





Exhibit "3"

April 21, 2011 PDS Protest of GCC's rejection





received
04-21-11
4:24pm

April 21, 2011

HAND DELIVERY

Mary A. Y. Okada, Ed.D
President/CEO and Chief Procurement Officer
Guam Community College
Mangilao, Guam 96915

Re: Protest of GCC Rejection of Bids in IFB GCC-FB-015

Dear President Okada:

This is a protest by Pacific Data Systems ("PDS") of the rejection of all bids by Guam Community College ("GCC") for Invitation for Bid GCC-FB-015. PDS was notified by GCC late on April 7, 2011 of its decision to Reject all Bids (see attached Exhibit A). In its formal notice of rejection of all bids, GCC provided three reasons for its decision. By filing this timely protest of GCC's rejection of all bids, PDS hereinafter contests each of the three reasons offered by GCC in support of its decision to reject all bids. In so doing and in accordance with GCA §5425(a), PDS fully dispels the validity of the very basis of GCC's supporting argument and rationale for its decision to reject all bids.

This protest by PDS is made based on the following:

1. The first reason provided by GCC for the Bid rejection is because GCC believes that the prices of available bids exceed available ARRA funds and it was not appropriate for GCC to adjust quantities to come within available funds (reference 2 G.A.R. Div 4 § 3115(h)(A)(iv)).

A careful review of the IFB shows that GCC's assertions relative to this rejection reason are faulty and unsubstantiated by the facts. GCC structured IFB GCC-FB-015 to include the procurement of a new VoIP telephone system and telephone services. \$285,000 of ARRA funds were obtained to pay for the new Telephone System (See attached Exhibit B which is a GCC letter obtained by PDS under a Freedom of Information Request). GCC also provided documentation with Amendment #2 of IFB GCC-FB-015 that documented the amount of local funds that GCC had budgeted and was paying to the existing provider GTA (see Exhibit C for a copy of this amendment) for telephone services). This amendment provided an actual copy of one month's billing from GTA to GCC (billing was provided for the month of April 2010). The total monthly billing that GCC paid for this period for applicable telephone services was \$7,675 or about \$92,100 for a fiscal year. Given that GCC has expanded its facilities

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and staffing since the date of the last GTA billing, PDS believes that GCC's current monthly billing may be closer to \$9,000 a month or \$108,000 per year.

It is the high annual telephone costs of the existing GTA telephone service that motivated GCC to seek procurement of a new telephone system in order to reduce its operational costs. GCC has stated in its ARRA application and at the bottom of page 2 of the GCC Notice of Rejection, that;

"The entire purpose of this bid was to save GCC money on Phone services"

It is clear that GCC fully understood that the savings GCC sought would be derived from the reduction in annual recurring costs for telephone services that would be made possible by the new telephone system. Hence, GCC sought to procure both the new telephone system and telephone services under the single IFB GCC-FB-015, understanding that the two things (new telephone systems and lower cost telephone services) were inexorably linked and that the total funding available for this project was not limited to the amount of ARRA Grant Funding available, but also was to include the funding required for GCC's existing telephone services.

Contrary to GCC's assertion in its Notice of Rejection, PDS' Bid submission was within total funding available from ARRA funds and GCC funds for telephone services and the PDS Bid does indeed enable GCC to meet its stated objective of saving money on its future telephone services. Attached hereto as Exhibit D, is a copy of the PDS Bid form and worksheet which speaks to and supports this conclusion. The following is a summary of the total amount of the PDS Bid summarized by the amounts for the new Telephone System and the amount for the new telephone services. The amount of funds that GCC has available for the new Telephone System and Telephone Services are also shown.

<u>Bid Items</u>	<u>Available Funds</u>	
New Telephone System	\$285,000.00	(ARRA Funding)
Existing Telephone Services	<u>\$108,000.00</u>	(GCC Funding)
Total Funding Available	\$393,000.00	
PDS Bid	<u>\$307,880.50</u>	
Excess Funding	\$89,119.50	

As the above analysis plainly shows, the PDS Bid is well within funding available to GCC for this procurement. The PDS Bid includes Telephone Services with an annual cost of \$30,000 per year. The PDS Bid provided GCC with exceptional

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operational savings by reducing the future cost of Telephone Services by more than 72% or \$78,000 per fiscal year. Clearly these are the very sort of operational savings that GCC was looking for when GCC prepared this procurement and made its ARRA grant request to fund this project.

In the first reason provided in the GCC Rejection Notice, GCC also states that it would have been inappropriate to adjust quantities to come within available funds. Though PDS believes that the PDS Bid is well within available funding, PDS structured its bid to allow for the flexibility required by GCC to adjust the bid configuration to meet available funding. Page 1 of GCC Amendment #3 (copy attached as Exhibit E) specifically states that vendors were to provide configurations that GCC could adjust to come within available funding. The PDS Bid submission provides just this capability and allows for adjustments in quantities of various system components or services to meet GCC funding.

PDS is unaware of GCC ever undertaking any revisions to the PDS Bid configuration in order to come within perceived funding limitations. Even though GCC took the position that the PDS Bid was over the amount of funding available, GCC never communicated to PDS any request to adjust the PDS Bid configuration to reduce or reconfigure system components or services to meet available funds. Though PDS has not received any request from GCC, PDS has undertaken its own review and we believe the existing telephone system and telephone services configuration could be reduced by the following amounts without significantly affecting the performance of the proposed telephone system or telephone services:

<u>Bid For</u>	<u>PDS Bid</u>	<u>Adjustments</u>	<u>Revised PDS Bid</u>
New Telephone System	\$307,880.50	\$25,209.50	\$282,671.10

We have attached as Exhibit F our revised Bid Form and Worksheet that shows the quantity changes that were made to the original configuration to arrive at these figures.

Once more the assertion by GCC that it would not be appropriate to make quantity adjustments, as required by the GCC Bid specifications, is not true. Adjustments, if required, can indeed be made; though as presented previously by PDS, the original PDS Bid is within available ARRA and GCC funding for this project and no adjustments should be required.

2. The second reason provided by GCC for the Bid rejection is because GCC believes that the supplies and services are no longer required, due to a new GSA

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bid that GCC believes can be used to meet its desire for reduced Telephone Services costs (reference 2 G.A.R. Div 4 § 3115(d)(2)(A)(i)).

Here again, GCC's assertion is wrong. There is no such GSA bid for Telephone Services at this time. PDS can say with great confidence that we have been working very closely with GSA and the Government of Guam in order to create a more competitive environment for Telephone Services for the Government of Guam since 2008, as of today there is no GSA procurement for these services at this time.

If a GSA bid did exist and award was made for services that GCC could adopt, the benefits to GCC would be far less than the assumption that GCC has made in its Notice of Rejection. GCC ignores the fact that any future GSA Telephone services procurement will only cover telephone services and not a new Telephone System and as such the expected operational savings would be significantly less than the savings provided by the PDS Bid. The GSA procurement can not in any way take the place of IFB GCC-FB-015. The two procurements are definitely not redundant as claimed by GCC. In addition, it is highly likely that the Telephone Services bid award that would come out of a GSA procurement would not be compatible with the older telephone equipment in use by GCC and would require an additional expenditure by GCC for new telephones.

It should be noted that at the time that GCC made its ARRA application and published IFB GCC-FB-015 there was a GSA bid pending for Telephone Services, however GCC chose not to take advantage of this procurement. Quite to the contrary, GCC decided instead to request ARRA funds and initiated this procurement. PDS finds it very strange and curious that GCC would now use a non-existent GSA procurement as a reason for rejecting valid bids for this procurement, particularly when PDS' bid meets all requirements and provides the saving on telephone services costs that GCC states was the basis for the procurement. It is as if GCC is just grasping at straws in order to attempt to create some foundation, whether legitimate or not, to justify its invalid and improper decision to reject all Bids.

3. The third reason provided by GCC for the Bid rejection is because GCC believes that the Bids received were based on unreasonable prices (reference 2 G.A.R. Div 4 § 3115(d)(2)(A)(iv)).

The PDS bid was designed to be fully compliant with all GCC Bid specifications and to deliver highly reliable Telephone Service using Voice over Internet Protocol (VoIP) PBX technology. By design VoIP technology relies on a customer's (GCC's) Local Area Network to transport calls within the GCC

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Campus and out to the Public Switch Telephone Network (PSTN). The specifications of IFB GCC-FB-015 required that Bidders include all system components required to install the system within the GCC Campus Network including any required network infrastructure upgrades. The Bid Specifications also required operational redundancy to allow the system to continue to operate through various failure scenarios. PDS took the GCC Bid specifications very seriously and conducted multiple on-site surveys of the GCC campus and existing network infrastructure to properly design a solution that was fully compliant with the GCC Bid Specifications. A close review of the PDS Bid Form and attached configuration worksheets and diagrams shows that PDS included a significant amount of networking equipment and inside wiring upgrades to insure that the new system would function reliably and as specified. In fact, the PDS Bid included over \$116,000 in network upgrades and enhancements to support the recommended ShoreTel IP PBX system. It should be noted that these upgrades would have been required to support any vendor's VoIP based system in accordance with the GCC specifications.

It seems to PDS that GCC is trying to compare the GTA bid to the PDS bid. On the surface the GTA bid may seem like a much lower cost solution compared to the PDS bid, however any reasonable technical evaluation would clearly show the technical deficiencies of the GTA bid and the fact that the GTA offer did not make any upgrades to the GCC network and ignored the redundancy requirements of the GCC technical specifications. In fact PDS filed a protest on December 30, 2010 identifying various areas of the GTA bid that did not comply with GCC bid specifications. The bottom line is that there is no comparison between the two bids since PDS met the bid specifications and GTA did not.

Given the amount of money that GCC requested as part of its ARRA grant for this project; \$285,000 and the amount of the PDS Bid \$307,880.50 (including telephone systems and services), any reasonable analysis would conclude that the bid that PDS submitted was reasonable. Also, there can be no question as to the savings that GCC would realize by implementing the PDS Bid; savings of over 72% per year cannot be considered unreasonable and will recover any additional GCC funds via savings in less than 6 months.

The facts are clear, the Bid submitted by PDS for IFB GCC-FB-015 is reasonable, within the limit of available funds for the project, and will deliver the operation savings in telephone service costs that are the foundation on which this procurement was based by GCC. For the reasons presented herein by PDS the GCC Rejection of Bids in IFB GCC-FB-015 is wrong and fails to comply with applicable law and must be withdrawn. PDS requests that GCC rescind the Rejection of Bids and award this procurement to PDS. Timely and pragmatic action on the part of GCC management will allow GCC to

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realize the significant operational savings that the existing PDS bid will deliver and eliminate additional time and costs to further litigate this procurement,

GCC is reminded that PDS has lodged a timely protest under 5 G.C.A. §5425(g) and no further action on this procurement can be made until this protest has been duly reviewed and a determination made.

Sincerely,

A handwritten signature in black ink, appearing to read 'John Day', is written over a horizontal line.

John Day
President

Attachments:

- Exhibit A: GCC Notice of Rejection IFB GCC-FB-015
- Exhibit B: GCC Nov 08, 2010 letter to Gov Camacho showing ARRA funding amounts
- Exhibit C: GCC April 2010 GTA Telephone Services billing
- Exhibit D: PDS IFB GCC-FB-015 Bid Form
- Exhibit E: Page 1 of GCC Amendment #3 IFB GCC-FB-015
- Exhibit F: Revised PDS Bid Form and Worksheet (qty changes to meet funding)

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EXHIBIT A

GCC Notice of Rejection IFB GCC-FB-015

Pacific Data Systems

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**CABOT
MANTANONA LLP**

Edge Bldg., Second Floor
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Tamuning, Guam 96913

Attorneys-at-Law
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Rawlen M.T. Mantanona, Esq.
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Helkei S. Hemminger, Esq.
Sarah A. Strock, Esq.

FACSIMILE TRANSMITTAL SHEET

TO: Steven Carrara, General Counsel
PTI /IT&E

FACSIMILE NO.: (671) 922-4329

DATE: April 7, 2011

FROM: Sarah A. Strock, Esq.

**CLIENT/
MATTER:** IFB GCC-FB-015 Voice Over Internet Protocol Bid for GCC

NO. OF PAGES INCLUDING THIS TRANSMITTAL SHEET: 4 Page(s)

COMMENTS: Please see attached letter regarding the above-referenced matter. Thank you.

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Please contact Kasteen at 646-2001 if this transmission is incomplete or illegible.
Si Yu'os Ma'ase

**CABOT
MANTANONA LLP****Attorneys at Law**

Cesar C. Cabot, Esq.
Rawlen M.T. Mantanona, Esq.
David P. Ledger, Esq.
Helkel S. Hemminger, Esq.
Sarah A. Strock, Esq.

April 7, 2011

VIA FACSIMILE (671) 477-4366

Bill Mann, Counsel for Pacific Data Systems
Berman O'Connor & Mann
Suite 503 Bank of Guam Building
Hagatna, Guam 96910

VIA FACSIMILE (671) 472-2422

Jeffrey Cook, Counsel for TeleGuam Holdings LLC
Law Offices of Cunliffe & Cook
210 Archbishop F.C. Flores Street
Hagatna, Guam 96910

VIA FACSIMILE (671) 922-4329

Steven Carrara, General Counsel, IT&E
PTI /IT&E
P.O. Box 24881
GMF, Guam 96921

Re: **IFB GCC-FB-015 Voice Over Internet Protocol Bid for GCC**

Dear Mr. Mann, Mr. Cook, and Mr. Carrara:

This letter is a formal notice that all bids for IFB GCC-FB-015 have been rejected because it is in the best interest of the territory. As you all know, the Public Auditor found TeleGuam Holding's bid to be unresponsive and that it should've been disqualified at the time of bid opening. In the Appeal of Pacific Data Systems, Decision, January 12, 2011. Since OPA issued that Decision, GCC reviewed the remaining bids by PDS and IT&E and has rejected both of them because rejecting these bids is in the best interest of the territory.

Notice of rejection of bids
Page 2 of 3

First, GCC has rejected the remaining bids in the IFB pursuant to 2 G.A.R. Div. 4 § 3115. (h)(A)(iv) because prices of the remaining bids exceed available funds, and it would not be appropriate to adjust quantities to come within available funds. After the Office of Public Accountability issued its Decision, GCC reviewed the remaining bids from PDS and IT&E. Both of the remaining bids' prices exceeded the available amount of ARRA funding. GCC also reviewed the bids to see if adjusting the quantities would be appropriate to come within the available funds, and determined it would not be appropriate. After determining that the remaining bids both exceeded the amount of available funding, and that modifying quantities would not be appropriate, GCC is requesting for the ARRA funds to be reprogrammed to other procurement projects that were underfunded and of higher priority to GCC. Therefore, rejecting the remaining bids in the IFB is in the best interest of the territory.

Second, GCC has rejected the remaining bids in the IFB pursuant to 2 G.A.R. Div. 4 § 3115 (d)(2)(A)(i) because the supplies and services are no longer required. GCC was informed of a new, related bid from the General Services Agency (GSA), titled "Multi-Step, Multi-Part Invitation for Bid (IFB) to establish a Price List for Telecommunication Services (PLTS) for the Government of Guam." After receiving notice from GSA of this new IFB, GCC determined that IFB GCC-FB-015 is now unnecessary and redundant. Therefore, rejecting the remaining bids in the IFB is in the best interest of the territory.

