

Captain, Hutapea + associates

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### Appellee - Guam Housing & Urban Renewal Authority

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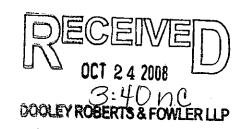
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#### OFFICE OF THE PUBLIC AUDITOR

October 24, 2008

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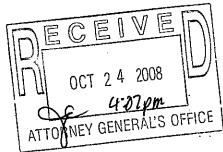
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Attorney for Interested Party - PCR Environmental Inc.

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Transmitted herewith is a copy of the Decision and the Findings of Fact and Recommendations on appeal OPA-PA-08-009 in the appeal of Captain Hutapea, & Associates, Inc., regarding the Guam Housing and Urban Renewal Authority Request for Proposal # GHURA-RP&E-08-002 for a Guam Comprehensive Housing Study.

A complete copy of the Decision and Findings will be posted on our website within the next day and available for public view at <a href="https://www.guamopa.org">www.guamopa.org</a>.

Senseramente,

Doris Flores Brooks, CPA, CGFM

Public Auditor







OFFICE OF THE PUBLIC AUDITOR

#### PROCUREMENT APPEALS

IN THE APPEAL OF,
CAPTAIN, HUTAPEA & ASSOCIATES,
INC.,
Appellant

APPEAL NO: <u>OPA-PA-08-009</u>
DECISION

#### I. INTRODUCTION

This is the Public Auditor's Decision on an appeal filed on June 5, 2008, by Captain, Hutapea & Associates, Inc., (Hereafter "CHA") regarding the Guam Housing and Urban Renewal Authority's (Hereafter "GHURA") denial of CHA's May 12, 2008, protest of GHURA's determination that PCR Environmental, Inc. (Hereafter "PCR") was the best offeror for RFP-GHURA-RP&E-08-002 (Guam Comprehensive Housing Study) (Hereafter "RFP"). The Public Auditor holds that, based on the record before her, there is no evidence that GHURA's evaluation committee did not evaluate the proposals on the basis of the evaluation factors stated in the RFP. Accordingly, CHA's June 5, 2008, appeal is denied.

#### II. FINDINGS OF FACT

The Public Auditor in reaching this Decision has considered and incorporates herein the Findings of the Hearing Officer, Anthony R. Camacho, Esq., issued on October 23, 2008. In addition, this Decision is based on the Procurement Record and all documents submitted by the parties in the appeal because no party to this proceeding has requested a hearing.

- 1. On February 10, 2008, GHURA advertised the RFP as available for pick-up beginning February 1, 2008, via publication in the Pacific Daily News.<sup>1</sup>
  - 2. The RFP requested proposals for:

<sup>&</sup>lt;sup>1</sup> Excerpt of Pacific Daily News dated February 10, 2008, Procurement Record.

a. A Comprehensive Housing Study for Guam; and

b. The development of a dynamic interactive Housing Model that will be used to generate forecasts of housing needs for Guam.<sup>2</sup>

- 3. The deadline for submission of proposals in response to the RFP was set for 3:00 p.m. on February 29, 2008.<sup>3</sup>
  - 4. CHA and PCR both submitted proposals in response to the RFP.4
  - 5. CHA was subsequently notified that GHURA selected PCR as the best offeror.<sup>5</sup>
- 6. On May 12, 2008, CHA protested GHURA's selection of PCR as the best offeror alleging that such action violates the RFP's requirement that an offeror have experience in the Guam market.<sup>6</sup>
- 7. On May 21, 2008, GHURA denied CHA's protest on the grounds that the RFP does not require an offeror to have experience in the Guam housing market, and that GHURA's evaluation committee reviewed the proposals and provided an independent evaluation of which offeror would be the best offeror to provide the services sought by GHURA, and based on the strength of the offerors and their respective proposals, the evaluation committee determined that PCR was the best offeror.

<sup>2</sup> Id.

<sup>3</sup> Id.

<sup>4</sup> CHA Proposal dated February 29, 2008, Tab 3, CHA Notice of Appeal dated June 5, 2008 (Hereafter "CHA Appeal"), and PCR Proposal dated February 29, 2008, Procurement Record.

<sup>5</sup> May 21, 2008, Decision to official protest of Captain by GHURA's attorneys

6 Id

<sup>7</sup> Decision on CHA Protest dated May 21, 2008, Tab 2, CHA Appeal.

8. On June 5, 2008, fifteen (15) days after GHURA denied their May 12, 2008, protest, CHA filed this appeal.<sup>8</sup>

#### III. ANALYSIS

GHURA properly denied CHA's May 12, 2008, protest. On appeal, CHA alleges that it and not PCR should have been selected as the most qualified offeror due to CHA's expertise, experience, and past record of performance. CHA alleges that PCR's voluminous proposal may have overwhelmed some of the evaluation committee members. CHA alleges that at least one member of the evaluation committee was personally biased against CHA. And, CHA alleges that PCR does not have the experience, professional designations, market data, or expertise to complete the services required by the RFP. Finally, CHA alleges, for the first time on appeal, that the RFP process is flawed because it did not require a comprehensive source of complete and accurate real estate market data. CHA does not provide any evidence to support these allegations. As will be discussed below, CHA's subjective belief that it should have been selected as the best offeror is overcome by the objective evaluation conducted by GHURA's evaluation committee in accordance with the evaluation criteria set forth in the RFP.

