009-05/2011: Served as a Director of Public Relations for the Korean Women's Association of Guam.

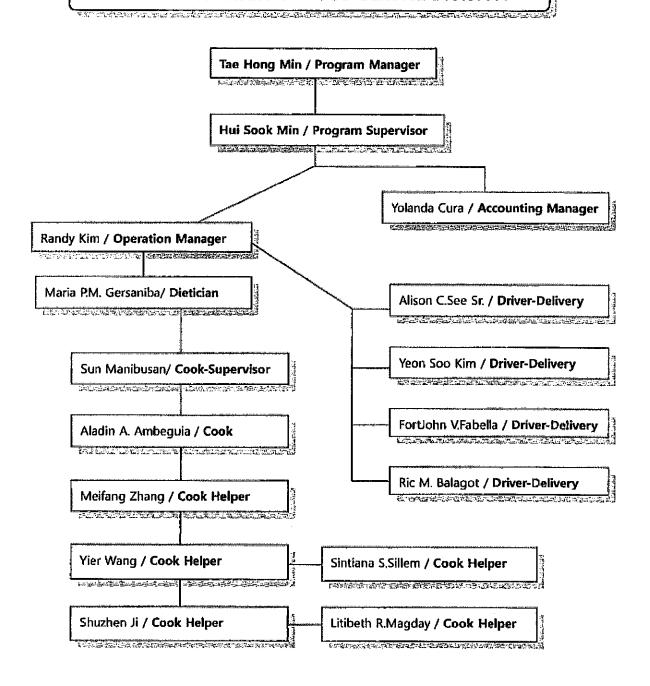
## **EDUCATIONS**

 01/06/1978: Graduated Kyungbuk Girls Commercial High School in Korea.

Mailing Address: P.O.Box 9730 Tamuning, Guam 96931 Tel: 671-649-0521 Fax: 671-649-0523

IFB: GSA-001-20
Food Services for DOC Inmates & Detainees

## ORGANIZATION CHART OF FOOD SERVICE DIVISION



P.O.Box 9730 Tamuning, Guam 96931 Phone: 649-0521 Fax649-0523

## IFB No.: GSA-001-20

Food Services for the Department of Corrections Inmates and Detainees.

# Bidder's Background Information & History

SH Enterprises has been doing business of Grocery retail store and wholesale, distribution, restaurant and food catering service to the Government side over decades.

Since 1995, SH Enterprises, Inc. had been running California Mart and also have been managed and operated Grand Pacific Wholesale, Seafood Chef Restaurant and Avenue Steak House to diversify different businesses and accumulated experiences of all successfully.

From 2003 to 2012, SH Enterprises, Inc. was the contractor for the Department of Correction providing meals three times a day / seven days a week for approximately 550-600 inmates and detainees.

And also from 2010 to January 2013, SH Enterprises, Inc. had been practiced and was contractor for the Elderly Nutrition Program, Division of Senior Citizens providing meals to approximately 2,000 to seniors.

Also SH Ent.,Inc. had been provided Emergency Food Catering Services to Homeland Security, Guam National Guard Work Forces and Astumbo Shelter in Dededo during Septemver last year after the Typhoon Mangkut as well.

And now SH ent.,Inc. is providing Food Service to DSC for Senior Citizens since Dec.1, 2019 to the present.

At any time, SH Ent.,Inc. is ready and capable of providing immediate service to the needs of DOC program due to Bidder carrys enough inventory of frozen foods such meats, poultry, pork, seafoods, vegetables,dry food items, canned foods,rice, sauces.

With our dedicated, hard working, responsible and knowledgeable employees, Bidder, Hui Sook Min, is ready to provide the service it needs for Department of Corrections's Food Service Program.

Sincerely Yours,

Hui Sook Min/ Vice-President SH Enterprises,Inc.

## Department of Corrections Food Services

#### A Introduction

The Department of Corrections is soliciting bids from qualified bidders to provide and operate within Dept of Correction Galley the food services for prisoners in the custody of Department of Corrections, herein after referred to as, DOC DOC's current average population is 650+/- daily. Approximate population in DOC's Hagatna Detention Facility (Federal Detention Facility and Guam Detention Facility) in Hagatna is 150+/- and Adult Correctional Facility in Mangilao is 500+/-.

DOC intends to award a single Food Service Company herein after referred to as the Bidder to operate and provide these food services within DOC Galley. DOC requires the Bidder to develop and implement a food services operation that will meet the Immediate and future needs of DOC and its prisoners. The primary requirements of this bid are to manage the department's food services within DOC's Galley in a manner meeting the nutritional needs of the prisoners with palatable and reasonably attractive meals and snacks, while ensuring all applicable licensing and/or permits as required by local and federal laws are maintained for food preparation and service.