Third, GCC has rejected the remaining bids in the IFB pursuant to 2 G.A.R. Div. 4 § 3115 (d)(2)(A)(v) because the remaining proposals from PDS and IT&E were clearly unreasonable prices. The entire purpose of this bid was to save GCC money on phone

Notice of rejection of bids
Page 3 of 3

services. The remaining bids were so high that if either bidder was awarded the contract, it would defeat the purpose of saving the territory money, and switching to the new VoIP system under the bid would not be worth the cost. Therefore, rejecting the remaining bids in the IFB is in the best interest of the territory.

Accordingly, all bidders are hereby notified that all remaining bids in IFB GCC-FB-015 are rejected because rejecting these bids is in the best interest of the territory. Please feel free to contact me if you have any questions.

Si Yu'os Ma'ase,

CABOT MANTANONA-LLP
Attorney for Guam Community College

By:


SARAH A. STROSK



EXHIBIT B

**GCC Nov 11, 2010 letter to Gov. Camacho
showing ARRA funding amounts**

Pacific Data Systems

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NOV 08 2010

The Honorable Felix P. Camacho
I Magalahen Guahan
Office of the Governor
P.O. Box 2950
Hagatna, Guam 96932

Subject: Amended Federal Stimulus Package Projects

Dear Governor Camacho,

Based on the discussions to reprioritize the projects for the Government of Guam under the General Services Fund of the American Reinvestment and Recovery Act (ARRA) the Guam Community College hereby submits its amended "shovel ready" projects.

1. Student Center: Architectural & Engineering Design was funded by the Guam Community College Foundation (\$321,860). The amount needed for construction is **\$4,188,933.83**. This structure will provide tutoring labs, student support services, and health services.
2. Learning Resource Center: Architectural & Engineering Design was funded by the Guam Community College Foundation (\$343,000). The college also obtained a grant from the Asia American and Native Americans Pacific-Islander serving Institutions (AANAPISI) Program in the amount of \$2,218,628 and a low-interest loan from the U.S. Department of Agriculture in the amount of \$2,250,000. The amount needed for the remainder of the project is **\$180,644.17**.
3. Northwest Parking Area Project: In line with the college's approved Campus Master Plan (2005), the enhancement of parking spaces is necessary. The amount needed for the project is **\$423,000**.
4. VoIP Telephone Systems Project: The enhancement to our telephone services will be significantly increased, while decreasing costs in the long-term. The amount needed for the project is **\$285,000**.
5. Building D Generator: In providing uninterrupted services for education courses and integrated administrative systems, the college needs an additional generator. The amount needed for the project is **\$540,000**.
6. SunGard Higher Education Software: The College has invested over \$4,000,000 to date in a Unified Digital campus that integrates student information, financial aid, human resources, and finance in one database. Additional enhancements are

Page 2
Ltr to the Governor
Amended Federal Stimulus Package Projects

- necessary to improve data collection and recruit and retain students. The amount needed for the project is **\$312,422**.
7. GCC Automotive Paint Booth: The college needs to upgrade the equipment currently used for the Auto Body program available for secondary and postsecondary students. The current paint booth does not meet the Environmental Protection Agency standards. The amount required for the project is **\$25,000**.
 8. Building 500 and 600 Fire Sprinkler System Riser: GCC has aging facilities that house the construction trades program. In order to be in compliance with Guam Fire Department regulations, the purchase and installation of a fire riser is necessary. The amount for the project is **\$45,000**.

Thank you for the opportunity to update the list of projects (totaling **\$6,000,000**) necessary to support the educational mission of the Guam Community College. If there are any questions or concerns, please let me know.

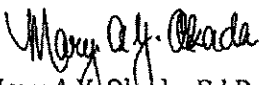

Mary A. Y. Okada, Ed.D.
President



EXHIBIT C

GCC April 2010 GTA Telephone Services billing

Pacific Data Systems

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Main: (671) 300-0200 | Fax: (671) 300-0265 | www.pdsguam.com



624 North Marine Corps Drive
Tamuning, Guam 96913

Address Service Requested

Hafa Adai!

12430201A7 PSRT <9>



ASD OPERATOR BLDG 27958A
GUAM COMMUNITY COLLEGE
PO BOX 23069
BARRIGADA GU 96921-3069

12430201A7

Account Summary

Account Number:	GOVLOC-110944500
Invoice Number:	2753735
Billing Date:	Apr 01, 2010
Due Date:	Apr 25, 2010

Previous Balance	\$10,652.35
Payments Received thru Apr 01 - Thank You	-\$10,652.35
Balance Forward	\$0.00

Current Charges \$10,675.10

Total Amount Due: Please Pay this Amount \$10,675.10

Thank you for your prompt payment!

Guam Community College
RECEIVED

APR 15 2010

MATERIALS MANAGEMENT

Initials: *DA*



GTA News & Notes

Hafa Adai!

FLIP TO OUR BUNDLES! Now get a **FREE** Cisco FLIP Mino Camcorder on select **GTA BUNDLES**. Bundle plans start as low as \$99. Terms & Conditions apply.

Get a **FREE** Alcatel OT-203 or Nokia 1208 when you sign up on our Move With It Basic \$19.95 plan or higher! Terms & Conditions apply.

Effective April 1, 2010, the Federal Communications Commission (FCC) increased the Federal Universal Service Charge (FUSC) from 14.1% to 15.3% on residential and business lines. GTA is required by the FCC to collect this charge.

Call 644-4482 or see stores for details!

Thank you for your patronage! Si Yu'os ma'ase! Maraming salamat po!

APPROVED FOR PAYMENT

[Signature] 4/14/10

page: 1 of 24

Please detach and return this portion with your payment



624 North Marine Corps Drive
Tamuning, Guam 96913

GUAM COMMUNITY COLLEGE

Remittance Section

Account Number:	GOVLOC-110944500
Billing Date:	Apr 01, 2010
Due Date:	Apr 25, 2010
Amount Due:	\$10,675.10

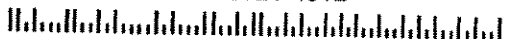
Amount Enclosed: \$

Please put your account number on your check and make payable to: GTA

Auto Pay Check here and fill out the back to pay your future bills automatically or make charges. Please ensure expiration dates are updated (see back side for details)

Change of Billing Address Check here and make changes on the back

GTA
P.O. BOX 22889
BARRIGADA GU 96921-4312



01109445000010675106





Customer
Account Number
Billing Period

GUAM COMMUNITY COLLEGE
GOVLOC-110944500
04/01/10 - 04/30/10

	Recurring Charges	One-Time Charges	Usage Charges	Disc.	Sur.	Total
(671) 735-5624	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5625	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5626	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5627	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5628	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5629	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5630	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5632	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5633	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5634	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5635	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5636	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5638	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5639	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5640	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5641	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5642	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5643	39.12	0.00	0.00	0.00	10.89	50.01
(671) 735-5644	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5646	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5649	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5652	36.00	0.00	0.00	0.00	10.89	46.89
(671) 735-5653	36.00	0.00	0.00	0.00	10.89	46.89
(671) 735-5656	15.60	0.00	0.00	0.00	10.89	26.49
(671) 735-5658	36.00	0.00	0.00	0.00	10.89	46.89
(671) 735-7001	34.32	0.00	0.00	0.00	10.89	45.21
(671) 735-7002	34.32	0.00	0.00	0.00	10.89	45.21
(671) 735-7003	34.32	0.00	0.00	0.00	10.89	45.21
(671) 735-7004	34.32	0.00	0.00	0.00	10.89	45.21
(671) 735-7005	34.32	0.00	0.00	0.00	10.89	45.21
(671) 735-7006	34.32	0.00	0.00	0.00	10.89	45.21
(671) 735-7007	34.32	0.00	0.00	0.00	10.89	45.21
(shs) aut-o1	44.95	0.00	0.00	0.00	0.00	44.95
(shs) aut-o2	54.95	0.00	0.00	0.00	0.00	54.95
(shs) aut-o3	54.95	0.00	0.00	0.00	0.00	54.95
Account Total	\$8,583.75	\$0.00	\$0.00	\$0.00	\$2,091.35	\$10,675.10

Service Details GCC/SOUTHERN HIGH SDN 565 (671) 565-2148
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
ISDN BRI Monthly Basic Rate Interfa	\$99.84
IW Simple IW Maintenance per Line	\$3.12
Service Total	\$102.96

Surcharges	Amount
SLC ISDN BRI Subscriber Line Charge	\$6.50
Universal Service Charge	\$1.37
LNP End User BRI-ISDN Charge	\$0.24
Line Port ISDN BRI Per Arrangement	\$2.23
Service Total	\$10.34

Service Total \$113.30

Service Details GUAM COMM COLL CONST TRAD (671) 565-2934
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
Multiline	\$36.00
IW Simple IW Maintenance per Line	\$3.12
Premium Calling 1 Feature	\$4.16
Caller ID	
Service Total	\$43.28

Surcharges	Amount
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
E911 Service Charge	\$1.00
LNP End User Charge	\$0.24
Service Total	\$11.89

Service Total \$55.17

Service Details GUAM COMM COLL TOURISM RM (671) 565-4428
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
Multiline	\$36.00
Service Total	\$36.00

Surcharges	Amount
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
E911 Service Charge	\$1.00
LNP End User Charge	\$0.24
Service Total	\$11.89

Service Total \$47.89

Service Details (671) 647-1375
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
ISDN BRI Monthly Basic Rate Interfa	\$99.84
IW Simple IW Maintenance per Line	\$3.12
Service Total	\$102.96

Surcharges	Amount
SLC ISDN BRI Subscriber Line Charge	\$6.50
Universal Service Charge	\$1.37
LNP End User Charge	\$0.24
Line Port ISDN BRI Per Arrangement	\$2.23
Service Total	\$10.34

Service Total \$113.30

Service Details (671) 653-0023
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
ISDN BRI Monthly Basic Rate Interfa	\$99.84
IW Simple IW Maintenance per Line	\$3.12
Service Total	\$102.96

Surcharges	Amount
SLC ISDN BRI Subscriber Line Charge	\$6.50

Local & Call Plan Charges

Service Details (671) 191-0018
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
Metro E - IP MRC	\$3,000.00
Service Total	\$3,000.00

Service Details (671) 479-1300
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
Multiline	\$36.00
IW Simple IW Maintenance per Line	\$3.12
Service Total	\$39.12

Surcharges	Amount
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
Service Total	\$10.89

Service Details (671) 565-2146
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
ISDN BRI Monthly Basic Rate Interfa	\$99.84
IW Simple IW Maintenance per Line	\$3.12
Service Total	\$102.96

Surcharges	Amount
SLC ISDN BRI Subscriber Line Charge	\$6.50
Universal Service Charge	\$1.37
LNP End User BRI-ISDN Charge	\$0.24
Line Port ISDN BRI Per Arrangement	\$2.23
Service Total	\$10.34

Service Total \$113.30



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Universal Service Charge	\$1.37
LNP End User BRI-ISDN Charge	\$0.24
Line Port ISDN BRI Per Arrangement	\$2.23
	\$10.34
Service Total	\$113.30

Service Details (671) 653-0155
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
Multiline	\$36.00
Premium Calling 1 Feature Caller ID	\$4.16
	\$40.16

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
E911 Service Charge	\$1.00
LNP End User Charge	\$0.24
	\$11.89

Service Total **\$52.05**

Service Details (671) 653-1125
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
Multiline	\$36.00
Premium Calling 1 Feature Caller ID	\$4.16
	\$40.16

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
E911 Service Charge	\$1.00
LNP End User Charge	\$0.24
	\$11.89

Service Total **\$52.05**

Service Details (671) 653-1306
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
ISDN BRI Monthly Basic Rate Interfa	\$99.84
IW Simple IW Maintenance per Line	\$3.12
	\$102.96

Surcharges	
SLC ISDN BRI Subscriber Line Charge	\$6.50
Universal Service Charge	\$1.37
LNP End User BRI-ISDN Charge	\$0.24
Line Port ISDN BRI Per Arrangement	\$2.23
	\$10.34

Service Total **\$113.30**

Service Details GUAM COMM COLL MODEM (671) 734-0539
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
Multiline	\$36.00
	\$36.00

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
E911 Service Charge	\$1.00
LNP End User Charge	\$0.24
	\$11.89

Service Total **\$47.89**

Service Details (671) 734-0540
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
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Multiline	\$36.00
	\$36.00

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
E911 Service Charge	\$1.00
LNP End User Charge	\$0.24
	\$11.89

Service Total **\$47.89**

Service Details (671) 734-0547
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
Multiline	\$36.00
	\$36.00

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
E911 Service Charge	\$1.00
LNP End User Charge	\$0.24
	\$11.89

Service Total **\$47.89**

Service Details (671) 734-0556
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
Multiline	\$36.00
	\$36.00

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
E911 Service Charge	\$1.00
LNP End User Charge	\$0.24
	\$11.89

Service Total **\$47.89**

Service Details (671) 734-0559
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
Multiline	\$36.00
IW Simple IW Maintenance per Line	\$3.12
	\$39.12

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89

Service Total **\$50.01**

Service Details GUAM COMM COLL TRADES OFF (671) 734-1002
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
Multiline	\$36.00
	\$36.00

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
E911 Service Charge	\$1.00
LNP End User Charge	\$0.24
	\$11.89

Service Total **\$47.89**

Service Details (671) 734-1003
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
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Multiline	\$36.00
	\$36.00
Service Total	
	\$47.89

Recurring Charges		Amount
Multiline		\$36.00
IW Simple IW Maintenance per Line		\$3.12
		\$39.12
Service Total		\$50.01

Service Details (671) 734-1004
Billing Dates: 04/01/10 - 04/30/10

Service Details (671) 734-2307
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges		Amount
Multiline		\$36.00
Premium Calling 1 Feature		\$4.16
Caller ID		
		\$40.16
Service Total		\$52.05

Recurring Charges		Amount
Multiline		\$36.00
IW Simple IW Maintenance per Line		\$3.12
		\$39.12
Service Total		\$50.01

Service Details GUAM COMM COLL NURSING GW (671) 734-1074
Billing Dates: 04/01/10 - 04/30/10

Service Details GUAM COMM COLL VP SPECIAL (671) 734-2424
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges		Amount
Multiline		\$36.00
		\$36.00
Service Total		\$47.89

Recurring Charges		Amount
Multiline		\$36.00
		\$36.00
Service Total		\$47.89

Service Details GUAM COMM COLL MODEM (671) 734-1194
Billing Dates: 04/01/10 - 04/30/10

Service Details (671) 734-2550
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges		Amount
Multiline		\$36.00
		\$36.00
Service Total		\$47.89

Recurring Charges		Amount
Multiline		\$36.00
		\$36.00
Service Total		\$47.89

Service Details GUAM COMM COLL MODEM (671) 734-1647
Billing Dates: 04/01/10 - 04/30/10

Service Details GUAM COMM COLL S STORE (671) 734-2942
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges		Amount
Multiline		\$36.00
		\$36.00
Service Total		\$47.89

