

Office of Public Accountability - Guam <admin@guamopa.com>

## Serve Guam Commission - FY 2021 Citizen-Centric Report (CCR)

Tiffany Sannicolas <Tiffany.Sannicolas@sgc.guam.gov>

Fri, Sep 6, 2024 at 1:43 PM

To: "speaker@guamlegislature.org" <speaker@guamlegislature.org> Cc: "admin@guamopa.com" <admin@guamopa.com>, Doris Aguon <Doris.Aguon@sgc.guam.gov>

Hafa Adai,

Submitting the Serve Guam Commission is FY 2021 Citizen-Centric Report (CCR)

Should you have any questions please contact our office.

Si Yu'os Ma'ase





Tiffany San Nicolas Admin/Grants Assistant Serve Guam Commission Office of the Governor (Oversees AmeriCorps Program in Guam) tiffany.sannicolas@sgc.guam.gov Office: 671-682-4599 www.sgc.guam.gov

414 West Soledad Avenue GCIC Bldg. Suite 202 Hagatna, Guam 96910



CONFIDENTIALITY NOTICE: This email and any files transmitted with it may be legally privileged and confidential and is intended solely for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that any review, dissemination or copying of this email, or taking any action in reliance on the contents of this information is strictly prohibited. If you received this transmission in error, please notify us immediately by e-mail or telephone to arrange for the return of this email and any files to us or to verify it has been deleted from your system.

Please consider the environment before printing this e-mail. Be green, read on screen.



### **TABLE OF CONTENTS**

About Us
Our Performance
Our Finances
Outlook

### **MANAGEMENT & STAFF:**

Doris Aguon Executive Director

Julia Iriarte Grants Officer

Cynthia Toves Program Officer

Gwendolyn Aguon Program Manager

Tiffany San Nicolas Admin & Grants Assistant

Marie Cruz Disaster/Community Outreach

### **BOARD OF COMMISSION:**

Peter Barcinas, Chairperson Margrit Atalig, Vice Chairperson

Members: Xavier Quinata Dr. Carmen Garrido Viola Cruz Roland Ada Laura Gombar Alicia Aguon Salvadore Avilla Chad Palomo Eleanor Damian Candice Ananich Jay Solang Annie Makepeace Donicio Maanao JoAnnalynn Fullerton Gerard Limtiaco Femi Bajomo Vice Mayor Peter Benavente Frank Scharff



## **CITIZEN CENTRIC REPORT** FISCAL YEAR 2021 (October 1, 2020 - September 30, 2021)

# **ABOUT US**

Under the auspices of the Offices of the Governor, Serve Guam Commission (SGC), established in June 5 2005, is the state's administrator for federal funds received through AmeriCorps. SGC provides grants to government and nonprofit organizations that have been selected to operate AmeriCorps programs. We provide training and technical assistance and monitor these organizations to ensure they adhere to all federal rules and regulations related to their AmeriCorps grants.

## MISSION

To revive Guam's spirit of service and embrace a culture of Volunteerism that increasingly shapes our communities and changes lives.

# VISION

To improve the value of Volunteerism and improve the overall quality of service.

# AMERICORPS

What is AmeriCorps?

- 100% Federally-funded program designed to encourage and support volunteerism in communities,
- Team-based and direct service addressing community needs in Education, Environmental Stewardship, Economic Opportunity, Healthy Futures, Disaster Services, Veterans & Military Families, Capacity Building and to involve communities (individuals and organizations) to work together to address local needs.

What do Americorps members recieve?

- Monthly stipend
- Segal AmeriCorps Education Award After successful completion of a term of service.

\*\*Please contact Serve Guam Commission for the most current Monthly Stipend and Segal AmeriCorps Education Award amounts.

# **OUR IMPACT**

# FY21 AMERICORPS DEMORGRAPHICS REPORT

PERFORMANCE DATA ELEMENTS				
Demographic Information				
The following elements apply to all grantees	Value			
Number of Slots Granted	208			
Number of individuals who applied to be AmeriCorps members	323			
Number of volunteers recruited	323			
Number of hours served by recruited volunteers	925.55			
Number of managed volunteers	189			
Number of hours served by managed volunteers	120.61			
Total value of recruited and managed volunteer hours	8032.7			
The following elements apply to grantees for whom the indicator is relevant, as in a				
significant part of program's design and Theory of Change (Focus Area)	Value			
Number of individuals affected by disaster served	3857			
Number of individuals assisted in preparing for disasters	2			
Number of children and youth served (ED1A)	44			
Number of acres of public land supported/treated (EN4/Output)	6			
Number of individuals receiving education or training in environmental stewardship	25			
and/or environmentally conscious practices (EN3/Output)	35			
Number of individuals provided education & training in growing and consuming	25			
healthy local produce (H4A/Output)	25			
Number of individuals reported increased disaster readiness	2			
Number of Youths (K-12) with improved academic engagement or social & emotional	44			
skills (ED27C/Outcome)				
Number of acres of public land improved (EN4.1/Outcome)	3			
Number of individuals who increased their knowledge of environmental stewardship	5			
and/or environmentally conscious practices (EN3.1/Outcome)				
Number of Organizations that received capacity building services (G3-3.4/Output)	4			
Number of Organizations that increased their effectiveness, efficiency, and/or program	3			
scale/reach as a result of capacity building services (G3-3.10/Outcome)				
The following elements are supplemental data collected as an internal part of a				
program's member exit survey	Value			
Number of previously unemployed AmeriCorps members who gain employment	13			
Number of AmeriCorps members who earned a high school diploma or GED	6			
Number of AmeriCorps members who remain in the education field post-service	2			
Number of AmeriCorps members exited with full education award	53			
Performance Data Elements details the progress that programs are making toward achieving project	ct objectives			
and deliverables based on focus areas and performance measures for the reporting period and m	ay change			
every grant year.				
Pandemic / COVID-19	Value			
Number of Individuals assisted in COVID-19 Testing, Registration & Pre-Assessment	43912			
Number of GDOE Grab&Go Meals Assisted in Distribution	11392			