Through DOC Food Services, the Bidder will be required to provide three meals per day which may be a Dietary meal (as medically prescribed by DOC's Medical Physician and approved by the Registered Dietician), Religious meal (approved by DOC's approving authority) and Dietary Snacks meal (as medically prescribed by DOC's Medical Physician and approved by the Registered Dietician). Each meal and snack must meet the Nutritional Values as established by the prescribed federal guidelines for nutrition. Nutritional information will be made available to the prisoners to enable them to practice healthy eating habits to promote their quality of life.

## B. Objective for Invitation for Bid

- To deliver palatable quality food to prisoner confined to the Department of Corrections. Food services must meet all applicable federal and Local guidelines, laws and regulations and meet the guidelines as prescribed herein.
- Provide an efficient system whereby prisoners receive meals that provide proper nutrition and meet specific dietary requirements of individual medical conditions, religious requirements or management plans white confined in the Department of Corrections.
- 3 To ensure that security measures are viewed as the top priority from all involved in the provision of food services.
- To operate the Food Service Program <u>located at Manortao DCC Galley</u> using professionally trained personnel experienced in providing food service for corrections facilities.
- To Implement a written food service plan with clear objectives, policies, procedures and a plan of evaluation for compliance.
- To provide nutritious meats to prisoners three times a day, seven days a week,
- To enter into a three (3) year contract with the option to extend for an additional two (2) years on a year-to-year basis, subject to the availability of funds. The Government of Guam shall have the sole authority to extend the contract for the additional two (2) year term on a year to year basis by providing notice to Bidder of DOC's intent at least thirty (30) days in advance at the end of the three (3) year term and annually thereafter. Bidder shall not have the option to refuse DOC's right to exercise the extension which is at DOC's discretion.

DOC reserves the right to cancel the contract if funds are not appropriated. DOC may exercise this right by providing the Bidder sixty (60) days advance written notice of its intent to cancel the contract.

- (a) In the event funds are not appropriated or otherwise not made available to support the continuation of performance in the subsequent fiscal period, the contract shall be cancelled and the Bidder shall be rembursed or given the reasonable value of any non-recurring costs incurred but not amortized in price of supplies or services delivered under the contract. The cost of cancellation may be paid from any appropriations available for such purposes. The government of Guam shall notify Bidder on a limely basis in writing that the funds are, or are not, available for the continuation of the Bidder for each succeeding fiscal period. The multi-term period as set forth in this clause does not affect either the government of Guam's rights or the
- b) The bid price offered by the Bidder and accepted by Government of Guam shall remain fixed and irrevocable for the duration of the bid award and will remain fixed and irrevocable should the option for extension be exercised for the additional two (2) years on a year to year basis.
- 8. To award the bid to the lowest responsible and responsive bidder whose bid is determined to be the most advantageous to the government of Gram, taking into consideration the evaluation factors set forth in this solicitation. Bid shall include all fees, costs, maintenance expenses and other requirements specified in the bid.

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# DEPARTMENT OF ADMINISTRATION

DIPATTAMENTON ATMENESTRASION
GENERAL SERVICES AGENCY

(Ahensian Setbision Hinirat)

Telephone (Telipon): (671) 475-1767/1729 • Fax (Faks): (671) 472-4217/1727 Email: <u>asabrocurement@gsadoa.guam.gov</u> Website: gsa.doa.guam.gov



January 17, 2020

INVITATION FOR BID GSA-001-20 FOOD SERVICES FOR D.O.C INMATES & DETAINEES



# NOTICE TO ALL PROSPECTIVE BIDDERS

A Pre-Bid Conference is schedule for <u>Wednesday</u>, <u>January 22, 2020</u> at 10:00 am to be held at GSA ITC bldg. Ste. 219 Tamuning, Guam thereafter, a site visit will follow through at the Department of Corrections Facility located at #1 Mashburn Lane Diary Rd, Mangilao, Guam. For all those who are interested in the <u>Site Visit</u> please see attach document with the necessary requirements to be submitted to GSA No Later than Tuesday, January 21, 2020 12:00 noon.

\*All Others Remain Unchanged

Please Print Acknowledgement Copy (Re-Fax to GSA)		
Received by:	The Hong Min	ant
Date:	1-17-2020	
Company Name:	SH Entenpris	es, Inc.

Fax T0: 475-1727 or 472-4217 Email To: gsaprocurement@gsadea.guam.gov Claudia S. Acfalle Chief Procurement Officer

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