Recurring Charges		Amount
Multiline		\$36.00
Premium Calling 1 Feature		\$4.16
Caller ID		
		\$40.16
Service Total		\$52.05

Service Details (671) 734-2306
Billing Dates: 04/01/10 - 04/30/10

Service Total **\$52.05**



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Service Details		(671) 734-3329
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
Multiline	Amount	
	\$36.00	
	\$36.00	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
E911 Service Charge	\$1.00	
LNP End User Charge	\$0.24	
	\$11.89	
Service Total	\$47.89	

Service Details		(671) 734-3399
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
Multiline	Amount	
	\$36.00	
	\$36.00	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
E911 Service Charge	\$1.00	
LNP End User Charge	\$0.24	
	\$11.89	
Service Total	\$47.89	

Service Details		GUAM COMM COLL DATA (671) 734-3520
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
Multiline	Amount	
	\$36.00	
	\$36.00	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
E911 Service Charge	\$1.00	
LNP End User Charge	\$0.24	
	\$11.89	
Service Total	\$47.89	

Service Details		(671) 734-3893
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
Multiline	Amount	
	\$36.00	
	\$36.00	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
E911 Service Charge	\$1.00	
LNP End User Charge	\$0.24	
	\$11.89	
Service Total	\$47.89	

Service Details		GUAM COMM COLL OESD (671) 734-4014
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
Multiline	Amount	
	\$36.00	
	\$36.00	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
E911 Service Charge	\$1.00	
LNP End User Charge	\$0.24	
	\$11.89	
Service Total	\$47.89	

Service Details		(671) 734-4309
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
Multiline	Amount	
	\$36.00	
	\$36.00	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
E911 Service Charge	\$1.00	
LNP End User Charge	\$0.24	
	\$11.89	
Service Total	\$47.89	

Service Details		GUAM COMM COLL PRVTEA OFC (671) 734-4337
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
Multiline	Amount	
	\$36.00	
	\$36.00	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
E911 Service Charge	\$1.00	
LNP End User Charge	\$0.24	
	\$11.89	
Service Total	\$47.89	

Service Details		GUAM COMM COLL LIBRARY (671) 734-4356
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
Multiline	Amount	
	\$36.00	
	\$36.00	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
E911 Service Charge	\$1.00	
LNP End User Charge	\$0.24	
	\$11.89	
Service Total	\$47.89	

Service Details		GUAM COMM COLL OESD TTY (671) 734-5237
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
Multiline	Amount	
	\$36.00	
	\$36.00	
Surcharges		
Premium Calling 1 Feature	\$4.16	
Caller ID		
	\$40.16	
Service Total	\$51.05	

Service Details		GUAM COMM COLL ADM (671) 734-5238
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
Multiline	Amount	
	\$36.00	
	\$36.00	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$46.89	





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Service Details		VHS ACTIVITIES FAX (671) 734-8330
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
Multiline	\$36.00	
	\$36.00	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$46.89	

MDC GR II Premium Station	\$33.28
Business - Service Credit	-\$18.00
	\$15.28
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.17

Service Details		OFC OF THE DEAN FAX (671) 734-8919
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
Multiline	\$36.00	
	\$36.00	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$46.89	

Service Details		EQOP RM1110-WALL / RM1111 (671) 735-3012
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
MDC GR II Premium Station	\$33.28	
Business - Service Credit	-\$18.00	
	\$15.28	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.17	

Service Details		(671) 735-0205
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
MDC GR I Full STD Station	\$36.00	
IW Simple IW Maintenance per Line	\$3.12	
	\$39.12	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$50.01	

Service Details		EQOP RM 1105/1106/1106A/1 (671) 735-3014
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
MDC GR II Premium Station	\$33.28	
Business - Service Credit	-\$18.00	
	\$15.28	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.17	

Service Details		(671) 735-0218
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
Multiline	\$36.00	
	\$36.00	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$46.89	

Service Details		EQOP RM 1107/1201 ... TWO (671) 735-3015
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
MDC GR II Premium Station	\$33.28	
Business - Service Credit	-\$36.00	
	-\$2.72	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$8.17	

Service Details		(671) 735-0560
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
Multiline	\$36.00	
IW Simple IW Maintenance per Line	\$3.12	
	\$39.12	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$50.01	

Service Details		EQOP/RM1209-1WALL/RM1210& (671) 735-3016
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	Amount
MDC GR II Premium Station	\$33.28	\$33.28
Business - Service Credit	-\$18.00	-\$18.00
	\$15.28	\$15.28
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	\$9.20
Universal Service Charge	\$1.45	\$1.45
LNP End User Charge	\$0.24	\$0.24
	\$10.89	\$10.89
Service Total	\$26.17	\$26.17

Service Details		SIX 2554B WALL; RM 1101/1 (671) 735-3011
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	Amount

Service Details		EQOP RM1217/1218/1219/122 (671) 735-3017
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	Amount



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MDC GR II Premium Station	\$33.28	
Business - Service Credit	-\$18.00	
	\$15.28	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.17	
Service Details EQOP / 1-M9417ASH ... RM (671) 735-3018		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC GR II Premium Station	\$33.28	Amount
Business - Service Credit	-\$18.00	
	\$15.28	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.17	
Service Details EQOP / 1-M9417ASH ... RM (671) 735-3019		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC GR II Premium Station	\$33.28	Amount
Business - Service Credit	-\$18.00	
	\$15.28	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.17	
Service Details EQOP / 1-M9417ASH ... RM (671) 735-3020		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC GR II Premium Station	\$33.28	Amount
Business - Service Credit	-\$18.00	
	\$15.28	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.17	
Service Details EQOP / 1-M9417ASH ... RM (671) 735-3021		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC GR II Premium Station	\$33.28	Amount
Business - Service Credit	-\$18.00	
	\$15.28	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.17	
Service Details EQOP / 1-M9417ASH ... RM (671) 735-3022		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC GR II Premium Station	\$33.28	Amount
Business - Service Credit	-\$18.00	
	\$15.28	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.17	

MDC GR II Premium Station	\$33.28	
Business - Service Credit	-\$18.00	
	\$15.28	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.17	
Service Details EQOP / 1-M9417ASH ... RM (671) 735-3023		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC GR II Premium Station	\$33.28	Amount
Business - Service Credit	-\$18.00	
	\$15.28	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.17	
Service Details EQOP / 1-M9417ASH ... RM1 (671) 735-3024		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC GR II Premium Station	\$33.28	Amount
Business - Service Credit	-\$18.00	
	\$15.28	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.17	
Service Details EQOP / 1-M9417ASH ... RM (671) 735-3025		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC GR II Premium Station	\$33.28	Amount
Business - Service Credit	-\$18.00	
	\$15.28	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.17	
Service Details EQOP / 1-M9417ASH ... RM (671) 735-3026		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC GR II Premium Station	\$33.28	Amount
Business - Service Credit	-\$18.00	
	\$15.28	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.17	
Service Details EQOP / 1-M9417ASH ... RM (671) 735-3028		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC GR II Premium Station	\$33.28	Amount
Business - Service Credit	-\$18.00	
	\$15.28	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.17	





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MDC GR II Premium Station	\$33.28
Business - Service Credit	-\$18.00
	\$15.28
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.17

MDC GR I SM STD Station	\$36.00
IW Simple IW Maintenance per Line	\$3.12
	\$39.12
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$50.01

Service Details EQOP / 1-M9417ASH ... RM (671) 735-3031
Billing Dates: 04/01/10 - 04/30/10

Service Details (671) 735-5498
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	
MDC GR II Premium Station	\$33.28
Business - Service Credit	-\$18.00
	\$15.28
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.17

Recurring Charges	
Multiline	\$36.00
IW Simple IW Maintenance per Line	\$3.12
	\$39.12
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$50.01

Service Details EQOP / 1-M9417ASH ... 121 (671) 735-3033
Billing Dates: 04/01/10 - 04/30/10

Service Details (671) 735-5501
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	
MDC GR II Premium Station	\$33.28
Voice Mail Standard	\$10.40
Business - Service Credit	-\$28.00
	\$15.68
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.57

Recurring Charges	
MDC Virtual Facility Group Trunk 35	\$49.00
	\$49.00
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$59.89

Service Details EQOP / 1-M9417ASH ... RM (671) 735-3034
Billing Dates: 04/01/10 - 04/30/10

Service Details (671) 735-5503
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	
MDC GR II Premium Station	\$33.28
Business - Service Credit	-\$18.00
	\$15.28
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.17

Recurring Charges	
MDC Virtual Facility Group Trunk 35	\$49.00
	\$49.00
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$59.89

Service Details (671) 735-5495
Billing Dates: 04/01/10 - 04/30/10

Service Details (671) 735-5504
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	
MDC GR II Premium Station	\$33.28
	\$33.28
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$44.17

Recurring Charges	
MDC Virtual Facility Group Trunk 35	\$49.00
	\$49.00
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$59.89

Service Details (671) 735-5497
Billing Dates: 04/01/10 - 04/30/10

Service Details (671) 735-5506
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	
MDC Virtual Facility Group Trunk 35	\$49.00
Caller ID	\$0.00
	\$49.00

Recurring Charges	
MDC Virtual Facility Group Trunk 35	\$49.00
Caller ID	\$0.00
	\$49.00



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Surcharges

SLC Multiline Subscriber Line Charge \$9.20
 Universal Service Charge \$1.45
 LNP End User Charge \$0.24
\$10.89

Service Total \$59.89

Service Details (671) 735-5507

Billing Dates: 04/01/10 - 04/30/10

Recurring Charges Amount
 MDC Virtual Facility Group Trunk 35 \$49.00
 Caller ID \$0.00
\$49.00

Surcharges

SLC Multiline Subscriber Line Charge \$9.20
 Universal Service Charge \$1.45
 LNP End User Charge \$0.24
\$10.89

Service Total \$59.89

Service Details GUAM COMM COLL ASD (671) 735-5511

Billing Dates: 04/01/10 - 04/30/10

Recurring Charges Amount
 MDC Virtual Facility Group Trunk 35 \$49.00
 Caller ID \$0.00
\$49.00

Surcharges

SLC Multiline Subscriber Line Charge \$9.20
 Universal Service Charge \$1.45
 LNP End User Charge \$0.24
\$10.89

Service Total \$59.89

Service Details GUAM COMM COLL ASD (671) 735-5513

Billing Dates: 04/01/10 - 04/30/10

Recurring Charges Amount
 MDC Virtual Facility Group Trunk 35 \$49.00
 Caller ID \$0.00
\$49.00

Surcharges

SLC Multiline Subscriber Line Charge \$9.20
 Universal Service Charge \$1.45
 LNP End User Charge \$0.24
\$10.89

Service Total \$59.89

Service Details (671) 735-5514

Billing Dates: 04/01/10 - 04/30/10

Recurring Charges Amount
 MDC Virtual Facility Group Trunk 35 \$49.00
 Caller ID \$0.00
\$49.00

Surcharges

SLC Multiline Subscriber Line Charge \$9.20
 Universal Service Charge \$1.45
 LNP End User Charge \$0.24
\$10.89

Service Total \$59.89

Service Details (671) 735-5516

Billing Dates: 04/01/10 - 04/30/10

Recurring Charges Amount
 MDC Virtual Facility Group Trunk 35 \$49.00
 Caller ID \$0.00
\$49.00

Surcharges

SLC Multiline Subscriber Line Charge \$9.20
 Universal Service Charge \$1.45
 LNP End User Charge \$0.24
\$10.89

Surcharges

SLC Multiline Subscriber Line Charge \$9.20
 Universal Service Charge \$1.45
 LNP End User Charge \$0.24
\$10.89

Service Total \$59.89

Service Details (671) 735-5517

Billing Dates: 04/01/10 - 04/30/10

Recurring Charges Amount
 MDC Virtual Facility Group Trunk 35 \$49.00
 Caller ID \$0.00
\$49.00

Surcharges

SLC Multiline Subscriber Line Charge \$9.20
 Universal Service Charge \$1.45
 LNP End User Charge \$0.24
\$10.89

Service Total \$59.89

Service Details (671) 735-5518

Billing Dates: 04/01/10 - 04/30/10

Recurring Charges Amount
 MDC Virtual Facility Group Trunk 35 \$49.00
 Caller ID \$0.00
\$49.00

Surcharges

SLC Multiline Subscriber Line Charge \$9.20
 Universal Service Charge \$1.45
 LNP End User Charge \$0.24
\$10.89

Service Total \$59.89

Service Details (671) 735-5519

Billing Dates: 04/01/10 - 04/30/10

Recurring Charges Amount
 MDC Virtual Facility Group Trunk 35 \$49.00
 Caller ID \$0.00
\$49.00

Surcharges

SLC Multiline Subscriber Line Charge \$9.20
 Universal Service Charge \$1.45
 LNP End User Charge \$0.24
\$10.89

Service Total \$59.89

Service Details (671) 735-5520

Billing Dates: 04/01/10 - 04/30/10

Recurring Charges Amount
 MDC Virtual Facility Group Trunk 35 \$49.00
 Caller ID \$0.00
\$49.00

Surcharges

SLC Multiline Subscriber Line Charge \$9.20
 Universal Service Charge \$1.45
 LNP End User Charge \$0.24
\$10.89

Service Total \$59.89

Service Details (671) 735-5521

Billing Dates: 04/01/10 - 04/30/10

Recurring Charges Amount
 MDC Virtual Facility Group Trunk 35 \$49.00
 Caller ID \$0.00
\$49.00

Surcharges

SLC Multiline Subscriber Line Charge \$9.20
 Universal Service Charge \$1.45
 LNP End User Charge \$0.24
\$10.89



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SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$59.89

Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$59.89

Service Details GUAM COMM COLL ASD (671) 735-5522
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Trunk 35	\$49.00
	\$49.00

Service Total	\$59.89
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Service Details (671) 735-5530
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Trunk 35	\$49.00
Caller ID	\$0.00
	\$49.00

Service Total	\$59.89
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Service Details GUAM COMM COLL ASD (671) 735-5524
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Trunk 35	\$49.00
Caller ID	\$0.00
	\$49.00

Service Total	\$59.89
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Service Details (671) 735-5531
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Trunk 35	\$49.00
Caller ID	\$0.00
	\$49.00

Service Total	\$59.89
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Service Details GUAM COMM COLL ASD (671) 735-5526
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Trunk 35	\$49.00
Caller ID	\$0.00
	\$49.00

Service Total	\$59.89
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Service Details (671) 735-5532
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Trunk 35	\$49.00
Caller ID	\$0.00
	\$49.00

Service Total	\$59.89
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Service Details (671) 735-5527
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Trunk 35	\$49.00
Caller ID	\$0.00
	\$49.00

Service Total	\$59.89
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Service Details (671) 735-5533
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC GR I SM STD Station	\$36.00
	\$36.00

Service Total	\$46.89
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Service Details (671) 735-5528
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Trunk 35	\$49.00
Caller ID	\$0.00
	\$49.00

Service Total	\$59.89
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Service Details (671) 735-5534
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Trunk 35	\$49.00
Caller ID	\$0.00
	\$49.00

