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Attorney for Appellant
PTI PACIFICA INC. dba IT&E

THE OFFICE OF PUBLIC ACCOUNTABILITY

In the Procurement Appeal of) NOTICE OF PROCUREMENT APPEAL
)
PTI PACIFICA INC.,) Docket No. OPA-PA _____
)
Appellant.)
)

Appellant Information:

PTI PACIFICA INC. (IT&E)
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RECEIVED
OFFICE OF PUBLIC ACCOUNTABILITY
PROCUREMENT APPEALS

DATE: 10/22/22

TIME: 2:20 AM PM BY: REN JOHNSON

FILE NO OPA-PA: 22-005

Appeal Information:

- A) Guam Fire Department
- B) Request for Proposal, RFP-GFD-2019-002
- C) Decision being appealed is the Guam Fire Department Denial of Protest, dated October 17, 2022.
- D) Appeal is made from a decision of denial of Agency level protest.
- E) Names of Competing Offerors: Docomo Pacific, Pacific Data System, and GTA

Form and Filing:

The Guam Fire Department (“GFD”) issued RFP-GFD-2019-004, for Next Gen 9-1-1 system and integrated CAD system. Upon information and belief GFD awarded the contract to Tyto Athene. PTI Pacifica Inc. d/b/a “IT&E” and the other telecommunications providers met with Tyto Athene (“TYTO”) and GFD concerning the technical requirements for the new 911 system. IT&E is not yet aware of the final design specifications. In a GFD letter dated, October 4, 2022, IT&E and information and belief, the other providers, were advised for the first time by GFD, that equipment would be hosted at two Docomo Pacific locations and requested the carriers to establish connectivity to these two DPAC locations.

In the current 911 configuration environment, the equipment and connectivity is located at Government owned facilities. In an e-mail dated May 26, 2022, the TYTO representative issued an email stating that arrangements had been made for hosting services at the two Docomo locations but no notification was received from GFD. IT&E was not requested to provide a quote and not aware of a procurement announcement for the hosting of these devices other than the general announcement in 2019 and referenced above. Upon information and belief, the technical discussions up to this point included hosting and connectivity at GFD.

When IT&E contacted the Docomo designated representative identified in the GFD letter it was advised that there would be \$10,000 initial non-recurring charge and an ongoing monthly fee of \$600 for the Harmon location. IT&E has not yet been provided a quote for the second location in Agana and it’s unclear what the price quote for this essential service is based.

In response to the October 14, 2022 letter, IT&E filed an agency level protest challenging the hosting announcement without a procurement. That protest was denied by GFD. Had GFD or its contractor had requested hosting services and connectivity, as opposed to a hosted 911 system as contemplated in the initial request for proposals, it should have issued a procurement

for the instant hosting services or at the very minimum engage the other all providers to assess how to best provide 911 interconnection which will require significant additional investments from all carriers to procure the necessary equipment once the GFD design has finalized. It is also unclear why GFD decided to shift from hosting the equipment in its facilities, the cost impact of such determination and why such determination did not address access or on-going charges for all carriers required to interface with the new 911 system.

Accordingly, ITE respectfully protests that award and requests performance suspension until the protest is resolved.

Respectfully submitted,



Steven Carrara
General Counsel

Declaration regarding court action:

IT&E confirms that an action in court has not been commenced.

Dated this 28th day of October 2022

PTI Pacifica Inc.

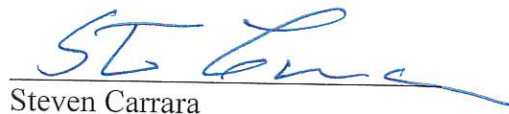
By: 

Steven Carrara
General Counsel

VERIFICATION

I, Steven Carrara, General Counsel, for PTI Pacifica Inc dba IT&E hereby declare under penalty of perjury under the laws of Guam that I have read the foregoing Notice of Appeal and that it is true and correct of my own knowledge, except as to those matter alleged upon information and belief and as to those matters, I believe them to be true.

Dated this 28th day of September 2022.


Steven Carrara