AmeriCorps members educate students on community garden AmeriCorps Guahan Sustainable Culture



AmeriCorps Guam Memorial Hospital Authority

meriCorp

AmeriCorps members built and donated a raise bed garden to First Responders for 9/11 day of Service

AmeriCorps VETCORPS Guam









# **OUR FINANCES**

### FY21 Commission Investment Funds

2021		APPROPRIATIONS	total expenditures	BALANCE	
SALARIES	111	60,800.00	46,812.26	13,987.74	
FRINGE	113	25,359.00	15,256.26	10,102.74	
TRAVEL	220	0.00	0.00	0.00	
CONTRACTUAL	230	35,500.00	10,600.00	24,900.00	
BUILDING RENTAL	233	25,800.00	3,605.00	22,195.00	
SUPPLIES	240	2,715.00	0.00	2,715.00	
EQUIPMENT	250	0.00	0.00	0.00	
TELEPHONE	363	0.00	0.00	0.00	
CAPITAL OUTLAY	450	0.00	0.00 0.00		
		150,174.00	76,273.52	73,900.48	



#### Commission Investment Funds

### FY21 Commission Support Grant

2021		APPROPRIATIONS	total Expenditures	BALANCE
SALARIES	111	172,259.50	136,377.92	35,881.58
FRINGE	113	63,289.00	48,907.46	14,381.54
TRAVEL	220	0.00	0.00	0.00
CONTRACTUAL	230	7,900.00	2,418.96	5,481.04
BUILDING RENTAL	233	25,800.00	21,630.00	4,170.00
SUPPLIES	240	10,751.50	0.00	10,751.50
EQUIPMENT	250	0.00	0.00	0.00
TELEPHONE	363	0.00	0.00	0.00
CAPITAL OUTLAY	450	0.00	0.00	0.00
		280,000.00	209,334.34	70,665.66

**Commission Support Grant** APPROPRIATIONS TOTAL EXPENDITURES BALANCE .

### FY21 AmeriCorps Formula Sub-Awards

				Approved Amendments	
Sub-Grantee Name	Award Amount	Sub-Grant Match	AmeriCorps Half-Time Slots	Award Amount	AmeriCorps Half-Time Slots
AmeriCorps GMHA (Guam Memorial Hospital Authority)	\$180,000.00	\$54,871.00	20	\$180,000.00	20
AmeriCorps Guahan Sustainable Culture (Oceanic Ascent Education Inc.)	\$414,000.00	\$10,890.00	46	\$414,000.00	46
AmeriCorps UOG Volunteer Center (University of Guam)	\$648,000.00	0	72	\$864,000.00	96
AmeriCorps VETCORPS Guam (Western Pacific Veterans Inc)	\$414,000.00	\$50,761.00	46	\$630,000.00	70
	\$1,656,000.00	\$116,522.00	184	\$2,088,000.00	232

Δ

# OUTLOOK

The Serve Guam Commission (SGC) staff continues to carry out effective and efficient oversight of AmeriCorps programs through Federal grants received from AmeriCorps as follows:

1. AmeriCorps Commission Support Grant:

- January 1 December 31, 2022: \$ 405,000.00
- January 1 December 31, 2023: \$ 285,000.00

2. AmeriCorps Commission Investment Funds Grant:

- January 1 December 31, 2022: \$149,278.00
- January 1 December 31, 2023: \$172,647.00

Through these grants, SGC is committed to improving its management systems and strengthen our performance and accountability. Our goal is to build upon current infrastructure to strengthen and enhance our information technology systems throughout the Commission and its sub-grantees, this includes training and technical assistance techniques, staff development, financial and grants management in order to meet the objectives and goals as a requirement of AmeriCorps.

The Serve Guam Commission, through AmeriCorps State Formula Grants, continue to select high quality programs to invest in national service and volunteerism opportunities with achieved outcomes in key focus areas of Education, Economic Opportunity, Environmental Stewardship, Disaster Preparedness, Veterans & Military Families and Capacity Building Volunteer Recruitment and Volunteer Management.

Through a competitive grant application process, \$2,232,010 AmeriCorps State Formula funding has been awarded to the following organizations to operate the PY21-22 AmeriCorps programs:

- 1. Guam Waterworks Authority (AmeriiCorps GWA)
- 2. Osceanic Ascent Education Inc. (AmeriCorps Guahan Sustainable Culture)
- 3. Sanctuary Incorporated Inc. (AmeriCorps Ayuda Para I Komunidat)
- 4. University of Guam (AmeriCorps UOG Volunteer Center)
- 5. Western Pacific Veterans Community Foundation (AmeriCorps VETCORPS Guam)



### We want to hear from you!

Do you like the report? Do you believe it should include any other information? Please let us know by contacting Serve Guam Commission, 671-682-4599

### CONTACT US

Serve Guam Commission 414 West Soledad Ave., GCIC Building Suite 205 Hagatna Guam 96910



serveguam.volunteer@sgc.guam.gov



671-682-4599



5