Service Total	\$46.89
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LNP End User Charge	\$0.24	
Service Total	\$10.89	
Service Total	\$59.89	
Service Details (671) 735-5535		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Trunk 35	Amount \$49.00	
Caller ID	\$0.00	
	\$49.00	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$59.89	
Service Details (671) 735-5537		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Trunk 35	Amount \$49.00	
Caller ID	\$0.00	
	\$49.00	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$59.89	
Service Details (671) 735-5538		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Trunk 35	Amount \$49.00	
Caller ID	\$0.00	
	\$49.00	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$59.89	
Service Details (671) 735-5539		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Trunk 35	Amount \$49.00	
Caller ID	\$0.00	
	\$49.00	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$59.89	
Service Details (671) 735-5540		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
	\$10.89	

LNP End User Charge	\$0.24	
Service Total	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5542		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5543		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5544		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5545		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5548		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	





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LNP End User Charge	\$0.24	LNP End User Charge	\$0.24
	\$10.89		\$10.89
Service Total	\$26.49	Service Total	\$26.49
Service Details (671) 735-5550		Service Details (671) 735-5556	
Billing Dates: 04/01/10 - 04/30/10		Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount	Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60	MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00	Caller ID	\$0.00
	\$15.60		\$15.60
Surcharges		Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20	SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45	Universal Service Charge	\$1.45
LNP End User Charge	\$0.24	LNP End User Charge	\$0.24
	\$10.89		\$10.89
Service Total	\$26.49	Service Total	\$26.49
Service Details (671) 735-5551		Service Details (671) 735-5558	
Billing Dates: 04/01/10 - 04/30/10		Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount	Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60	MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00	Caller ID	\$0.00
	\$15.60		\$15.60
Surcharges		Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20	SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45	Universal Service Charge	\$1.45
LNP End User Charge	\$0.24	LNP End User Charge	\$0.24
	\$10.89		\$10.89
Service Total	\$26.49	Service Total	\$26.49
Service Details (671) 735-5552		Service Details (671) 735-5559	
Billing Dates: 04/01/10 - 04/30/10		Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount	Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60	MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00	Caller ID	\$0.00
	\$15.60		\$15.60
Surcharges		Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20	SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45	Universal Service Charge	\$1.45
LNP End User Charge	\$0.24	LNP End User Charge	\$0.24
	\$10.89		\$10.89
Service Total	\$26.49	Service Total	\$26.49
Service Details (671) 735-5554		Service Details (671) 735-5560	
Billing Dates: 04/01/10 - 04/30/10		Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount	Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60	MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00	Caller ID	\$0.00
	\$15.60		\$15.60
Surcharges		Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20	SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45	Universal Service Charge	\$1.45
LNP End User Charge	\$0.24	LNP End User Charge	\$0.24
	\$10.89		\$10.89
Service Total	\$26.49	Service Total	\$26.49
Service Details (671) 735-5555		Service Details (671) 735-5561	
Billing Dates: 04/01/10 - 04/30/10		Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount	Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60	MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00	Caller ID	\$0.00
	\$15.60		\$15.60
Surcharges		Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20	SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45	Universal Service Charge	\$1.45



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LNP End User Charge \$0.24
\$10.89
Service Total \$26.49

LNP End User Charge \$0.24
\$10.89
Service Total \$26.49

Service Details (671) 735-5562
Billing Dates: 04/01/10 - 04/30/10

Service Details (671) 735-5570
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges Amount
MDC Virtual Facility Group Station \$15.60
Caller ID \$0.00
\$15.60

Recurring Charges Amount
MDC Virtual Facility Group Station \$15.60
Caller ID \$0.00
\$15.60

Surcharges
SLC Multiline Subscriber Line Charge \$9.20
Universal Service Charge \$1.45
LNP End User Charge \$0.24
\$10.89

Surcharges
SLC Multiline Subscriber Line Charge \$9.20
Universal Service Charge \$1.45
LNP End User Charge \$0.24
\$10.89

Service Total \$26.49

Service Total \$26.49

Service Details (671) 735-5563
Billing Dates: 04/01/10 - 04/30/10

Service Details (671) 735-5571
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges Amount
MDC Virtual Facility Group Station \$15.60
Caller ID \$0.00
\$15.60

Recurring Charges Amount
MDC Virtual Facility Group Station \$15.60
Caller ID \$0.00
\$15.60

Surcharges
SLC Multiline Subscriber Line Charge \$9.20
Universal Service Charge \$1.45
LNP End User Charge \$0.24
\$10.89

Surcharges
SLC Multiline Subscriber Line Charge \$9.20
Universal Service Charge \$1.45
LNP End User Charge \$0.24
\$10.89

Service Total \$26.49

Service Total \$26.49

Service Details (671) 735-5564
Billing Dates: 04/01/10 - 04/30/10

Service Details (671) 735-5573
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges Amount
MDC Virtual Facility Group Station \$15.60
Caller ID \$0.00
\$15.60

Recurring Charges Amount
MDC Virtual Facility Group Station \$15.60
Caller ID \$0.00
\$15.60

Surcharges
SLC Multiline Subscriber Line Charge \$9.20
Universal Service Charge \$1.45
LNP End User Charge \$0.24
\$10.89

Surcharges
SLC Multiline Subscriber Line Charge \$9.20
Universal Service Charge \$1.45
LNP End User Charge \$0.24
\$10.89

Service Total \$26.49

Service Total \$26.49

Service Details (671) 735-5565
Billing Dates: 04/01/10 - 04/30/10

Service Details (671) 735-5574
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges Amount
MDC Virtual Facility Group Station \$15.60
Caller ID \$0.00
\$15.60

Recurring Charges Amount
MDC Virtual Facility Group Station \$15.60
Caller ID \$0.00
\$15.60

Surcharges
SLC Multiline Subscriber Line Charge \$9.20
Universal Service Charge \$1.45
LNP End User Charge \$0.24
\$10.89

Surcharges
SLC Multiline Subscriber Line Charge \$9.20
Universal Service Charge \$1.45
LNP End User Charge \$0.24
\$10.89

Service Total \$26.49

Service Total \$26.49

Service Details (671) 735-5568
Billing Dates: 04/01/10 - 04/30/10

Service Details (671) 735-5575
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges Amount
MDC Virtual Facility Group Station \$15.60
Caller ID \$0.00
\$15.60

Recurring Charges Amount
MDC Virtual Facility Group Station \$15.60
Caller ID \$0.00
\$15.60

Surcharges
SLC Multiline Subscriber Line Charge \$9.20
Universal Service Charge \$1.45

Surcharges
SLC Multiline Subscriber Line Charge \$9.20
Universal Service Charge \$1.45





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LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5576		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5578		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5579		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5581		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5582		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	

LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5583		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5584		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5585		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5586		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5587		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	



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LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details (671) 735-5589
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89

Service Total **\$26.49**

Service Details (671) 735-5590
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89

Service Total **\$26.49**

Service Details (671) 735-5591
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89

Service Total **\$26.49**

Service Details (671) 735-5592
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89

Service Total **\$26.49**

Service Details (671) 735-5593
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45

LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details (671) 735-5594
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89

Service Total **\$26.49**

Service Details (671) 735-5595
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89

Service Total **\$26.49**

Service Details (671) 735-5596
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89

Service Total **\$26.49**

Service Details (671) 735-5597
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89

Service Total **\$26.49**

Service Details (671) 735-5599
Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60

Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45



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LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49
Service Details (671) 735-5600	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details (671) 735-5601	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details (671) 735-5602	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details GUAM COMMUNITY COLLEGE EL (671) 735-5603	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details (671) 735-5604	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45

LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49
Service Details (671) 735-5606	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details (671) 735-5607	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details (671) 735-5608	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details HORTICULTURE (671) 735-5609	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details OFFICE OF THE DEAN (671) 735-5610	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45



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LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5611		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
MDC Virtual Facility Group Station	\$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5612		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
MDC Virtual Facility Group Station	\$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details ELEVATOR COLLEGE ADMIN (671) 735-5613		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
MDC Virtual Facility Group Station	\$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5614		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
MDC Virtual Facility Group Station	\$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details BUSINESS (671) 735-5617		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
MDC Virtual Facility Group Station	\$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	

LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5618		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
MDC Virtual Facility Group Station	\$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details COMPUTER SCIENCE (671) 735-5619		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
MDC Virtual Facility Group Station	\$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5620		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
MDC Virtual Facility Group Station	\$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5621		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
MDC Virtual Facility Group Station	\$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5622		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges	Amount	
MDC Virtual Facility Group Station	\$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	





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LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5623		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5624		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5625		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5626		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5627		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	

LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5628		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5629		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5630		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5632		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	
LNP End User Charge	\$0.24	
	\$10.89	
Service Total	\$26.49	
Service Details (671) 735-5633		
Billing Dates: 04/01/10 - 04/30/10		
Recurring Charges		
MDC Virtual Facility Group Station	Amount \$15.60	
Caller ID	\$0.00	
	\$15.60	
Surcharges		
SLC Multiline Subscriber Line Charge	\$9.20	
Universal Service Charge	\$1.45	



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LNP End User Charge	\$0.24
Service Total	\$10.89
Service Total	\$26.49

Service Details (671) 735-5634	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details (671) 735-5635	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details (671) 735-5636	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details (671) 735-5638	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details (671) 735-5639	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89

Service Total	\$26.49
Service Details (671) 735-5640	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details (671) 735-5641	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details (671) 735-5642	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49

Service Details (671) 735-5643	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
Multiline	\$36.00
IW Simple IW Maintenance per Line	\$3.12
	\$39.12
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$50.01

Service Details (671) 735-5644	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89





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Service Total	\$26.49
Service Details (671) 735-5646	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49
Service Details (671) 735-5649	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49
Service Details (671) 735-5652	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
Multiline	\$36.00
	\$36.00
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$46.89
Service Details (671) 735-5653	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
Multiline	\$36.00
	\$36.00
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$46.89
Service Details (671) 735-5656	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC Virtual Facility Group Station	\$15.60
Caller ID	\$0.00
	\$15.60
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$26.49
Service Details (671) 735-5658	

Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
Multiline	\$36.00
	\$36.00
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$46.89
Service Details (671) 735-7001	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC GR II DELUXE Station	\$31.20
IW Simple IW Maintenance per Line	\$3.12
	\$34.32
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$45.21
Service Details (671) 735-7002	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC GR II DELUXE Station	\$31.20
IW Simple IW Maintenance per Line	\$3.12
	\$34.32
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$45.21
Service Details (671) 735-7003	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC GR II DELUXE Station	\$31.20
IW Simple IW Maintenance per Line	\$3.12
	\$34.32
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$45.21
Service Details (671) 735-7004	
Billing Dates: 04/01/10 - 04/30/10	
Recurring Charges	Amount
MDC GR II DELUXE Station	\$31.20
IW Simple IW Maintenance per Line	\$3.12
	\$34.32
Surcharges	
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
	\$10.89
Service Total	\$45.21
Service Details (671) 735-7005	
Billing Dates: 04/01/10 - 04/30/10	



Customer
Account Number
Billing Period

GUAM COMMUNITY COLLEGE
GOVLOC-110944500
04/01/10 - 04/30/10

Recurring Charges	Amount
MDC GR II DELUXE Station	\$31.20
IW Simple IW Maintenance per Line	\$3.12
Service Total	\$34.32

Surcharges	Amount
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
Service Total	\$10.89

Service Total \$45.21

Service Details (671) 735-7006

Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC GR II DELUXE Station	\$31.20
IW Simple IW Maintenance per Line	\$3.12
Service Total	\$34.32

Surcharges	Amount
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
Service Total	\$10.89

Service Total \$45.21

Service Details (671) 735-7007

Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
MDC GR II DELUXE Station	\$31.20
IW Simple IW Maintenance per Line	\$3.12
Service Total	\$34.32

Surcharges	Amount
SLC Multiline Subscriber Line Charge	\$9.20
Universal Service Charge	\$1.45
LNP End User Charge	\$0.24
Service Total	\$10.89

Service Total \$45.21

Service Details (shs) aut-o2

Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
IN DSL Data Only Opt 1.2 Meg	\$54.95
Service Total	\$54.95

Service Total \$54.95

Service Details (shs) aut-o3

Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
IN DSL Data Only Opt 1.2 Meg	\$54.95
Service Total	\$54.95

Service Total \$54.95

Spyder Broadband Charges

Service Details (shs) aut-o1

Billing Dates: 04/01/10 - 04/30/10

Recurring Charges	Amount
DSL Service w/ 5 Email Addresses	\$44.95
Service Total	\$44.95

Service Total \$44.95

Guam Digital TV

Service Details 150 SESAME RD GUAM COMM COLL

Billing Dates: 04/01/10 - 04/30/10

Recurring Charges Amount

Choice Digital TV	\$61.95
Line Backer Protection Plan*	\$5.95
Set Top Box Rental (SMB)	\$0.00
Service Total	\$67.90