A. CHA's expertise, experience, and past record of performance, by themselves, does not require GHURA to select CHA as the best qualified offeror.

CHA argues, at great length, that its expertise, experience, and its substantial past record of performance justifies overturning GHURA's selection of PCR as the best offeror. Generally, proposals must be evaluated only on the basis of evaluation factors stated in the request for proposals. 5 G.C.A. §5216(e) and 2 G.A.R., Div. 4, Chap. 3, §3114(f)(2). Here, the RFP states that proposals will be evaluated on the basis of the following criteria with each item being given a weight:

i. The completeness of the proposal, particularly the methodology and approach to be followed in performing the required services within the Scope of Work.

35%

<sup>&</sup>lt;sup>8</sup> CHA Appeal.

ii. The expertise, experience and availability of personnel for each task to be completed within the specified time frame.

35%

iii. The Proposer's demonstrated past record of performance.

20%

iv. The Proposer's capacity to perform the work within a prescribed time frame.

10%<sup>9</sup>

The evaluation factors (ii and iii) clearly indicate that an offeror's expertise, experience, and past record of performance account for a total of 55% of the total score for each offeror. The remaining 45% of an offeror's score is dependent on other factors which include the completeness of the proposals and the offeror's methodology and approach, the offeror's capacity to perform the work within a prescribed time frame. Thus, even if CHA scored the maximum amount of points for the expertise, experience and past record of performance factors, another offeror could still be selected as the best offeror if it scored higher on the remaining evaluation criteria. Greater weight cannot be given to CHA beyond 55% of the total score for each offeror on the factors of expertise, experience, and past record of performance due to the procurement law and regulations cited above. Thus, the Public Auditor finds that CHA's expertise, experience, and past record of performance, by themselves, are not sufficient to justify overturning GHURA's selection of PCR as the best offeror.

# B. There is no evidence that the Evaluation Committee was overwhelmed by PCR's Proposal or that they lacked the aptitude to judge PCR's proposal.

CHA alleges that PCR's proposal was voluminous and that its sheer weight and intensity of material may have overwhelmed some of those judging the proposals. The procurement record submitted in this matter does not support this allegation. PCR's Proposal contained

<sup>&</sup>lt;sup>9</sup> Proposal Evaluation Criteria, Paragraph F, Page 6, RFP, Tab C, Agency Report.

<sup>&</sup>lt;sup>10</sup> Generally, proposals of the other offerors are not made public until after the award, and only the proposal of the offeror who is awarded the contract is made public. 2 G.A.R., Div. 4, Chap. 2, §3114(h)(1) and (i)(2). Here, the record does not indicate any award was made. However, PCR submitted its proposal, with redactions, and a letter by PCR's Counsel requesting that GHURA include it in the Procurement Record in this matter. See Letter from Janalynn C. Damian, Esq., to Anthony C. Perez, Esq., dated June 27, 2008. Further, PCR has entered its appearance in these proceedings as an interested party and filed Comments to the Agency Report. The Public

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that the sheer weight and intensity of material submitted by PCR may have overwhelmed some of those judging the proposals is not supported as the size of CHA's proposal was just as voluminous as PCR's. Nor does the record support CHA's implication that GHURA's evaluation team lacked the aptitude or ability to judge PCR's Proposal. GHURA's evaluation team consisted of high ranking managerial officials as it was composed of Michael Duenas, GHURA's Chief Planner, Ronald Lujan, GHURA's Community Development Manager, Albert Perez, Chief Economist of

10 Guam, Arnold Jose, President of Jose Realty and a former President of the Guam's Realtor's Association, and Nora Camacho, a GHURA Planner III. 12 The Public Auditor finds no merit in 11

CHA's unsubstantiated implication that these evaluation committee members lacked the aptitude

to accurately review and judge PCR's Proposal.

## C. There is no evidence that any members of Evaluation Committee were biased against CHA.

CHA claims that at least one of the members of the evaluation committee may have been biased against CHA. However, CHA does not identify which of the five (5) members of the evaluation team may have been biased. CHA only asserts that the bias may have resulted from a prior contract CHA completed for GHURA.<sup>13</sup> Assuming arguendo, that a committee member considered CHA's performance on this prior contract, the Public Auditor finds that this is not bias, but instead the correct performance of the committee member's duty. As stated above, one of the criteria that was used to evaluate the proposals was the offeror's demonstrated past record

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<sup>12</sup> Line 19-26, Page 7, Answer of GHURA to Procurement Appeal, Tab G, Agency Report.

13 Page 2, CHA Appeal.

11 PCR Proposal, Procurement Record.

Auditor accepts PCR's redacted proposal as part of the record in this matter and any reference to said proposal only

refers to PCR's redacted proposal and not any information PCR deemed confidential or proprietary.