EXHIBIT D

PDS IFB GCC-FB-015 Bid Form

Pacific Data Systems

185 Ilipog Drive, HBC Suite 204A, Tamuning, GU 96913
Main: (671) 300-0200 | Fax: (671) 300-0265 | www.pdsguam.com

**GCC Invitation to Bid GCC-FB-10-015
Bid Worksheet - GCC Campus**

Type	Item	Description	Net Unit Price	Billing Unit of Measure		Base Config +1		100 User		200 Users *		300 Users		Comment
				qty	ext total	qty	ext total	qty	ext total	qty	ext total			
VoIP System	A.1	ShoreGear SG 50 Switch	1,695.75	each	9	15,261.75	9	15,261.75	9	15,261.75	9	15,261.75	Support for 2x FXS, 4x FXO, and up to 50 IP Phones, dual Ethernet Ports	
VoIP System	A.2	ShoreGear SGOV Switch	2,120.75	each	12	25,449.00	12	25,449.00	12	25,449.00	12	25,449.00	Support for 2x FXS, 4x FXO, and up to 50 IP Phones & Voice Mail, dual Ethernet Ports	
VoIP System	A.3	ShoreGear SG220/T1A Switch	5,520.75	each	1	5,520.75	1	5,520.75	1	5,520.75	1	5,520.75	up to 220 IP Phones, includes T1, 2 FXO and 4x FXS, dual 100Mb Ethernet ports	
Telephone	B.1	IP581g ShoreTel IP Phone	364.65	each	1	364.65	1	364.65	1	364.65	1	364.65	6 line appearance, multiline backlite LCD, Speakerphone, 2xGBE ports, Silver/Black, POE req'd	
Telephone	B.2	IP265 ShoreTel IP Phone	310.25	each	1	310.25	5	1,551.25	5	1,551.25	8	2,485.00	6 line appearance, multiline backlite Color LCD, Speakerphone, 2xFE ports, Silver/Black, POE req'd	
Telephone	B.3	IP212K ShoreTel IP Phone	254.15	each	1	254.15	2	508.30	4	1,016.60	8	2,033.20	12 button LCD display, Speakerphone, 2xFE ports, Silver/Black, POE req'd	
Telephone	B.4	IP230 ShoreTel IP Phone	220.15	each	1	220.15	30	6,604.50	20	4,403.00	50	11,007.50	3 line appearance, LCD display, Speakerphone, 2xFE ports, Silver/Black, POE req'd	
Telephone	B.5	IP115 ShoreTel IP Phone	135.15	each	1	135.15	63	8,514.45	171	23,110.65	237	32,030.55	1 line appearance, single line LCD display, Speakerphone, 2xFE ports, Silver/Black, POE req'd	
Telephone	B.6	BB24 Burton Box	254.15	each	1	254.15	1	254.15	1	254.15	1	254.15	24 button LCD display add-on to IP Phone, up to 4 BB24 per phone, POE req'd	
Telephone	B.7	IP8000 Conference Room Phone	1,104.15	each	1	1,104.15	1	1,104.15	1	1,104.15	1	1,104.15	Digital full duplex, high definition audio conference phone, 2xFE ports, Black, POE req'd	
Telephone	B.8	Wireless AT&T Headset	185.25	each	1	185.25	1	185.25	1	185.25	1	185.25	DECT 6.0 Wireless headset with base	
Telephone	B.9	ShorePhone IP Phone POE Adapter	29.75	each	1	29.75	29	862.75	29	862.75	29	862.75	Power of Ethernet injector for IP Phones at locations without a POE LAN Switch	
Telephone	B.10	Aastra Line Powered Analog Phone	118.75	each	1	118.75	22	2,612.50	22	2,612.50	22	2,612.50	Analog phone, LCD display, Speakerphone, operates on Line Power for fallover use, CAT3 connection	
Telephone	B.11	Polycern Wireless 802.11 SIP Phone	280.25	each	1	280.25	1	280.25	1	280.25	1	280.25	Wireless SIP phone supports VoIP over 802.11 Wifi connection	
Telephone	B.12	USB Camera to support Desktop VC	185.25	each	1	185.25	5	926.25	5	926.25	5	926.25	Logitech USB Video camera, used with ShoreTel Professional Call Mgr. for Desktop Video Calling/Conf	
SW License	C.1	ShoreWare Rel 11 User License Bundle	170.00	each user	1	170.00	100	17,000.00	200	34,000.00	300	51,000.00	User Access License bundle (pbx features, Voice mail, Advanced Call Manager)	
SW License	C.2	ShoreWare Rel 11 User Lic Extension	119.00	each user	1	119.00	5	595.00	10	1,190.00	15	1,785.00	User Access License (pbx features), support for fallover phone and other analog devices	
SW License	C.3	ShoreWare Rel 11 User Lic Voice Mail	76.50	each user	1	76.50	1	76.50	1	76.50	1	76.50	User Access License Voice Mail only	
SW License	C.4	ShoreTel SIP Trunks	42.50	each trunk	1	42.50	50	2,125.00	100	4,250.00	150	6,375.00	SIP Trunk licenses	
SW License	C.5	Operator Call Manager	505.75	each	1	505.75	2	1,011.50	4	2,023.00	8	4,046.00	Client software for XP/Visa, Operator Features (includes Adv Call Mgr, Video, IM, and Softphone)	
SW License	C.6	Professional Personal Call Manager	68.00	each	1	68.00	2	136.00	10	680.00	20	1,360.00	Client software for XP/Visa (includes Adv Call Manager, Video, IM, and Softphone)	
SW License	C.7	Mobile Call Manager	80.75	each	1	80.75	1	80.75	1	80.75	1	80.75	Software for BlackBerry and Razor Cell Phones, requires BlackBerry Ent Server	
SW License	C.8	Workgroup Agent Call Manager	250.75	each	1	250.75	1	250.75	1	250.75	1	250.75	Client software for XP/Visa provides ACD Agent features	
SW License	C.9	Workgroup Supervisor Call Manager	505.75	each	1	505.75	1	505.75	1	505.75	1	505.75	Client software for XP/Visa provides ACD Supervisor Features	
Installation	D.1	Equipment installation and setup		lot	1	19,000.00		8,000.00	1	15,000.00		20,000.00	Installation, Callflow, User requirements/profiles, Programming, Testing, and Live Cutover Support	
Training	E.1	Training		lot	1	1,000.00		2,000.00	1	3,000.00		5,000.00	User/System Administrator training including use of ShoreTel's online Learning Management System	
Shipping	F.1	Shipping and Handling		lot	1	1,000.00		1,500.00	1	2,500.00		3,000.00	Shipment from factory to Guam with local delivery	
Support	G.1	ShoreTel System Support		Monthly	1	1,200.00		1,850.00	1	1,800.00		2,000.00	Monthly recurring charge for Full Service On-Site and Remote Support & Maint	
Installation	H.1	VoIP Testing		lot	1	2,000.00		3,000.00	1	4,000.00		5,000.00	Testing of VoIP calls at each building location to insure proper network configuration/QOS.	
Network Fix	I.1	Building MDF Cleanup	1,140.00	Each	11	12,540.00	11	12,540.00	11	12,540.00	11	12,540.00	inc Wall mount swing rack, Cat5x cabling cleanup - re-termination where necessary	
Materials	J.1	ShoreTel Split Mount Shelf	90.25	each	14	1,263.50	14	1,263.50	14	1,263.50	14	1,263.50	Split Mount hardware shelf for new 1UxHalf platform equipment	
Materials	J.2	Wall Mount & Shelf	142.50	each	7	997.50	7	997.50	7	997.50	7	997.50	Mounting for equipment at various locations	
Materials	J.3	Wall Mount Rack	375.25	each	14	5,253.50	14	5,253.50	14	5,253.50	14	5,253.50	12U Wall Mount Rack to house equipment at various building locations	
Materials	J.4	Floor Mount, full height (42U) Rack	655.50	each	1	655.50	1	655.50	1	655.50	1	655.50	Full size 4-Post equipment rack (42U) with two shelves and Seismic Zone 4 installation	
Materials	J.5	Fiber Plant Hardware	341.05	Each	8	2,728.40	8	2,728.40	8	2,728.40	8	2,728.40	install new fiber patch panels at various locations	
Materials	J.6	Multi Mode fiber terminations	28.50	Each	124	3,534.00	124	3,534.00	124	3,534.00	124	3,534.00	Re-terminate all existing fiber at various to new fiber plant patch panels	
LAN Switch	K.1	Netgear 24 Port SmartSwitch w/12 PoE	403.75	each	46	18,572.50	46	18,572.50	46	18,572.50	46	18,572.50	Prostate 24-Port L2 10/100 Smart Switch & 4 Gigabit Ports with 12 ports PoE	
LAN Switch	K.2	Netgear 24 Port SmartSwitch 1000	2,442.45	each	14	34,194.30	14	34,194.30	14	34,194.30	14	34,194.30	Prostate 24-Port L3 10/100/1000 Smart Switch & 4 Gigabit Ports	
LAN Switch	K.3	Netgear 24 Port SmartSwitch w/24 PoE	498.75	each	2	997.50	2	997.50	2	997.50	2	997.50	Prostate 24-Port L2 10/100 Smart Switch & 4 Gigabit Ports with 24 ports PoE	
LAN Switch	K.4	GE SFP LC Type SX MM Transceiver	475.00	each	34	16,150.00	34	16,150.00	34	16,150.00	34	16,150.00	1000SX Multi Mode Fiber Optic Transceiver	
LAN Switch	K.5	Netgear VPN	270.75	each	1	270.75	1	270.75	1	270.75	1	270.75	Prostate VPN/Firewall allows secure VPN connection between the remote site and the main GCC Campus	
Server	L.1	ShoreTel PC Server w/M5 2003 Server	2,707.50	per server	2	5,415.00	2	5,415.00	2	5,415.00	2	5,415.00	DELL R2000 Rackmount PC w/16GB, Raid 1, 2GB Mem, dual GBE NIC, W2003 Server, 5 cals	
Server	L.2	Double Take Server Backup	7,125.00	per server	2	14,250.00	2	14,250.00	2	14,250.00	2	14,250.00	Server Backup system supports standby server configuration	

**GCC Invitation to Bid GCC-FB-10-015
Bid Worksheet - GCC Campus**

Type	Item	Description	Net Unit Price	Billing Unit of Measure	Base Config +1		100 User		200 Users *		300 Users		Comment
					qty	ext total	qty	ext total	qty	ext total	qty	ext total	
Router	M	Cisco Router 2911	2,425.50	each	2	4,851.00	2	4,851.00	2	4,851.00	2	4,851.00	Cisco router to provide VoIP packet routing within the GCC network
Controller	N	ingate SBC up to 150 users	6,887.50	each	2	13,775.00	2	13,775.00	2	13,775.00	2	13,775.00	Required to support SIP trunks support up to 150 concurrent calls (450 users)
Backup power	O.1	Backup Power System	275.50	each	7	1,928.50	7	1,928.50	53	14,601.50	7	1,928.50	1500VA Rackmount or tower UPS with AVR, up to 15 minute runtime
Voice Service	P.1	POTS	37.50	One time per POTS line	1	37.50	22	825.00	22	825.00	22	825.00	One time cost for qty of POTS lines shown
Voice Service	P.2	POTS	32.93	Monthly per POTS line	1	32.93	22	724.35	22	724.35	22	724.35	Total monthly recurring charge for qty shown
Voice Service	Q.1	DID Tel block	18.75	One Time per DID Block	1	18.75	3	56.25	5	93.75	8	150.00	One time cost for qty of DID blocks shown
Voice Service	Q.2	DID Tel block	15.00	Monthly per DID Block	1	15.00	3	45.00	5	75.00	8	120.00	Total monthly recurring charge for qty shown
Voice Service	R.1	VoIP SIP Trunk	18.00	One time per Trunk	1	18.00	25	450.00	67	1,206.00	100	1,800.00	One time cost for qty of VoIP SIP Trunks shown
Voice Service	R.2	VoIP SIP Trunk	18.75	Monthly per trunk	1	18.75	25	468.75	67	1,256.25	100	1,875.00	Total monthly recurring charge for qty shown
Other Equip	S.1	On Hold Music & Messaging System	228.00	each	3	684.00	3	684.00	3	684.00	3	684.00	OHS 6000 with programmable music and messaging, output to ShoreTel ext music source
Voice Service	T.1	ISDN PRI	562.50	One time per PRI	1	562.50	1	562.50	1	562.50	1	562.50	one time cost for qty of ISDN PRI shown
Voice Service	T.2	ISDN PRI	444.00	Monthly per PRI	1	444.00	1	444.00	1	444.00	1	444.00	Total monthly recurring charge for qty shown
						214,900.78		249,263.00		\$ 387,880.50		344,485.50	

* This is our recommended VoIP System and Service configuration based on our analysis of the GCC user population (approx 191 total users).



EXHIBIT E

Page 1 of GCC Amendment #1 IFB GCC-FB-015

Pacific Data Systems

185 Ilipog Drive, HBC Suite 204A, Tamuning, GU 96913
Main: (671) 300-0200 | Fax: (671) 300-0265 | www.pdsguam.com



GUAM COMMUNITY COLLEGE

Kolehon Kurnuniat Guahan

Accredited by the
Western Association of
Schools and Colleges

Date: May 20, 2010
To: All Prospective Bidders
From: *JME*
Joleen M. Evangelista, Procurement & Inventory Administrator
Subject: **Amendment #3**
Bid No: GCC-FB-10-015
Bid Description: Voice Over-Internet Protocol Telephone System

Attached you will find Amendment #3 with questions from prospective bidders and responses from GCC.

Please respond with the following information:

Company Name:
Company Address:
Your Name:
Date Acknowledged:

Please respond and acknowledge this amendment #4 immediately or no later than 5:00 p.m., Friday, May 21, 2010.

If you have any questions, please do not hesitate to email:
materialsmanagement@guamcc.edu or call 735-5540 or 5541.

Thank you for participating in this bid.

Subject: Amendment #3

Bid No: GCC-FB-10-015

Bid Description: Voice Over-Internet Protocol Telephone System

MCV Submission

MCV Question #1: Support for Variety of Telephone Instruments and Unified Messaging/Communications.

Which specific types and number of telephone instruments are required? For example, telephone instruments come in many variations such Basic, Executive, Advanced, Digital, Analog models...etc. Pricing is just as varied with manufacturer/vendor discounts available based on volume for specific instruments. Providing a recommended range of telephone instruments to select from will not afford for the lowest pricing.

GCC Response:

Although it is commonly known that volume buying affords us with lowered pricing, GCC reserves the right to increase or decrease quantity of items anywhere from 0 to 300 according to availability of funds.

We expect the vendors to compete with each other in the best interest of the college and take reasonable risks in providing the lowest possible price on their proposal regardless of instrument or its model type, even if that number is just 1. As per the provided amendments detailing GCC's current phone services billing, phone numbers, and employee listings, vendors' experience should dictate considerations for reasonable ranges that guide price estimates per proposed instrument. For example, we are certain not everyone in GCC is going to have an advanced executive instrument with video or audio conferencing capability, but vendors' experience will at least estimate 1 for the President of the college, and possibly take additional risks by adjusting that price to a lower and more competitive amount by estimating 2 more for the college's 2 vice presidents. This will not guarantee that GCC will buy three units, but as a vendor competing with others, it will be GCC's position, trust, or confidence that said vendor truly considered the best interest of the college by providing the most lowest or favorable price on the item.

Although GCC currently does not have a 1:1 ratio of phone instruments or numbers to employees, GCC by its option, can replace every existing phone instrument on campus with the most basic or standard IP phone. Whether GCC needs only one (1), two hundred (200), or three hundred (300), the college only needs one price per item from each vendor to objectively evaluate which vendor offering is the lowest price, or even how much the extended cost (quantity x unit cost) will be when the decision is made on exactly how many is needed, what type, and for which employee.

Leaving the items quantity column blank in the VoIP price template was done intentionally to allow vendors to specify their own required numbers based on what they are proposing. But for the purpose of clarification on this specific question and quantity-related questions, the final decision and response is to base all the quantity numbers to at least 1, regardless on whether it is an instrument, a switch, controller, server, or software license, etc. However, wherever quantity must be made higher due the vendor's own proposed solution's requirements, that vendor must specify the cost of 1 and also indicate how many in total are required along with its total extended cost. In cases of service-related items, where 1 year is specified instead of 1 month, GCC will divide the amount by 12 to determine monthly cost.

Objectively, GCC will use the cost of 1 quantity as the basis for totaling overall price evaluation, and will only add the cost of any higher quantity

indicated by the prospective vendor as a required number in its proposed solution.

MCV Question #2: Inside Wiring

MCV requests for copies of the conduit communications plans for all buildings covered by the scope of this project in the event that new wiring is required to support our system recommendation.

GCC Response:

Vendor is responsible for doing a feasibility assessment of the current network and inside wiring for the potential linking or integration of the new VoIP system they are proposing. The recent walkthrough conducted with the vendors showed that certain network backbone cables are armored/outdoor types and are over the walkway/hallway concrete canopies, or exterior walls, and buried underground or without conduits. Some indoor cabling are on exposed and anchored cable trays and many labs and offices are fitted with both telephone and network/data cabling sharing conduits. Majority of labs in older buildings have single long runs providing a switch-to-switch network link between two points. In terms of old or current telephone installations, many employee offices use no conduits, or conduits were part of the initial building construction. Majority of networked labs and offices in new buildings have long or homerun cabling to a communications room.

It is also important to note that GCC does not own or possess all communications conduit plans for all buildings covered by the scope of this project. There are GTA copper wiring, fiber cabling, pedestals on, off, and near the campus perimeter with lines entering, going throughout, and exiting from many buildings, and GCC does not entirely manage all traversed areas. However, all cabling of workstations, servers, switches, routers, etc., and backbone copper and fiber optic network connections are owned by GCC with the exception of those directly installed by either GTA or MCV.

GCC recommends that vendors focus on the existing network connections and not on upcoming building conduit plans, as well as use provided network-related drawings and diagrams from the amendments. Although it is not actually information specific to this question, another important and possibly helpful point is for vendors to know that GCC has more than a 1:1 ratio of networked office computers to employees. Unless an employee absolutely refuses to use a computer, it is rare to find anyone here at GCC without a networked computer assigned or available to them either at their office, in the classroom, or in conference rooms. Note that every occupied or currently used office, classroom, meeting, and conference room is connected to the network.

End of MCV Submission

Dimension Systems Inc. Submission

Dimension Systems Inc. Question #1: Reference Page 2, Project Description, "proposal must be scalable and able to incorporate up to 300+ lines/end users".

Dimension Systems Inc. Question #1.1.: Please explain your definition of lines and end users?

GCC Response:

"Lines" is the number of individual IP phone lines each with a unique assigned directory phone number and not an extension. "End Users" is the number of individuals assigned to each of those IP directory phone numbers.

Dimension Systems Inc. Question #1.2.: Are the lines Telco trunk lines?

GCC Response:

No. The Telco trunk lines required for this bid will be those needed for the 22 analog POTS lines that use 22 unique directory phone numbers. Also, existing lines and their numbers that do not technically meet requirements for, are not possible of, or are not easily capable of porting or converting over to the VoIP system environment, and as deemed incompatible by the prospective vendor and its proposed solution, will remain as is.

Dimension Systems Inc. Question #1.3.: Are the end users extensions?

GCC Response:

No. See GCC Response to Dimension Systems Inc. Question #1.1.

Dimension Systems Inc. Question #1.4.: Or are both referring to extensions?

No. See GCC Response to Dimension Systems Inc. Question #1.1.

Dimension Systems Inc. Question #2: We are requesting for a current diagram of each DMARC and what building(s) it provides service to and the exact number of telephones in each building.

GCC Response:

GCC will provide the employee phone numbers according to their rooms and building number. Note, however, that some rooms, especially classrooms, meeting, and conference rooms have phone numbers assigned to the area and not to actual employees. Please see also GCC Response to MCV Question #2: Inside Wiring.



Phones Rooms
Building Document.do

Document Object:

Dimension Systems Inc. Question #3: In reference to questions #2, please provide exact number of extensions needed in each building.

GCC Response:

GCC does not use extension numbers, but will provide the employee's 7-Digit phone numbers according to their rooms and building number.

Dimension Systems Inc. Question #4: Are the current copper infrastructures (from DMARC to each port) that are being used for telephones/ systems/ Centrex lines, the property of GCC and will they be available to be utilized as needed?

GCC Response:

No. Please see also GCC Response to MCV Question #2: Inside Wiring.

Dimension Systems Inc. Question #5: Are the existing network switches on your network (which will be used for this project) QoS capable?

GCC Response:

Not all the switches in place that can potentially be used for this project are confirmed as QoS capable. The vendor's feasibility assessment of the current network and inside wiring for the potential linking or integration of the new VoIP system they are proposing should determine if the existing switches will meet their proposed system's QoS technical requirements. The summary list immediately below provides a listing of existing network switches and their supported level of and for QoS at designated areas:

GCC Campus, Known NON-QOS Supported Switches

All Switches that support QOS are based on the 3Com products: 3Com 4200 Series Switches & 3Com 4060 Series Switches

D-Wing

D-01 (Edge Switch, 3Com 3300 TM) SYSOps QOS NOT SUPPORTED
D-06 (Edge Switch, 3Com 3300 TM) TechOps QOS NOT SUPPORTED
D-06 (Edge Switch, 3Com 3300 TM) NetOps QOS NOT SUPPORTED

A-Wing

QOS SUPPORTED

C-Wing

C-01 (Distribution Switch, 3Com 3300 TM) QOS NOT SUPPORTED

Allied Health

QOS SUPPORTED

Library

QOS SUPPORTED

Tech Center

QOS SUPPORTED (Exceptions Below)
RM1105 Edge HUB Detected
RM1106 Edge HUB Detected

Admin

QOS SUPPORTED (Exceptions Below)
RM 2214 Edge HUB Detected
RM 2114 Edge HUB Detected
RM 2119 Edge HUB Detected
RM 2103 Edge HUB Detected
RM 2111 Edge HUB Detected
RM 2234 Edge HUB Detected

BLDG 100-600

BLDG 100-500 (Distribution Switch, 3Com 3300 TM) QOS NOT SUPPORTED
RM 104 (Edge Switch, 3Com 3300 TM) CJ 130-33
RM 205 (Edge HUB) HUB Detected

Dimension Systems Inc. Question #6: We are requesting for an extension from the current BID due date of May 26, 2010. We are requesting for an additional three (3) weeks to review and evaluate information received on Pre BID conference, Site Visit, and GCC's responses to vendors questions. This will also allow us time to feasibly assess the current voice and data network and inside wiring for the linking/integrations for the new VOIP system.

GCC Response:

Because of strict ARRA timelines, it is not possible at this time to provide another extension of the current bid opening date of May 26, 2010.

End of Dimension Systems Inc. Submission

GTA Submission

1: Page 1, States: GCC Business VoIP Phone System Minimum Technical Requirements

"The following specifications define the minimum requirements for the new IP based (VoIP) Phone system that GCC is interested in procuring to support the main campus in Mangilao and its remote office/classroom operations at the Guam public high schools.

The Scope of work includes:

GCC's Mangilao Campus Buildings, Offices, Classrooms, and Conference Rooms
High school sites below are optional and are not part of the requirements:
GCC Only Offices/Classrooms at Simon Sanchez High School
GCC Only Offices/Classrooms at Southern High School
GCC Only Offices/Classrooms at Okodo High School
GCC Only Offices/Classrooms at George Washington High School
GCC Only Offices/Classrooms at John F. Kennedy High School

Page 2 "Project Description" States

"The system installation will be for the main Mangilao campus. At a later time and not required for this bid, the college may optionally deploy the services, over the internet, to GCC's remote satellite classrooms and employee offices."

"Configuration of phone systems must be for all main campus employees at their designated office space"

GTA Question #1: Bid specification state that phone system is to be deployed at Main campus and outlying classrooms off campus and then further states that phone system is not required to outer campus. Clarification needs to be made on where phone system is required for this bid?

GCC Response:

The phone system installation for this bid is only required for the Mangilao GCC campus. GCC's offices and classrooms located on the listed public high schools are optional and not part of the bid requirements and its evaluation criteria. It has been clarified, more than once, throughout the bid specification document that GCC offices and classrooms located in the public high schools are optional. Again, vendors are not required to respond or address configuration of the phone system, or its installation, for GCC's offices and classrooms at the local public high schools. The purpose of including GCC's remote offices and classrooms in this bid is purely informational and will not be part of the evaluation. Note, however, that "capacity", "scalability" and "installation" are separate items and concepts. Although, vendors are not required to respond, install, configure, or even address anything related to GCC's offices and classrooms located at the local public high schools, the proposed system's "capacity" and level or ease of "scalability" to support remote offices or in multisite deployments will still be part of the evaluation.

2. Page 2 states:

"Proposal must include in the bid all necessary items."

GTA Question #2: What are the necessary items to include into this proposal?

GCC Response:

Necessary items are all the things the vendor must include in order for the system to be fully functional at an acceptable optimum level, less what GCC currently has in place that can be used and can work with the vendor-proposed system solution. For additional information, please see GCC Response to MCV Question #2: Inside Wiring.

3. Page 4 Fail Over states:

"In the event of total system failure or power failure, the proposed system must provide for limited analog phone service at designated location"

GTA Question #3.1.: How is fail over to be provided?

GCC Response:

GCC is not to limiting vendors on how to provide failover solutions for their proposed VoIP system, but the college expects vendors to at least address VoIP failover, VoIP and public data network failover, and VoIP and private data network failover. Multiple failover solutions are required and favored over limited, or single one, for GCC's overall VoIP and unified communications systems. As stated in the specifications, the failover system must not have a single point of failure and must have multiple automatic failover switching or server systems for optimum continuous use and operation. Also as stated in the bid specifications, in the event of a total system failure or power failure, the proposed system must provide for limited analog phone service at designated locations. This limited operation must be automatically provided by the system and not require GCC or vendor staff to make any configuration changes to the system or to endpoints instruments to allow for this capability to work. System must be able to automatically provide at least 22 IP-to-Analog lines for the main Mangilao campus in the event of a total system failure.

In the event of a voice access disruption on the network, the VoIP failover solution should redirect voice traffic to a separate data access line, without active calls dropping. With either the VoIP and public data failover or the VoIP and private data failover, if the primary data access (such as the Internet connection or wide area network) goes down, traffic is expected to be rapidly rerouted through the VoIP network. The setup must include a VoIP failover component, so if an interruption occurs on either the VoIP or data network, the proposed solution should automatically reroute traffic to the active network. Again, the failover system should provide at least 99.999% availability and local site survivability with no single point of failure, and automatically detects potential faults and self-corrects by having in place redundant devices to ensure maximum availability of communications. As stated also in the specifications, this system must be redundant and fully fault-tolerant and be able to provide 99.999% uptime with zero to very minimum loss of business operations.

GTA Question #3.2.: Is this reference to power failure, system failure, IP handset or transport failure?

GCC Response:

Failure in this case are all three (1) Power Failure, 2) System Failure, and 3) Transport Failure) except the IP handset.

GTA Question #3.3.: Define the failure.

Failure is defined as the entire VoIP system being rendered useless for reasons related to, or caused by, total power shutdown and outages (whether intentional/planned, or unintentional/unscheduled), total system crashes, and incapacitated transport systems, etc.. Failure is further defined as the entire VoIP system being rendered useless or cannot be used for reasons related to, or caused by, the absence, interruptions, or the inability of critical mechanisms or components to keep the VoIP system functional. These critical mechanisms or components may include the breakdown, disabled, or prolonged malfunctioning of failover solutions and related devices, completely down or drained Uninterruptible Power Sources (UPS) to critical points or system components, total local, private, or public network outages or major cabling line breaks.

Unless it is impacting the majority of end-point devices at the same time and rendering the entire VoIP system useless, failure here does not include single or individually isolated problems with IP handsets or instruments, end-user PC malfunctions, or broken switch ports for single drop lines, etc. Continuing with the previous statement, failure in this case also does not include isolated scenarios that are easily resolvable by vendor customer

service, or first line vendor technical support, and does not impact the rest of the VoIP system.

4. Page 5/6 Support for Variety of Telephone Instruments and Unified Messaging/Communications:

IP Hard Phones
IP Soft phones

GTA Question #4.1: GTA would like to acquire the following information:

GTA Question #4.1.a. What is the total amount of IP Phones in each building required?

GTA Question #4.1.b. What is the total amount of analog handsets are required and in which building?

GTA Question #4.1.c.: How many WIFI handsets are required?

GTA Question #4.1.d.: How many total trunks does GCC require for PSTN connection (i.e. PRI, CO Lines, etc)?

GTA Question #4.1.e.: How many video conferencing units are Required?

GTA Question #4.1.f.: Do all handsets require to have VC capabilities?

GCC Response:

Please see GCC Response to MCV Question #1 for responses to GTA questions #4.1.a. to #4.1.f.

For additional information to GTA Question #4.1.d., please see GCC Response to Dimension Systems Inc. Question #1.2. Are the lines Telco trunk lines?

"Any special phones sets or telephony arrangement that supports such features as automatic voip fail-over" to pots".

GTA Question #4.2: Is this in reference to IP phone Failure? Please elaborate

GCC Response:

It is in regards to the IP Hard Phone instrument automatically falling back, switching, or failing over to a POTS line in case of a total VoIP system failure. In this specific question, the focus is for the vendor to provide choices or options of IP Hard phone instruments with the capability to automatically fail over to POTS line in case of a total VoIP system failure. For more details please see GCC Response to GTA Question #3.1.: How is fail over to be provided?

"GCC will select from this list the most appropriate instrument for the specific GCC Location:

GTA Question #4.3: Is the bid for instruments to be evaluated on appropriateness or based on bid regulations on price?

GCC Response:

Understanding that this bid, in its entirety and as an "ALL OR NONE", calls for a system solution that includes services, communications and computing infrastructure hardware, software licenses, etc., and not just instruments, the proposed instrument or instruments, together with the entire VoIP system solution will be based on bid regulations according to the overall price offering of the entire VoIP system. This bid is not just for instruments for a VoIP solution and it will not be completely evaluated or determined in isolation, or without consideration, of the overall total price to be calculated. In other words and for example, say Vendor A and Vendor B both meet all procurement requirements and vendor qualifications, and each proposes a VoIP solution that meets all bid specifications requirements and all services, communications and computing infrastructure hardware, software licenses, etc., exclusive of the instruments, end up with exactly the same price. If Vendor A proposes instruments totaling less than those comparable instruments proposed by Vendor B, and both sets of instruments meet the

minimum specifications, then objectively, GCC's choice will be in favor of Vendor A's proposal over Vendor B's.

Additionally, in submitting proposals, note that it is in the best interest of both the vendor and the college to be certain that choices of instruments being provided along with prices of each is as compatible and appropriate to the vendor's VoIP system. It will be irresponsible, irresponsive, and outright incomprehensible of any vendor proposing instruments that do not work or are not compatible to the vendor's own proposed VoIP system. As for the appropriateness of what instruments, additional phone features, and/or services such as voicemail, GCC finally procures from the awarded vendor and distributes to its employees, this call is reserved to GCC as the customer. For more on this, please see GCC Response to MCV Question #1.

5. Page 5, Vendor Support for Open System Standards, Interoperability, Gateways,

GTA Question #5: Is H.323 an acceptable standard for call signaling and call control?

GCC Response:

Although GCC is not limiting itself to H.323 (ITU) or SIP (IETF) only protocols, the college will accept either as acceptable standards for call signaling and call control. Other call signaling and call control protocols for transmitting multimedia (voice, video, fax and data) traffic across a network that GCC will accept are also MGCP (level 3, Bellcore, Cisco, Nortel), G.729, 802.1p and 802.1q, RTP, TAPI, JTAPI, etc.

6. Page 10 Inside wiring states:

"Vendor is responsible for doing a feasibility assessment of the current network and inside wiring for the potential linking or integration of the new VoIP system"

GTA Question #6.1.: On what date would GTA be able to perform assessment detail and inspection of the current network and the inside wiring?

GCC Response:

Prospective vendors can call GCC to schedule to perform the feasibility assessment of the current network and inside wiring anytime before and at least finish any and all required activities 3 days prior to bid opening date. Of course, the earlier the schedule is made, the more time will be afforded for the vendor to do its feasibility assessment. Any and all vendor network and inside wiring assessment activities must not hamper GCC's network operations in any way. Only for the purposes of this bid and if requested, any and all type of vendor-owned network analysis systems tools will be allowed to temporarily run on and throughout GCC's network as long as it does not hamper network activities or risk jeopardizing installed networked systems and resources. The phone numbers to call for scheduling these activities are 735-5619, or 777-5595. Request for either Christopher Camacho or Joel Ridgell. Both can also be e-mailed at christopher.camacho@guamcc.edu and joel.ridgell@guamcc.edu, respectively. When e-mailing, please do a courtesy copy (CC) to francisco.camacho@guamcc.edu and francisco.c.camacho@gmail.com. If the aforementioned phones are too busy, you can call Francisco Camacho at 734-0540, or 777-5596.