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<sup>18</sup> Section I, Paragraph B2a, Services Required, RFP, Tab C, Agency Report.

of performance and this criteria was worth 20% of the offeror's total score.<sup>14</sup> Thus, consideration of CHA's performance on a prior GHURA contract was not bias because the RFP required evaluation of CHA's past record of performance.

#### D. The Evaluation Committee properly ranked PCR as the best offeror.

CHA argued at great length that PCR should not have been determined to be the best offeror because it does not have the experience, professional designations, market data, or expertise to complete the services required by the RFP. As stated above, experience and expertise were one of the RFP's evaluation criteria. 15 CHA alleges that PCR is not qualified to perform real estate consulting and analysis. However, the qualifications required by the RFP do not require "real estate consulting," or "real estate analysis." CHA alleges that PCR does not have a history of completing real estate consulting reports. However, as stated above, the RFP was soliciting for a comprehensive housing study for Guam and the development of a dynamic, interactive housing model, and not real estate consulting reports. 17 CHA alleges that PCR's project team's expertise is limited to environmental issues. However, this is not supported by PCR's proposal which indicates that PCR's project team members have experience developing. refining, and conducting comprehensive housing studies and developing interactive housing models in other island communities comparable to Guam. Finally, CHA alleges that PCR has no market data to complete the housing study. However, the RFP does not require that offerors use market data they currently possess, instead, the RFP requires the collection of information about Guam's existing conditions and current housing situation. Thus, the Public Auditor finds that PCR has the experience and expertise to complete the services required by the RFP.

# E. The issue of whether the RFP Specifications and Requirements were flawed is not properly before the OPA.

<sup>&</sup>lt;sup>14</sup> Proposal Evaluation Criteria, Paragraph F, Page 6, RFP, Tab C, Agency Report.

<sup>&</sup>lt;sup>15</sup> Proposal Evaluation Criteria, Paragraph F, Page 6, RFP, Tab C, Agency Report.

<sup>&</sup>lt;sup>16</sup> Section V, Paragraph B, Qualifications, Page 5, RFP, Tab C, Agency Report.

 $<sup>^{\</sup>rm 17}$  Excerpt of Pacific Daily News dated February 10, 2008, Procurement Record.

CHA raises an entirely new allegation for the first time on appeal. CHA argues that the RFP specifications and requirements were flawed because they did not require a comprehensive source of complete and accurate real estate market data. This argument is not part of CHA's May 12, 2008 protest and it is not part of GHURA's May 21, 2008 Decision denying CHA's protest. The Public Auditor's jurisdiction is limited to reviewing GHURA's May 21, 2008 Decision denying CHA's May 12, 2008 Protest. 5 G.C.A. §5425(e). The issue of whether the RFP specifications and requirements were flawed because they did not require a comprehensive source of complete and accurate real estate market data was not raised in CHA's May 12, 2008, protest or GHURA's May 21, 2008 Decision denying the protest. As a result, there is simply no decision concerning this issue for the Public Auditor to review. Thus, the Public Auditor does not have the jurisdiction to hear this issue because it is not properly before her.

#### IV. CONCLUSION

Based on the foregoing, the Public Auditor hereby determines the following:

- 1. CHA's expertise, experience, and past record of performance, by themselves, are not sufficient to justify overturning GHURA's selection of PCR as the best offeror.
- 2. There is no merit to CHA's allegation that PCR's Proposal was voluminous or that GHURA's evaluation committee members lacked the aptitude to accurately review and judge PCR's Proposal.
- 3. An evaluation committee member's consideration of CHA's performance on a prior GHURA contract, if it occurred, was not bias because the RFP required evaluation of CHA's past record of performance.
- 4. The Public Auditor accepts GHURA's finding that PCR has the experience and expertise to complete the services required by the RFP.

<sup>&</sup>lt;sup>19</sup> Page 3, Data Requirements Paragraph, CHA Comments to Agency Report dated September 8, 2008.

- 5. The Public Auditor does not have the jurisdiction to hear the issue of whether the RFP's specifications and requirements were flawed because they did not require a comprehensive source of complete and accurate real estate market data.
  - 6. CHA's appeal is hereby denied.
- 7. GHURA's May 21, 2008, Decision denying CHA's May 12, 2008, protest is sustained.

This is a Final Administrative Decision. The Parties are hereby informed of their right to appeal from a Decision by the Public Auditor to the Superior Court of Guam, in accordance with Part D of Article 9, of 5 G.C.A. within fourteen (14) days after receipt of a Final Administrative Decision. 5 G.C.A. §5481(a).

A copy of this Decision shall be provided to the parties and their respective attorneys, in accordance with 5 G.C.A. §5702, and shall be made available for review on the OPA Website <a href="https://www.guamopa.org">www.guamopa.org</a>.

**DATED** this 23<sup>rd</sup> day of October, 2008.

DORIS FLORES BROOKS, CPA, CGFM

PUBLIC AUDITOR