"If new inside wiring needs to be installed to support the Vendor's requirements, it will be the vendor's responsibility to install any wiring".

GTA Question #6.2.: If it is discovered after the contract is awarded that the existing cabling infrastructure is "bad" unusable, whose responsibility is it to fix the cable?

GCC Response:

If it is discovered after the contract is awarded that the cabling infrastructure is "bad" unusable, the following will be GCC's position: If cabling infrastructure is referring to those areas installed and owned by GTA, then those will be GTA's responsibility. If cabling infrastructure is referring to those areas installed and owned by MCV, then those will be MCV's responsibility. All other cabling installed and owned by GCC will be GCC's responsibility. However, all vendors must note that the intended purpose of their network and inside wiring feasibility assessment of GCC's Mangilao campus network should have previously "discovered" and confirmed both actual and potential issues. It will be considered irresponsible and irresponsible of vendors if they do not report or address both actual and potential issues findings within their proposal, inclusive of providing in the bid's price template associated costs to resolve those findings or raised issues. In relation to this it was also stated in the specifications that if new wiring needs to be installed to support the Vendor's recommendation, it will be the vendor's responsibility to install any wiring to support the Vendor's VoIP system recommendation. Since it is stated in the bid specifications and it is known prior to award that Quality of Service (QoS) must not require network infrastructure upgrades, all vendors must also be aware that if one vendor's bid proposal does not indicate issues with existing cabling infrastructure, and its overall proposed cost is also less than those with issues, then it will be in the best interest of GCC to favor the bid from the vendor without issues. This simply means that the vendor without issues is submitting a solution that is more compatible and responsive to GCC's best interest than the vendor with issues. Unless the vendor reporting the issues show the company can resolve all raised issues without requiring network infrastructure upgrades, and its overall cost of its resolution and the proposed VoIP solution happens to be the lowest cost; and meets all other bid requirements, then vendor will be considered more favorably.

7. Page 14 Add-On Options and Subsystems

"Voice Recognition (ASR) Text-to-Speech (TTS)

GTA Question #7: Elaborate on details that are required.

GCC Response:

On this part of the bid specifications the college requires for the vendor to summarize on their bid proposal the options and subsystems offered that employ advanced speech technologies, including, as stated on the specifications, Voice Recognition (ASR, or automatic speech recognition) subsystem to voice-enable (front-end) auto-attendant, directory, conference set-up, and so on, and the different languages supported. Similarly for Text-To-Speech (TTS), the college requires for the vendor to summarize on their bid proposal options such voice read-out of email, etc. what text languages can be auto-detected and then read-out. In other words, for both ASR and TTS, the college requires a summary only of what add-on options and subsystems provided.

8. Page 15 Security

GTA Question #8: On the proposed system, is the vendor expected to provide information in detail?

GCC Response:

The detail required to be provided is basically on what security system the vendor is going to include on the proposed system to address the security aspect of the VoIP system. Any Firewall device or Session border controller (SBC) system offered must be accompanied with the requested information as pointed in the bid specifications in order to allow the college to evaluate level, type and features of security.

9. Page 24, Evaluation Criteria Summary

GTA Question #9.1.: What are the weighted scores given to each item as specified on "Evaluation Criteria Summary"?

GCC Response:

Weighted scoring on each item of the evaluation criteria is not the intended evaluation approach of this bid or for this summarized list. Objective overall comparison and analysis between and of all listed items in the summary and from all submitted proposals will be used by GCC's review committee to determine the lowest price offering and most responsible and responsive bidder. The evaluation criteria summary is simply a list with no particular order or weighted scores, and will only be used by the review committee as a way to focus on what the college has determined and specified to be the most important items for its potential VoIP system.

GTA Question #9.2.: It states on item no. 10, "that the Capacity to support remote offices in multisite deployments". However, the requirement to have off-site installation of the VOIP phone system is "Optional". Therefore, how can it be an Evaluation Criteria?

GCC Response:

Please see GCC Response to GTA Question #1.

GTA Question #10.: Does GCC require any "Call Center" capabilities?

GCC Response:

Yes, if the "Call Center" capabilities, being referred to here is the vendor's support/service capabilities. As stated in the specifications, remote serviceability, technical support of the entire system and applications must be provided as a part of the Vendor's proposal. Vendors must include with their proposal the cost to support the system for the first year (12 months) inclusive of providing on-site service and software updates when available. The Vendor must also provide the cost for continuing support and maintenance for additional years. Timeframes shall be included for response time for customer service and troubleshooting purposes.

If the "Call Center" capabilities, being referred to here is for the VoIP system itself, then no. The college just requires for the vendor to summarize on their bid proposal the Contact Center options and subsystems offered by addressing different Call Center offerings and system capacities, if available.

GTA Question #11.: At what level, does GCC expect the vendor to provide support and assistance?

GCC Response:

For the purposes of clarifying level of support and assistance, all vendors must provide a clear and detailed breakdown of all available and necessary services and their associated costs to implement, install, and maintain the VoIP system. Vendors must indicate hourly, monthly recurring, and non-recurring charges for all types of services to implement, install, and maintain the VoIP system. Cost of technical and end-user support services for 24 hours x 7 days, 365 days a year, with on demand service response time, must also be provided.

GTA Question #12.: How many voicemail accounts should be established for this project?

GCC Response:

Please see GCC Response to GTA Question #4.3.

GTA Question #13.1.: Does GCC have an 802.11 in place?

GCC Response:

GCC does have 802.11 in place but limited right now to wireless Internet only access at Hotspots throughout the campus.

GTA Question #13.2.: Who is manufacturer?

GCC Response:

Manufacturers include Apple, CISCO, TrendNet, LinkSys, and NetGear.

GTA Question #13.3.: How many access points are there?

GCC Response:

GCC's MIS manages only a certain number of known access points, but there are also unknown rogue access points that come and go. The following are the known access points at their general location:

- OPEN ACCESS WIFI Networks
 1. Admin, Rotunda - DSL based.
 2. Foundation BLDG, Library - DSL based.
 3. D-Wing, Courtyard - DSL based.
 4. ABC-Wing, Courtyard - DSL based.

- Campus Network (wired) Based WIFI Networks
 1. Tech Center, Office Use Only
 2. Project AIM, Office Use Only
 3. Adult Education, Office Use Only
 4. Criminal Justice, Office Use Only
 5. C-01, Portable Classroom, Controlled WIFI Access
 6. C-23, Portable Classroom, Controlled WIFI Access
 7. A-28, Experimental Open Access WIFI Network

GTA Question #14.: What type of wiring is in each classroom? Cat 3, Cat 5 or Cat 6

GCC Response:

Cat5, Cat5e, and Cat 6 category cabling make up the wiring in classrooms.

GTA Question #15.: GTA would like Guam Community College to disclose any employees, family members, or any other persons that may have a potential conflict of interest in the preparation, decision making or evaluation of this bid. GTA reference's "The Guam Code Annotated Title No. 5: Government Operations, Chapter 5 Guam Procurement Law, Article 11, Ethics In Public Contracting, Part B, Standards of Conduct " more particular the following sections:

- \$ 5628. Employee Conflict of Interest
- \$ 5629. Employee Disclosure Requirements

GTA is requesting a Full Disclosure of all those participating in the preparation, selection or decision making or evaluation of GCC FB-10-015.

Those who participated in the preparation and recommendation of specifications were:

Members of the GCC College Technology Committee, namely:

Francisco Camacho, Patrick Clymer, Michelle Santos, Terry Kuper, John Limtiaco, Troy Lizama, Marlana Montague, Josephine Arceo, and Brian San Nicolas

GCC's Materials Management employees, namely:
Joleen Evangelista, Priscilla Rideb, and Marina Aguilar

Management Information Systems employees, namely:
Joel Ridgell and Christopher Camacho

Those participating in the technical review, evaluation, selection, and recommendation's committee are:
Joleen Evangelista, Francisco Camacho, Patrick Clymer, Marlana Montague, Joel Ridgell, Christopher Camacho, and Josephine Arceo

Those participating in the decision making and approval:
Mary A.Y. Okada

GCC is hereby requesting, prior to bid opening, that any vendor who finds a possible conflict of interest of any of the names provided above, especially for the technical review, evaluation, selection, and recommendation's committee, MUST provide the college with a written and delivered, to the Materials Management Office, a Removal Request of any of the participants, and MUST provide factual evidence of possible conflict of interest of the individual or individuals being asked to be removed. Failure to submit the Removal Request by the vendor will be considered full acceptance of the list and satisfies the requirements for local Procurement Rules and Regulations pertaining to employee conflict of interest and disclosure requirements.

End of GTA Submission

IT&E Submission

IT&E Question #1.: Must the bid include VoIP phone system, fax lines and internet access together as a whole?

GCC Response:
Yes.

IT&E Question #2.: Will complete floor plans be provided to show all existing telephone locations and types? If no, will we be afforded another opportunity for a detail physical assessment of each office to determine location and types?

GCC Response:
Critical project-related floor plans were provided during the walkthrough as well as on softcopies via e-mailing of amendments.
Yes, vendors will be afforded another opportunity for a detail physical assessment of each office to determine location and types. For more details on this, please see GCC Response to GTA Question #6.1.

IT&E Question #3.: Are existing switches POE?

GCC Response:
No.

IT&E Question #4.: Are existing switches QoS capable?

GCC Response:
Not all existing switches are QoS capable. Please see also see GCC Response to Dimension Systems Inc. Question #5.

IT&E Question #5.: Will QoS be implemented by GCC for the voice/data network?

GCC Response:
Please see GCC Response to Dimension Systems Inc. Question #5.
Please also see GCC Response to GTA Question #6.2.

IT&E Question #6.: What is the total number of IP phones required?

GCC Response:
Please see GCC Response to MCV Question #1.

IT&E Question #7.: What is the total number of analog phones required?

GCC Response:
Please see GCC Response to MCV Question #1.

IT&E Question #8.: Do all current phones have a LAN connection?

GCC Response:
None of the current phones have a LAN connection, but all desktop computers do.
Please also see GCC Response to MCV Question #2.

IT&E Question #9.: Will GCC provide make and model of all switches and routers?

GCC Response:
Please see GCC Response to Dimension Systems Inc. Question #5.

IT&E Question #10.: Are all switches a minimum layer 2 switch?

GCC Response:
Managed switches are at a minimum Layer 2 (L2) capacity.

IT&E Question #11.: Do all LAN connections support 100 mbps?

GCC Response:
Yes.

IT&E Question #12.: Will GCC provide Fire Evacuation maps for each building, and per floor?

GCC Response:
The following document provided is from GCC's Safety Administrator, Mr. Greg Manglona.



Campus Evacuation
Map.PDF

Document Object:

IT&E Question #13.: Does GCC have a telecommunications layout for the entire campus, showing inter-building copper telephone cables and cable sizes (number of pairs)?

GCC Response:
No.

IT&E Question #14.: GTA invoice provided on May 13, 2010 appears incomplete in the summary page. Can we be advise total number of pages for the invoice and provided complete invoice?

GCC Response:
The latest GTA billing that was sent out is complete. There is a total of 23 pages. (The 24th page on the PDF file is originally blank.)

IT&E Question #15.: Where will the VoIP telephone system be located if we provide a centrally located system?

GCC Response:

If vendor is proposing a centrally located system, then the VoIP telephone system will be located in the GCC Server Room.

IT&E Question #16.: Will logical diagrams be provided for all buildings?

GCC Response:

Logical diagrams important for this bid were provided during the walkthrough and in softcopies via e-mailing of amendments. For more details, see also GCC Response to MCV Question #2: Inside Wiring and also GCC Response to Dimension Systems Inc. Question #2.

Currently we were only provided diagrams for Foundation, Allied Health, West Wing Admin Offices, and Staff and Faculty Office?

IT&E Question #17.: Will switch layouts be provided showing types of ports and available ports for the buildings not provided in the walk thru on May 13, 2010?

GCC Response:

All edge network switch ports are 100 mbps copper ethernet RJ-45 based. Uplink ports on most switches may utilize 100 mbps or 1000 mbps copper ethernet RJ-45 ports & cabling.

Campus Area Network (CAN) connectivity is provided by multi-mode 62.5 micron core/125 micron cladding fiber optic cables. This network operates at 1 Gbps ethernet exclusively, auto-negotiation is not used. Connections are made with various form factors including but not limited to LC, SC, & MT-RJ.

Please see GCC Response to MCV Question #2: Inside Wiring, and also GCC Response to Dimension Systems Inc. Question #2.

IT&E Question #18.: Will an IP scheme/network layout be provided?

GCC Response:

No.

Please see GCC Response to MCV Question #2: Inside Wiring, and also GCC Response to Dimension Systems Inc. Question #2.

End of IT&E Submission



EXHIBIT F

Revised PDS Bid Form and Worksheet (qty changes to meet funding)

Pacific Data Systems

185 Ilipog Drive, HBC Suite 204A, Tamuning, GU 96913
Main: (671) 300-0200 | Fax: (671) 300-0265 | www.pdsguam.com

GCC-FB-10-019 BID FORM

Item	Description	Unit of Measure	Qty	Unit Cost	Non-Recurring Cost	Monthly Recurring or Rental Cost	Total Cost (200 users)	Comments
A	ShoreTel VoIP System	lot	1	n/a	53,881.50	n/a	53,881.50	See Bid Worksheet for details and min qty requirements based on GCC configurations.
B	ShoreTel and Other Phone Instruments	lot	1	n/a	36,536.30	n/a	36,536.30	See Bid Worksheet for details and min qty requirements based on GCC configurations.
C	VoIP Softphone Software and Licenses	lot	1	n/a	38,806.75	n/a	38,806.75	See Bid Worksheet for details and min qty requirements based on GCC configurations.
	Voice Mail	n/a	n/a	n/a	n/a	n/a	n/a	Included with Item C.
	Unified Messaging Communications Applications	n/a	n/a	n/a	n/a	n/a	n/a	Included with Item C.
	Project Management	n/a	n/a	n/a	n/a	n/a	n/a	Included with Item C.
D	Total System Installation	lot	1		15,000.00		15,000.00	See Bid Worksheet for details and min qty requirements based on GCC configurations.
E	End-User Training & Materials	lot	1		3,000.00		3,000.00	See Bid Worksheet for details and min qty requirements based on GCC configurations.
	Technical Staff Training & Materials	n/a	n/a	n/a	n/a	n/a	n/a	Included with Item E.
F	Shipping and Handling	lot	1		2,500.00		2,500.00	See Bid Worksheet for details and min qty requirements based on GCC configurations.
G	On-Site End-User Support	lot	1		1,500.00	1,500.00	1,500.00	See Bid Worksheet for details and min qty requirements based on GCC configurations.
	On-Site End-User Support	n/a	n/a	n/a	n/a	n/a	n/a	Included with Item G.
	On-Site Technical Staff Support	n/a	n/a	n/a	n/a	n/a	n/a	Included with Item G.
	Remote Technical Staff Support	n/a	n/a	n/a	n/a	n/a	n/a	Included with Item G.
	Unlimited Email Support	n/a	n/a	n/a	n/a	n/a	n/a	Included with Item G.
H	VoIP Configuration, Testing & Tuning	lot	1		4,000.00		4,000.00	See Bid Worksheet for details and min qty requirements based on GCC configurations.
I	Network QOS Configuration & Troubleshooting Services	lot	1		12,540.00		12,540.00	See Bid Worksheet for details and min qty requirements based on GCC configurations.
J	Network Cabling, Supplies, & Materials	lot	1		14,432.40		14,432.40	See Bid Worksheet for details and min qty requirements based on GCC configurations.
K	Switches	lot	1		70,185.05		70,185.05	See Bid Worksheet for details and min qty requirements based on GCC configurations.
L	Servers	lot	1		5,415.00		5,415.00	See Bid Worksheet for details and min qty requirements based on GCC configurations.
M	Routers	lot	1		4,851.00		4,851.00	See Bid Worksheet for details and min qty requirements based on GCC configurations.
N	Controllers	lot	1		-		-	See Bid Worksheet for details and min qty requirements based on GCC configurations.
	IP Phones	n/a	n/a	n/a	n/a	n/a	n/a	Included with Item B.
	Network	n/a	n/a	n/a	n/a	n/a	n/a	Included with Item B.
O	Backup Power Systems	lot	1		14,601.50		14,601.50	See Bid Worksheet for details and min qty requirements based on GCC configurations.
P	Analog POTS Lines	lot	1		825.00	724.35	1,549.35	See Bid Worksheet for details and min qty requirements based on GCC configurations.
Q	DID Lines (using current phone numbers)	lot	1		93.75	75.00	168.75	See Bid Worksheet for details and min qty requirements based on GCC configurations.

GCC-FB-10-019 BID FORM

Item	Description	Unit of Measure	Qty	Unit Cost	Non-Recurring Cost	Monthly Recurring or Rental Cost	Total Cost (200 users)	Comments
R	VoIP-Dedicated Internet/Com Lines	lot	1		-	-	-	See Bid Worksheet for details and min qty requirements based on GCC configurations.
S	Other Hardware and Equipment	lot	1		684.00		684.00	See Bid Worksheet for details and min qty requirements based on GCC configurations.
T	Other Services	lot	1		1,687.50	1,332.00	3,019.50	See Bid Worksheet for details and min qty requirements based on GCC configurations.
	Other Costs							See Bid Worksheet for details and min qty requirements based on GCC configurations.
Grand Total PDS Bid							\$ 282,671.10	

**GCC Invitation to Bid GCC-FB-10-015
Bid Worksheet - GCC Campus**

Type	Item	Description	Net Unit Price	Billing Unit of Measure	Base Config +1		100 User		200 Users *		300 Users		Comment
					qty	ext total	qty	ext total	qty	ext total	qty	ext total	
VoIP System	A.1	ShoreGear SG-50 Switch	1,695.75	each	9	15,261.75	9	15,261.75	9	15,261.75	9	15,261.75	Support for 2x FXS, 4x FXO, and up to 50 IP Phones, dual Ethernet Ports
VoIP System	A.2	ShoreGear SG-55V Switch	2,120.75	each	12	25,449.00	12	25,449.00	12	25,449.00	12	25,449.00	Support for 2x FXS, 4x FXO, and up to 50 IP Phones & Voice Mail, dual Ethernet Ports, up to 220 IP Phones, includes T1, 2 FXO and 4x FXS, dual 100Mb Ethernet ports
VoIP System	A.3	ShoreGear SG220/T1A Switch	5,520.75	each	1	5,520.75	1	5,520.75	1	5,520.75	1	5,520.75	
Telephone	B.1	IP563g ShoreTel IP Phone	364.65	each	1	364.65	1	364.65	1	364.65	1	364.65	6 line appearance, multiline backlite LCD, Speakerphone, 2xGBE ports, Silver/Black, POE req'd
Telephone	B.2	IP265 ShoreTel IP Phone	310.25	each	1	310.25	5	1,551.25	5	1,551.25	5	1,551.25	6 line appearance, multiline backlite Color LCD, Speakerphone, 2xFE ports, Silver/Black, POE req'd
Telephone	B.3	IP212K ShoreTel IP Phone	254.15	each	1	254.15	2	508.30	4	1,016.60	8	2,033.20	12 button LCD display, Speakerphone, 2xFE ports, Silver/Black, POE req'd
Telephone	B.4	IP230 ShoreTel IP Phone	220.15	each	1	220.15	30	6,604.50	20	4,403.00	50	11,007.50	3 line appearance, LCD display, Speakerphone, 2xFE ports, Silver/Black, POE req'd
Telephone	B.5	IP115 ShoreTel IP Phone	135.15	each	1	135.15	83	8,514.45	170	22,975.60	237	32,030.55	1 line appearance, single line LCD display, Speakerphone, 2xFE ports, Silver/Black, POE req'd
Telephone	B.6	BB24 Blurred Box	254.15	each	1	254.15	1	254.15	1	254.15	1	254.15	24 button LCD display, definition to IP Phone, up to 4 BB24 per phone, POE req'd
Telephone	B.7	IP9000 Conference Room Phone	1,104.15	each	1	1,104.15	1	1,104.15	1	1,104.15	1	1,104.15	Digital full duplex, high definition audio conference phone, 2xFE ports, Black, POE req'd
Telephone	B.8	Wireless AT&T Headset	185.25	each	1	185.25	1	185.25	1	185.25	1	185.25	DECT 6.0 Wireless headset with base
Telephone	B.9	ShorePhone IP Phone POE Adapter	29.75	each	1	29.75	29	862.75	29	862.75	29	862.75	Power of Ethernet injector for IP Phones at locations without a POE LAN Switch
Telephone	B.10	Asstra Line Powered Analog Phone	118.75	each	1	118.75	22	2,612.50	22	2,612.50	22	2,612.50	Analog phone, LCD display, Speakerphone, operates on Line Power for fallover use, CAT3 connection
Telephone	B.11	Polycm Wireless 802.11 SIP Phone	280.25	each	1	280.25	1	280.25	1	280.25	1	280.25	Wireless SIP phone supports VoIP over 802.11 Wifi connection
Telephone	B.12	USB Camera to support Desktop VC	185.25	each	1	185.25	5	926.25	5	926.25	5	926.25	Logitech USB Video camera, used with ShoreTel Professional Call Mgr for Desktop Video Calling/Conf
SW License	C.1	ShoreWare Rel 11 User License Bundle	170.00	each user	1	170.00	100	17,000.00	200	34,000.00	300	51,000.00	User Access License bundle (pbx features, Voice mail, Advanced Call Manager)
SW License	C.2	ShoreWare Rel 11 User Lic Extension	119.00	each user	1	119.00	5	595.00	10	1,190.00	15	1,785.00	User Access License (pbx features), support for fallover phone and other analog devices
SW License	C.3	ShoreWare Rel 11 User Lic Voice Mail	76.50	each user	1	76.50	1	76.50	1	76.50	1	76.50	User Access License Voice Mail only
SW License	C.4	ShoreTel SIP Trunks	42.50	each trunk	1	42.50	50	2,125.00	1	42.50	150	6,375.00	SIP Trunk licenses
SW License	C.5	Operator Call Manager	505.75	each	1	505.75	2	1,011.50	4	2,023.00	8	4,046.00	Client software for XPVista, Operator Features includes Adv Call Mgr, Video, IM, and Softphone
SW License	C.6	Professional Personal Call Manager	68.00	each	1	68.00	2	136.00	10	680.00	20	1,360.00	Client software for XPVista includes Adv Call Manager, Video, IM, and Softphone
SW License	C.7	Mobile Call Manager	80.75	each	1	80.75	1	80.75	1	80.75	1	80.75	Software for BlackBerry and Razor Cell Phones, requires Blackberry Ext Server
SW License	C.8	Workgroup Agent Call Manager	250.75	each	1	250.75	1	250.75	1	250.75	1	250.75	Client software for XPVista provides ACD Agent features
SW License	C.9	Workgroup Supervisor Call Manager	505.75	each	1	505.75	1	505.75	1	505.75	1	505.75	Client software for XPVista provides ACD Supervisor Features
Installation	D.1	Equipment installation and setup	19,000.00	lot	1	19,000.00	1	19,000.00	1	19,000.00	1	19,000.00	Installation, Callflow, User requirements/profiles, Programming, Testing, and Live Cutover Support
Training	E.1	Training	1,000.00	lot	1	1,000.00	1	1,000.00	1	1,000.00	1	1,000.00	User/System Administrator training including use of ShoreTel's online Learning Management System
Shipping	F.1	Shipping and Handling	1,000.00	lot	1	1,000.00	1	1,000.00	1	1,000.00	1	1,000.00	Shipment from factory to Guam with local delivery
Support	G.1	ShoreTel System Support	1,200.00	Monthly	1	1,200.00	1	1,200.00	1	1,200.00	1	1,200.00	Monthly recurring charge for Full Service On-Site and Remote Support & Maint
Installation	H.1	VoIP Testing	2,000.00	lot	1	2,000.00	1	2,000.00	1	2,000.00	1	2,000.00	Testing of VoIP calls at each building location to insure proper network configuration/QOS
Network Fix	I.1	Building MDF Cleanup	1,140.00	Each	11	12,540.00	11	12,540.00	11	12,540.00	11	12,540.00	Inc. Wall mount swing rack, Cat6x cabling cleanup - re-termination where necessary
Materials	J.1	ShoreTel Split Mount Shelf	90.25	each	14	1,263.50	14	1,263.50	14	1,263.50	14	1,263.50	Split Mount hardware shelf for new 1UxHalf platform equipment
Materials	J.2	Wall Mount & Shelf	142.50	each	7	997.50	7	997.50	7	997.50	7	997.50	Mounting for equipment at various locations
Materials	J.3	Wall Mount Rack	375.25	each	14	5,253.50	14	5,253.50	14	5,253.50	14	5,253.50	12U Wall Mount Rack to house equipment at various building locations
Materials	J.4	Floor Mount, full height (42U), Rack	655.50	each	1	655.50	1	655.50	1	655.50	1	655.50	Full size 4-Post equipment rack (42U) with two shelves and Seismic Zone 4 installation
Materials	J.5	Fiber Patch Hardware	341.05	Each	8	2,728.40	8	2,728.40	8	2,728.40	8	2,728.40	Install new fiber patch panels at various locations
Materials	J.6	Multi-Mode fiber terminations	28.50	Each	124	3,534.00	124	3,534.00	124	3,534.00	124	3,534.00	Re-terminate all existing fiber strands to new fiber plant patch panels
LAN Switch	K.1	Netgear 24 Port SmartSwitch w/12 PoE	403.75	each	46	18,572.50	46	18,572.50	46	18,572.50	46	18,572.50	Prosate 24-Port L2 10/100 Smart Switch & 4 Gigabit Ports with 12 ports PoE
LAN Switch	K.2	Netgear 24 Port SmartSwitch 1000	2,442.45	each	14	34,194.30	14	34,194.30	14	34,194.30	14	34,194.30	Prosate 24-Port L3 10/100/1000 Smart Switch & 4 Gigabit Ports
LAN Switch	K.3	Netgear 24 Port SmartSwitch w/24 PoE	498.75	each	2	997.50	2	997.50	2	997.50	2	997.50	Prosate 24-Port L2 10/100 Smart Switch & 4 Gigabit Ports with 24 ports PoE
LAN Switch	K.4	GE SFP LC Type SX MM Transceiver	475.00	each	34	16,150.00	34	16,150.00	34	16,150.00	34	16,150.00	1000SX Multi Mode Fiber Optic Transceiver
LAN Switch	K.5	Netgear VPN	270.75	each	1	270.75	1	270.75	1	270.75	1	270.75	Prosate VPN/Firewall allows secure VPN connection between the remote site and the main GCC Camp
Server	L.1	ShoreTel PC Server w/MS 2003 Server	2,707.50	per server	2	5,415.00	2	5,415.00	2	5,415.00	2	5,415.00	DELL R200 Rackmount PC, w/dual 160GB, Raid 1, 2GB Mem, dual GBE NIC, W2003 Server 5 calls
Server	L.2	DoubleTake Server Backup	7,125.00	per server	2	14,250.00	2	14,250.00	2	14,250.00	2	14,250.00	Server Backup system supports standby server configuration

**GCC Invitation to Bid GCC-FB-10-015
Bid Worksheet - GCC Campus**

Type	Item	Description	Net Unit Price	Billing Unit of Measure		Base Config +1		100 User		200 Users*		300 Users		Comment		
				qty	ext total	qty	ext total	qty	ext total	qty	ext total					
Router	M	Cisco Router 2911	2,425.50	2	4,851.00	2	4,851.00	2	4,851.00	2	4,851.00	2	4,851.00	Cisco router to provide VoIP packet routing within the GCC network		
Controller	N	Ingate SBC up to 150 users	6,887.50	2	13,775.00	2	13,775.00	0	-	2	13,775.00	2	13,775.00	Required to support SIP trunks support up to 150 concurrent calls (450 users)		
Backup power	O 1	Backup Power System	275.50	7	1,928.50	7	1,928.50	53	14,601.50	7	1,928.50	7	1,928.50	1500VA Rackmount of tower UPS with AVR, up to 15 minute runtime		
Voice Service	P.1	POTS	37.50	1	37.50	22	825.00	22	825.00	22	825.00	22	825.00	One time cost for qty of POTS lines shown		
Voice Service	P.2	POTS	32.93	1	32.93	22	724.35	22	724.35	22	724.35	22	724.35	Total monthly recurring charge for qty shown		
Voice Service	Q.1	DID Tel block	18.75	1	18.75	3	56.25	5	93.75	5	93.75	8	150.00	One time cost for qty of DID blocks shown		
Voice Service	Q.2	DID Tel block	15.00	1	15.00	3	45.00	5	75.00	5	75.00	8	120.00	Total monthly recurring charge for qty shown		
Voice Service	R.1	VoIP SIP Trunk	18.00	1	18.00	25	450.00	0	-	100	1,800.00	100	1,800.00	One time cost for qty of VoIP SIP Trunks shown		
Voice Service	R.2	VoIP SIP Trunk	18.75	1	18.75	25	468.75	0	-	100	1,875.00	100	1,875.00	Total monthly recurring charge for qty shown		
Other Equip	S.1	On Hold Music & Messaging System	228.00	3	684.00	3	684.00	3	684.00	3	684.00	3	684.00	OHS 6000 with programmable music and messaging, output to ShoreTel ext music source		
Voice Service	T.1	ISDN PRI	562.50	1	562.50	1	562.50	3	1,687.50	1	562.50	1	562.50	One time cost for qty of ISDN PRI shown		
Voice Service	T.2	ISDN PRI	444.00	1	444.00	1	444.00	3	1,332.00	1	444.00	1	444.00	Total monthly recurring charge for qty shown		
													214,900.78	249,288.00	\$ 282,671.10	344,485.50

* This is our recommended VoIP System and Service configuration based on our analysis of the GCC user population (approx 191 total users).
Indicates a quantity that has changed from original configuration to meet available funding requirements